

MedCruise 2016/17
Yearbook



A Directory of Cruise Ports & Professionals
in the Mediterranean and Adjoining Seas

www.medcruise.com

20

 **YEARS**
MEDCRUISE



MedCruise is the Association of Mediterranean Cruise Ports. MedCruise's mission is to promote the cruise industry in the Mediterranean and its adjoining seas. The Association assists its members in benefiting from the growth of the cruise industry by providing networking, promotional and professional development opportunities.

Today, the Association has grown to 72 regular members representing more than 100 ports around the Mediterranean region, including the Black Sea, the Red Sea and the Near Atlantic, plus 33 associate members, representing other associations, tourist boards and ship/port agents.

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Kristijan Pavic

President of MedCruise

The present edition of the MedCruise Yearbook marks the 20th anniversary since the establishment of the Association representing and promoting cruise ports in the Med and its adjoining seas.

There are too many reasons to celebrate this milestone.

For two decades, hundreds of port professionals responsible for the management, operation and development of cruise ports, as well as business partners and associates, have been passionately engaged in the life of the MedCruise family.

Today our unique ports association

unites, represents and benefits a membership of more than 100 cruise ports and 33 associate members that host more than 16% of global cruise traffic. In 2015, MedCruise members welcomed more than 27,4 million cruise passenger movements and 13.200 cruise calls, reconfirming that the Mediterranean and its adjoining seas is a most dynamic region with apparent potential.

Our annual Yearbook provides an introduction and vital information about each of our members – whereas the cruise world might refer to a number of our publications for further information.

MedCruise has always been an association for its members. It provides valuable networking, promotional and professional development opportunities. It facilitates ports interaction with cruise lines, through business-to-business meetings. It is the mean to be present in all cruise related events around the globe, in Europe, America and Asia. It is the effective promoter of the region in source markets. It represents cruise ports in decision-making fora, promoting a meaningful policy agenda and advancing their interests. It advances the collaboration with cruise ports in other regions of the world.

MedCruise is an association for its people. It develops studies and allows sharing of best practices and benchmarking. It provides professional development courses that enable members to advance their knowledge and ultimately improve their daily work and long-term strategies. It is a platform for sharing professional experiences, increasing, thus, the value of their work and improving the services the ports of the region offer to cruise lines. Not least, in the era of real and virtual networking, it creates the community of cruise ports. All these, of course, are made possible thanks to the excellent work of its Board of Directors and Secretariat, as well as to our collaboration and valuable partnerships with cruise lines, their international association, the destinations and their organisations and all other stakeholders that have worked with us to make cruising the Med a unique experience for all those providing cruising and their guests.

The Med and its adjoining seas is a 'region made for cruising'. Yet, MedCruise proved to be a facilitator of the growth of cruise activities in the region, by establishing valuable partnerships and enhancing business relations between MedCruise members and cruise industry professionals. With the Board of Directors combining the experience and the enthusiasm to promote the interests of MedCruise membership, I am very confident that our Association will continue to effectively represent all cruise ports in the Med and its adjoining seas.

Honoured to lead these collective efforts, and work with all our members, plus the cruise lines, destination organisations, and other stakeholders, in order to promote the cruise activities in each of our member ports and make the growth of cruise activities in the Med and its adjoining seas a sustainable one.

Welcome Messages



Maria Cano
Vice President
Palamós, Spain

Communications/Press/Website

MedCruise has made significant progress in the field of communications benefiting its membership. Nowadays our communication strategy is continuously in evolution, as is MedCruise too.

We communicate information and promote member cruise ports through traditional channels as well as using all new methods of global communication, reaching cruise lines, cruise professionals but also source markets in all different continents. We are also expanding MedCruise presence in the social media, such as Facebook, Twitter and LinkedIn. Since 2015, a Chinese website version (www.medcruise.cn) joined our English website (www.medcruise.com).



Figen Ayan
Istanbul, Turkey

Marketing and Promotion

My country and the World are facing rough seas. Our MedCruise association gives a shelter and platform to remain in unity and get stronger with all and each member of the amazing and resourceful region of the Mediterranean and its adjoining seas.

During this term, I will continue leading the Marketing and Communication task in full cooperation with our President, our Board of Directors members and our valuable members.

Given the tools supplied by our 100 plus destinations from 20 different countries we will all continue pouring our creativity and vision, communicating them to cruise lines and the entire cruise industry in 360° degrees manner.



Bojan Babic
Koper, Slovenia

Finance

The Adriatic region is one of the most beautiful areas in the world, with a great potential and is one of the fastest growing regions. It is a very small region which can offer different destinations with a variety of products and cultures for unforgettable itineraries in seven different countries. Passengers and cruise lines are looking for nice experiences, fresh and new products touching undiscovered ports and destinations to cruise in.

As Director of Finance, my main task is to work closely with the President and Secretariat, in developing financial reports to members, control of financial income and expenditure, securing the present work of the Association as well as preparing future financial plans.



Cherifa ben Salem
Tunisian Ports

External Relations/Africa

I am delighted and honoured to contribute to the works of the Board of Directors of MedCruise, a unique Association offering significant tools for the promotion of cruise ports in the Med, at the same time providing excellent professional development opportunities, working to communicate its message and promote the growth of cruise activities in all Med countries. Given the current situation, MedCruise offers Med North African ports the ideal platform to develop and further promote cruising. Despite the 3000 years of historical and cultural heritage, the cruise sector in the region is facing serious difficulties. As a MedCruise member, I am confident that the Association will continue to support our efforts to revive the cruise sector in all magnificent destinations and ports in Med African countries.

Welcome Messages



Giampiero Costagli

Portoferraio, Italy

Membership

Over recent years the activities of MedCruise have been empowered by an expanding membership. The Association has grown to 72 port members and 33 associate members, representing more than 100 ports in 20 countries.

The main aim of the 'membership' task that I am leading is to increase the number of port and associate members allowing the Association to grow further and make it even more important for the cruise world. We are working with emerging Mediterranean cruise ports to explore potential membership communicating first the so many benefits that our Association might offer to all. This strategy has already been fruitful, we welcomed already two new port members and three new associate members.



Airam Diaz Pastor

Tenerife Ports, Spain

Projects and Studies

Unity makes strength, that is the MedCruise core message and my purpose when I applied to be a member of the MedCruise Board of Directors. Together, MedCruise port members are strong. Together we are capable of achieving our main goals: improving our facilities and services to achieve the highest satisfaction in both, cruise passengers and cruise lines.

MedCruise is a powerful tool to cooperate within the European Union, international administrations and associations on promoting our ports and our destinations, and enhancing our local economies.

My commitment is to advance initiatives from the Project & Studies part of the Association and offer to all members equal quality services, support, transparent and common procedures.



Elvira Leschinskaya

Odessa, Ukraine

Black Sea

The Black Sea is rightly regarded to be at the crossroads of civilizations, a region offering to cruisers a number of attractions, secrets and mysteries to explore. The region offers enormous development potential. Still, as of today, the cruise tourism in the Black Sea experiences difficulties.

I have assumed the challenging task to contribute in the efforts of the association to sustain all achieved results in the region, and reverse any negative trends. The most successful MedCruise General Assembly that has recently held in Odessa has contributed towards this direction. Directing the efforts of MedCruise to the development and serving of the interests of smaller ports, which may influence and stimulate the creation of new itineraries, is among the key priorities as well.



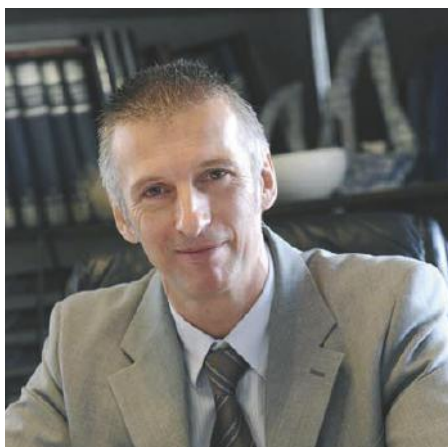
Ana Lourenco

Lisbon, Portugal

Cooperation with other associations

Cooperation is the key to success in any activity. When such cooperation is the level of associations such as MedCruise, the results are even greater. An example of this is the Code of Good Practices for Cruise and Ferry Ports, published last June under the umbrella of ESPO, and the result of a strategic cooperation between Cruise Europe, Cruise Baltic, Cruise Britain, Cruise Norway, ESPO and CLIA Europe. I am very proud of this Network, whose ultimate goal is the improving the performance of cruise and ferry ports. Cooperation between CLIA Europe and MedCruise in creating a French Travel Agent learning platform that aims to engage, educate and certify the travel agent community and support the growth of the cruise industry is another example of what can be done for the cruise industry in Europe.

Welcome Messages



Vlado Mezak

Rijeka, Croatia

Events

Port of Rijeka Authority found its perfect place in MedCruise strategy strong with cooperation initiatives, making substantial progress in promoting the visibility of Port of Rijeka as a Mediterranean cruise destination through its active membership and equal decision-making in the Association.

This year, Port of Rijeka Authority celebrated its 20th year of establishment. Upon reaching an efficient, safe and sustainable seaport, according to European standards, it has strengthened by improving its infrastructure and facilities to modern standards.



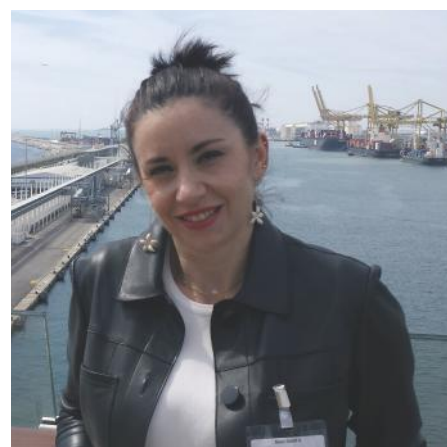
Marijan Petkovic

Sibenik, Croatia

Statistics

At the 45th MedCruise General Assembly in Barcelona, Spain on September 19th 2014, the Port of Sibenik Authority, Croatia was voted to the Board of Directors. It is my great pleasure to be in the MedCruise Board of Directors serving a second term.

As a Director responsible for Statistics, my main task is to further develop analysis of the cruise market development based on the statistics provided by MedCruise member ports. They are instruments that ensure transparency in decision-making and are a very important link between national and international data. I am more than pleased that the MedCruise annual statistics report, presented each year at Seatrade Cruise Global, is today a major reference point for the entire cruise world.



Mar Perez

Barcelona, Spain

European Affairs

Since MedCruise was established, 20 years ago, the ports and the cruise industry have been facing diverse challenges related to the different geopolitical periods. Focusing on each problem and issue, all MedCruise members have worked together to identify and apply best practices, to collaborate with other associations and cruise related institutions in order to resolve the challenges.

Today, more than ever, we are living historical moments that are not easy for the Mediterranean and its adjoining seas. Due to the situation, it seems more important than ever to work harder and stand together in order to make our voice heard.



Anne-Sophie Peyran

French Riviera, France

Professional Development

The Cruise industry is one of the most exciting businesses with permanent innovation and constant evolution. This industry involves several stakeholders, our role in MedCruise is to reach sustainable development, push our port members and destinations to the adequate offer to meet the needs of the growing market.

I am extremely pleased to be in charge of the Professional Development Course. I work to create more interaction between members, to promote cross marketing by exchanging our experiences and practices. I will continue to offer professional development opportunities to members with the intent of improving the individual and collective capacity of our ports manager, to emphasize our relation with the cruise industry experts.

A landmark 2016 for MedCruise



2016 is a landmark year for MedCruise with the election of a new President, 20th anniversary celebrations, plus two General Assemblies – one in Odessa, Ukraine and the other during Seatrade Cruise Med in Tenerife, a foray into Asia to promote the Med in the burgeoning source markets of Korea and China, an expanding membership and a co-signing of the European Code of Practice for Cruise and Ferry ports name just a few of the activities already undertaken this year to promoting cruising’s sustainable growth in the Med and its adjoining seas.

Kristijan Pavic was named as MedCruise President on February 15, 2016. Pavic, who had been acting as senior vice president of the association since 2014, represents the Dubrovnik Port Authority.

Following his nomination the new president said, I am honoured to assume the presidency of this vibrant Association and look forward to working with our devoted family of more than 100 cruise ports and 34

associates in order to continue the same successful and beneficial results.'

The announcement of the new presidency followed the decision of the outgoing president Carla Salvado to leave her position at port of Barcelona, the port she represented at the Association’s Board of Directors. As Salvado moved to work for another MedCruise member, she continues her work for the Association under her capacity as Honorary President.

The new president’s first public was at Seatrade Cruise Global in Ft Lauderdale in March where he presented the MedCruise Statistics 2016 report. The gathered attendees heard a total of 27.4m cruise passenger movements were recorded in MedCruise member ports in 2015, representing a 6.2% increase compared to 2014 when the number stood at 25.8m. In terms of cruise ship calls, the Med and its adjoining seas recorded 13,194 in 2015, down 4% compared to last year, informed Pavic.





Regarding distribution of calls, the West Med accounted for 72% of all passenger visits, followed by 16% in Eastern Med, 11% in the Adriatic and 1% in the Black Sea.

Speaking with a united voice, European cruise port associations released a Code of Practice for Cruise and Ferry Ports on June 1st, under the umbrella of the European Sea Ports Organisation (ESPO).

The five sections of the European Code are devoted to discussion of: competition and cooperation between ports; the importance of infrastructure developments; security of cruise operations; the improvement of the relations of ports and the hosting cities and destinations; the structuring of relationships between ports and cruise and ferry lines and their associations. Earlier in May, MedCruise had the honour to address the 2nd edition of the European Inter-Parliamentary Conference on Tourism that took place in Athens on 15-17th of the month advocating the importance of initiatives to advance maritime tourism growth in Europe in general and in the Med and its adjoining seas in particular.

In a key note speech delivered during the opening session, MedCruise emphasised the importance of cruise growth for the Med ports and destinations, as well as broader contribution to local - frequently

peripheral - economies.

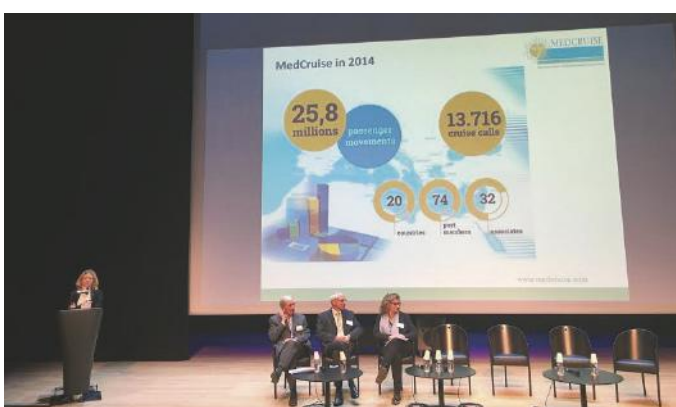
Following an invitation by the European Commission, MedCruise placed cruise ports at the centre of European discussions on "Maritime Skills and Careers in the Blue Economy".

MedCruise also continues to advance its partnership with cruise lines and other stakeholders in addressing any skill gaps and related challenges for the cruise sector - with the key of these efforts being the MedCruise professional development programme and the Travel Agent Programme that is developed in partnership with CLIA Europe.

The strategic partnership created a French Travel Agent learning platform that aims to engage, educate and certify the travel agent community and support the growth of the cruise industry, while promoting all MedCruise members in a balanced way.

Creating a Cruising the Med culture in Asia MedCruise promoted the Mediterranean and its adjoining seas as a must-visit destination for Asian passengers during Seatrade Cruise Asia 2016 event which took place in Busan, Korea in May.

President Kristijan Pavic joined the Travel Agents Training programme as a speaker and educator, helping agents in Asia to better understand the cruise industry in the Med.





Pavic explained there is nowhere else on earth where one can cruise to so many different countries within a short period of time and sample as many flavours, cultures and retrace the footsteps of history as one can in the Med and its adjoining seas.

All delegates received the latest MedCruise Yearbook, Statistics Report, as well as a specially designed MedCruise newsletter in Korean language.

The Korea visit was part of a pioneering MedCruise project that commenced in 2014 and promotes the attractiveness of its members in the Far East in a strategy aiming to transform Asia into a key passenger source market for cruises in the Med. Earlier this year MedCruise participated at COTTM and CETCOM events in Beijing, China and launched a Chinese-language website www.medcruise.cn circulating news about MedCruise ports to consumers.

In an attempt to find out even more about the Chinese market, MedCruise circulated a survey at COTTM specially designed for Chinese people, thereby endeavoring to make the most out of its presence in Beijing.

世界深度旅游中国市场推介会 (CETCOM) 取得圆满成功

CETCOM在中国体验式旅游发展中是不可或缺的。注重发展对华旅游市场的 Dualia 多语言旅游服务、Castilla la Mancha 西班牙卡斯蒂亚拉曼恰大区旅游局、Sevilla 西班牙塞维利亚旅游局、Museo del Baile Flamenco 塞维利亚弗拉门戈舞蹈博物馆、Procolombia 哥伦比亚出口、旅游、投资及国家品牌促进会、MedCruise 地中海邮轮港口协会、乌兹别克斯坦 DOLORES 旅行社等八家旅游企业和目的地机构均与友好中国合作参与了本次推介会。



MedCruise 地中海邮轮港口协会产品推介。

In June 2016, the city of Odessa in the Black Sea turned into the centre of discussions regarding cruise development in the Mediterranean and its adjoining seas, as Odessa Sea Port Authority hosted the 48th MedCruise General Assembly. Being part of MedCruise 20 years celebrations, this major cruise



event offered its delegates a unique networking opportunity with more than 120 cruise industry professionals including cruise lines, port associations, journalists from all over the world, port executives, travel agents and other stakeholders, while at the same time enjoying an unforgettable travel experience in beautiful Odessa.

During specialised interactive Workshops, participants discussed the best practices to 'Invest and Develop Cruise Terminals' and searched for ways to 'Reach New Source Markets'. Plenary sessions focused on the prospects of cruising in the Black Sea and ways to unlock cruise potential in the Med.

In line with the MedCruise tradition, all port and associate members had also a first class opportunity to enjoy three sessions of B2B meetings with cruise line executives and international press representatives.

A special moment of the event was the gathering of all past MedCruise presidents, in celebrating the 20 years milestone, discussing the evolution of the Association and the ways forward. Intervening on behalf of CLIA Europe, Raphael von Heereman, Secretary General CLIA Europe, congratulated MedCruise for its 20 years celebration, praising the collaboration of the two Associations in educating travel agents in Europe and beyond.





ALANYA, TURKEY

Must see tourist attractions

- Alanya castle (15min)
- Damlatas cave (10min)
- Side ancient city (60min)
- Aspendos ancient city (80min)
- Perge ancient city (90min)

Alanya is one of the most charming holiday resorts on the Turkish Riviera, boasting a magnificent historical heritage and excellent tourist attractions.

Verdant tree laden mountains and fertile plains, sandy beaches, idyllic coves, canyons, rivers, waterfalls, forests and caves create a fascinating landscape. For nine months of the year the climate is sunny and warm with average sea temperatures of 22 °C.

The city dates back to the fourth century B.C. and reached its most glorious historical peak under the Seljuks when, in 1220, Sultan Alaeddin Keykubat made this former pirate hideout his winter residence and a naval base for the empire. A 13th Century fortress still crowns the headland while the octagonal Red Tower and the ancient shipyard

dominate the harbour.

The picturesque bazaar, which is closed to traffic, is a paradise of handicraft shops. The restaurants on the waterfront promenade, together with cafes, bars, clubs and tavernas in the harbour district ensure a very colourful and vibrant nightlife.

The region is awash with archeological sites, many located in natural beauty spots. Alanya's Castle, Dockyard, Red Tower were added to the UNESCO World Heritage Tentative List in 2009.

All of these attractions can be visited by passengers arriving at Alanya Cruise port. A new marina provides berths for 287 yachts plus a shopping centre, swimming pool and leisure facilities.

Major improvements are being made to the city with a focus on improving accessibility for disabled visitors.

Maximum ship dimensions for berth

Length: 300mtr

Width: no limit

Draught: 8.5mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes 28 tons bollard pull

Tidal movement/range: 0.4mtr

Quays

Total number of quays: 6

Total length of quays: 966mtr

Quay depth: max 15mtr, min 5mtr

Passenger terminals: yes, with air-conditioned lounge

Distances/Transportation

City centre: port is in the centre of Alanya

Airport: Antalya International Airport 125km (90min drive), Alanya Gazipasa

Airport 42km (30min drive)

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2015: 22,321

Total cruise calls 2015: 34

Total cruise lines 2015: 8

Turnaround port? no

Mailing Address

ALIDAS Alanya Liman Isletmesi

Alanya Cruise Port
Carsi Mah. Iskele Meydani
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ALICANTE, SPAIN

The port of Alicante is situated geographically at 0° 30' W longitude and 38° 20' N latitude, in the Valencian region. It can be reached via an overnight sea passage from Barcelona (228 miles), Malaga (247 miles) and the Balearic Islands (166 miles). Alicante is the natural port gateway of Madrid. Recently, a high-speed train line has been launched. It connects Madrid to Alicante in 2 hours, with more than 18 high-speed services a day. The port of Alicante is a good example of urban planning and integration. The city is open to the port and the latter is closely associated with the city.

Only a few minutes after disembarking, the passenger can wander into the shopping area, visit numerous museums, go to the beach, or discover the heart of the city. The Port of Alicante has two passenger terminals, providing over 1,800mtr of

berthing, of which more than 700mtr are exclusively for cruise ships. Any cruise line choosing Alicante for homeporting their ships gets priority berthing alongside the passenger terminal.

The passenger terminal has been upgraded to incorporate latest security requirements and provide comfort and speedy access. The terminal has a finger pier allowing easy access to the ships. Infrastructural improvements to the pier area include paving of an esplanade (of more than 1,500sq mtr) to house all the necessary services for the ships' operators, passengers and crew.

The Castle of Santa Barbara is one of the largest mediaeval fortresses in Spain and is located in the centre of Alicante. This major landmark stands on the top of Mount Benacantil, which offers fabulous views of the city.

Must see tourist attractions

- Sta Barbara Castle & Alicante City (4hrs)
- Alicante & Elche (5hrs)
- Archaeological Museum of Alicante (3hrs)
- The Castles & Wines Routes (6hrs)
- Benidorm & Theme Parks (8hrs)

PORT FACTS

Maximum ship dimensions for berth

Length: unlimited
Width: unlimited
Draught: unlimited

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: without importance

Quays

Total number of quays: 4
Total length of quays: 1,800mtr
Quay depth: 8.5mtr/11.5mtr
Passenger terminals: 2

Distances/Transportation

City centre: 1km, 10min walk
Airport: 12km
Free shuttle service to city: yes

Traffic

Total cruise passengers 2015: 82,316
Total cruise calls 2015: 50
Total cruise lines 2015: 18
Turnaround port? in 2015, for Pullmantur

Mailing Address

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 03001 Alicante
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ANCONA, ITALY

Must see tourist attractions

- Ancona city centre and beach (5min)
- Conero riviera and natural park (30min)
- Jesi historical town centre and vineyards (40min)
- Frasassi caves (60min)
- Urbino ancient city centre (UNESCO) (90min)

The port of Ancona is located in a strategic position. Ancona is the capital of Marche region, a territory rich in history, and extremely various: mountains, hills, and beaches are concentrated in a relatively small territory characterised by a culture made of quality of life, respect for the environment, beauty and solid entrepreneurship tradition. The town welcomes the cruise passengers with its historical centre just few steps away from the cruise terminal.

Ancona was founded in the 4th Century BC and the heritage of the Greek, Roman and Byzantine civilizations can be found from the port, with the wonderful architecture of the Trajan arch in the Old

port area. The cathedral of the XI century, the church of St. Maria and the Lazzaretto of the Vanvitelli in port represent other expressions of the cultural heritage of the town, while the archaeological museum and the recently reopened art gallery are relevant tourist attractions. The parks on the hills surrounding the town are ideal places for natural excursions, while the town centre is the place for shopping and relaxation. Close to the town, the Conero Riviera and the natural park offer wonderful beaches and nature. Other famous attractions close to Ancona include the system of caves of Frasassi, the town centre of Urbino, UNESCO World heritage site, and the town of Jesi. Many other sites wait to be discovered.

Maximum ship dimensions for berth

Length: 275mtr

Width: no limit

Draught: 10.5mtr

Anchorage

Available: no

Quays

Total number of quays: 11 for pax traffic

Total length of quays: 1,770mtr

Quay depth: up to 10.5mtr

Passenger terminals: 1 dedicated cruise terminal

Distances/Transportation

City centre: port is in the centre of Ancona

Airport: Marche International Airport 18km

Railway station: 1.5km

High speed trains available

Traffic

Total cruise passengers 2015: 39,277

Total cruise calls 2015: 25

Total cruise lines 2015: 5

Turnaround port? yes

Mailing Address

Autorita Portuale di Ancona

Stazione Marittima

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AZORES, PORTUGAL

Must see tourist attractions

- Furnas Valley (São Miguel Island)
- Lagoa do Fogo (Fire Lake in Serra de Água do Pau) (São Miguel Island)
- Lagoa das Sete Cidades (Seven Cities Lake) (São Miguel Island)
- The main town - Angra do Heroísmo - UNESCO World Heritage Site (Terceira Island)
- Ponta dos Capelinhos, volcanic phenomenon and Caldeira (Faial Island)

In the middle of the Atlantic Ocean lie nine islands still to be discovered - The Azores, 930 miles from Lisbon and 2,422 miles from the eastern coast of North America. The Azores have a wonderful mild year-round climate and remain unspoilt from mass tourism. The archipelago has nine islands, of which Sao Miguel, known as "The Green Island", is the largest and most populated.

Ponta Delgada's Cruise Terminal "Portas do Mar" - inaugurated in July 2008, is a multi-purpose complex with a dedicated cruise quay of 360mtr in length, 11 mtr in depth and a commercial zone comprising restaurants terraces, press centre, bank, travel agency, disco, rent-a-car, artisan gift shop, nautical store and pharmacy. In addition to Sao Miguel, two other islands - Terceira (**Praia da Vitoria Port**) and Faial (**Horta Port**) - currently handle cruise calls.

The main town on Terceira is Angra do Heroísmo, a World Heritage Site, which opens its arms to embrace visitors. It is a city of noble traditions showing it off in neat streets flanked by churches, palaces, museums, manors and houses.

Horta's brand new Cruise Terminal and berth which debuted in July 2012 added Faial's city to the cruise map. It's a renewed opportunity to visit a meeting point for sailors from all over the world as Horta opens its arms as a gentle and cosmopolitan city. Side by side with Faial is Pico Island dominated by its volcano, which is also Portugal's highest mountain. The Landscape of Pico Island Vineyard Culture is a UNESCO World Heritage site and dominates large sections of the islands geography. Top token of the Azorean whaling tradition, Pico now has a major place in whale and dolphin watching.

PORT FACTS

Maximum ship dimensions for berth

Length: Ponta Delgada (PDL):340mtr, Praia da Vitoria (PV):300 & 200mtr, Horta (H):240 & 150mtr

Width: PDL: between 10-30mtr, PV: no limit, H: 30mtr

Draught: PDL:11mtr (Cruise), 10.5mtr (Commercial), PV:10.5mtr, H:7.5 & 6.8mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: H.W. 12hrs/1.8mtr

Quays

Total number of quays: PDL: 2, PV: 2, H: 2

Total length of quays: PDL: 360mtr (Cruise), 575mtr (Commercial), PV: 350 & 200mtr, H: 240 & 150mtr

Quay depth: PDL:11mtr (Cruise), 12mtr (Commercial), PV:10.5 & 8.5mtr, H: 8.5 & 6.8mtr

Passenger terminals: 2

Distances/Transportation

City centre: PDL: 200mtr, PV: 3km, H: 0.5km

Airport: PDL: 5km, PV: 4km, H:10km

Free shuttle service to city: no, only available by tour operator request

Traffic

Total cruise passengers 2015: 141,847

Total cruise calls 2015: 138

Total cruise lines 2015: 29

Turnaround port? yes, for small/expedition cruises

Mailing Address

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BALEARIC ISLANDS, SPAIN

Must see tourist attractions

- Palma city (Cathedral, Almudaina
- Palace, Arab Baths, Bellver castle, Joan Miro Foundation,...)
- Mallorca. Serra de Tramuntana (Valldemosa, Deia, Soller...) - UNESCO World Heritage Site
- Minorca. Megalithic Monuments - UNESCO Biosphere Reserve
- Ibiza City - UNESCO World Heritage Site
- Caves; a geological treasure

Balearic Islands contain numerous tourist attractions that have allowed them to become one of the top vacation destinations in Europe.

The Balearic Islands have a lot to offer to its visitors, and those who arrive here by sea will be able to witness all those values. With this aim in mind, and in order to offer cruise passengers a complete experience, the Balearic Islands' Port Authority adapts to the passengers' needs during their tour around the Mediterranean.

In **Palma's** port major companies take advantage to the low season in order to increase the cruises in winter and their calls at Palma's port. The city has good communications with European cities and a mild climate.

Alcudia's Port lies on the north of Majorca, in its beautiful bay. It features a new and modern passengers' terminal and it is the best refuge for more select cruise ships of up to 200 metres which look for islands' exclusivity.

With six kilometres in length, **Mahon's** port in Menorca is the second largest port in Europe and one of the most incredible natural ports of the Mediterranean for its beauty.

A trip to Mahon implies discovering a surprising island for its not only natural, but also cultural richness. There are more than 1.500 archaeological sites in 700 m²; two per square kilometre. That is why the 'Talayotic Menorca' is a candidate to be Heritage of Humanity.

Ibiza is one of the most famous brands of the world, and Ibiza's port one of the most attractive ports of the Mediterranean for its leisure and gastronomic offer.

The island's rich heritage earned it the recognition of Heritage of Humanity by the UNESCO in 1999, and its port has the challenge of coping with the traffic growth while respecting the landscape and the cultural values of the city.

But Ibiza is also the main connection with **la Savina** Port, unique gate of Formentera, the smallest island of the archipelago. Many of the cruise passengers who arrive at Ibiza every year cross to the turquoise island to discover its beaches, lounge at its beach bars or visit all its nooks by motor-bike or bicycle.

Maximum ship dimensions for berth

Length: Palma (P): no limit, Alcudia (A): 180mtr, Mahon (M): request information, Ibiza (I): no limit, La Savina (S): anchorage

Width: no limit

Draught: P: 7-12mtr, A: 8mtr, M: 8mtr, I: 7-20mtr, S: 6mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 0.8mtr

Quays

Total number of quays: P: 10, A: 1, M: 4, I: 6

Total length of quays: P: 3,275mtr, A: 220mtr, M: 589mtr, I: 1,560mtr

Quay depth: P: upto 12mtr, A: 8mtr, M: 8mtr, I: 12mtr

Passenger terminals: P: 6, A: 1, M: 1, I: 1

Distances/Transportation

City centre: ports are in towns

Airport: 20 minutes

Free shuttle service to city: no

Traffic

Total cruise passengers 2015: 1,974,460 (P: 1,721,906, A: 1,365, M: 59,342, I: 190,308, S: 1,539)

Total cruise calls 2015: 788 (P: 569, A: 5, M: 85, I: 120, S: 9)

Total cruise lines 2015: 35

Turnaround port? Palma

Mailing Address

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BARCELONA, SPAIN

Must see tourist attractions

- Modernisme-architecture (La Sagrada Familia temple, Guell Park, Casa Mila "La Pedrera")
- Gothic Quarter
- La Rambla
- Montjüic hill (National Art Museum of Catalunya)
- Joan Miro Foundation, Olympic Ring

The Port of Barcelona is the leading cruise port in Europe, the Mediterranean turnaround port par excellence and the fourth largest cruise homeport in the world.

Figures are important, but our goal is to consolidate and maintain the highest levels of quality and efficiency in services and infrastructures.

The Port of Barcelona works with local and international stakeholders of the cruise industry. Creuers del Port de Barcelona, the private concessionaire managing the public cruise terminals, is constantly improving their equipment and investing in new facilities.

On the international scene, it is important to mention the commitment of the Port of Barcelona with the cruise companies. The Carnival Group is building their second terminal in our port (Terminal E), the fifth cruise terminal in the Adossat Quay, and it will be ready in 2018.

The Barcelona Tourism Board, Catalonia Tourism and the Airport of Barcelona are some of our most valuable local partners. Our

collaboration and cooperation with them is a relevant part of our success, as has been shown in the conclusions of the Economic Report of the Cruise Activity in Barcelona, a document done in collaboration with the University of Barcelona and the Barcelona Tourism Board based on the figures of the year 2014, which shows the impact of the cruise activity in the economy of our city and region (796 Million Euro of Total Billing and more than 6,700 jobs per year in the city of Barcelona).

As a summary of the 2015 season, we have reached historical and exciting landmarks. We have welcomed the biggest cruise ship in the world for third consecutive year, the Harmony of the Seas, using the Port of Barcelona as a home-port.

These facts have been fully satisfying for the city of Barcelona and for our port, but we always keep the focus in our region, the Mediterranean as a whole. A cruise itinerary is a chain composed by different destinations and we work the aim of achieve the success of the region.

PORT FACTS

Maximum ship dimensions for berth

Length: no limit

Width: no limit

Draught: up to 8mtr (Barcelona Pier), up to 12mtr (Adossat Pier)

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: none

Quays

Total number of quays: 4 for cruise ships

Total length of quays: 2,350mtr

Quay depth: up to 8mtr (Barcelona Pier), up to 12mtr (Adossat Pier)

Passenger terminals: 6

Distances/Transportation

City centre: 2.5km max

Airport: 12km via highspeed

Free shuttle service to city: no

Traffic

Total cruise passengers 2015: 2,540,302

Total cruise calls 2015: 749

Total cruise lines 2015: 42

Turnaround port? yes

Mailing Address

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BARI, ITALY

Must see tourist attractions

- Bari, Basilica of Saint Nicholas (10min walk)
- Bari, Swabian Castle (15min walk)
- Alberobello, the land of Trulli (45min by bus)
- The Grottoes of Castellana (50min by bus)
- Trani, historical centre and Cathedral (40min by bus)

Port Authority of **Bari** extended its jurisdiction to the ports of **Monopoli** and **Barletta**. The new entity now represents three different ports with a total area of 750,000sq mtr and diverse flows in terms of passengers and freight, in order to differentiate it according to the market demand. The purpose is to be competitive in the shipping market, through a synergistic modular port system. Bari, the main port situated on the Adriatic Sea and the capital of the region of Apulia, is one of the most economically active cities in southern Italy. The multi-functional cruise terminal, which is situated right beside Bari's historic centre, extends over 3,500sq mtr and includes a check-in area to cater for more than one ship at a time and a check-in for ferries to Greece. Bari provides a safe and sheltered harbour that can simultaneously accommodate multiple ships.

The region offers a wide range of tours. The most popular excursions from Bari are: Castellana caves, Alberobello and the land of Trulli and Matera and the Sassi district which both are UNESCO World Heritage sites, Castel del Monte, and the Frederick II's Swabian Castel, also UNESCO World Heritage. Believe it or not, Bari is the city of Santa Claus. The bones of the old Saint Nicholas rest in the Cathedral started to be built in 1087, after sailors from Bari stole the relics of the saint from Mira, in Turkey. Today Bari is one of the most active cities in Italy with about 372,000 inhabitants, a modern, busy metropolis dominated by commerce, its principal source of wealth. Port Authority of Bari will be enhancing facilities both on land and at sea. The cruise terminal will be expanded to create new areas and optimise the existing ones and a dock, about 350mtr in length, dedicated to large passenger ships will be constructed.

Maximum ship dimensions for berth

Length: 330mtr
Width: no limit
Draught: up to 12mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: 2
Tidal movement/range: 0.3-0.4mtr

Quays

Total number of quays: 3 for cruise ships and 9 for ro-pax
Total length of quays: 1,700mtr
Quay depth: 7mtr -12mtr
Passenger terminals: 2 for cruise (3 vessels), 2 for ferries (9 vessels)

Distances/Transportation

City centre: 800mtr
Airport: 7km

Free shuttle service to city: yes

Traffic

Total cruise passengers 2015: 367,611
Total cruise calls 2015: 154
Total cruise lines 2015: 12
Turnaround port? yes

PORT FACTS

Mailing Address

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BASTIA/NORTH CORSICAN PORTS

Make your Mediterranean dream come true call in Corsica island!

With 4 different ports in the heart of the Mediterranean, North Corsica Ports provide a global and diversified offer to cruise lines, in one of the most beautiful island in the world.

Mixing glamour spots and genuine soul, the island of Corsica is famous worldwide. As a matter of fact, most people come to enjoy this "mountain in the sea" where it is easy, in the same day, to hike and go to the beach before dinner in a gourmet restaurant in a small fishing port.

Corsican gastronomy is renowned because of its delightful and authentic products: wines, cheeses, honey, olive oil, chestnut flour, delicatessen, biscuits, sweets, essential oils... North Corsica is crossed with different thematic roads called "Road of Wines" and "Road of Authentic Senses", where you can discover this real heritage and meet the women and men who build it all year long.

Far away from overcrowded destinations, North Corsica is the perfect match between nature and

culture, sea and mountain, sport and leisure.

And that's you can find in the 4 cruise ports of North Corsica and that's also the reason why the cruise tourism is varied and suitable to all types of clients. Every cruiser can make his Mediterranean dream come true in North Corsica discovering :

- **Bastia**, considered to be the cultural capital of Corsica, and its Museum of History, nestled in the ancient Palace of the Genoese Governors, in the citadel which overhangs the old city and old harbour...
- **Saint Florent**, a typical fishing village surrounded by vineyards and heavenly beaches, situated in unique preserved landscapes...
- **L'Île-Rousse**, city of the 18th century with a real genuine soul, in the heart of the so-called "Garden of Corsica", overhung by amazing picturesque villages...
- **Calvi**, where the Legend says Christophe Colombus was born, brings you to the clear waters of the Nature Reserve of Scandola, UNESCO World heritage.

Must see tourist attractions

- Calvi and old villages
- Museum of Bastia and Cap Corse
- Beaches of Saint Florent
- Patrimonio

PORT FACTS

Maximum ship dimensions for berth

Length: Bastia (B): 230mtr
Draught: B: 9mtr

Anchorage

Available: B: yes
Ship tenders allowed: B: yes
Tugs available: B: yes

Quays

Total number of quays: B: 8
Total length of quays: B: 1,130mtr
Quay depth: B: 8mtr
Passenger terminals: B: 2

Distances/Transportation

City centre: B: a few steps from the port
Airport: B: 30 minutes from the port
Free shuttle service to city: B: yes

Traffic

Total cruise passengers: 53,104
Total cruise calls 2015: 90
Total cruise lines 2015: 17
Turnaround port? no

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BRINDISI, ITALY

The Port of Brindisi is the gate to the marvelous and 'undiscovered corner of Italy': the land of Salento Puglia. This sun-drenched heel of the Italian boot is a culinary paradise, a territory rich in history, culture, tradition and one of Italy's most important wine-growing regions.

Brindisi is a truly hidden gem, a very old town which was the theater for many historical events and different civilizations.

The civil, artistic and religious heritage of Brindisi is to be found in the many archaeological sites and monuments: the Red Castle, the Swabian Castle, the 1743 Baroque Cathedral. Close to the Cathedral are the remains of the Temple, an oriental portico with striped pointed arches, the headquarters of the Templars. There is another building built by the Templars; the round church of San Giovanni al Sepolcro (11th century) with sculptures of dancers and lions on the portal. Brindisi is also a central spot to reach the many hidden treasures of Puglia: the natural WWF Oasis of Torre Guaceto, a stunning and enchanting natural park, a protected area of very wild and luxuriant pinewood and crystal

clear water; the beautiful Ostuni, a small hillside town with whitewashed houses, narrow cobbled alleys and views out towards the sea. From Brindisi you can travel twenty minutes south to visit Lecce, a superb "classical" Italian town, known as the Florence of the South, replete with baroque carved churches. And there's Gallipoli's old town on its island bridge, Otranto, with its marvelous castle, Oria, Manduria and Galatina. The crystal clear sea the beaches and cliffs are surrounded by fields of olive-trees, vineyards and the typical Mediterranean vegetation ("Macchia mediterranea"). Or you can travel to the north and visit the city of Bari, the UNESCO World Heritage site of Alberobello, the trulli district, one of the most striking tourist attraction, or even reach the Sassi and the Park of the Rupestrian Churches of Matera, another UNESCO World Heritage site and the 2019 European Capital of Culture. The Port of Brindisi is the gate to Salento and Puglia, the place where you can start your holiday in a peaceful and relaxing atmosphere cherished by a mild climate throughout the year.

Must see tourist attractions

- Brindisi Old Town (10min walk)
- Ostuni (20min)
- Lecce (30min)
- Otranto (1hr)
- Gallipoli (1hr)

Maximum ship dimensions for berth

Length: 300mtr

Width: no limit

Draught: 8mtr

Anchorage

Available: yes

Tugs available: yes

Quays

Total number of quays: 3

Total length of quays: 1,200mtr

Quay depth: min 7mtr - max 11mtr

Distances/Transportation

City centre: 10min drive from Costa

Morena, 5min walk from Carbonifera quay

Airport: Brindisi 15min, Bari 1hr

Traffic

Total cruise passengers 2015: 151,922

Total cruise calls 2015: 59

Total cruise lines 2015: 7

Turnaround port? yes

Mailing Address

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BURGAS, BULGARIA

Burgas is the fourth largest city in Bulgaria, situated on the Black Sea coast. It has an International Airport, Maritime Station, Railway Station and Bus Stations. The rich historical heritage, natural and cultural sights and attractions make it a preferred destination for tourism.

East of the city is the Black Sea, and to the west are three lakes which are protected natural areas. Within the city is located one of the oldest hot mineral springs and south of the city is Strandja Mountain. Burgas Bay has a long beach of fine golden sand, clean water and pleasant breezes. The climate is humid subtropical with marine and continental influence. The average air temperature in summer is 22.7 °C, maximum daily temperatures above 20 °C are found up to November.

Close to the city is the UNESCO World Heritage Site Nessebar, the ancient Sozopol, the architectural and historical reserves of Brashlian and Zheravna, the Island 'Saint Anastasia' and the archaeological complex

Aqua Khalide. Archaeological research has revealed ancient settlement mounds from the Neolithic, ruins of Roman cities, Byzantine and medieval castles, churches and monasteries. Burgas port is the first Bulgarian port, also the largest contemporary port, and the modernisation is a continuous process. It has a Passenger Terminal. The 10mtr berth depth allows the largest ships sailing in the Black Sea to call. Currently being renovated is a hundred-year-old indoor port warehouse 'Magazia 1' with a unique riveted under-roof construction type 'Eiffel'. There will be a second passenger terminal built with a shopping centre, restaurants and places for cultural events. Furthermore, the surrounding area has a new transport scheme, parking lots, bike lanes, recreation and green spaces. The complex is complemented by one of the most contemporary coastal management maritime centres. The Expo Center, now being built is due to hold the MedCruise General Assembly in 2020.

Must see tourist attractions

- Nessebar/UNESCO (37km)
- Sozopol (33km)
- Archaeological Reserve Zheravna (117km)
- Archaeological Reserve Brashlian (62km)
- Aqua Khalide Teromopils (15km)

PORT FACTS

Maximum ship dimensions for berth

Length: 300mtr

Width: no limit

Draught: 10mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: n/a

Quays

Total number of quays: 4

Total length of quays: 630mtr

Quay depth: 10mtr

Passenger terminals: air-conditioned lounge for passengers

Distances/Transportation

City centre: 10min walk to downtown

Airport: 10km

Traffic

Total cruise passengers 2015: 8,000

Total cruise calls 2015: 5

Total cruise lines 2015: 4

Turnaround port? no

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CAGLIARI, ITALY

Must see tourist attractions

- City centre and the old town 'Castello'
- Poetto Beach
- Molentargius or S. Gilla wetlands
- Ruins of the ancient roman city of Nora
- White beaches and the Sea Park of Villasimius (All attractions are close to the city)

Situated in the centre of the Gulf of Angels, the Sardinian port of Cagliari is an ancient town located 11 miles from the Gibraltar-Suez navigational line. Its Phoenician name Karalis means 'great town' or literally 'town of God'.

Tourist attractions include the Ancient Arsenal converted into the Citadel Museum that now houses the National Archaeology Museum, and the National Gallery where the Retabi antiquities are kept. The ancient amphitheatre is largely intact. It is built into the hillside and is used today for musical and theatre performances. Close by is Molentargius lagoon, where hundreds of flamingoes wade and tinge the sky with a rosy hue. Poetto beach, Cagliariarians' preferred destination, extends for 8km and the coast beyond has many small sandy beaches.

The town has a soul made of a history,

culture, nature, beach tourism and night life: an attractive mix that fascinates all visitors.

The Molo Rinascita provides a dedicated cruise quay capable of handling the largest ships operating in the Med. It stretches 480mtr long on the Western side and 450mtr on the Eastern side, with a depth alongside of 12mtr. The two berths will be served by a new cruise terminal.

This year, 2016, we expect 100 ships and 300,000 passengers. We have a new cruise terminal on the Pier Rinascita dedicated completely to cruises, opened in July 2016. Molo Rinascita is a few minutes away from the railway station and 7km from Elmas International Airport. A free shuttle bus is provided to take passengers to the city's historic centre.

Passengers arriving in Cagliari have the chance to sample typical Sardinian food and musical welcome.

Maximum ship dimensions for berth

Length: 450mtr

Width: no limit

Draught: 5-12mtr

Anchorage

Available: 14

Ship tenders allowed: yes

Tugs available: 4

Tidal movement/range: 0.2mtr

Quays

Total number of quays: 12

Total length of quays: 5,813mtr

Quay depth: 1.6mtr

Passenger terminals: yes, operated by Cagliari Cruise Port

Distances/Transportation

City centre: 100mtr

Airport: 7km

Free shuttle service to city: yes

Traffic

Total cruise passengers 2015: 263,247

Total cruise calls 2015: 97

Turnaround port? no

Mailing Address

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CARTAGENA, SPAIN

Must see tourist attractions

- Roman Theatre and Museum (5min)
- National Museum of Underwater Archaeology (2min)
- Cartagena: Defensive architecture (Concepcion Castle, Punic Rampart (10min)
- Murcia: Cathedral, Casino, Salzillo Museum (40min)
- Caravaca: Castle, Sanctuary, wine cellars in Bullas (1hr 10min)

The port of Cartagena boasts more than 3,000 years of history due to the various cultures and civilizations that have occupied the city. Currently the port offers a 650mtr long and 12.5mtr deep cruise quay, enabling any size cruise to berth, with a 4,500sq mtr area for buses, taxis, information point and passenger terminal. In 2017 the quay will offer an additional 150mtr. The terminal is located next to the yacht club and just 200mtr from the city centre, where visitors may find bars, cafes, restaurants, shops, and more.

Cartagena has a very rich and long history, emphasizing the most important periods: Roman, military and modernist. Cartagena is founded by the Carthaginians and later invaded by the Romans, making it one of the most influential cities of the Empire and capital of the Carthaginian province. In the 18th century the military divides the Spanish coast into three maritime areas, designating it as the Naval Base of the Mediterranean. At the end of the 19th century Cartagena becomes one of the Spanish cities with the largest number of modernist and eclectic architecture thanks to the boom in the

mining industry.

Among the different tourist attractions, the most visited is the Roman Theatre, dating back to the 1st Century BC. Also from this period is the quarter of the Roman Forum, an archaeological site made up of hot springs. Other sites of interest are Spain's National Museum of Underwater Archaeology, Concepcion Castle, the Punic Rampart and the Civil War Refugee Museum and many more. From the cruise terminal, visitors may take a short walk to the city centre, and see a great number of art nouveau, eclectic and baroque buildings. The port area will also house the auditorium and the municipal Convention Centre.

The port and city continue working on the Cruise Friend Shop Initiative, whereby the associated partners guarantee the opening of their establishments when a cruise with more than 300 passengers calls Cartagena. 40 minutes away is the city of Murcia with its lively streets and squares, plus Cathedral and Casino amongst places of interest and numerous chances to sample the famous tapas.

PORT FACTS

Maximum ship dimensions for berth

Length: no limit
Width: no limit
Draught: 12mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.65mtr, LT -0.43mtr, HT +0.22mtr

Quays

Total number of quays: 3
Total length of quays: 560mtr + 400mtr + 385mtr
Quay depth: 12.5mtr
Passenger terminals: yes

Distances/Transportation

City centre: 200mtr
Airport: Murcia-San Javier: 30km, El Altet: 100km

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2015: 150,795
Total cruise calls 2015: 108
Total cruise lines 2015: 28
Turnaround port? no

Mailing Address

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CASTELLON, SPAIN

In its bid to attract cruise ship business, the Castellon Port Authority has allocated a cruise berth at the port, which is located on the Spanish coast between Valencia and Barcelona. This relatively undiscovered coastal province of Spain offers many attractive, uncrowded locations featuring safe and lively activities that will render the establishment of the cruise dock a viable project.

The Costa pier at the Port of Castellon also serves as a recreational area, which makes it an ideal spot for cruiseships to berth. In its mission to begin attracting cruises, the port of Castellon will guarantee docking priority to cruise ships and offer a complete package of all necessary services and facilities. Within a stone's throw from the port and its facilities is Costa del Azahar, which due to its undeniable charm, is the main attraction for cruise travellers. There, they can tour or relax in locales such as Oropesa, Benicassim,

Alcocebre or Peniscola, the latter being quite enchanting as it is home to the Papa Luna Castle, the second most-visited landmark building in Spain. In addition, they can visit the medieval city of Morella, which will likely be designated a UNESCO World Heritage site soon. Another option is golf, as there are three golf courses very close to the port. Other memorable itineraries include a visit to the San Jose Caves, which contain the largest subterranean river in Europe; shopping at the traditional ceramic centres of Onda and Alcora; and a variety of cultural events that the city of Castellon promotes at its theatre, auditoriums and art galleries. Some of the examples are the combination of visiting castles after a truffle hunt with special tamed dogs, wine tastings, painting pottery handmade by guests, tapas cooking workshops or archaeological and rock art workshops in caves declared UNESCO World Heritage Sites.

Must see tourist attractions

- The Medieval town of Morella
- The Templars town of Peniscola
- Sergio Garcia's golf course (20min)
- San Jose Caves in Vall d'Uxo town
- The hermitage route in Castellon city

Maximum ship dimensions for berth

Length: no limit
Width: no limit
Draught: no limit

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: not significant

Quays

Total number of quays: 3
Total length of quays: 1,100mtr
Quay depth: 16mtr
Passenger terminals: none at the moment

Distances/Transportation

City centre: 4km
Airport: 90km
Free shuttle service to city: yes

Traffic

Total cruise passengers 2015: 366
Total cruise calls 2015: 2
Turnaround port? no

Mailing Address

Autoridad Portuaria de Castellón

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CEUTA, SPAIN

Ceuta offers the visitor endless possibilities, each more tempting than the previous one. One can enjoy the city's exceptional climate, its people's hospitality, the beauty of its landscape with magnificent panoramic views of the Gibraltar Strait, its important commercial centre where goods are at duty free prices, and the singularity of its monuments. All this makes Ceuta an appealing city where you can spend a relaxing day close to the sea. There is a wide range of excursions provided by experienced local operators such as: visit to the Royal Walls which are crossed by a navigable moat, the commercial route, a trip around Ceuta by boat, a tour to Monte Hacho which is the highest mountain in Ceuta and one of Hercules' pillars, the route of the neomedieval small forts, etc. Moreover, The Parque Marítimo del Mediterraneo leisure complex, close to the beautiful Puerto Deportivo, with its lakes, waterfalls and magnificent gardens, allows you to take a dip or walk and relax. Ceuta's

waters are abundant in seafood and its restaurants offer varied gastronomic delights. Ceuta is also a good base from which to visit the surrounding Magreb towns in Morocco - Tangier, for example, is one hour by bus. The harbour has two cruise terminals: Muelle España and Muelle Poniente, the former only 100mtr from the centre of town. More and more, the cruise lines are discovering the advantages of using the Port of Ceuta and its comprehensive range of top quality services. The building of the new 'Modification Cruise Terminal Dock' will allow for the increase in passenger traffic to the port. New systems include lighting, signposting, green areas and a new configuration of security systems introducing new locking systems that take into account the flow of traffic to the area. This will all help towards efficiency with embark and disembarkation as well as accommodating larger vessels. This investment will total of €2.2million.

Must see tourist attractions

- Ceuta sightseeing (3hr tour)
- Parque Marítimo del Mediterraneo, Ceuta city centre (100mtr)
- Ceuta's Grand Casino, Ceuta (100mtr)
- Tetouans sightseeing (4hrs)
- Tangier sightseeing (5hrs)

PORT FACTS

Maximum ship dimensions for berth

Length: 250mtr
Width: no limit
Draught: 10.2mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 1.4mtr

Quays

Total number of quays: 8
Total length of quays: 3,062mtr
Quay depth: up to 10.5mtr
Passenger terminals: 2 (1 for cruise)

Distances/Transportation

City centre: 100mtr
Airport: Malaga is connected by daily helicopter services

Free shuttle service to city: yes

Traffic

Total cruise passengers 2015: 4,150
Total cruise calls 2015: 6
Total cruise lines 2015: 3
Turnaround port? no

Mailing Address

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CIVITAVECCHIA, ITALY

The port of Civitavecchia, founded by the Roman Emperor Trajan as the port of Rome, was for many centuries the hub of trade and contact between the peoples of the 'Mare Nostrum' (Mediterranean). Even today, Civitavecchia retains this prominent position, at the epicentre of a modern and efficient railway system, road and airport network linking the capital and central Italy with the rest of the world. The port of Civitavecchia also provides access to some of the most popular Italian and Mediterranean tourist attractions. Refurbishment work undertaken in the last three decades to create dedicated cruise berths and upgrade facilities resulted in a rapid increase in cruise ship calls and passengers. Last year Civitavecchia welcomed approximately 2.3m cruise passengers as

it aims to become the largest cruise port in the Mediterranean. One hour by road from Civitavecchia is Rome, the Eternal City and an open-air museum, where works of art, Roman ruins and monuments are in every street and around every corner. Visiting Rome is a fascinating journey into the history of humanity, which can be seen by walking through the city centre or viewed through a network of museums, among the most extensive in the world. But Rome is also music, dance, gardens and parks, including the Villa Borghese or the archaeological complex Antic. Rome offers a thousand calm and warm colours: from the Baroque age of yellow ocher, raw white travertine marble of countless churches and facades, its sky blue and silver of its fountains.

Must see tourist attractions

- Colosseum
- St Peter's Basilica and The Vatican
- Spanish Steps
- The Trevi Fountain
- Pantheon

Maximum ship dimensions for berth

Width: no limit

Anchorage

Ship tenders allowed: only on specific cases

Tugs available: 5

Tidal movement/range: 0.2mtr

Quays

Total number of quays: 28

Total length of quays: 15km

Quay depth: 6-18mtr

Passenger terminals: 6

Distances/Transportation

City centre: 2min by bus

Airport: 30min by bus

Free shuttle service to city: yes

Traffic

Total cruise passengers 2015:

2,271,652

Total cruise calls 2015: 794

Total cruise lines 2015: 53

Turnaround port? yes

Mailing Address

Port Authority of Civitavecchia, Fiumicino and Gaeta

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CONSTANTZA, ROMANIA

Must see tourist attractions

- The wild realm of the Danube Delta
- Medieval fortresses and towns
- Art, History & Navy Museums
- Seaside resorts
- Trip to Bucharest (People's House, Parliament House and Village Museum)

A wise man once said that life is a book and those who do not travel read only one page. That is why, as one more page of your journey, we invite you to Constantza, a surprising city with plenty to offer to those who come here.

A city of contrasts, both cultural and economical, not only does it have a rich and surprising history, but it also possesses 10 resorts to its south which are and have been famous for their beaches, hotels and spas. The summer capital of Romania, Mamaia Resort is the pearl of the Romanian Riviera. With numerous facilities and attractions, such as the water park, the cable car or the famous former royal residence around which the resort was built, Mamaia is the perfect summer destination for both families with children and people travelling by themselves.

If you are interested in archaeology, you

should know that no farther than 50 km from Constantza one can visit the ancient citadel of Histria (VIIth c BC), a true Romanian Pompey. Priceless archaeological pieces of an impressive history can also be seen at The National History and Archaeology Museum in Constantza, The Roman Edifice with Mosaic and The Archaeological Museum in Mangalia. As a standing proof of the various nationalities who have lived here in the historical center of Constanta one can visit the Carol I Mosque, St Peter and Paul Orthodox Cathedral, Saint Anthony Catholic Church, The Synagogue and the Armenian Church.

Either you choose it for its wide beaches, gentle temperatures, balneary treatments or just for the never ending summer entertainment, Constantza is definitely a city to visit!

PORT FACTS

Maximum ship dimensions for berth

Length: 350mtr

Width: no limit

Draught: 13mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: none

Quays

Total number of quays: 2

Total length of quays: 700mtr

Quay depth: 13.5mtr

Passenger terminals: 1

Distances/Transportation

City centre: 2km

Airport: 35km

Free shuttle service to city: no

Traffic

Total cruise passengers 2015: 37,014

Total cruise calls 2015: 36

Turnaround port? no

Mailing Address

**National Company Maritime Ports
Administration SA Constantza**

Incinta Port, Gara Maritima

900900 Constantza

Romania

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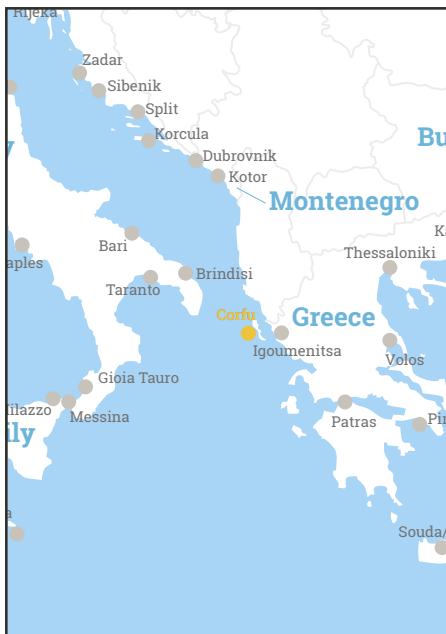
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CORFU, GREECE

Corfu is located in the northern Ionian Sea, south of Adriatic Sea, between Greece's mainland and Italy and forms the edge of Greece's northwestern frontier.

Corfu town's historic centre is a short, fifteen-minute walk from the Port and provides cruise passengers the unique opportunity to explore - minutes after disembarking the vessel - narrow stone-paved alleys, hidden squares, mysterious courtyards and a blend of architectural styles of Venetian, French and British era. The Old Town of Corfu was inscribed on UNESCO's World Heritage List in 2007. Such proximity characterises also the Corfu International Airport, which is just 4km away, with direct flights to all European countries.

Corfu Port provides full access, sea and land services to all sized vessels, year round and has successfully been implementing a fair and transparent method of berth allocation. The method takes into account several parameters, such as the annual pax of each vessel, as well as the company etc and gives

the ability to guarantee dates for berthing at least 18 months earlier.

The Cruise Terminal is fully modernised and equipped with state of the art technology, X-ray and screening equipment (ISPS compliant), 7 check-in counters, InfoKiosk and panels, First Aid Clinic, comfortable waiting area with free Wi-Fi, accessibility for guests with special needs, cash machine, public phones, rental car agencies, souvenir and tax free shop.

Corfu has been a turnaround port for the Thomson Cruise Line for over a decade. The increased needs of turnaround operations and the maintenance and enhancement of high-level services are continuous. Therefore, the paperwork for the construction of a new cruise terminal building is in full swing including the approval of the architectural design.

Corfu Port accepts annually +400 cruise ships and +600,000 cruise visitors, alongside 1.5m passengers and 500,000 vehicles, connecting mainland and Italy.

Must see tourist attractions

- New Fortress/Old Fortress (15min)
- Achillion Palace (45min)
- Paleokastritsa Monastery (45min)
- Corfu's Countryside and beaches
- Countless museums and galleries

Maximum ship dimensions for berth

Length: 770mtr

Width: no limit

Draught: 11mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: 2 vessels

Tidal movement/range: 0.4mtr

Quays

Total number of quays: 7

Total length of quays: 2,240mtr

Quay depth: 8-11mtr

Passenger terminals: 2, 1 for cruise and 1 for ferries

Distances/Transportation

City centre: 2km, 15min walk

Airport: 4km

Free shuttle service to city: no

Shuttle buses and taxi service available

Traffic

Total cruise passengers 2015: 621,913

Total cruise calls 2015: 406

Total cruise lines 2015: 40

Turnaround port? yes

PORT FACTS

Mailing Address

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CYPRUS PORTS

Must see tourist attractions

- Paphos Mosaics (UNESCO World Heritage site (50-100min)
- Kourion ancient site (20-70min)
- Sanctuary of Apollo (20-70min)
- Omodos and Lefkara villages (40-80min)
- Byzantine churches in the Troodos Mountains (UNESCO World Heritage site (60-100min)

Premier ports, uniquely ideal for being ports of call and home ports at an all year round, comfortable, safe and diverse destination.

Cyprus, the easternmost island in the Mediterranean and a natural bridge to eastern and western destinations, is endowed with a remarkably rich historical legacy, a plethora of native treasures and traditions, carefully protected natural trails, picturesque villages, superb sandy beaches and many more must see places! Cyprus also offers an exceptionally safe environment and clearly visible commitment to the highest standards in the travel cruise market.

Cyprus as a port of Call: Cyprus's proximity to well known, traditional and world interest destinations in the region in addition with the excellent port facilities offered and ports nearness to the main attractions – and the diverse attractions themselves, establish Cyprus an ideal port of call for cruises of all sizes.

Fly, Cruise and Stay: The fame of Cyprus as an international tourist destination and its proximity to other fascinating destinations in the Eastern Mediterranean makes Cyprus ideal for fly, cruise

and stay operations.

Cruises from Cyprus for vacations on three continents: As the easternmost island in the Mediterranean, Cyprus is a natural point of departure for exploring this amazingly diverse region.

In addition, the incredibly close distances amongst Limassol, Larnaka, Paphos and Latsi ports, establish them an ideal choice for those that eager to live a diverse and a unique experience at once.

Towards strengthening visitors' experience, Cyprus Ports Authority, amongst other developments is soon to hand over for operation a completely new and modern passenger terminal at Limassol port.

The new passenger terminal lies at Limassol port multi-purpose terminal. Limassol port multi-purpose terminal exploitation and commercial development, is one out of the three concessions awarded through the commercialization process of Limassol port, which has been carried out by the Ministry of Transport, Communication and Works. The concession is for 25 years and its management by the successful tenderer will be initiated by the end of January 2017.

PORT FACTS

Maximum ship dimensions for berth

Length: Limassol (Li): unlimited, Larnaka (La): 250mtr, Paphos (Pa): unlimited, Latsi (Lat): unlimited

Width: no limits

Draught: Li: 15mtr, La: 11.4mtr, Pa/Lat: 25mtr at anchorage

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: Li: yes, La: yes, Pa: no, Lat: no

Tidal movement/range: yes/60cm

Quays

Total number of quays: Li: 5, La: 2, Pa/Lat: anchorage

Total length of quays: Li: 2,110mtr (soon to be expanded by 500mtr) La: 691mtr, Pa/Lat: anchorage

Quay depth: Li: 11-16mtr, La: 10-12mtr, Pa/Lat: anchorage

Passenger terminals: Li: 1, La: 1

Distances/Transportation

City centre: Li: 5km, La/Pa/Lat: walking distance

Airport: Larnaka airport to Limassol 70km, to

Larnaka port 8km. Paphos airport to Limassol 60km, to Paphos port 10km, to Latsi port 55km

Shuttle service to cities: available

Traffic

Total cruise passengers 2015: 174,000

Total cruise calls 2015: 170

Total cruise lines 2015: 20

Turnaround port? yes

Mailing Address

Cyprus Ports Authority

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DUBROVNIK & KORCULA, CROATIA

Must see tourist attractions

- Dubrovnik Panorama and Sightseeing
- Dubrovnik Countryside
- Jeep Safari in Konavle Valley
- 'Blue Trail' Horseback Riding Tour
- Three Islands Cruise Elaphite Islands

Dubrovnik - a true pearl of the Adriatic coast, is a town-monument visited over centuries by European crusaders, pilgrims to Jerusalem, travel writers, adventurers and those seeking new knowledge. Today we would like to welcome you - the modern traveller, the tourist. A unique nexus of history, beauty and perseverance. A city to remember, one that from the very first sight remains a part of you forever. Dubrovnik has all the ingredients for a perfect vacation - warm, sunny days for strolling the streets and lingering on cafe terraces marvelling at magnificent views; good value restaurants serving excellent food and wine; and compact museums and churches for leisurely sightseeing. The streets and squares, the monuments, the city built with

love and forethought, preserved with wisdom and skill, restored with care and expertise, Dubrovnik offers an unforgettable experience for every visitor. Popular with passengers is a chance to walk in and around the Old Walled City and opportunity to view it from above at the spectacular panoramic spots. Tourists can visit the Franciscan Monastery with Europe's oldest pharmacy and many other splendid buildings. But whatever we say, our words do not give justice to this dazzling place. We cordially invite you to visit our rich cultural heritage, natural beauties, exquisite shops and to taste our Mediterranean gastronomic delicacies. So come soon and take happy memories from this 'Pearl of the Adriatic'.

Maximum ship dimensions for berth

Length: Dubrovnik (D): no limit, Korcula (K): 170mtr and 100mtr

Width: D: no limit, K: 40mtr

Draught: D: max 11mtr, K: max 6.5mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes, not compulsory

Tidal movement/range: -/+ 0.30mtr

Quays

Total number of quays: D: 7, K: 2

Total length of quays: D: 1,455mtr, K: 270mtr

Quay depth: D: between 7-11mtr, K: minimum 6mtr

Passenger terminals: no

Distances/Transportation

City centre: D: 2km, K: 20km

Airport: D:15km, K:150km

Free shuttle service to city: D: optional, K: no (taxis - yes)

Traffic

Total cruise passengers 2015: 812,608

Total cruise calls 2015: 603

Total cruise lines 2015: 46

Turnaround port? 31,168 embarked and 30,649 disembarked with 750,791 transit

Mailing Address

Port Authority of Dubrovnik

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EGYPTIAN PORTS

Must see tourist attractions

- Cairo (Giza Pyramids, Valley Temple, Tombs of the Pharaohs, Sphinx, Sakkara)
- Luxor (Thebes, Valley of Kings, Temple of Karnak)
- Mount Sinai (St Catherine's Monastery, Site of Moses' Burning Bush)
- Desert Safari
- Snorkelling Trip

Alexandria port is the main port in the Arab Republic of Egypt, dating back to 1900BC when the Pharaohs established a port west of Pharos and Pharos Islands. The port is located at the western end of the river Nile Delta in the Mediterranean Sea. It is considered the second most important city in Egypt and its main port. Moreover, three quarters of the country's foreign trade pass through it. The new passenger terminal has been built in Alexandria which offers all services required for tourists and passengers.

Port Said port was constructed with the digging of the Suez Canal in 1869. It is located in the Suez Canal at its northern entrance on the Mediterranean Sea. Vessels up to 12.8mtr draft can pass through the port entrance. Due to its unique location, Port Said is a main transit port of call with around 470 passenger ship calls a year.

The port of **Sharm El Sheikh** is located approximately 360km from Suez and 490km

from Cairo, at the head of the triangle of the Sinai peninsula. The port is mainly a tourism, yachting and diving centre, and is also a base from which to visit the holy and ancient monastery of Saint Catherine's at Mt. Sinai.

Suez port is ideal for the transit of passengers, general cargo vessels, consumer goods and crops. Long ago it was considered the main port for pilgrims to the Holy House (kaaba). It plays an essential role in the exchange of cargo and foreign trade between East Africa, South-East Asia and Eastern Arabia.

Hurghada port is located on the western coast of the Red Sea near the Gulf of Suez entrance and 370km south Suez. The significant role of Hurghada port is a result of its distinctive location and the service it provides for international tourism and yacht tourism in Red Sea area as well as serving cruise vessels and shipping lines transporting tourists and passengers.

PORT FACTS

Maximum ship dimensions for berth

Length: Alexandria (A): 250mtr, Port Said (P): 220mtr, Sharm el Sheikh (SS): 215mtr, Suez (Sz): 161mtr

Width: A: 32mtr, P: 25mtr, SS: 32mtr, Sz: unlimited

Draught: A: 10mtr, P: 11.9mtr, SS: 7.7mtr, Sz: 7mtr

Anchorage

Available: A/P/Sz: yes, SS: no

Ship tenders allowed: A/SS/Sz: yes, P: some

Tugs available: A/Sz: yes, P: some, SS: no

Tidal movement/range: A: 70cm, P: 60cm, SS: 0.7-1.2mtr, Sz: 1.4-1.7mtr

Quays

Total number of quays: A/SS: 4, P: 2, Sz: 5

Total length of quays: A: 600mtr, P: 275mtr, SS: 605mtr, Sz: 870mtr

Quay depth: A: 9-10mtr, P: 9mtr, SS: 8mtr, Sz: 7mtr

Passenger terminals: A/SS/Sz: yes, P: no

Distances/Transportation

City centre: A: 1.5km, P: 1km, SS: 2km, Sz: 3km

Airport: A: 5km, P: 1km, SS: 20km, Sz: 120km

Free shuttle service to city: yes

Traffic

Total cruise passengers 2015: 83,399 (International arriving)

Turnaround port? yes, Alexandria and Port Said

Mailing Address

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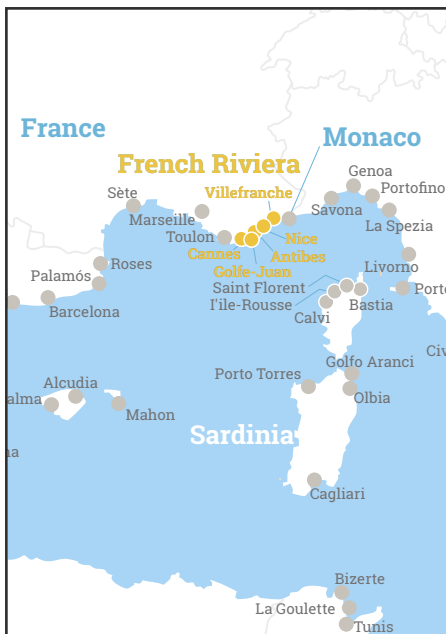


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FRENCH RIVIERA PORTS

Must see tourist attractions

- Old towns in cities and typical villages
- Museums such as Picasso, Matisse, Renoir, Foundation Maeght
- Many gardens and flowers, perfume museum and perfume workshop
- typical vineyards and cooking as well as gastronomy restaurants

Our French Riviera ports in the heart of a key destination nestled between sea and inland offers direct access to a wide variety of sightseeing and leisure variety with your feet dipped in the sea.

As many discoveries between traditional heritage and cosmopolitan culture, cruise passengers will enjoy great experience.

Cannes, capital of cinema, city of stars and luxury offers a wide variety of tourist and cultural activities.

Antibes-Juan les Pins is renowned for its jazz festival and the great artists who have lived there, such as Picasso with Château Grimaldi (Grimaldi Castle), now converted into a modern art museum (Picasso Museum).

Nice is a colourful city of Carnival, ideal location between the sea and mountains, and is a city with interesting architecture

with a wide range of activities, like the famous flower market and the must-see Promenade des Anglais (the Promenade of the English) which borders the Baie des Anges.

The bay of **Villefranche sur Mer**: between the Cap of Nice and Cap Ferrat is one of the deepest natural harbours in the Mediterranean Sea providing a safe anchorage for ships. This very charming village, full of history is located nearby Monaco and offers spectacular vistas of the coast and surrounding hills

In any of these great scenery spots all cruise passengers will be welcomed by French Riviera Cruise Club partners in the best way for inevitable memories.

Discover our various and diverse flavours of the French Riviera on cruise of discovery. www.frc.fr

Quays

Ports of Cannes and Nice piers:

Length: Cannes: 140mtr, Nice: 240mtr

Draught: Cannes: 5.5mtr, Nice: 7.8mtr

Total number of quays: Cannes: 1, Nice: 5

Total length of quays: Cannes: 170mtr, Nice: 850mtr

Passenger terminals: Nice: 1, Villefranche: 1, Cannes: 2

Anchorage

Available: Cannes, Antibes, Villefranche sur Mer and Nice (in front of harbour)

Ship tenders allowed: yes

Tugs available: Cannes, Nice, Villefranche sur Mer

Tidal movement/range: 0.6mtr

Distances/Transportation

All ports are in city centre

Airport: Nice International Airport - 25km

from Cannes port, 12km from Nice port, 19km from Villefranche port

Free shuttle service: at Nice port

Traffic

Total cruise passengers 2015: 546,000

Total cruise calls 2015: 343

Total cruise lines 2015: 35

Turnaround port? Nice is a turnaround port and Cannes and Villefranche sur Mer are partially turnaround



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GENOA, ITALY

Must see tourist attractions

- Portofino
- Riviera di Levante/ Cinque Terre
- Aquarium
- Genoa historic city centre (the biggest in Europe)
- Museums

Stazioni Marittime S.p.A. was set up in 1987 to take care of the planning, construction and management of all passenger terminals in the Port of Genoa under the terms of a Port Authority concession until 2040. The port has 290,000sq mtr in area, including 3,000mtr of quays and 12 moorings besides the Cruise Terminal and Ferry Terminal. The Company manages five Passenger Terminals. Ponte dei Mille Cruise Terminal is spread over three floors covering a total floor area of 16,335sq mtr (13,335 inside and 3,000 embarkation terrace). The two berths (295 and 345mtr in length) can accommodate two of the latest generation cruise ships. Ponte Andrea Doria Cruise Terminal has two berths of 310mtr in length. Embarking and disembarking flows are split into two floors covering a total surface of 9,400sq mtr. The terminals' departure lounges are

equipped with modern comforts and facilities and berths are equipped with mobile gangways. Stazioni Marittime was the first in Italy to draw up a Port Facility Security Plan approved by the Coast Guard Authority, meeting all rules and requirements of modern security standards. It includes monitoring systems for operative areas, buildings, lounges, passenger flows, handling of luggage, X-ray and metal detector controls offering the highest security levels for ship operations and for cruise passengers. A short distance from the cruise terminals is the old port, now a leisure area where the Aquarium of Genoa - the second largest in Europe - is located. It welcomes over 1.2 million visitors a year including many visiting cruise passengers.

PORT FACTS

Maximum ship dimensions for berth

Length: no limit
Width: no limit
Draught: 10.5mtr max

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.3mtr

Quays

Total number of quays: 12
Total length of quays: 3,000mtr
Quay depth: 10.5mtr max
Passenger terminals: 5

Distances/Transportation

City centre: 1km
Airport: 5km
Free shuttle service to city: no

Traffic

Total cruise passengers 2015: 848,227
Total cruise calls 2015: 198
Total cruise lines 2015: 15
Turnaround port? yes

Mailing Address

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Stazioni Marittime S.p.A

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GIBRALTAR

Located at the western end and entrance to the Mediterranean, Gibraltar is a British Overseas Territory full of a mix of British and Mediterranean charm. With over 300 days of sunshine yearly and a colourful history, it is an easily accessible and popular cruise destination, with activities and attractions for all in just 2.6 square miles.

The most popular activity is the 'Rock Tour', giving guests a full flavour of the history and life on the Rock over the years to present day. This tour covers, amongst other sites, Europa Point, with views across the Strait of Gibraltar to Morocco, 15 miles away. The Upper Rock Nature Reserve, covering the top part of the 426-metre-high Rock, is home to the world famous and free roaming Barbary Macaque. A visit to St Michael's Cave, with its stalactite and stalagmite formations is also on the itinerary. At the Moorish Castle's Tower of Homage, which dates back to the 11th century, you can still spot the battle scars on the outside walls from the many sieges it has endured. The

Rock also has over 32 miles of manmade tunnels, including the Great Siege Tunnels, created to defend Gibraltar from invaders between 1779-1783, as are the World War II tunnels, allowing an insight into a city within a city. Out in the open and within the original city walls, which can still be seen throughout the town, the architecture is a mix of Genoese, Portuguese, Spanish, Moorish and British styles.

Gibraltar has a café society with cafes and bars dotted along Main Street, as well as in its two marinas. For the shoppers amongst your guests, Main Street, only a 15-minute walk from the Gibraltar Cruise Terminal, is a magnet for bargain hunters thanks to Gibraltar's VAT free shopping.

At the crossroads of Mediterranean and Atlantic shipping lanes, Gibraltar is also ideally placed to provide an additional and wide range of services to cruise companies, in addition to allowing ships to open up their on-board facilities after 1800 local time while still in the port.

Must see tourist attractions

- The Upper Rock Nature Reserve & the Barbary Macaques
- St Michael's Cave
- Great Siege Tunnels
- Alameda Botanic Gardens
- 100 Ton Gun Exhibition

Maximum ship dimensions for berth

Length: no limit
Width: no limit
Draught: 9.6mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 1mtr

Quays

Total number of quays: 2
Total length of quays: 487.5mtr/450mtr
Quay draughts: 9.3mtr/8.6mtr
Passenger terminals: 1

Distances/Transportation

City centre: 1km
Airport: 2km
Free shuttle service to city: depends on cruise line

Traffic

Total cruise passengers 2015: 342,942
Total cruise calls 2015: 204
Total cruise lines 2015: 29
Turnaround port? No (only ad-hoc)

Mailing Address

Gibraltar Port Authority

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 Gibraltar, GX11 1AA

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Main Contact



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GIOIA TAURO, ITALY

Must see tourist attractions

- Capo Colonna
- Le Castella
- Santa Severina
- Rossano and the Codex Purpureus
- Archaeological Park of Sibari

The Port Authority of Gioia Tauro exercises its jurisdiction over ports Crotona and Corigliano Calabro.

The port of Crotona (Port of Magna Greece) dominates the central part of the Ionian coast of Calabria. It consists in two adjacent basins (Old Port and New Port) that are not connected with each other.

The port settlement is deeply connected to the urban structure of the city where developments is particularly influenced by the former. As early as the eighth century BC – the year of foundation of Crotona – the Greek colonists established, through the centrality of the port trade exchanges with all the Hellinic peninsula.

The port of Corigliano Calabro (Port of

Northern Calabria) is located on the high Ionic of Calabria, at the center of the homonymous gulf the is part of the wider Gulf of Taranto. It served industrial, commercial and touristic functions. This infrastructure is strategic, given the position that makes it attractive even to cruise ships and pleasure craft traffic.

The terrain is characterised by thick woods of chestnuts, beeches, holm oaks and white firs plus olives and vine cultivations, centuries-old torrents and over-hanging coastal cliffs covered by ferns, strawberry trees, myrtles, oleander and cactus pears. Another characteristic is the area of the Tyrrhenian coast, with terraces built on the hills overhanging the sea.

PORT FACTS

Quays

Total development platform: Crotona: 1,861mtr, Corigliano Calabro: 1,300sq mtr

Traffic

Total cruise passengers 2015: Crotona: 7,040, Corigliano Calabro: 6,828

Total cruise calls 2015: Crotona: 9, Corigliano Calabro: 3

Mailing Address

Port Authority of Gioia Tauro

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HERAKLION, GREECE

The Port of Heraklion is the main and most modern gateway for the transport of passengers on the island of Crete, and it is located right in the middle of the east Mediterranean sea.

Heraklion is a large modern city, busy all year round; an important economic center with a rich cultural history. The Minoan palace of Knossos, center of the Minoan civilization, the archaeological site of Phaistos and the ancient Gortyn are only some of the numerous archaeological sites that can be found in Heraklion.

In the city there are important monuments and museums, such as the archaeological museum, the Venetian Walls, the Morosini fountain, the Loggia, Koules fortress and the Churches of St. Titus, St. Peter, St. Minas and St. Mark Basilica.

With hundreds of kilometres of coastline, golden beaches with clear blue waters, only 5-15 km from the city center, with the deep and wild gorges of Asterousia mountains and Psiloritis, the olive groves, the vineyards, the forests of oak and pine, Heraklion can provide numerous possibilities for excursions.

Heraklion's International Airport "Nikos Kazantzakis", the second busiest airport in Greece

handling more than 6 million passengers in 2015 from a plethora of domestic and European gateways, distances just 1.5km away, making it an ideal partner for the turnaround character of the port.

The port welcomed 2016 with a new administration, of which primary mission is to further develop the port's cruise character, as well as its passengers and commercial role.

Aiming at high quality services, lowered costs and renovated infrastructure, the new administration of the Port Authority has already had a series of meetings with local and national stakeholders, in order to determine the best possible solutions.

On June 2016, a revised ISPS Plan was approved, in order to further maintain the high security standards of the port. Shortly, a reorganization and refurbishment of the port's passenger station will take place, in order to meet these revised security needs.

Thanks to its clement weather, Heraklion is a lively year round cruise destination and one of the few East Mediterranean tourist ports with greater winter cruise potential.

Must see tourist attractions

- Archaeological Museum (5min)
- Ancient City of Knossos (20min by car)
- City of Heraklion (10min)
- Historical Museum (10min)
- Natural History Museum (10min)

Maximum ship dimensions for berth

Length: 350+mtr

Width: no limit

Draught: 14mtr

Anchorage

Available: n/a

Ship tenders allowed: n/a

Tugs available: yes

Tidal movement/range: +/- 0.4mtr

Quays

Total number of quays: 8

Total length of quays: Catamaran Quay: (300 + 140)mtr, Quay No1: East 151mtr, North 75mtr, West 162mtr, Quay No2: East 200mtr, North 41mtr, West 167mtr, Quay No3: East 500mtr, North 55mtr, West (310 + 150)mtr, Quay No4-5: East 240mtr, North 300mtr, West 288mtr, Quay No6: West 375mtr, North Quay: 790mtr & 440mtr

Quay depth: 10-14mtr

Passenger terminals: 2,600sq mtr

Distances/Transportation

City centre: 1,500mtr

Airport: 1.5km

City bus stop: 40mtr

Taxi services: 20mtr

Traffic

Total cruise passengers 2015: 219,805

Total cruise calls 2015: 170

Total cruise lines 2015: 22

Turnaround port? yes

Mailing Address

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HUELVA, SPAIN

Port of Huelva: Port of Christopher Columbus...Port of Discovery

In the west coast of Andalusia, next to the Strait of Gibraltar, the Port of Huelva is located at the most important crossroads of the North-South and East-West maritime routes which means the opportunity for being visited by cruise ships whose routes are through the South Mediterranean, North Africa and North Europe-Canary Islands as well as seasonal change between the Caribbean and Europe. The Port of Huelva is situated less than one hour to the monumental city of Seville and the Portuguese Algarve.

Huelva is one of the most natural province in Spain, with protected areas of ecological value - Reserves of Biosphere- as Doñana National Park and Odiel Marshes Natural Reserve, both known for the visit of numerous migratory birds.

The province has a thousand-year history heritage result of the passing of civilizations such as the Tartesians, Phoenicians, Romans and Moors. Furthermore, is worth mentioning the legacy left by the British Rio Tinto Company, who exploited the copper mines in the last century and brought to Spain for the first time sports as football, tennis and

golf. In Rio Tinto, visitors can enjoy the Corta Atalaya mine -biggest open air mine in Europe- the Mining Museum and a train travel around the mining area.

The most remarkable event in the history of the city took place in 1492 when three caravels under the command of Christopher Columbus, accompanied by local sailors, departed from the Port to discover the called New World. This point of departure in addition to the Columbus Monument, the Franciscan Monastery of La Rábida and the very famous Caravels Dock -where replicates of the caravels can be visited- are adjoining the Port area and very easy to access.

In order to give the best service to cruise ships, the Huelva Cruise Network group has been created. It is a work group formed by local authorities, public and private companies oriented to develop Huelva, its province and the Port as cruise destination and be able to provide the best response that cruise industry demands. Besides, a specific Label for Shops, Restaurants and Bars, VivaHuelva Cruises, has been developed.

Huelva is, definitively, the new hidden gem to be discovered.

Must see tourist attractions

- Seville (50min)
- La Rábida. Places of Columbus (10min)
- Doñana Natural Park (30min)
- Riotinto Mines (50min)
- Aromas and Secrets of Brandy

PORT FACTS

Maximum ship dimensions for berth

Length: 300mtr

Width: no limit

Draught: 12mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes, 12 (max power 8,100 CV)

Tidal movement/range: 3mtr

Quays

Total number of quays: 16

Total number of cruise quays: 2

Total length of cruise quays: 1,070mtr

Quay depth: max 13mtr, min 8mtr

Distances/Transportation

City centre: Levante Quay in city centre,

South Quay is 10-15min by shuttle

Airport: Seville 90km (50min by motorway), Faro, Portugal 100km (less than

1 hr by motorway

Free shuttle service to city: yes, from South Quay

Traffic

Total cruise passengers 2015: 3,730

Total cruise calls 2015: 6

Total cruise lines 2015: 6

Turnaround port? no

Mailing Address

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IGOUMENITSA, GREECE

Must see tourist attractions

- The Monasteries of Meteora & Metsovo
- The picturesque villages of Syvota & Perdika
- Ancient Theatre of Dodoni and city of Ioannina
- Ancient Nicopolis (Actium) and Preveza
- Parga and the Oracle at the Gates of Hades

The modern day history of our port begins in 1939, shortly after the city of Igoumenitsa was declared capital of Thesprotia Prefecture. The first regular ferry services were established here in the 1950s, linking Greece's northwest mainland to Corfu and Paxoi islands. In the 1960s the historic Hellenic Mediterranean Lines inaugurated regular ferry services to Italy and a pier was constructed in what today is the "Old Port". In 2001, our Port Authority was incorporated and restructured to meet modern international standards. Currently, about 3 million passengers, 650,000 private cars and 250,000 trucks travel through our port each year. The recently completed Phase B' of our development projects greatly increases our port's capabilities, particularly with regard to passenger shipping services, and this encourages us to have an optimistic view of the future. Among our highest priorities is to become an important Mediterranean cruise port. Certainly, the bulk of our year round business will continue to be ferries

and cargo, but we have designed our New Port in such a way so as to be able to operate diverse activities without disruptions between them. This is why we have allocated the docking area closest to the city centre and one of our new terminals for serving cruise calls, keeping ferry and cargo activities well separated. When it comes to cruising, our philosophy is based on flexibility and a willingness to customise to each different brand by working closely with operators to achieve their fullest possible satisfaction. Among the many highlights that are accessible from Igoumenitsa on full and half day tours are the UNESCO World Heritage Site of Meteora, the fascinating lakeside city of Ioannina, the rare Byzantine treasures of Arta, Octavian's city of Nicopolis, the charming seaside towns of Syvota, Parga and Preveza and the amazing eagle nest villages of Zagori. Epirus is a destination full of historic, religious and cultural attractions, breathtaking landscapes and untouched natural beauty, and has some of the best beaches in the Ionian.

Maximum ship dimensions for berth

Cruise port ramp: from ramp N.12 to N.18

Total length: 420mtr

Pier depth alongside: 10.5mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: no tides

Quays

Total number of quays: 18

Total length of quays: 1,197mtr

Quay depth: 10.5mtr

Passenger terminals: Central Terminal: T1 (6,326sq mtr), Terminal: T2 (3,041.46sq mtr)

Distances/Transportation

City centre: 1km

Airport: 80km (Ioannina), 92km (Aktion)

Free shuttle service to city: no

Traffic

Total cruise passengers 2015: 3,090

Total cruise calls 2015: 6

Total cruise lines 2015: 4

Turnaround port? no

PORT FACTS

Mailing Address

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Main Contact



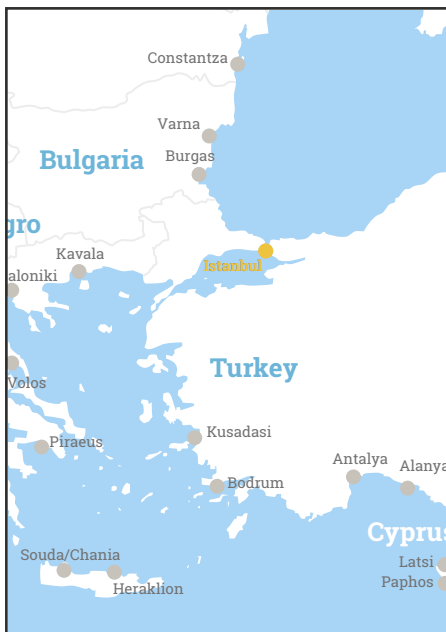
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ISTANBUL, TURKEY

On May 16, 2013, Dogus Group¹ placed the highest offer for the privatization of Istanbul Port (Salipazari Cruise Port), with a \$702 million bid, winning the right to operate the port area for 30 years. In partnership with BLG Capital the real estate private equity arm of Bilgili Group², Dogus Group established Salipazari Port Management and Investments Inc. Istanbul Port is the only operating cruise port in Istanbul. The company physically took over the port area on the 24th of February 2014 and immediately renovated the terminal building, updated or renewed the port's equipment. The company will regenerate the waterfront into hospitality and recreational open spaces with hotel, offices, gardens and squares in harmony with the Karaköy and Cihangir districts. The current pier length is 1,115mtr and the width of the berth will extend to 10mtr towards the sea. A brand new

20,000sq mtr passenger terminal is also part of the redevelopment project.

Istanbul Port gives services such as 24/7 security, K9, shelter, mooring, fresh water services, luggage handling, stevedoring and oil boom.

Istanbul is a unique city where the East meets the West and which remains true to its historic heritage through its mosques, basilicas and bazaars. According to the Turkish Ministry of Culture and Tourism's data, Istanbul welcomed 12.4 million tourists in 2015.

1 Dogus Group has become one of largest conglomerates in Turkey and has the vision of being a regional leader in the services sector. Dogus Group is active in eight core businesses: financial services, automotive, construction, media, tourism and services, real estate, energy and entertainment.

2 Bilgili Group is one of leading owners, developers, operators and managers of real estate in Turkey, having managed a portfolio of assets since 1984 including hotel, office, retail, mixed-use and residential projects across Turkey.

Must see tourist attractions

- The Topkapi Palace
- Hagia Sophia
- The Basilica Cistern
- The Grand Bazaar
- The Blue Mosque

PORT FACTS

Maximum ship dimensions for berth

Length: no limit

Width: no limit

Draught: up to 8.6mtr (Salipazari Pier), up to 6.4mtr (Karakoy Pier)

Anchorage

Available: yes

Ship tenders allowed: no

Tugs available: yes, service supplied by the Turkish Directorate General of Coastal Safety

Quays

Total number of quays: 8

Total length of quays: 1,115mtr

Quay depth: up to 11 mtr (Salipazari Pier), up to 8mtr (Karakoy Pier)

Passenger terminals: 1

Distances/Transportation

City centre: port is in the centre of the city

Airport: 20km

Free shuttle service to city: no

Free shuttle service within the pier: yes

Traffic

Total cruise passengers 2015: 589,314

Total cruise calls 2015: 331

Total cruise lines 2015: 41

Turnaround port? yes

Mailing Address

Galataport

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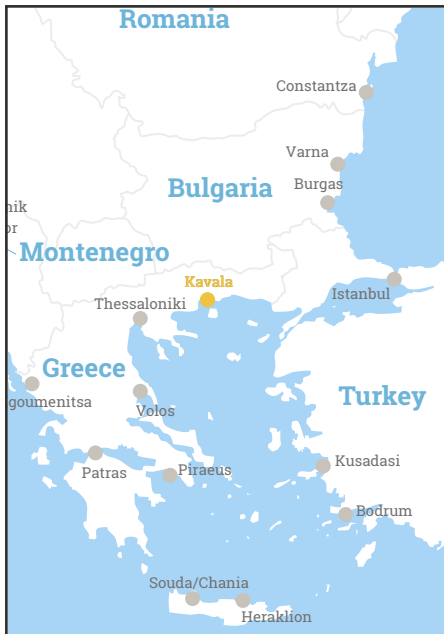


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KAVALA, GREECE

Must see tourist attractions

- Old City, Byzantine Castle Acropolis, Imaret (5min)
- Ancient Theatre & Basilicas of Filippi (20min)
- St Lydia Baptistery (25min)
- Thermal Springs & Mud Baths (25min)
- Alistrati Cave (60min)

The port of ancient Neapolis, as Kavala was named at the time, was founded by the Thassians in the end of the 7th century B.C. Paul the Apostle (Acts 16, the Bible) first set foot in Europe in the city of Kavala. During Byzantine times, but also in the 16th and 17th century, the port of Kavala had the administrative and tax control of the neighbouring mining area, and served as an export node for local products (wheat, cotton, wood, etc). The 18th century was a period of special acme for the city and its port, when among other things also the first consular authorities of France and Venice were established.

This entire journey into history is still reflected in the monuments of the city and its wider region. But is not just that. The city and its region provide a large number of destinations for shore excursions 12 months a year, covering a wide range of themes, among which:

History (Ancient Theatre & Basilicas of Filippi, Byzantine Castle Acropolis of Kavala, Imaret, Medieval Aquaduct, Archeological museum, etc.)

Religion (in the steps of Apostle Paul, St. Lydia Baptistery, Panagia Ikosifinissas Monastery, etc.)

Nature (Nestos river delta – Natura 2000, Alistrati Cave, Keramoti sand peninsula, Paggiao mountain, Symvolio mountain, etc.)

Sea (beaches of Kalamitsa, Batis, Tosca, Ammolofi, just a few kilometres from the city, island of Thassos)

Special interest (Wineries, Thermal springs, Lydia mud baths, Mohamed Ali's House, Tobacco Museum, Wax museum).

Moreover, as the cruise port is surrounded by the city of Kavala, just a few minutes after the ship's arrival, the passenger can wander in the shopping area and relax in the restaurants and cafes on the waterfront

Maximum ship dimensions for berth

Length: 360mtr

Width: no limit

Draught: 9-10mtr

Anchorage

Available: yes (if needed)

Ship tenders allowed: yes

Tugs available: yes (1800 vhp & 1000 vhp)

Tidal movement/range: 0.5mtr

Quays

Total number of quays: 2

Total length of quays: 540mtr

Quay depth: 9-10mtr

Passenger terminals: yes, with air-conditioned lounge

Distances/Transportation

City centre: port is in the centre of Kavala

Airport: 30km

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2015: 11,543

Total cruise calls 2015: 22

Mailing Address

Port of Kavala

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KOPER, SLOVENIA

An ancient Mediterranean town, Koper lies on the northern coast of the Istrian peninsula, where the Adriatic Sea cuts deeply into the heart of Central Europe. Istria connects the Adriatic Sea and the Karst region, mighty waters and soft stones. Koper's rich history with Venetian renaissance tradition is very well preserved with many beautiful squares, monuments and townhouses.

The Cruise Terminal is just a minutes walk from the wonderful Tito's square with its Cathedral, Venetian Praetorian Palace and Loggia from 13th century as well as old town cafes and restaurants. The history of Koper goes back to the times of the Middle Bronze Age, 1500 years B.C., passengers and tourists can enjoy and visit different museums, galleries and churches, all within walking distance.

Many cruise lines visit Koper in order to include a different country on the itinerary with the intention to offer a new and different product to passengers. Slovenia offers a patchwork of landscapes: high mountains with lake districts, wooded uplands, verdant green valleys and a slice of Adriatic coastline. Only an hour away by road you can experience amazing contrasts like a swim in the

Adriatic with the Mediterranean climate, the midst of Alpine mountains with a marvellous winter idyll, or untouched green nature in the Slovenia hinterland. All shore excursions can be combined with the enjoyment of gastronomical and oenological (wine) specialties of the region. Experience a subterranean adventure in an amazing karstic cave such as those at Postojna and Škocjan (a UNESCO World Heritage Site), the white Lipizzaner horses of the Lipica stud farm, or take an invigorating bath in thermal waters.

Ljubljana is the Capital and largest city of Slovenia. Unquestionably it is the political, economic and cultural centre of the country. The city is reminiscent of Vienna, Prague and other cities with Baroque architecture. It is pleasant to take a walk or cycle across the city, through Tivoli park and along Ljubljanica river crossed by many wonderful bridges. Piran is a small medieval town with a rich cultural heritage, Venetian style, historical monuments and narrow streets, one of Slovenia's major tourist attractions. Piran is the birthplace of composer and violinist Giuseppe Tartini, who played an important role in shaping its cultural heritage.

Must see tourist attractions

- Postojna caves and Predjama castle (55km)
- Ljubljana the Capital (100km)
- Piran and salt plains (15km)
- Lipica Stud Farm (45km)
- Lake of Bled (135km)

PORT FACTS

Maximum ship dimensions for berth

Length: 350mtr with 10mtr depth on passenger pier and without limit on commercial pier

Width: no limit

Draught: 10mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 1.1mtr

Quays

Total number of quays: 2 (1 dedicated and 1 commercial)

Total length of quays: 800.2mtr (420.2 & 380mtr)

Quay depth: up to 10mtr

Passenger terminals: 1, 1,600sq mtr, operational from 2016

Distances/Transportation

City centre: 100mtr

Airport: Trieste: 55km, Ljubljana: 128km, Venice: 185km

Free shuttle service to city: port in centre of city

Traffic

Total cruise passengers 2015: 57,893

Total cruise calls 2015: 49

Total cruise lines 2015: 12

Turnaround port? no

Mailing Address

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KOTOR, MONTENEGRO

Must see tourist attractions

- Kotor Old City
- Perast
- Island of Gospa od Skrpjela
- Fortress Sv. Ivan
- Maritime Museum

The Port of Kotor is situated in the Boka Kotorska bay, a stunningly scenic bay in Montenegro at the foot of the hills Pestingrad and Vrmac. The Bay of Kotor, the southernmost and only fjord in the Mediterranean, has a wealth of cultural and historical heritage.

Lovcen, a mountain and national park in southwestern Montenegro rises from the borders of the Adriatic basin closing the long and twisting Bay of Kotor and offers fabulous views over the town of Kotor.

Passengers are docked directly on the harbour. From here, one can walk into the old town of Kotor, situated 100mtr away.

The port has a new Montenegro Shorex Open Double Deck Bus. New modern terminal facilities opened in July.

A pilot project has been designed and proposed for berthing of new generation of cruise ships over 300mtr LOA with two mooring buoys 300 SWL (safe working load).

Undoubtedly, one of the best ways for cruise passengers to spend their time at Kotor Port is to explore the medieval walled city of Kotor, a

UNESCO World Heritage Site. The old town has some of the most well preserved monuments of medieval architecture in the Mediterranean. Some of these include Cathedral of Saint Tryphon (Romanesque church built in 1166), Church of St. Luke (Romanic church that was built between 1195 and the mid 17th century), Drago Palace (with Gothic windows from the 15th century); Pima Palace (typical 16th century palace built in the Renaissance and Baroque styles); Grgur Palace (an 18th century palace that houses the Maritime Museum) and the Ancient City walls, stretching 4.5km long, 2-16mtr thick, and 20mtr high. Building started in the Illyrian period and continued on till the 18th century.

The old town is also the site of many festivals, masquerades, and carnivals. These include the Sveti Tripun Festival, Kotor carnival, Camellia's days, Fasinada, Summer Carnival, and Bokeljska Noc.

Kotor is an ideal cruise port destination for peaceful and quiet holidays where visitors can relax and enjoy a rich cultural offering.

Maximum ship dimensions for berth

Length: 280mtr

Width: no limit

Draught: 7.8mtr

Anchorage

Available: yes, 3 positions

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 30-60cm

Quays

Total number of quays: 5

Total length of quays: 665mtr

Quay depth: 2-6mtr

Passenger terminals: yes

Distances/Transportation

City centre: 500mtr

Airport: Tivat - 10km

Free shuttle service to city: no

Traffic

Total cruise passengers 2015: 449,125

Total cruise calls 2015: 411

Turnaround port? no

Mailing Address

Port of Kotor

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KUSADASI, ANTALYA & BODRUM, TURKEY

Must see tourist attractions

- Ephesus
- The House of the Virgin Mary
- The Castle of St. Peter & The Mausoleum (One of the Seven Wonders)
- The Temple of Artemis (One of the Seven Wonders)
- Aspendos

Global Ports Holding (GPH) is the world's largest cruise port operator with an established presence in the Mediterranean and Asia-Pacific regions, including extensive commercial port operations in Turkey and Montenegro. With its corporate strategy of continuous growth, GPH has developed a portfolio of ten strategically located ports around the world, each providing exceptional hinterland access with strong market demand fundamentals. In Turkey, GPH currently manages three leading cruise and commercial ports;

Ege Ports, Kusadasi: Gateway to Ephesus; In July 2003, Ege Ports was GPH's first acquisition. Kusadasi is a major gateway to Ephesus and the House of Virgin Mary. Ege Ports extended its two piers and finalized the project in June 2011. The port has piers of 413mtr and 300mtr, giving the possibility to welcome Oasis-class ships. Kusadasi received 331 calls with 312,928 passengers in 2003. Thanks to wide investments the port had 513 calls and over 567 thousand passengers in 2015.

Bodrum Cruise Port: Access to a Luxurious Destination; In June 2008, GPH acquired Bodrum Cruise Port. Bodrum is one of the most popular

holiday resorts in the country and hosts some very important historical sites, including the Castle of Saint Peter, the Museum of Underwater Archaeology and the Mausoleum. The port finalized a pier extension in June 2011 with a budget of \$1.5m. Thanks to this initiative Bodrum started to welcome mega ships and reached 70 thousand passengers in 2015.

Port Akdeniz, Antalya – Access to The Turkish Riviera; In July 2010, GPH acquired all the shares of Port Akdeniz. Given the proximity of Antalya to a major international airport and a variety of important archaeological sites (Aspendos, Perge and Side) it has all the assets to become a key home port in the Mediterranean. Antalya is the number one holiday destination in Turkey and attracts 39% of the total tourists coming to the country. Port Akdeniz has three piers totaling 510mtr in length and a 1,830sq mtr passenger terminal at the service of cruise passengers. Port Akdeniz served 13,842 passengers in 2009 and thanks to the promotion of the port as a turn-around this number increased by over 1100% and Port Akdeniz welcomed over 167 thousand passengers in 2015.

PORT FACTS

Maximum ship dimensions for berth

Length: Kusadasi (K): 370mtr, Bodrum (B): 340mtr, Antalya (A): 340mtr

Width: no restrictions

Draught: K: 10mtr, B: 9mtr, A: 9.5mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 30cm

Quays

Total number of quays: K: 8, B: 3 A: 3

Total length of quays: K: 1,297mtr, B: 690mtr, A: 510mtr

Quay depth: K: 9-19mtr, B: 8-22mtr, A: 10mtr

Passenger terminals: K:1, B:1, A:1

Distances/Transportation

City centre: K: 50mtr, B: 2km, A: 15km

Airport: K: 80km, B: 35km, A: 30km

Free shuttle service to city: K: not

applicable, B: sea shuttle available, A: yes

Traffic

Total cruise passengers 2015: K: 567,290, B: 70,038, A: 167,524

Total cruise calls 2015: K: 513, B: 93, A: 56

Total cruise lines 2015: K: 45, B: 26, A: 14

Turnaround port? A: yes

Mailing Address

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LA SPEZIA, ITALY

Must see tourist attractions

- Porto Venere (15min by bus)
- Lerici (10min by bus)
- Cinque Terre (10min by train/30min by bus)
- Pisa (50min by bus)
- Florence (90min by bus)

Whether seeking natural scenery or cultural pursuits, visitors who choose to land on La Spezia's coast have both to enjoy.

They will find scenery galore in the Cinque Terre national and Montemarcello-Magra regional parks, in the two green lungs surrounding the Vara and Magra rivers and in the spellbinding Ligurian archipelago. And they will have culture to pursue as well in La Spezia's rich artistic heritage and museum network: the Amedeo Lia Museum, the Museum of Modern and Contemporary Art, the Naval Museum and the Museum of the Lunigiana Stele Statues. They will also find a captivating blend of the two in towns of renown like Sarzana, Lerici

and Porto Venere.

Visitors coming ashore at La Spezia can choose to linger there and admire the city, with its many shops and the inviting gourmet trails in which the large pedestrian precinct abounds, and its deservedly famous surroundings, or opt to spend some time visiting major heritage cities, such as Pisa, Florence, Lucca and Parma, all of which are within an hour's journey of La Spezia. Whatever the choice, on landing in La Spezia they will find themselves in the midst of a land of age-old traditions and a thousand different facets, with the power to enchant and come up to the highest expectations.

Maximum ship dimensions for berth

Length: up to 625mtr

Width: 56mtr

Draught: 10.5mtr

Anchorage

Available: yes, four in total - 5 minutes from floating pier

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: -/+ 0.3mtr

Quays

New Garibaldi Pier: 600mtr length (April 2013)

Depth: up to 10.5mtr

Available: 1 floating pier for ship tenders

New passenger terminal: Golfo dei Poeti - Cinque Terre Cruise Terminal for passengers in transit and for boarding

Distances/Transportation

City centre: 200mtr

Airport: 90km in Pisa, 115km in Genoa
Shuttle buses and taxi service available

Traffic

Total cruise passengers 2015: 656,000

Total cruise calls 2015: 175

Total cruise lines 2015: 9

Turnaround port? mainly transit port

Mailing Address

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LISBON, PORTUGAL

Cruise lines have four dedicated cruise terminals located in the heart of Lisbon, all within easy walking distance from the city center and historical sites.

Lisbon is ideally placed to serve as a switching point or base port for cruises between the Mediterranean, Northern Europe and the Atlantic islands. With a wide choice of hotels, an airport with excellent air lift providing regular flights to most European destinations and Brazil, and the shortest flights to North and South America from the European mainland, plus history, cultural events and leisure spots, Lisbon is an ideal transit and turnaround cruise port.

The Lisbon Cruise Terminal, a project by the Portuguese architect Carrilho da Graça, it is being built in Santa Apolónia, an area that offers 1,450mtr of berthing for cruise ships. Resulting in an overall investment of around

22 million Euros, the new Lisbon Cruise Terminal building will adopt the concept "friendly", taking into consideration the aspects of comfort, accessibility, flexibility for the services provided to the passengers and ships, according to the demands of current and future traffic.

This future infrastructure will improve the way passengers and cruise ships are welcomed in Lisbon, and it is being built by LCT – Lisbon Cruise Terminals, that began running this activity on August 26th, 2014, over a period of 35 years until 2049, after was signed the public service concession contract for the cruise activity at the Lisbon Cruise Terminal between the Port Authority. It is estimated that current traffic could double in the next ten years to over 750 thousand passengers, therefore reaching over 1.5 million passengers by the end of the concession.

Must see tourist attractions

- Belem Quarter (15min)
- St. Georges Castle (5min)
- Chiado area (shopping and residential)
- Old Lisbon including 12th Century Cathedral
- Estádio da Luz - FC Benfica

PORT FACTS

Maximum ship dimensions for berth

Length: no limitation

Width: no limitation

Draught: (-12) ZH

Anchorage

Available: yes

Ship tenders allowed: yes (with permit)

Tugs available: yes

Tidal movement/range: 4mtr

Quays

Total number of quays: 3

Total length of quays: 2,394mtr

Quay depth: (-8.3) ZH till (-12) ZH

Passenger terminals: 4

Distances/Transportation

City centre: 500mtr to 3km

Airport: 11km

Free shuttle service to city: yes when required

Traffic

Total cruise passengers 2015: 512,128

Total cruise calls 2015: 306

Total cruise lines 2015: 47

Turnaround port? 21% of traffic turnaround

Mailing Address

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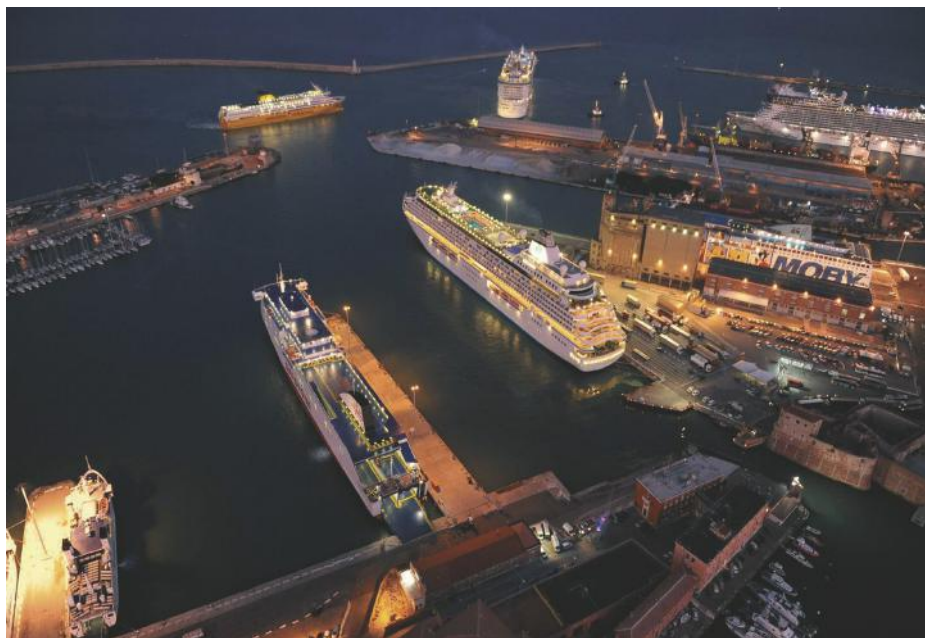
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LIVORNO, ITALY

Must see tourist attractions

- Old and New Fortress
- Mascagni Terrace, Promenade and Aquarium
- Montenero Sanctuary
- Bolgheri 'wine road'
- Venezia District

Livorno Port for Tuscany – is mainly a destination port but partial turn-around calls are increasing constantly. Livorno port registered record numbers in 2012: 465 calls and 1,039,000 cruise passengers, 70,000 of them either embarking and disembarking.

The Port Authority and the Municipality of Livorno have approved a project to extend the passenger port which provides new docks and a structured reception dedicated to the passengers. In particular, the priority has been given to berths for cruise ships in the Alto Fondale, docks 46-47, where an existing warehouse was restructured, creating a new terminal for the mega cruise ship in transit, offering also wide spaces and equipment for the turn-around passengers.

Pisa International Galileo Galilei Airport, located only a few km from Livorno, is well connected to many European destinations such as the UK or Germany. Moreover, the splendid art cities of Florence, Pisa, Siena, and Lucca, can be reached from Livorno's berths in a short time. World famous vineyards in Bolgheri, beaches and natural parks of Mediterranean Tuscany, and Etruscan ruins

represent alternatives to classic Tuscany tours.

Porto di Livorno 2000 and the Airport of Pisa have joined forces to ensure passengers enjoy an integrated transfer from the airport to the port. The Cruise Terminal is located near one of the most impressive 16th century monuments, Fortezza Vecchia, a monument of great historical significance where cultural and artistic activities happen.

Passengers can use the Porto di Livorno shuttle-bus service which runs from the berths to the city centre, passing through the old town and its system of canals and bridges.

Further, thanks to the Costa Toscana Cruise, a new brand created by Porto di Livorno 2000, it will be possible to show another side of Tuscany. That side includes 4 wonderful areas: Livorno and the Grand Duchy of Tuscany, Bolgheri and the Ways of wine, the Island of Elba and the Pearls of the Mediterranean and the Etruscan Coast.

Other attractions include: the antique market; the small "Cantinas" located alongside the canals and offering the typical fish soup "Cacciucco" and various art exhibitions.

Maximum ship dimensions for berth

Length: Passenger Port: 250mtr; Alto Fondale 46/47 and commercial piers: no restriction

Draught: Passenger Port: 34ft; Alto Fondale 46/47 and commercial piers: 39ft

Anchorage

Available: yes

Ship tenders allowed: no

Tugs available: yes

Tidal movement/range: 0.3 - 0.4mtr

Quays

Total number of quays: 9 specialised for cruise vessels/2 commercial

Total length of quays: 2,100mtr passenger port, 1,400mtr commercial piers

Quay depth: 27mtr or more

Passenger terminals: 1 (3,000sq mtr) + 1 (4,500sq mtr in course of restoration)

Distances/Transportation

City centre: 500mtr pass terminal, 1.5km commercial piers

Airport: Pisa 15km, Florence 80km

Shuttle service to city: yes

Traffic

Total cruise passengers 2015: 697,955

Total cruise calls 2015: 369

Total cruise lines 2015: 35

Turnaround port? yes, mainly interporting

Mailing Address

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MADEIRA PORTS, PORTUGAL

Must see tourist attractions

- Funchal Market - Mercado dos Lavradores
- Madeira Cable Car - Visit to Monte Palace Tropical Gardens and Toboggan Ride
- Funchal City Tour by bus (1 hr)
- Visit to Quinta do Palheiro and Botanical Garden (half day)

The Port of **Funchal** is situated in a magnificent bay framed by the clear blue of the sea, the city of Funchal and the green of the mountains of Madeira Island. Situated 15 minutes on foot from the city centre, the Port of Funchal is also the departure point for discovering the Island of Madeira.

Funchal is its capital city and in the 741sq km of the Island of Madeira you will have lots to discover. With two thirds of its territory considered protected forest area, Madeira is a green jewel in the Atlantic Ocean. Its Laurissilva forest is a UNESCO World Heritage Site.

The beauty of its coastline is unquestionable. The clear blue of the sea in contrast to its precipitous coastline is appreciated by thousands of tourists every year. Come and live this experience too. The Port of Funchal and Madeira Island welcomes you.

Funchal's new cruise terminal, Gare Marítima da Madeira, was inaugurated in May 2010 offering a berthing line of 170mtr and a 3,000sq mtr building and capable of handling turnaround facilities.

The headquarters of the Port Authority and all its support services are also located in the building, as well as a range of commercial businesses.

Located along the waterfront with the city as a backdrop and offering a unique and wonderful panoramic view, the building has already become an icon and landmark of Funchal and the Madeira islands.

A stable climate, a really inviting sea temperature, nine kilometres of golden sands, an almost untamed charm and a spectacular sunset make the island of **Porto Santo** an unrivalled stopover on your travels. Enjoy the tranquillity which the Port of Porto Santo offers you.

PORT FACTS

Maximum ship dimensions for berth

Length: Funchal (F): no limit, Porto Santo (P): +/-150mtr

Width: F: no limit, P: no limit

Draught: F: up to 11mtr, P: up to 7mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: ??

Quays

Total number of quays: F:3, P:1

Total length of quays: F:1,032mtr, P:150mtr

Quay depth: F:7/11mtr, P:7mtr

Passenger terminals: F:1

Distances/Transportation

City Centre: 1km, 15min walk

Airport: 12km

Free shuttle service to city: available

upon request

Traffic

Total cruise passengers 2015: 580,348 (Funchal: 578,492, Porto Santo: 1,856)

Total cruise calls 2015: 312 (Funchal: 308, Porto Santo: 4)

Turnaround port? no

Mailing Address

APRAM - Administração dos Portos da Região Autónoma da Madeira, SA

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MALAGA, SPAIN

Must see tourist attractions

- Picasso Museum
- Cathedral
- Gibralfaro Castle & Alcazaba
- Roman Theater
- Centre Pompidou Malaga

International Homeport for the Atlantic and the Med

The Port of Málaga is located in a strategic area in Southern Europe, connecting with routes to the Atlantic and the Med, and gateway to Andalucía.

Its world-class port facilities include berths for every cruise ship in the world, and 3 cruise terminals, 2 of them in the Eastern area and 1 in the inner basin next to the Palm Grove waterfront, for smaller cruise ships, within 5 min walking distance from the Cathedral. 15 minutes away from Málaga International Airport, the 4th biggest in Spain with connections to Europe and the world, which

makes of Málaga, together with its port facilities and hotel availability, an excellent choice as an international homeport.

And the destination has so much to offer. The Capital of Costa del Sol has a cultural offer boasting Picasso Museum, Thyssen Museum and Centre Pompidou Málaga. Shopping, cuisine, beach, nautical sports and golf complete the offer. Half day and one-day wide range of excursions: Mijas, Marbella, Ronda, or Antequera Dolmens Site, included in 2016 in UNESCO's World Heritage List. Not to forget Granada and the Alhambra, Cordoba and the Mosque, Seville and even Madrid in 2h30 by high speed train.

Maximum ship dimensions for berth

Length: no limit
Width: no limit
Draught: max 17mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.87mtr

Quays

Total number of quays: 5
Total length of quays: unlimited
Quay depth: 11-17mtr
Passenger terminals: 3

Distances/Transportation

City centre: 5-20min
Airport: 8km
Free shuttle service to city: no

Traffic

Total cruise passengers 2015: 418,272
Total cruise calls 2015: 233
Total cruise lines 2015: 38
Turnaround port? yes

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MARSEILLE, FRANCE

Ideally located at the heart of the Western Mediterranean, Marseille is France's leading cruise port, with 1.7 million cruise passengers expected in 2016 and 2 million by 2020.

Marseille is one of the very few city-ports in the Med that benefits both from excellent port facilities and good international air, rail and road access whilst being at the heart of a world-famous destination: Provence.

Excellent port infrastructures for megaships
The port features a dedicated cruise ship basin located in the northern part of the port and a small luxury terminal near the City Center: the La Joliette terminal. The largest facilities are operated by the Marseille Provence Cruise Terminal (MPCT), capable of handling up to six megaships simultaneously with no size restrictions. A \$35m project to widen the northern entrance is underway, to be completed February 2017.

The port of Marseille is also home to a high-tech, competitive, ship repair sector. The port is equipped with 3 dry docks (n° 8,9,10) located close to the cruise terminals. The n° 10 dry dock is the largest in the Med with a length of 465mtr/1,525ft and can repair the

mega cruise ships, opening end 2016.

Excellent air, rail and road connections

Marseille offers connections to worldwide destinations via Marseille Provence Airport (100 destinations, 30 countries) and via the high-speed train serving cities not only all over France but also in Spain, Germany, Switzerland, Italy and the UK.

Marseille-Provence, a marquee tourist destination

The La Joliette district is a new waterfront district that hosted many of the main 2013 European Capital of Culture events. It offers a number of architecturally-striking cultural venues such as the MUCEM (2 million visitors/year), the Villa Méditerranée, the Regards de Provence Museum and the FRAC. The Terrasses du Port shopping mall and the shopping arcades under La Major Cathedral, complement the cultural offer with very attractive shopping opportunities.

Marseille-Provence offers countless sites for shore excursions or pre/post cruise stays: the Calanques National Park, Aix-en-Provence, Cassis, Aubagne, as well as the Alpilles, Saint Rémy de Provence, Baux de Provence, Arles, Camargue, Luberon and Avignon, all world-famous and located just a few kilometres from Marseille.

Must see tourist attractions

- Marseille
- Aix-en-Provence
- Camargues, Arles, Les Baux de Provence
- Cassis, Les Calanques, Aubagne
- Avignon

PORT FACTS

Maximum ship dimensions for berth

Length: MPCT (M): no limit, Joliette (J4): 200mtr

Width: no limit

Draught: M: 14.5mtr, J4: 6.8mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: 2 or 3

Tidal movement/range: >0.5mtr

Quays

Total number of quays: M: 7 quays, J4:

1 quay

Quay depth: M: 14.5mtr, J4: 7mtr

Passenger terminals: 6

Distances/Transportation

City centre: M: 8km (15min), J4: 0.5km

Airport: 20km (20min)

Free shuttle service to city: on peak days

Traffic

Total cruise passengers 2015:

1,448,086

Total cruise calls 2015: 451

Total cruise lines 2015: 28

Turnaround port? yes (MSC Cruises, Costa Cruises, Croisières de France, Ponant, Norwegian Cruise Line, Oceania Cruises)

Mailing Address

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Main Contact



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MERSIN, TURKEY

Must see tourist attractions

- The Gate of Cleopatra (30km)
- Seven Sleepers Cave (40km)
- The Temple of Zeus
- St Paul's Well
- Madien Tower (65km)

Mersin International Port (MIP) caters for the needs of international trade and tourism in the region. Located in the heart of the East Mediterranean Turquoise sea coast. There are regular sea trips from Mersin to North Cyprus and Egypt by ro-ro-passenger ships. Mersin, which is also known for fresh agricultural products mainly fruits such as oranges, bananas and strawberries, offers a rich menu of gastronomy in many traditional and modern restaurants located along the sea coast and downtown, ranging from fresh meat and Mediterranean Sea food, traditional Turkish cuisine specialties. Other attractions include modern and traditional shopping centers, a wide choice of cafés, famous Turkish Ice Cream tastes and delights in the city; In the nearby surroundings, Cappadocia, Saint Paul's sacred place in Tarsus, historical

sites and ruins in the nearby provinces. Mersin, the rising star of world tourism is located on a long coast at the eastern end of the Mediterranean. The sun shines 300 days a year in Mersin, hence in the ancient world the city was called 'Solipompeopolis', meaning 'Sun City'. 1.7 million People living in Mersin welcome their guests from all over the world. Mersin enjoys marvelous beaches along the coastline of 321km, and offers its guests the opportunity to refresh themselves. The first settlements in Mersin, which is known as Cilicia in ancient times, dates back to the New Stone Age. It is still one of the important ports of the Mediterranean and the centre of maritime commerce just as it was during ancient times. As a settlement place of dominant powers since Neolithic Period, Mersin hosts lots of archaeological and historical monuments.

Maximum ship dimensions for berth

Length: 360mtr
Width: no restrictions
Draught: 15.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0-0.5mtr

Quays

Total number of quays: 21
Total length of quays: 3,655mtr
Quay depth: 13.5mtr
Passenger terminals: yes

Distances/Transportation

City centre: port is in centre of Mersin
Airport: 60km from the port
Free shuttle service to city: cen be arranged

Traffic

Total cruise passengers 2015: 2,032
Total cruise calls 2015: 2
Total cruise lines 2015: 1
Turnaround port? no

Mailing Address

Mersin International Port (MIP)

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MESSINA, ITALY

Must see tourist attractions

- Messina city centre (history of art/monuments)
- Messina Regional Museum
- Milazzo
- Tyndaris (Greek theatre)
- Eolian Islands

The Strait of Messina surrounds a natural inlet, with the port located in the heart of the city centre. Cruise tourists have an easy walk to the main streets to see Arabic, Norman and Suevian monuments. The cathedral of Messina is one of the oldest churches in Sicily and its bell tower contains the world's largest astronomical clock, which was made in Strasbourg. The port is multifunctional and extremely competitive: mooring facilities are available for ships of up to 300 metres and it will be further improved with a new maritime passenger station and vast areas for buses and shore services. The new Master Plan provides a larger area devoted to cruising, equipped with high quality services and security systems. Messina Port Authority also has

jurisdiction over the harbour of Milazzo where it is planned to boost cruise activity. Here the total quays length is 1,700mtr and it will become 2,100mtr in the next years. This town offers tourists the opportunity to literally walk to monuments and sites of interest and to visit Eolian Islands, Thyndaris, Cefalù. Milazzo is a charming little town on the Tyrrhenian coast, lying at the beginning of a peninsula stretching towards the Aeolian Islands. Here you will find old churches, Palazzi and the fortified Citadel which stands dramatically on the ruins of the primitive Greek, Roman and Byzantine settlements. Both ports also offer a number of interesting routes including cultural, shopping, eating and drinking and sea-related leisure activities.

PORT FACTS

Maximum ship dimensions for berth

Length: over 300mtr

Width: no limit

Draught: 12mtr

Anchorage

Available: yes

Ship tenders allowed: no

Tugs available: yes

Tidal movement/range: 0.6mtr

Quays

Total number of quays: 5

Total length of quays: 1,200mtr

Quay depth: 8-12mtr

Passenger terminals: 1

Distances/Transportation

City centre: port in city centre

Airport: Reggio Calabria: 1hr 40min;

Catania: 1hr 40min

Free shuttle service to city: not necessary

Traffic

Total cruise passengers 2015: 327,706

Total cruise calls 2015: 160

Total cruise lines 2015: 20

Turnaround port? yes, we are a partial turnaround port

Mailing Address

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Italy

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Main Contact



Cristiana Laurà

Promotion & External Relation

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MONACO

Must see tourist attractions

- Casino of Monte-Carlo (10min walk)
- Old town with Prince's Palace (15min by bus)
- The Oceanography Museum (15min by bus)
- The Exotic Garden (20min by bus)
- Discover the city by train (daily 30min duration)

Monaco's harbour - called Port Hercule and located in the heart of the city - offers new facilities on a 352mtr long uniquely-designed semi-floating breakwater. The breakwater provides berthing for cruise ships with a maximum length of 300mtr (68,000gt) or two 150mtr long, and a third cruise ship on the offshore side when the weather is fine. This floating pier also contains a passenger terminal and 300 parking spaces on four levels. Since the 1850's some of the world's greatest architects have left their mark in Monaco and the surrounding area. Charles Garnier designed the Monte-Carlo Casino while Gustave Eiffel built a sumptuous villa in Beaulieu and also contributed to the Winter Garden at the Hotel Hermitage. Visitors follow in their footsteps while strolling around the

Principality and along the Med coast. Admire the classic almost baroque facades. Behind the multicoloured mosaics, one can catch a glimpse of a bygone age. Some of the greatest names in the world of art and culture have sought inspiration in Monaco. One name that springs to mind is Le Corbusier. Our era has seen a new passion for creating gardens and open spaces. With a total surface of 195 hectares, the Principality is keen to preserve its greenery against the advance of urbanisation. Until the 19th Century there were secret gardens located in monasteries. The green revolution started in the public realm in 1863 with the creation of the gardens around the Casino that are still in existence today.

Maximum ship dimensions for berth:

Length: 300mtr
Width: no limit
Draught: no limit

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: no
Tidal movement/range: 1mtr

Quays

Total number of quays: 1 longside - stern to quay
Total length of quays: 325mtr
Quay depth: 7.5mtr
Passenger terminals: 2

Distances/Transportation

City centre: 500mtr
Airport: 20km
Free shuttle service to city: Buses, Electric

boat to casino sector, Helicopter to Nice airport

Traffic

Total cruise passengers 2015: 259,325
Total cruise calls 2015: 209
Total cruise lines 2015: 20
Turnaround port? yes

PORT FACTS

Mailing Address

Société d'Exploitation des Ports de Monaco

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 MC98011 Monaco Cedex

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Main Contact



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MOTRIL-GRANADA, SPAIN

Must see tourist attractions

- Alhambra Palace and Garden
- Alpujarras Mountain drive
- Wine cellar
- Monumental city of Granada
- The sweet Gold: sugar

In just 40 minutes, we will go from 0mtr above sea level in Motril to 800mtr in Granada, using the ancient Arab trail that is now a modern highway. In our journey we will be able to see cliffs and natural passes between water and mountains. We will have a panoramic view of Sierra Nevada and at its slopes La Alpujarra on one side and Lecrin Valley on the other, all emblematic places with typical Andalusian charm.

Granada, one of the cities with the richest history and culture in the world, offers many interesting places to visit, among which we cannot forget the Alhambra Palace, Spain's most visited attraction.

Motril enjoys a microclimate that allows the growth of tropical fruits; in fact, average temperature is above 20°c more than 300 days per year!

The history of sugar cane is connected with the city of Motril, not just because

sugar production has been really important in the past (it was called the sweet gold), but also because the Arabs brought sugar from the Far East, and helped its cultivation first towards the Canary Islands and the Americas. Given its proximity to so many inviting places and the rich gastronomy of the area, the range of options at a relatively short distance is immense ... admire the landscape of the Alpujarras, with picturesque villages such as Lanjarón, Orgiva, Pampaneira, Bubión or Trevélez, all of extreme beauty and with great gastronomical tradition. Even closer by are the coastal villages of Salobreña and Almuñecar... a notable number of cellars with modern wines that are being internationally awarded... or you can also enjoy wonderful beaches, many of which are still undeveloped...

101 ways to enjoy Motril-Granada.

PORT FACTS

Maximum ship dimensions for berth

Length: Muelle Dique (MD): 215mtr*, Muelle Graneles (MG): 190mtr, Muelle Poniente (MP): 110mtr, Muelle Costa (MC): 200mtr, Muelle Azucenas (MA): 225mtr* * in exception 300mtr

Width: no limits

Draught: MD: 10mtr, MG: 9.2mtr, MP: 6.4mtr, MC: 7.6mtr, MA: 10.5mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: 2, not compulsory

Tidal movement/range: 0.4mtr

Quays

Total number of quays: 3/5

Total length of quays: 1,298/1,665mtr

Quay depth: MD: 11mtr, MG: 10mtr,

MP: 7mtr, MC: 8mtr, MA: 11.25mtr

Passenger terminals: no

Distances/Transportation

City centre: 2km

Airport: Granada 75km, Malaga 108km, Almeria 120km

Free shuttle service to city: available

Traffic

Total cruise passengers 2015: 6,481

Total cruise calls 2015: 27

Total cruise lines 2015: 12

Turnaround port? no

Mailing Address

Autoridad Portuaria de Motril

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NAPLES, ITALY

Must see tourist attractions

- Pompeii (20min by bus)
- The old city of Naples (5min walk from port)
- Phlegrean Fields (25min by bus)
- Capodimonte Museum (10min by bus)
- Caserta Royal Palace (20min by bus)

Arriving in Naples on a cruise ship is an unforgettable experience. Having navigated past the islands of Capri, Ischia and Procida situated in the azure blue waters of the Bay of Naples, passengers get a glimpse of the bustling metropolis overlooked by the verdant hill of Vomero, dominated by the great walls of the spectacular castle Sant' Elmo which lies behind the grand white edifice of the Maritime Station.

Naples is an extraordinary city. As the ancient capital of the Kingdom of the Two Sicilies, it has always been an open-air museum. Its historical centre is designated a UNESCO World Heritage site. It hosts hundreds of buildings and churches dating back from the 17th through to the 19th Centuries designed

by great Italian architects. The National Archaeological Museum is considered one of the most important in the world for Roman artifacts. It also hosts many of the antiques unearthed at Pompeii. Naples has inherited one of the most beautiful and famous theatres in the world: the San Carlo Theatre, where great operas are performed. The cultural offering is paired by the wine-and-food tradition: the pizza has historically been the symbol of Naples and of the culinary art of Southern Italy. Local pasta, fish and vegetable dishes are excellent. Pompeii, the Roman city preserved intact by Vesuvius' ash 2,000 years ago, is just half an hour distance from Naples. Yet there is much more to offer cruise passengers on a stop in Naples. Come and see for yourself!

Maximum ship dimensions for berth

Length: 290-388mtr

Width: 35-40mtr

Draught: 38ft

Anchorage

Available: yes

Ship tenders allowed: no

Tugs available: yes

Tidal movement/range: 0.3-0.4mtr

Quays

Total number of quays: 4

Total length of quays: 1,100mtr

Quay depth: 19-38ft

Passenger terminals: yes

Distances/Transportation

City centre: port is in the centre of Naples

Airport: 10km

Free shuttle service to city: yes, on request

Traffic

Total cruise passengers 2015:

1,269,571

Total cruise calls 2015: 445

Total cruise lines 2015: 36

Turnaround port? 30% of traffic is turnaround

Port Authority Contact



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Cruise terminal Contact



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NORTH SARDINIAN PORTS

Must see tourist attractions

- Olbia and Porto Torres old town centre (5min on foot)
- Beaches: 3km from Olbia, 5km from Porto Torres, 100mtr from Golfo Aranci
- Porto Cervo (31km from Olbia, 33km from Golfo Aranci)
- Gallura's archaeological sites (from 5-40km)
- Alghero and Neptune's caves (40km from Porto Torres)

Three doorways on the world. Kissed by sun, embraced by sea waves. Surrounded by a unique, unspoiled natural scenario. Sailor's meeting point and ancient people's landing place all over the centuries. Nowadays **Olbia**, **Golfo Aranci** and **Porto Torres** are considered main ports of call in Sardinia. Three realities dealing, overall, with more than six million passengers, ten million tons of transported goods and a steadily growing cruise market.

West of the island, we find Olbia and Golfo Aranci, gateways to Costa Smeralda - which is the most exclusive tourist destination in the world - set in the middle of an unmatched, unspoiled natural landscape, where a crystal clear sea laps golden shores. A magical place where breathtaking panoramas, scents and tastes mix together during summer hot relaxing or amusing nights. Two ports close to two

wonderful towns, where one can enjoy shopping and fun as well as a journey through the oldest history amid sea connected traditions one can still breathe in the corner of every street. Few kilometres from one of the most important Italian airports, air-linked to all Europe. Porto Torres, north-western entrance to Sardinia, is a call that in 2008 excited Spanish market interest. A port opening on a historically rich town, facing an island named 'L'Asinara' which has been for years a sort of 'Alcatraz' in Italy and is today the nature park where the endemic white donkeys live. It is about 40km from Alghero - a town where Catalan traditions fill every corner and are still alive in its inhabitants' typical dialect - while is some kilometres closer to the airport of Fertilia, important to European flights. Three ports to discover, a territory to live, a certain smile to all visitors.

PORT FACTS

Maximum ship dimensions for berth

Length: Olbia (O): 300mtr, Golfo Aranci (G): upto 350mtr in next 5 years, Porto Torres (P): 300mtr
Width: no limit
Draught: 8-11 mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes

Quays

Total number of quays: O:11, G:2, P:7
Quay depth: 8.5-14mtr
Passenger terminals: O: yes (with a/c lounge, services, restaurant, souvenirs, taxi, bus), G/P: yes

Distances/Transportation

City centre: All ports are downtown
Airport: O: 5km, G: 20km, P: 31km from Alghero Fertilia

Free shuttle service to city: yes

Traffic

Total cruise passengers 2015: 238,256
Total cruise calls 2015: 149
Total cruise lines 2015: 22
Turnaround port? yes for Costa Crociere and MSC

Mailing Address

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 07026 Olbia

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ODESSA, UKRAINE

Odessa is a large port and resort on the Black Sea coast, the industrial, scientific and cultural centre of Ukraine.

Odessa passenger terminal is ideally located in the centre of the city close to the most important tourist sights. Numerous landmarks, a mild climate, an abundance of entertainment, suitable connections to the airport (8km), railway station (3km) and bus station (5km) attract tourists from every corner of the world.

One of the symbols of Odessa, made famous in S. Eisenstein's film 'The Battleship Potemkin' are the Potemkin Stairs. The top step is 12.5mtr wide, and the lowest step is 21.7mtr wide giving the illusion of greater length. A person looking down the stairs sees only the landings whilst a person looking up sees only steps. The architectural style of Odessa is unique. The whole central part of the city is an architectural reserve, where the streets are the blend of Gothic and Classicism, Empire style and the

Baroque, Renaissance and Art Nouveau. Odessa is a 'world capital of humour and laughter'. It is here, nowhere else in the world on April Fools' Day since 1973 citizens and numerous guests of the city participate in the theatrical procession in the city streets and squares, effervescent humour festival Humorina. Odessa passenger terminal can simultaneously accommodate five vessels. The terminal includes a concert and exhibition hall, yacht marina, centre of underwater activity, Maritime Art gallery, Anchor Museum and St. Nicholas' church.

Tourists are met with ceremonial music, modern air-conditioned buses and a variety of fascinating tours. Odessa offers you a wonderful world of art and architecture, bright sun and sparkling sea, yacht journeys and sea cruises. For a proper meeting with the Pearl of Ukraine we invite you to visit Odessa and hope it will leave a lasting impression and a desire to visit again.

Must see tourist attractions

- Odessa Opera House
- Deribasovskaya Street
- Potemkin Stairs, with the famous monument to the Duke de Richelieu
- More than 100 museums and galleries
- Catacombs - a section of three-levelled tunnels, 2,500km long, dating back to XIX-XX centuries

Maximum ship dimensions for berth

Length: 330mtr
Width: 33mtr
Draught: 11.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes

Quays

Total number of quays: 5
Total length of quays: 1,370mtr
Quay depth: 9.5-11.5mtr
Passenger terminals: 1

Distances/Transportation

City centre: 300-400mtr
Airport: 8km

Free shuttle service to city: it's walking distance; available upon request

Traffic

Total cruise passengers 2015: 6,563
Total cruise calls 2015: 13
Total cruise lines 2015: 7
Turnaround port? no

Mailing Address

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Main Contact



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PALAMÓS AND ROSES, SPAIN

Must see tourist attractions

- Jewish Quarter Girona (50min)
- Dalí Theater-Museum Figueres/Púbol (50min)
- Medieval villages: Pals and Peratallada (30min)
- Tossa de Mar (46min)

The port of Palamós, under Costa Brava cruise ports brand, is located in one of the deepest bays in the western Mediterranean region. Thanks to it and its facilities, the port can handle any size cruise ship providing all the safety, security measures and services required. Moreover, the privileged location, between Barcelona and Marseille, makes the port of Palamós, the perfect call within any cruise itinerary through the upper west Med. In addition, a new boutique port, called Roses, complements the port of Palamós in the Costa Brava, hosting the possibility of anchoring in one of the most beautiful bays surrounded by two Natural Parks of a great richness in landscapes only 30km away from France. The Costa Brava destination, behind it, has all the necessary elements to make this destination an intense experience. This land of geniuses such as Salvador Dalí and the famous chef Roca brothers will captivate the passengers senses with its artistic and culinary creations in a territory.

Must-see attractions for passengers include the Dalí triangle, the coastal towns of Calella de Palafrugell and Begur, strolling along the cobbled medieval streets of Pals and Peratallada, visiting the unique places of natural, cultural and historical interest hidden in the hinter-land, wander up and down the narrow streets by the magic of the Jewish Quarter of Girona, walking the Truman Capote route in Palamós or visiting the new amazing Thyssen-Bornemisza museum in Sant Felíu de Guíxols. This land is well known for its 13 restaurants holding 17 Michelin stars between them. Highlights El Cellar de Can Roca with three Michelin stars. The DO Empordà wines and cavas also deserve special mention for enhancing the quality of the local produce and as the driving force behind the wine tourism industry. Passengers calling at the ports of Palamós or Roses will need all five senses to discover the Costa Brava!

PORT FACTS

Maximum ship dimensions for berth

Length: large cruise dock: 386mtr, West: 150mtr

Width: no limit

Draught: large cruise dock: 14mtr, West: 17mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: none

Quays

Total number of quays: 2

Total length of quays: 540mtr

Quay depth: 14mtr & 7mtr

Passenger terminals: 1

Distances/Transportation

City centre: 500mtr

Airport: 43km

Free shuttle service to city: yes

Traffic

Total cruise passengers 2015: 42,300 (40,800 in Palamós, 1,500 in Roses)

Total cruise calls 2015: 44 calls (37 in Palamós, 7 in Roses)

Total cruise lines 2015: 17 cruise lines (15 in Palamós, 2 in Roses)

Turnaround port? no

Mailing Address

Ports de la Generalitat

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Main Contact



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PALERMO, ITALY

Must see tourist attractions

- City tour Arab-Norman 11/12th Century
- City tour Gothic-Renaissance
- City tour Baroque
- 19th Century Art Nouveau
- Palermo Old Markets

'What is the Mediterranean? A thousand things at a time. Not only a landscape, but innumerable landscapes. Not a sea, but a series of seas. Not a civilisation, but civilisations piled up one above the other' (Fernand Braudel, 1947). Located in the middle of the Mediterranean, Palermo - a city where yesterday and today blend together - boasts a port naturally situated inside the urban space with historic buildings and arises as a clear example of metropolis, deeply connected to its waterfront. Please, come and see Palermo and its attractions! Our town is well known for its culture and can offer a fascinating journey into art through its churches, theatres, museum, monuments, historical areas and archaeological sites, heritage

of different civilisations. Palermo is also renowned for its shopping area and its restaurants with many local specialities. In addition, the port of Palermo also enjoys the advantage of being the gateway to a rich hinterland, from Monreale to Cefalù. In the past few years, Palermo Port Authority rationalised the existing waterfront areas, enhancing the infrastructures and services and creating new quality areas for cruise passengers. Kissed by sun, embraced by sea waves, surrounded by a unique, unspoiled, natural landscape with Monte Pellegrino, Palermo is a favourite holiday destination for both those in love with its sun and sea and for those seeking a sensually thrilling and cultural holiday.

Maximum ship dimensions for berth

Cruise port ramp: no limit
Total length: no limit
Pier depth alongside: 12mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.3mtr

Quays

Total number of quays: 9
Total length of quays: 2,760mtr
Quay depth: 8-12mtr
Passenger terminals: 1

Distances/Transportation

City centre: 500mtr
Airport: 25km
Free shuttle service to city: no

Traffic

Total cruise passengers 2015: 546,884
Total cruise calls 2015: 200
Total cruise lines 2015: 27
Turnaround port? yes

PORT FACTS

Mailing Address

Autorità Portuale di Palermo

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PATRAS, GREECE

Must see tourist attractions

- The New Archaeological Museum
- St. Andrew Byzantine Church
- The Roman Odeon
- The Castle
- Achaia Clauss Winery

The harbour of Patras is a multi-functional port, located in the city centre and within a few minutes-walk to the main places of interest and the shopping district. Numerous architectural and historical monuments, a mild climate, an abundance of entertainment, railway and bus stations as well as banks and post office are within five minutes walking distance. Situated inside the passenger terminal building are cash machines, international phones, internet services and travel agencies, cafe, restaurant and duty-free shops. The region has many competitive advantages and is uniquely suited as a cruise and yachting destination, as it offers many alternative forms of tourism such as archaeological, religious, natural, culture, etc., thus ensuring variety and diversity.

Patras is a favourite holiday destination, for both those in love with its sun and sea, and for those seeking an active, sensually thrilling holiday. The port offers facilities for the supply of ships with water and telephone connections, while it currently arranges the provision of free internet access (hot spot). The authorities also provide fire safety measures, through a special fire station operating in the port 24/7, with two fire-extinguishing ships. Hoists, forklifts, cranes and an O.L.P.A. bus for transport within the port are available. The welcoming events of the O.L.P.A. SA testify to the sense of hospitality and responsibility all stakeholders feel, as well as to the importance of cruise tourism for the port. Tourism is linked to Greece's age-old civilisation.

PORT FACTS

Maximum ship dimensions for berth

Length: 340mtr
Width: no limit
Draught: 10.5mtr

Anchorage

Available: no
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.75mtr

Quays

Total length of quays: No 14-15 - 373mtr, No 16 - 219mtr, No 13 - 179mtr
Passenger terminals: 1 (two-storey in use)

Distances/Transportation

City centre: port is in city centre
Airport: Araxos (30min by coach)
Free shuttle service to city: yes

Traffic

Total cruise passengers 2015: 1,090
Total cruise calls 2015: 3
Turnaround port? no

Mailing Address

Patras Port Authority S.A.

Patras South Port
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Main Contact

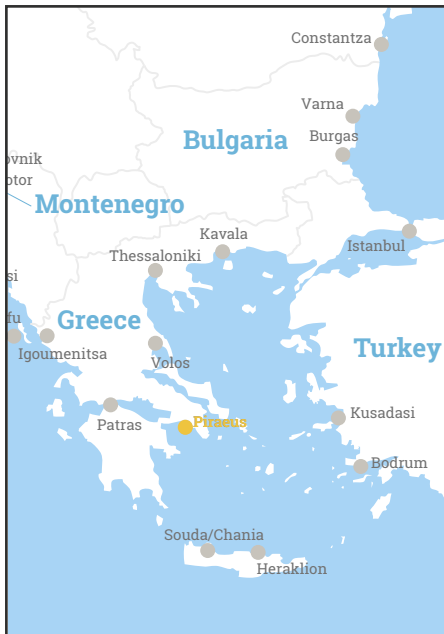
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PIRAEUS, GREECE

Must see tourist attractions

- Acropolis/Parthenon (11km) - Unparalleled ancient architecture
- Marathon (42km) - the site of the famous battle and the beginning of the Marathon Road
- Sounion (80km) - The temple of the Sea God Poseidon at a breathtaking site
- Epidavros (150km) - Ancient theatre
- Delphi (174km) - The 'Centre of the World'

Piraeus Port Authority, runs and operates the largest port in Greece and one of the most important ports in east Mediterranean. The Port provides services to passenger ships of any size and type including luxurious cruise vessels and high speed coastal ships.

The Port of Piraeus, is located at the same area as the ancient Athenian port, which at its peak in 5th century BC was the most important trade center of the known world. In fact, a cruise passenger can see the ancient protective walls of that period immediately upon disembarking.

Today, Piraeus port, with more than 20 million passengers' throughput every year, its typical Mediterranean climate with extended periods of sunshine throughout most of the year, is still an ideal hub for reaching the market center of Athens and the famous Parthenon as well as multiple tourist attractions in the east Mediterranean including Santorini and Mykonos.

Piraeus is an environmental friendly port with:

- Environmental Management system certified according to the Port Environmental Review System (PERS)
- Environmental Management system in cruise services as per the requirements of EN ISO 14001:2004 standard

- "ECOPORT" certification in the framework of ESPO guidelines
- Implementation of environmental quality monitoring programs
- Reception facilities for all categories of ship wastes
- Faster turnaround and environmental benefits through permanent reception network

Piraeus invests in the Cruise Sector with:

- Expansion of the southern port with 2 new cruise berths more than 400mtr each. Works are expected to begin in 2017.
 - A new berth under construction with 280mtr length expected to be finalised by November 2016
 - Expansion of the infrastructure and upgrade of the equipment of Terminal B (Themistoklis) for the servicing of new generation ships with turnaround operations. This international passenger terminal has been recently expanded to 5,400sq mtr.
 - Expansion, upgrade and operation of Terminal C (Alkimos)
 - Construction of a new Terminal (Agios Nicolaos)
- Recently Piraeus Port has established and implements a Quality Management System in cruise services as per the requirements of EN ISO 9001:2008 standard.

Maximum ship dimensions for berth

Length: 395mtr

Width: no limit

Draught: 11mtr

Anchorage

Available: yes

Ship tenders allowed: no

Tugs available: yes

Tidal movement/range: 0.5mtr

Quays

Total number of quays: 9

Total length of quays: 2,800mtr

Quay depth: max 11mtr

Passenger terminals: 2 fully air-conditioned

Distances/Transportation

City centre: Piraeus - 0.5km, Athens - 10km

Airport: 45km

Free shuttle service to city: no

Traffic

Total cruise passengers 2015: 980,149

Total cruise calls 2015: 621

Total cruise lines 2015: 54

Turnaround port? yes

Mailing Address

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PORTIMAO, PORTUGAL

Must see tourist attractions

- Portimao city centre (5min)
- Praia da Rocha (5min)
- Fishing village of Alvor (10min)
- Arabe city of Silves (20min)
- Cape S. Vincent (45min)

Managed by the Ports of Sines and the Algarve Authority, the Port of Portimão is located in the southernmost province of Portugal, the Algarve, a premier international travel destination with a well-developed tourism economy, mainly frequented by northern Europeans.

With over 300 days of sunshine a year, the Algarve offers a perfect climate to complement its golden-sand coastline punctuated with ochre cliffs and coves. Named 'Europe's Leading Beach Destination' by World Travel Awards in 2012, 2013 and 2015, the Algarve is famous for 200km of sheltered dunes, rocky coves, tiny bays, and vast stretches of open sands. Close by, in Alvor or in Ferragudo, two classic Portuguese white-washed and red-tile-roof fishing villages, it is still possible to meet local fishermen taking care of their fishing nets while savoring the freshest grilled fish at a waterfront restaurant terrace. Awarded 'Best Value Destination in Europe' by Today's Golfer magazine readers, the Algarve hosts some of the most beautiful golf courses in the world catering to experienced golfers. The Port of Portimão is conveniently located within an hour's drive to 20 of

the 35 golf courses located in the Algarve. Algarve also offers cultural and historical sites, as it was from here that Portuguese navigators sailed to discover new worlds five centuries ago. Location continues to be a great advantage to the Algarve, as the region and the Port of Portimão are at the centre of the most popular cruising routes. From the Caribbean to the Mediterranean Sea, from the south Atlantic to the north Atlantic, from the Baltic Sea to the Atlantic Islands, or within Western Mediterranean cruise itineraries, you will always have the Algarve and the Port of Portimão close by and just one night's sailing distance from popular cruise destinations such as Lisbon, Gibraltar, Cádiz, Tangier, Malaga or Casablanca. Portimão offers unique experiences such as diving at the largest single artificial reef structure in the world of four warships deliberately sunk; swimming with dolphins; driving/track experiences at Autodromo do Algarve; and skydiving. Just 5 minutes away from the city centre or from Praia da Rocha, the Port of Portimão is the gateway to this fantastic destination.

PORT FACTS

Maximum ship dimensions for berth

Length: 215mtr

Width: no limit

Draught: 8mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 2mtr

Quays

Total number of quays: 1

Total length of quays: 330mtr

Quay depth: 9mtr CD

Passenger terminals: yes

Distances/Transportation

City centre: port is in the centre of Portimão

Airport: 60km (45 minutes motorway drive)

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2015: 14,786

Total cruise calls 2015: 47

Total cruise lines 2015: 20

Turnaround port? no

Mailing Address

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PORTOFERRAIO, ITALY

Must see tourist attractions

- Elba Island tour and wine tasting
- Napoleon's residences
- Hiking Mount Capanne
- Panoramic tour: beaches and nature
- Medicean fortress

Portoferraio is the capital of Elba Island, the largest island in the Tuscan archipelago and its port ('the safest port in the world' as Admiral Nelson once said) lies within the town itself. The Deep Water quay, where the majority of cruise ships tie up, is but a stone's throw from the historic centre. Thus the passenger, disembarking on foot, finds himself inside the Medicean town, between fashionable shops and small restaurants, not far from places redolent of Napoleonic memories. In fact, from 1814 to 1815 the island was the home in exile of Napoleon Bonaparte, who left here two magnificent residences, both of which are now national museums frequented by thousands of visitors each year: The Villa dei Mulini, where the visitor can admire period furniture and furnishings and various paintings, and the summer residence at San Martino, a few miles from Portoferraio. Luxury coaches are available at the foot of the gangway, ready to carry the visitor on trips to the most attractive corners of the island. In fact,

Portoferraio is the entrance way to that extraordinary assemblage of history, nature and culture that we call Elba. Those visiting the island during a cruise can delve into past history with a visit to the remains of the Roman villas at Le Grotte and Capo Castello. The first dominates the whole gulf and is decorated by an opus reticulatum that can still be appreciated today for its stylistic perfection. The 27 Kilometers of Elba's length consists of uncontaminated natural countryside: from jagged coast to beaches of rock and sand, to mountain landscapes of the inland. In fact there is the opportunity to admire tiny villages, strung out a couple of miles one from the other, overlooking one of the most sparkling seas of the whole Mediterranean, or hidden away on mountainous slopes amid the green of the chestnut forests, all this whilst enjoying a taste of the exquisite local wines. In addition, Elba offers a harsher side, to be seen in the golden colours of the quarries, which man has worked here to extract a vast range of minerals.

Maximum ship dimensions for berth

Length: 200mtr
Width: no limit
Draught: 7.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: with sufficient notice (from Livorno or Piombino)
Tidal movement/range: 0.2-0.4mtr

Quays

Total number of quays: 7
Total length of quays: 850mtr
Quay depth: 8.5mtr
Passenger terminals: no

Distances/Transportation

City centre: Port is located in the city centre
Airport: 15km

Traffic

Total cruise passengers 2015: 37,486
Total cruise calls 2015: 112
Total cruise lines 2015: 15
Turnaround port? no

Mailing Address

Autorità Portuale di Piombino e dell'Elba

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PORTOFINO, ITALY

Must see tourist attractions

- Main Piazza: Italian historical site filled with cafes, shops and art galleries
- Castello Brown: Ancient castle with breathtaking views
- San Martino and San Giorgio churches: hosts of important paintings and sculptures
- Portofino Lighthouse: stunning views over the Gulf
- Portofino Natural Park: for the adventure lovers

Portofino is located in the Ligurian Riviera, about 40 km from Genova, and it is considered one of the prettiest places in the world and one of the most famous harbours. Also as the resort of the rich and famous, it is the place to be seen.

It's a typical half-moon shaped fisherman village with beautiful pastel houses around the small harbour with just over 400 permanent residents. But that all changes during the summer when the sun is shining and yachts, mega yachts and cruise ships start coming.

There are a lot of restaurants, bars, pizzerias, focaccierias, grocery shops. But also a variety of jewellery shops, art galleries and high end clothing stores. It's a very appealing place, the square, the harbour, the architecture... Cruisers love

Portofino. It's a great destination for cruisers. Cruisers in Portofino spend most of the day strolling around, sitting in cafes in the little square along the harbour and exploring its little back-streets with many shops, specialising in lace and other fabrics. Walk up on the hill overlooking the port for a spectacular view.

One of the most popular excursion is half a day tour of the village which may include all or one of the following:

- * La piazzetta (the square)
- * Castello Brown
- * San Martino and San Giorgio Churches
- * Portofino Lighthouse
- * Portofino Natural Park
- * La Cervara Abbey
- * Boat trip to San Fruttuoso Bay and Abbey

PORT FACTS

Anchorage

- Available:** yes
- Ship tenders allowed:** yes
- Tugs available:** no

Quays

- 1 ferry boat pier 25mtr
- 2 floating pontoons (12mtr each) naturally conformed for ships tender reception
- 1 quay divided into 2 sides (55mtr and 45mtr) for ship tenders

Distances/Transportation

- City centre:** 200mtr
- Airport:** approximately 50km from Portofino to Genoa Airport
- Free shuttle service to city:** walking distance to Portofino. For Genova, available upon request

Traffic

- Total cruise passengers 2015:** 20,000
- Total cruise calls 2015:** 65
- Total cruise lines 2015:** 15
- Turnaround port?** no

Mailing Address

Portofino Servizi Turistici Srl

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RIJEKA, CROATIA



Rijeka is a new rapidly emerging jewel in the crown for cruises to Croatia. The port stands at the crossroads between the three most developed tourist regions - Istria to the west, Dalmatia to the South and fairy-tale Gorski kotar to the North. It is a friendly city that shares the same blends of culture and has attractions to fit all interests, like beaches, shopping, entertainments, religious venues, sports and museums showcasing its rich history. It is also very modern with plenty of free wi-fi facilities in the city centre.

In March 2016, the City of Rijeka was declared as the one of two European Capitals of Culture for 2020. The European Capital of Culture action is an initiative of the European Union which aims at highlighting this richness and diversity as well as common cultural aspects in Europe with a view to contributing to bring the peoples of Europe closer together and improve mutual understanding. The initiative also fosters the contribution of culture to the long-term development of cities in accordance with their respective strategies and priorities. Rijeka won this prestigious title with the programme Port of Diversity, which aims to create a city of culture and creativity for Europe and the future. Various activities that

will be performed in the port, it will raise the level of touristic offer for cruising tourists.

Ideally located in the northern Adriatic, the city of Rijeka offers it all - fascinating history, a pleasant, walkable waterfront, majestic architecture, plus art galleries, great wine, food, ambience, culture and enticing shopping. Beautifully situated close to the photogenic coastal towns of Istria and Opatija, the Pearl of the Adriatic, Rijeka has an abundance of nature sites including breathtaking Krk Island, known for olive oil, wine and honey, and scenic Plitvice Lakes National Park, a UNESCO World Heritage Site with lakes, caves and waterfalls. Not forgetting Gorski Kotar, a lush expanse of lakes, national parks, hills and mountains offering superb sights and activities. Rijeka is also the nearest gateway to the two southeast European capitals - Zagreb (Croatian) and Ljubljana (Slovenian).

Rijeka can easily be added into current Mediterranean itineraries, offering an attractive and competitive port package. It is a port full of varied and exciting tours, but is also ideal for the independent guest and crew member, thus providing an excellent overall guest satisfaction for your full ship.

Must see tourist attractions

- Town's central promenade - Korzo
- Trsat Castle & the Shrine of Our Lady of Trsat
- Gorski Kotar - wooded hinterland
- Zagreb - Croatian capital
- Kvarner Islands & Istria - Land of history

Maximum ship dimensions for berth

Length: 360mtr

Width: no limit

Draught: 10.5mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: from +1.2mtr to -0.5mtr

Quays

Total number of quays: 3

Total length of quays: 880mtr

Quay depth: 5-11.3mtr

Passenger terminals: 1

Distances/Transportation

City centre: 300-800mtr

Airport: 24km

Railway Station: 1.5km

Taxi and bus shuttles available: yes

Traffic

Total cruise passengers 2015: 17,053

Total cruise calls 2015: 229

Total cruise lines 2015: 9

Turnaround port? yes

Mailing Address

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SAVONA, ITALY

Located in North West Italy, near the airports of Genoa (32km), Nice-Cote d'Azur (159km) and Milan (217km), the port of Savona is homeport of Costa Crociere ships and it is leader in the Mediterranean Sea for cruises. From the end of 1996 to 2015, in little more than 19 years of activity, more than 10 million passengers have passed through the cruise terminal of Savona. During 2015, 982,000 cruise passengers have been registered in Savona, while in 2014 the traffic has overtaken 1 million units.

Costa Crociere is the cruise company that manages directly the two cruise terminals inside the port of Savona. Palacrociere Terminal West is the passenger terminal realised in partnership with the Port Authority in 2003 and Palacrociere Terminal East is a new facility launched in November 2014, financed entirely by Costa Crociere. This second terminal, that is connected with Terminal West by a bridge, increases Palacrociere's indoor space to 11,000sq mtr, while the total area, indoors and out, covers 45,500sq mtr.

The Palacrociere is specifically conceived to offer the highest comforts to passengers (covered bus coach

parking area, parking areas for buses and cars, bar/restaurant with panorama terrace, VIP lounge, children & teens club, internet cafe, conference centre, interactive areas with 34 plasma video displays, crew room and recreation space for crews with efficient and safe operations (12 luggage x-ray control system, 8 walk-through metal detector, explosive detector system, CCTV system to control internal and external areas).

The two dedicated quays (450mtr and 325mtr) allow the simultaneous docking of three cruise vessels, with up to 12,000 passengers flowing through the terminal during the same day. Though the terminal's core activity is homeport traffic, the number of transit passengers is remarkably increasing (it currently covers 33% of the total), thanks to the attractive tourist destinations lying near Savona. Savona combines the charm of a historic centre with the modernity of new docks made by international designers. The sixteenth-century fortress (Priamar) the Medieval monuments, the cathedral and Sistene Chapel, four kilometres of beaches and the enchanting Italian Riviera are only some of the tourist attractions that people cruising Savona can visit.

Must see tourist attractions

- Historical city centre
- Priamar Fortress
- The Cathedral and the Sistene Chapel
- Italian Riviera
- The Brandale Tower

PORT FACTS

Maximum ship dimensions for berth

Length: 310mtr
Width: 40mtr
Draught: 8.5mtr

Anchorage

Tugs available: yes

Quays

Total number of quays: 2
Total length of quays: 775mtr

Quay depth: 9mtr

Passenger terminals: 2

Distances/Transportation

City centre: 350mtr
Airport: Genoa Airport 32km

Traffic

Total cruise passengers 2015: 982,226

Total cruise calls 2015: 231

Total cruise lines 2015: 1

Turnaround port? yes

Mailing Address

Autorità Portuale di Savona

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SETE, FRANCE

Must see tourist attractions

- Montpellier / Chateau de Flaugergues/ Chateau de l'Engarran (30min)
- Pezenas - Moliere's town/ Valmagne Abbey (30min)
- Canal du Midi (45min)
- The Pont du Gard - Roman aqueduct (60min)
- Carcassonne (75min)

Sète, 'the singular island' Nicknamed, "Little Venice of Languedoc" due to its many canals, Sète is a destination renowned for its charm. Picturesque, authentic and lively, the town not only has all the amenities required to cater for its annual 400,000 holidaymakers and 45,000 residents, but also everything needed to entertain them, with numerous restaurants, museums and other places of interest.

The Sète stopover provides you with several possible berths in secure and video-monitored areas (fenced and gated):

- Right in the heart of Sète, 250mtr from the town centre: quai du Maroc (for ships up to 125mtr) and quai d'Alger (for ships up to 200mtr). Here guests are received at a bright, attractive, air-conditioned cruise terminal, offering Wi-Fi hotspots, a tourist information office, a store and currency exchange facilities. There is parking available for 12 tour coaches and a taxi stand.
- Brand new Masselin and H berths can welcome larger cruise ships, offering new guests the

opportunity to discover the charm and authenticity of Sète, 'the singular island'. Masselin: up to 250mtr. H berth: no length limit. The port provides shuttle buses to the exit of the port (5 min). The pilot station is equipped with a ship maneuvering simulator.

With a wide variety of landscapes, traditions and features, the "Occitanie" region is an extraordinary haven to explore, discover and taste. Life is for enjoying in this bright, exciting region, where all the colors and contrasts of the South can be explored. 5 UNESCO World Heritage sites can be reached from Sète: Carcassonne, a magnificent medieval town; Pont du Gard, a Roman aqueduct; Canal du Midi; Gellone Abbey, Causses and Cévennes landscapes. And so much more: Medieval Aigues-Mortes and Pezenas, colorful markets, welcoming terraces, quaint villages and bustling towns: Narbonne, the home of Fauvism; lively Montpellier with its heritage city center and Roman Nîmes with its "Provençal" atmosphere, all bathed in the intense sunlight of the South of France...

Maximum ship dimensions for berth

Length: Quai d'Alger: 200mtr, Quai du Maroc: 125mtr, M1, M2, M3: 240/250mtr, H berth: no limit

Width: no limit

Draught: Quai d'Alger: 7.4mtr, Quai du Maroc: 7.4mtr, Masselin: 10mtr, H : 13mtr

Anchorage

Available: yes, weather permitting

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: none

Quays

Total number of quays: 6

Total length of quays:

200+125+250+250+250+475 = 1,550mtr

Quay depth: 7.4mtr, 10mtr, 13mtr

Passenger terminals: 1

Distances/Transportation

City centre: 200mtr

Airport: 30 minute drive (highway)

Free shuttle service to city: yes, except from downtown cruise terminal

Traffic

Total cruise passengers 2015: 25,550

Total cruise calls 2015: 31

Total cruise lines 2015: 14

Turnaround port? no

Mailing Address

Sète Cruise Club

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France

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SIBENIK, CROATIA

The Port of Sibienik is one of the oldest and best-sheltered ports on the Croatian side of the Adriatic coast. It is located at the Krka river estuary.

The port is naturally sheltered from wave and wind, and is accessed through St. Anthony's channel (2,700mtr long and 120-300mtr wide).

Sibienik was mentioned for the first time in 1066 and it received status as a town in 1298, when the Diocese of Sibienik was established. The silhouette of the city is characterised by the Gothic Renaissance Cathedral St. James, built in 1434 and lying just underneath the fortress walls of the old area of Sibienik. At the end of 2000, the cathedral and the old city nucleus were designated UNESCO World Heritage sites.

The cathedral and nearby renaissance town hall, other churches, palaces and the Prince's Palace, presently housing the County Museum, make up a beautiful town square of Croatian

urban heritage. The city is lively with small streets leading to attractive squares where modern shops sit alongside the fine architecture of the old town.

Only 10km from Sibienik is Krka National Park. In 2014 more than 1 million people visited the park and Roski Waterfall.

Tourists can visit the island of Zlarin, famous for its coral; the island of Krapanj, famous for its sponges; the Falcon centre, which is situated only 8km from the centre of Sibienik; Ethno village of Primosten Burni or Ethnoland Dalmati.

National Park Kornati is the largest and densest archipelago in the Adriatic Sea. A network of countless islands and islets, the nature and sea - makes the Kornati Islands an attractive destination. "On the last day of the Creation God desired to crown his work, and thus created the Kornati Islands out of tears, stars and breath." - wrote George Bernard Shaw.

Must see tourist attractions

- The Cathedral of St. James (Gothic Renaissance)
- 12th century Fort St. Michael
- Krka National Park
- Kornati National Park
- Ethnoland Dalmati

PORT FACTS

Maximum ship dimensions for berth

Length: 260mtr

Width: no limit

Draught: 9mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 0.6mtr

Quays

Total number of quays: 5

Total length of quays: 500mtr

Quay depth: 8-10mtr

Passenger terminals: no

Distances/Transportation

City centre: 300mtr walking distance

Airport: 50km

Free shuttle service to city: no

Traffic

Total cruise passengers 2015: 17,562

Total cruise calls 2015: 83

Total cruise lines 2015: 12

Turnaround port? no

Mailing Address

Port of Sibienik Authority

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SOCHI, RUSSIA

Must see tourist attractions

- Krasnaya Polyana alpine resort - Olympic mountain cluster (8hrs)
- Sochi Highlights & Stalin's Dacha (4hrs)
- Dagomys Tea Plantations and Russian tea ceremony (4hrs)
- Botanical Gardens (3.5hrs)
- Mineral springs at Matsesta (included in other tours)

Sochi is the only subtropical Russian city. The most popular tour in 2015 was Krasnaya Polyana, unique alpine resort of marvelous Caucasian mountains. It was the home place of Olympic Games and numerous European and World championships of different winter sports. Instead of four seasons there are two in Sochi: the warm humid summer and a long-lasting autumn. Millions of tourists from every corner of Russia rush to Sochi for holidays every year, staying at modern hotels and health SPAs. A huge reconstruction of Sochi Sea Port was finished in January 2014. It worth \$460 m and concludes of new breakwaters and infrastructure.

Now modern Sochi Port comprise a 300-yacht marina and a state-of-the-art international cruise and ferry terminal. The port is able to accommodate simultaneously two cruise ships (LOA up to 300mtr) and one ro-pax ferry (LOA

up to 135mtr). There will be a new waterfront development: with local ferry terminal, cutting edge congress hall and exhibition Centre, port authority offices, retail zone and parking lots. Sochi is known not only as a capital of Olympic games in 2014 but also as a place with a lot of sights. The most popular objects among Russian and foreign tourists are Krasnaya Polyana and Olympic park. For those who want to touch the history of Soviet Russia there is a tour to Stalin's Dacha. The big green house and its original interior really impress. If you are fond of botanic or just love the plants you should visit Dendrarium. There are more than 1800 exotic and rare plants. Tea enthusiasts may visit tea plantations and taste the Sochi tea in special comfortable houses. Cruise and ferry tourists to Russia can stay visa-free for 72 hours ashore - an incentive aimed at promoting Russian cruise destinations.

Maximum ship dimensions for berth

Length: 311mtr
Width: no restrictions
Draught: 8.8mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: none

Quays

Total number of quays: 3
Water depth: No. 1 - 8mtr, No. 2 - 8.8mtr, No. 3 - 6.5mtr
Passenger terminals: yes

Distances/Transportation

City centre: 0.5km
Airport: 35km
Railway station: 2km
Free shuttle service to city: none

Traffic

Total cruise passengers 2015: 19,501
Total cruise calls 2015: 18
Total cruise lines 2015: 9
Turnaround port? yes

Mailing Address

Commercial Seaport of Sochi JSC (SCF Group)

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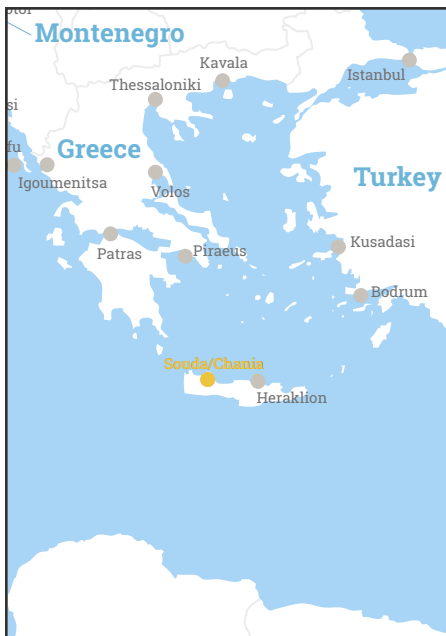
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SOUDA/CHANIA, GREECE

Must see tourist attractions

- Old town of Chania
- Ancient Aptera
- Various beaches
- Samaria Gorge
- Archaeological Museum, Maritime Museum, Castles etc

Souda Port, 7km away from the town of Chania, lies along the north-western coast of the island of Crete in Greece. Cruise ships are welcome and may safely berth during the whole year, with no berth allocation problems. Souda port is perfectly located with close access to the most popular ports of the area, Aegean Sea, Ionian Sea, Italy, Turkey, Middle East, North Africa.

Whilst works are undergoing to improve port services, the port administration has decided to use a small passenger station in the port, with a comfortable lounge, an information desk, interactive games, WC, etc.

During 2014, 33,304 cruise passengers visited the area of Chania with 38 calls.

The town of Chania is a crossroad of religion and civilisation, offering fascinating historical & natural destinations. Regarding shore ex-

cursions, Chania can offer to the passengers all possibilities and fulfill all requests. Excursions to Museums (Archeological Museum and Maritime Museum), Archaeological sites (Ancient hellenic city of Aptera), Monasteries (Monastery of Ag. Triada), Natura - Botanical Parks, Traditional Cretan villages or even a city tour and a guided walk through the narrow streets of the Old Harbour. The old town is an integral settlement with visible boundaries set by the walls surrounding it. The promotion of multi (difficulty) level options to visit Samaria Gorge catering for all types of passengers needs is foremost, in order to provide a unique opportunity to see Europe's greatest visible gorge. For beach lovers Elafonisi, Balos and Falasarna are awarded among the best beaches in the world.

PORT FACTS

Maximum ship dimensions for berth

Length: >300mtr

Width: unlimited

Draught: <= 10mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tidal movement/range: +/-0.4mtr

Quays

Total number of quays: 3

Total length of quays: 1,370mtr

Quay depth: -9.4mtr, -10mtr, -12mtr

Passenger terminals: small passenger station in port with facilities

Distances/Transportation

City centre: 7km

Airport: 15km

Free shuttle service to city: no, but city

bus available

Traffic

Total cruise passengers 2015: 101,398 (Souda: 96,612, Chania anchorage: 4,786)

Total cruise calls 2015: 66 (Souda: 59, Chania anchorage: 7)

Total cruise lines 2015: 13

Turnaround port? no

Mailing Address

Port Authority: Harbour Management Organisation of Chania Prefecture

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SPLIT, CROATIA

Although Split is often recognised as a transport hub to the seductive nearby islands of Brač, Šolta, Hvar, Vis, Korčula and Lastovo, as well as to the numerous fascinating neighbouring natural and cultural heritage sites and alluring coastal resorts, the city itself, built around the 17-century-old palace of the Roman Emperor Diocletian, with the clear blue waters of the Adriatic Sea in the foreground and mountains in the background, is a charming and invigorating place to visit. Split is becoming a major cruise ship destination, with 261 cruise ship visits during the last year carrying 271,445 passengers.

The pedestrianised ancient UNESCO World Heritage-listed city core is easily accessible as the cruise port is located in the heart of Split. Just a few minutes after the ship's arrival, you can relax in the restaurants and cafes on the beautiful "Riva" waterfront where the city meets the sea. A number of distinctive taverns and restaurants offer local gastronomic specialities such as prosciutto, sheep cheese, fish and stewed lamb or beef as well fine wines from the region of Dalmatia including Prošek, a traditional dessert wine.

The popular Marjan Forest Park, a hill near the city centre, boasts an amazing panoramic view of the Split peninsula and the islands of Brač, Hvar and Šolta. The charismatic shallow sandy Bačvice beach, where it is popular to play "picigin" – a unique and attractive local non-competitive

ball game, is located in a bay next to the port. According to a report by the European Environment Agency, alongside Malta and Cyprus, Croatia has the best quality of bathing water on its beaches in Europe. The weather is warm and sunny for much of the year.

Split is full of exciting museums and galleries waiting to be explored, and so is the surrounding region. Among the many highlights that are accessible from Split are the ruins of Salona - the ancient Roman capital of the province of Dalmatia, the historic Fortress of Klis, the UNESCO listed picturesque town of Trogir, the unforgettable experience of rafting on the magnificent Cetina River and the remarkable Krka River National Park.

In 2014 Split Port Authority has launched new infrastructure project 'Port of Split Infrastructure Rehabilitation Project' to improve existing port infrastructure with additional two new berths on the outer side of the City Port breakwater.

This project has to be completed by the end of 2016, and will significantly increase the existing capacity to accept large cruise ships and raise the level of service, safety and security for all passengers. The first phase of the project - one berth - was completed in the beginning of summer 2016 and is in position to accommodate cruise ships with a maximum length of 320mtr and with 10.5mtr maximum quay depth.

Must see tourist attractions

- Old city of Split core with Diocletian's Palace
- Marjan Hill - amazing panoramic view of Split and islands
- Salona - ancient roman city ruins
- Trogir - picturesque historic small town
- Krka River National Park with magnificent waterfalls

Maximum ship dimensions for berth

Length: 320mtr

Width: no limit

Draught: 9.5mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 0.3-0.4mtr

Quays

Total number of quays: 6

Total length of quays: 1,518mtr

Quay depth: 10.5mtr

Passenger terminals: 1

Distances/Transportation

City centre: 200mtr walking distance

Airport: 20km

Free shuttle service to city: available

Traffic

Total cruise passengers 2015: 271,445

Total cruise calls 2015: 261

Total cruise lines 2015: 34

Turnaround port? no

Mailing Address

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TARANTO, ITALY

Must see tourist attractions

- Aragonese Castle
- Archaeological Museum
- Old Town
- Pottery of Grottaglie
- Dolphin Spotting

Taranto is one of the most ancient cities of Italy, boasting 3,000 years of history and a variety of monuments to witness its glorious past.

Its privileged geographical position and pleasant landscape made Taranto the ideal place for Greek exiles from Sparta to establish a flourishing city, with great temples and a prosperous economy. Taranto became the capital of Magna Grecia, the cultural and commercial centre of a civilisation envied by the Romans. Artifacts, statues and luxurious jewels from that era are displayed now in Taranto's Archaeological Museum, one of the richest of its kind in Italy.

Just outside of the port area lies the Old Town, with its mazes of narrow streets and its hidden gems, such as the San Cataldo Cathedral with the crypt from 1st century BC and the Diocesan Museum with its collection of religious paintings and holy relics. The 15th century Aragonese Castle crowns the Old Town overlooking the sea and can be visited at all times of the day, while the near Swing Bridge connects the Old Town with the

New one. All of these attractions can be visited by passengers arriving at Taranto port on foot.

Taranto is also the natural cradle to many dolphins, which find the Taranto Gulf the best place to live and give birth to their cubs. Near Taranto there is also the WWF oasis Palude la Vela which hosts both migratory and resident wild fauna, such as the beautiful grey heron. The Port Authority has planned major infrastructural interventions which are relevant to the tourism sector. In 2016 works have started to build the Multipurpose Service Center on the San Cataldo pier, which will offer services to both passengers and citizens. The Center will be the first step in the requalification of the Taranto port waterfront, in order to encourage the strategic alliance of the port, the city and the environment. Another project in progress is the Port Information Center, which will host the innovative 'laboratory of maritime culture' where cultural exchanges and insightful research will be carried out for the promotion of a responsible sea culture.

PORT FACTS

Maximum ship dimensions for berth

Length: 300mtr
Width: 40mtr
Draught: 11mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes, 3x 5500 BHP + 2x 5300 BHP + 2x 3750 BHP
Tidal movement/range: Astronomical (max 3" very exceptional under long lasting N winds)

Quays

Total number of quays: 4
Total length of quays: 1,180mtr - Quay 1: 240mtr, Pier 1 East: 320mtr, Pier 1 West: 330mtr, Quay 2: 290mtr
Quay depth: max 12mtr, min 10mtr
Passenger terminals: no

Distances/Transportation

City centre: port is 10min on foot to centre of Taranto
Airport: 75km (60min drive via direct

motorway)

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2015: 358
Total cruise calls 2015: 3
Total cruise lines 2015: 2
Turnaround port? no

Mailing Address

Autorità Portuale di Taranto

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74123 Taranto
Italy

E authority@port.taranto.it

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Main Contact

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TARRAGONA, SPAIN

Must see tourist attractions

- The Roman remains in Tarragona (UNESCO World Heritage Site) and medieval route
- Monastery of Poblet, UNESCO World Heritage Site
- The Modernist route in Reus
- Tasting qualified origin denomination wines in the area
- PortAventura Theme Park and Ferrari Land in 2017

Tarragona Cruise Port Costa Daurada has set itself up in the world of cruises as a Mediterranean destination. The region of Catalonia known as the Costa Daurada, and its capital, Tarragona, located about 100 km south of Barcelona, will undoubtedly prove to be one of the cruise destinations to watch closely in coming years.

Tarragona enjoys the international recognition of Universal Exceptional Value Site by UNESCO, in which is included the collection of archaeological remains of the old Roman Tarraco; and the medieval monastery of Poblet as World Heritage Site.

Also, the Human Towers; one of the most genuine and original cultural manifestations in Europe, which is designated Intangible Cultural Heritage by UNESCO.

Tarragona Cruise Port is also synonymous of Gaudí. In Reus, Gaudí's native city, we still can see the places this genius frequented, and which are related to his life.

It's worth highlighting the extensive range of wine producers in the area, with 5 denominations of

origin of wine, including one as eminent as the Priorat.

Furthermore, this destination has a full cultural and leisure offer, not forgetting that it can offer 7 golf courses which make Tarragona Cruise Port an excellent choice for golf lovers.

One of the other big attractions of Tarragona is PortAventura World, Europe's second largest destination resort and the largest in the Mediterranean. In 2017 they will launch Ferrari Land, a new theme park which will offer all its visitors emotion, impact and unbeatable adventure. Tarragona offers numerous cultural and natural attractions, which translate into an excellent variety of possible excursions around the port, allowing visitors to experience the city through its history, its traditional culture, the essence of its cuisine and its local businesses.

Well connected with Europe and the rest of Spain, it has two international airports, one in Reus, only 10 minutes away, and the other in Barcelona, to which it connects directly through motorway AP2 in only 50 minutes

Maximum ship dimensions for berth

Length: no restrictions

Width: no restrictions

Draught: 19mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: none

Dedicated quays

Total number of quays: 3

Total length of quays: 1,460mtr

Quay depth: 18mtr

Passenger terminals: 1

Distances/Transportation

City centre: 10 minutes walking from the Marina/ 13 minutes with the shuttle bus from the Levante breakwater berth

Airport: Reus 10 minutes, Barcelona 50

minutes

Train: High-speed train station 20 minutes, City train station 8 minutes

Shuttle service to city: yes

Traffic

Total cruise passengers 2015: 11,600

Total cruise calls 2015: 11

Total cruise lines 2015: 8

Turnaround port? first turnaround operation in September 2016

Mailing Address

Autoritat Portuaria de Tarragona

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Main Contact



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PORTS OF TENERIFE

The Port Authority of Santa Cruz de Tenerife manages five ports in four of the Canary Islands.

- Tenerife counts with two ports, **Santa Cruz de Tenerife**, the main cruise port in the Canary Islands and **Los Cristianos**, located in the most touristic area.
 - The port of **Santa Cruz de La Palma** in La Palma island or "la Isla Bonita" (the Beautiful Island).
 - The **Port of San Sebastián de La Gomera** in La Gomera island, last Columbus call before the America's discovery.
 - **La Estaca** in El Hierro island, known as the end of the world by the ancient conquerors. Our modern and accessible ports are settled next to the city centres.
- The volcanic Canary Islands are one of the most well-known holiday destinations for Europeans, especially during winter time. Our temperature fluctuates between 16 and 21°C all year round. We offer the best weather in Europe thanks to our location in the Atlantic Ocean, a secure area

within Europe, next to Africa and on the way to America. The islands are highly connected to Europe and the Spanish mainland through daily and direct flights to Germany, Great Britain, France, Italy, Finland, Russia, Belgium and so on... Due to these connections, Santa Cruz de Tenerife provides an experienced home port to visit El Teide in Tenerife -UNESCO World Heritage List and the highest peak in Spain-, at the top of this volcano, you will find the most spectacular views of the Canary Islands. Be astonished under the clear sky of La Palma, chosen by the International Scientific Community as site for one of the most important Astrophysics Observatories in the Northern Hemisphere. In La Gomera, New World history and its quaternary forest of Laurisilva are waiting for you, but also the "silbo gomero", the whistling language to communicate through ravines; and finally in El Hierro, be thrilled by an undiscovered new born volcano that is raising beneath the ocean and next to the island, where ancient lizards close related to dinosaurs live.

Must see tourist attractions

- Tenerife: El Teide (2hrs)
- La Palma: La Caldara de Taburiente (2hrs)
- La Gomera: Garajonay peak (1hr)
- El Hierro: La Peña viewpoint (2hrs)
- Los Cristianos: Whales and dolphins between the islands

PORT FACTS

Maximum ship dimensions for berth

Length: S/C de Tenerife(T): no limit, S/C de La Palma(P): no limit, San Sebastián de La Gomera(G): 310mtr, La Estaca(H): 208mtr, Los Cristianos(C): Anchorage
Width: no limits
Draught: from 11-14mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes

Quays

Total length of quays: T: 1.2km & 395mtr, P: 740mtr & 412mtr, G: 340mtr, H: 223mtr, C: jetty 16mtr
Passenger terminals: T: Terminal 1 (600sq mtr and 400sq mtr cover luggage area) Terminal 2 (1,000sq mtr and 336sq mtr cover luggage area) Terminal 3 (2,538sq mtr check in area and 3,300sq mtr cover luggage area)

Distances/Transportation

City centre: from 10-15 minute walk

Airport: available in all islands

Traffic

Total cruise passengers 2015: 933,161 (T: 644,047, P: 206,799, G: 76,448, H: 4,000, C: 1,867)
Total cruise calls 2015: 506 (T: 311, P: 125, G: 59, H: 6, C: 5)
Total cruise lines 2015: 34
Turnaround port? yes, Santa Cruz de Tenerife

Mailing Address

Autoridad Portuaria de S/C de Tenerife

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 38001 Santa Cruz de Tenerife
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Nayra Cabrera Commercial

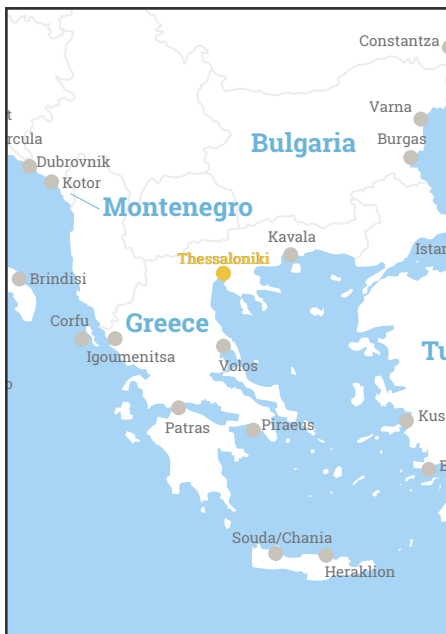
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THESSALONIKI, GREECE

Must see tourist attractions

- The White Tower (15min walk)
- Archeological Museum (20min walk)
- Petralona cave (40min by bus)
- Pella archaeological site (50min by bus)
- Mount Olympus (90min by bus)

Thessaloniki metropolitan area is a modern European and multicultural city at the centre of Northern Greece and the main south gateway to Balkan and Eastern Europe. Thessaloniki, with a history of more than 2.500 years, has been a crossroad for different nationalities and faiths, the traces of which are still to be seen in the city's many monuments – the distinctive features of its historic centre as well as in the stories and traditions of its people. The city has a very pleasant atmosphere, a blend of western civilization and eastern influences and is close to natural beauty spots and endless emerald-green shores less than an hour away. The White Tower is widely regarded as the symbol of Thessaloniki and has been standing for six centuries on the city's waterfront. Thessaloniki's well known for its culture and can offer to the visitors a fascinating journey into art and civilization through its museums, galleries and unique monuments. In addition, Thessaloniki is renowned for its lively

nightlife and is considered to be the gastronomic capital of Greece, with famous restaurants and many local specialties. Moreover, Thessaloniki as regional destination is close to unique historical areas. Vergina, the capital of the ancient Macedonian Kingdom is an UNESCO World Heritage site. The archaeological site includes the tomb of Philip II, father of Alexander the Great. The archaeological site of Dion at Mount Olympus, the homeland of the twelve gods of ancient Greeks, and the nearby Archaeological museum are also worth visiting. Athos Peninsula with twenty monasteries and a monastic population is a unique site. The natural beauties and crystal clear waters of the beaches of Chalkidiki and Pieria are incomparable tourist destinations. Today more than ever, Thessaloniki is in position to offer its cruise visitors unique and unforgettable experiences.

Maximum ship dimensions for berth

Length: 370mtr
Width: no limit
Draught: max 8mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes, 50 tons bollard pull
Tidal movement/range: no

Quays

Total number of quays: 3
Total length of quays: 630mtr
Quay depth: max 8.7mtr, min 8mtr
Passenger terminals: yes

Distances/Transportation

City centre: port is in the centre of the city, 10mins walk
Airport: International Airport of Thessaloniki - 16km

Train station: International Train Station - 1.5km

Shuttle service to city: from International Airport - every 20min

Traffic

Total cruise passengers 2015: 26,356
Total cruise calls 2015: 35
Total cruise lines 2015: 20
Turnaround port? no

Mailing Address

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TOULON-VAR-PROVENCE, FRANCE

Must see tourist attractions

- Toulon: Old town Provençal daily market, museums, monuments, beaches, cable car, view from Mount Faron hill
- Picturesque fishing ports: Sanary sur Mer (20min) and Cassis (35min)
- Hilltop and historical villages: Le Castellet (25min)/ Bormes les mimosas (35min)
- Wine-tasting: Bandol (20min)/ La Cadiere d'Azur (15min)
- Marseille (50min)/ Aix-en-Provence (60min)/ Saint Tropez (70min)

With its ideal central position on the French Med coast, Toulon nestles between mountain and sea in what is considered the most beautiful, widest and best sheltered bay in Europe, protecting the port from prevailing winds and offering accessibility in all weather conditions, making Toulon the most reliable alternative in the French Med.

The port is very secure thanks to the presence of the French Navy and offers excellent facilities able to accommodate the world's largest ships:

- Toulon downtown Terminal – at the heart of the city-centre allows the guests and crew to easily reach the promenade along the marina with its many restaurants and cafes, the main shopping-mall (Mayol with its 100 boutiques), the old medieval quarter and its picturesque Provençal street market (the biggest one in Provence), its fountains, shady squares, chic quarter from Baron Haussmann including the impressive Opera, its museums and monuments.
- La Seyne cruise terminal and its brand new Terminal (opposite side of the bay, in front of Toulon downtown) with an exclusive shuttle boat service to reach Toulon city centre by a scenic crossing through the bay (10 minutes).
- Le Palais du Commerce et de la mer (PCM) can be considered as a third terminal as this venue is dedicated

to organize the reception of cruise guests when ships are at the anchor.

Its facilities combined with a high standard reception quality (CRUISE FRIENDLY hospitality label) and unique experience for cruise guests: all day long, multilingual reception staff provide tourist information and complimentary souvenirs, a Provençal mini-market also takes place inside the terminal, Toulon and its highly qualified port community (pilots, tugs, stevedores, local agents and tour operators who work in close partnership) offers the best.

To finish, thanks to its strategic position as the ideal gateway to both Provence & French Riviera, Toulon, capital of the South of France's beautiful VAR PROVENCE region, offers a wide range of shore excursions: in brand name places such as St-Tropez, Aix-en-Provence or in some off-the-beaten track places including other must-see excursions such as Sanary, Le Castellet, Bormes-les-Mimosas, etc. With 90% of cruise guests welcomed in Var-Provence, Toulon is the leading port of the VAR PROVENCE network (12 ports in both Provence & the French Riviera.) In 2010, Var-Provence was awarded 'Destination of the Year' and in 2012, Sanary 'Best Destination Experience', and in 2013, Toulon, finalist as 'Port of the Year'.

PORT FACTS

Maximum ship dimensions for berth

Length: 340mtr (Le Môle-La Seyne)

Width: no limit

Draught: 10mtr

Anchorage

Available: yes (in Toulon and 11 other ports of the Var Provence network)

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 0.5mtr

Quays

Total number of quays: 4

Total length of quays: 1,025mtr

Quay depth: up to 10mtr

Passenger terminals: 3 (2 Downtown Toulon + 1 in La Seyne)

Distances/Transportation

City centre: passenger terminals located in city centre

Airport: 25km (Toulon Hyères), 90km (Marseille), 140km (Nice)

Traffic

Total cruise passengers 2015: 241,000

Total cruise calls 2015: 124

Total cruise lines 2015: 19

Turnaround port? yes, mainly for interporting

Mailing Address

CCIV Port de Toulon

663 Av. de la 1ere Armée Française
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France

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TRABZON, TURKEY

Must see tourist attractions

- Museums of Trabzon (5min walk)
- Hagia Sophia Museum (5min by car)
- Atatürk Pavilion (15min by car)
- Sumela Monastery (35min by car)
- Long Lake (90min by car)



Trabzon has sheltered numerous civilisations and has rich cultural, artistic and sporting offerings. A trade and transport centre, the city has preserved its unique position as the centre of the vicinity throughout history.

Located on the historical Silk Road, Trabzon is a natural beauty ornamented with unique charms, an open-air museum where throughout the centuries several civilisations left a lot behind.

Trabzon is a city boasting a perfect harmony of greenness and blueness; with its high plateaus by the coast of the Black Sea, it will buckle you with its hospitable people whose hearts are filled with human love, friendship and fraternity.

Because of its Silk Road location, Trabzon became a melting pot of religions, languages and cultures for centuries, and a trade gateway to Iran in the East, Russia and Caucasus to the North. Venetians and Genoese visited Trabzon, selling silk, linen

and woollen fabric. During the Ottoman period the city became a focal point for trade to Iran, India, Russia and Caucasus thanks to the importance of its port.

Throughout its history, numerous famous statesmen have grown up in Trabzon, such as Sultan Selim, The Stren, and Sultan Suleyman The Magnificent was born here. The city has always led its vicinity socially and culturally, sheltering art and artists as a garden of civilisation.

In the Ottoman period, a port and berth construction project was initiated by Regional Commander Hasan Pasha at the site of the old berth, with construction completed in 1903 by Governor Mazhar Pasha. During this period, the port was the third busiest in the Ottoman Empire.

Construction of the new port started in 1946 and was completed in 1954. The port was under state ownership until November 2013, then privatised.

Maximum ship dimensions for berth

Length: 580mtr

Width: no limit

Draught: 10mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes, 45 tons bollard pull

Quays

Total number of quays: 9

Total length of quays: 2,235mtr

Quay depth: max 12mtr, min 3mtr

Passenger terminals: yes, with air-conditioned lounge

Distances/Transportation

City centre: port is in the centre of Trabzon

Airport: 5km (10min by car)

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2015: 2,280

Total cruise calls 2015: 10

Total cruise lines 2015: 6

Turnaround port? yes

Mailing Address

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No. 13

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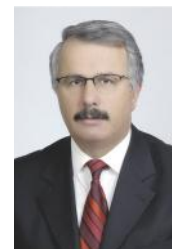
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TUNISIAN PORTS

Must see tourist attractions

- Tunis city (modern) shops, etc.
- Tunis city (ancient) Medina, etc.
- Mosque of the Olive Tree, Medina
- 20km of beaches/watersports, etc.
- Bardo Museum (largest collection of Roman mosaics)

Tunis, near to the port of La Goulette, is a city where yesterday and today blend together - a bustling Mediterranean city of palm tree boulevards, modern buildings, bright yellow taxis and chic boutiques alongside the narrow streets of the ancient Medina or Suuq, awash with leather and coloured garments. Follow the shops offering antiques, jewellery, carpets and pottery towards the Mosque of the Olive Tree, Ez Zitouna at the heart of the Medina. This is Tunis' main mosque and is named after the mosque's founder who taught the Koran under an olive tree. Built in the 9th Century, the minaret was added in the 19th Century. It is today a house of learning. Existing berths of La Goulette, with a total of 657mtr, together they reach a total length of around 1,700mtr. The facilities include a new tourist village (Goulette Village Harbour) and have increased the port's handling facilities as well as speed up transfer times, and most

importantly enhanced security operations, with the entire area fully ISPS compliant. Covering an area of 6,500sq mtr, the Goulette Village Harbour resembles a medina with Tunisian architectural styling and comprises a central building with two wings alongside housing 10 shops selling local traditional clothing, watches and jewellery. There are an a la carte fish restaurant, cafes and juice bar plus hammam, health and beauty shops. Nearby Tunis is the Bardo Museum which boasts the largest collection of Roman mosaics in the world. The museum also displays objects ranging from pre-historic artefacts to modern jewellery. Services: No policy check if you stay inside the village, a fleet of 350 village taxis with a posted price list, Postal service and banking service. The ports of Sousse and Bizerte are also part of the Tunisian Port membership. Free internet is available at Goulette village.

PORT FACTS

Maximum ship dimensions for berth

Length: 330mtr
Width: 30mtr
Draught: 9mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: max 0.4mtr

Quays

Total number of quays: 8
Total length of quays: 1,700mtr
Quay depth: 9mtr
Passenger terminals: yes

Distances/Transportation

City centre: 10km
Airport: 7km
Free shuttle service to city: yes

Traffic

Total cruise passengers 2014: 440,460
Total cruise calls 2014: 175
Total cruise lines 2014: 20
Turnaround port? yes, for interporting

Mailing Address

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 Tunisia

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VALENCIA, SPAIN

Must see tourist attractions

- Museum of Arts & Science and Aquarium park - biggest in Europe (10min)
- Silk Market (UNESCO World Heritage) (15min)
- The city of Porcelain - LLADRO (30min)
- Central Market (15min)
- Old quarter calash ride (15min)

Situated on the shores of the Mediterranean Sea, Valencia perfectly combines tradition and modernity. It has managed to evolve without sacrificing its historical roots. The fusion of ancient history and innovation makes for a dynamic city that offers a wide variety of activities to suit everyone's tastes. The spirit of change and renewal has contributed to Valencia's leading position in terms of urban tourism growth in Europe. The Port Authority of Valencia firmly bets for the cruise traffic. The figures back up the growth of this traffic to our port, which

has been possible thanks to the clear support of the Port Community for our city as a destination. The Port of Valencia has three quays for cruise ships with a length of up to 300m. Both infrastructures offer the latest standards in quality of services and safety for passengers as well for the vessel. As of summer 2013, the northern part of the Port includes a new cruise ship area with three docks for state-of-the-art ships. The infrastructure includes a convenient onshore area suitable for the efficient operation requirements of these ships.

Maximum ship dimensions for berth

Length: from 90mtr to 600mtr

Width: no limit

Draught: 7mtr to 16mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: none

Quays

Total number of quays: 6

Total length of quays: 2,679mtr

Quay depth: 7-16mtr

Passenger terminals: 1, new terminal in project

Distances/Transportation

City centre: 4km

Airport: 11km

Free shuttle service to city: can be

provided

Traffic

Total cruise passengers 2015: 371,549

Total cruise calls 2015: 174

Total cruise lines 2015: 39

Turnaround port? yes

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VALLETTA, MALTA

The port of Valletta in Malta is situated in the centre of the Mediterranean. It is flanked by Sicily, 60 miles to the north, and north Africa, 120 miles to the south. Its central location makes it an ideal port for east and west Mediterranean cruise itineraries. The port of Valletta is the gateway to Malta's rich historical and cultural experience. The award-winning Valletta Cruise Port is situated in a natural deep water harbour, with ease of access to all sized ships, all year round. The quays in the port of Valletta are all ISPS compliant and can handle the larger cruise vessels. There are three passenger facilities, with the main terminal located in the historic Magazzino Hall. Cruise lines benefit from a 24/7 support services including bunkering, ship chandelling and ship-repair. In terms of facilities and passenger support services, the country enjoys an excellent reputation for its accommodation facilities, multilingual guides and tourism activities, as well as wide-ranging multimodal transport services. Malta's diminutive size makes all attractions within close proximity. One finds the oldest temples in

the world, UNESCO heritage sites and a vibrant Mediterranean lifestyle. All these factors combine to render a call in Malta a memorable experience.

Valletta Cruise Port, the private cruise and ferry terminal operator works jointly with other stakeholders to facilitate the stay of cruise vessels and guests in the port of Valletta: Transport Malta, the port authority; Malta Tourism Authority; Malta International Airport, ship agents and others.

Those arriving by sea, pass through the historical Valletta Waterfront. A walk to the Baroque city of Valletta will only take 15 minutes. For passengers arriving and departing by air, Malta's International Airport is located 15 minutes away from the Port of Valletta.

The island of Gozo offers a different experience to mainland Malta. This tiny island boasts a laid back lifestyle and its eco-friendliness attracts the most discerning worldwide travellers. Expanding the itinerary to include the sister island of Gozo creates a '2 for 1' bonus, ideal for overnight stays, with no additional port charges and fuel savings.

Must see tourist attractions

- Valletta Waterfront
- Grandmaster's Palace, Valletta
- St John's Co Cathedral, Valletta
- Mdina (Malta's old capital city)
- Neolithic Temples

PORT FACTS

Maximum ship dimensions for berth

Length: 360mtr
Width: 35mtr
Draught: 13.7mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.5mtr max

Quays

Total number of quays: 6
Total length of quays: Pinto 1/2: 307mtr, Pinto 3: 171mtr, Pinto 4/5: 301mtr, Gun Wharf: 80mtr, Wine Wharf: 73mtr, Boiler Wharf: 383mtr
Quay depth: 11mtr
Passenger terminals: 3

Distances/Transportation

City centre: 1.5km

Airport: 7km

Traffic

Total cruise passengers 2015: 668,277
Total cruise calls 2015: 306
Total cruise lines 2015: 44
Turnaround port? yes

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VARNA, BULGARIA

Must see tourist attractions

- Museum of Archaeology (10min)
- Aladzha Monastery (30min)
- The Petrified Forest (30min)
- Roman Thermae (10min)
- The 'Assumption of the Mother of God' Cathedral (10min)

Varna is one of the most visited cities in Europe by tourists who travel for pleasure and holidaymakers.

Varna is the third largest city in Bulgaria (with population more than 347 840 people), with an area of 205sq km. Its situation on the Northern shore of the Black Sea, along with its richness in natural resources make it one of the famous resorts Europe wide, definitely the largest one in the Black Sea region. It also happens to be on the crossroads between Western Europe and the Middle East.

The Passenger Terminal is located at the north-east end of Varna East Port Terminal where it serves passenger and cruise ships, scientific vessels and pleasure boats. The

existing infrastructure includes a 3-storey building with a view over the sea, restaurants, shopping area and offices, which ensures complete service to passengers.

Presently the area of the Passenger Terminal is renovated to offer a recreational zone for the arriving cruisers as well as for residents and guests of Bulgaria's largest city on the Black Sea. It has been a host port of national and international sailing races (2010 Historical Seas Tall Ships Regatta, 2014 SCF Black Sea Tall Ships Regatta). In 2016, for a third time Varna Passenger Terminal is a host of the world's most significant event for rigged vessels - the Tall Ships Regatta.

Maximum ship dimensions for berth

Length: 300mtr

Width: no limit

Draught: 8.2mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: minimal

Quays

Total number of quays: 2

Total length of quays: 460mtr

Quay depth: 6.7-8.2mtr

Passenger terminals: yes, with restaurants, shopping areas and offices

Distances/Transportation

City centre: 1km

Airport: 10km

Free shuttle service to city: if organised

on the part of the cruise ship

Traffic

Total cruise passengers 2015: 3,159

Total cruise calls 2015: 10

Total cruise lines 2015: 5

Turnaround port? no

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VENICE, ITALY

Must see tourist attractions

- St. Marco Square and the Basilica of St. Marco
- The Doge's Palace
- Gallerie dell'Accademia Art Collection
- Palazzo Grassi
- Guggenheim Peggy Collection

Venezia Terminal Passeggeri S.p.A. operates one of the best worldwide homeports. Conveniently located at the crossroad of the main road, rail and air connections, within a short walking, sailing and driving distance from the city center, the port of Venice is the major gateway for cruising in the Adriatic and Eastern Med. Knowhow, flexibility, non-stop improvement of operating efficiency, steady innovation in safety and security, these are the key skills the cruise lines can count on when calling in Venice. 10 multifunctional terminals, 6 dedicated quays across Marittima, Santa Marta and St. Basilio areas, 1 provisions storehouse, wide

ground transportation areas for motor coaches and taxis, the main facilities at disposal of cruise ships up to 340mtr long. Shops, duty frees, left luggage facilities, water taxi booking center, refreshment areas are among the services passengers, whether homeport or in transit, can enjoy. Drive-in cruisers can opt for convenient on port parking (2300 places available), few meter away from the embarking point, while for those arriving from the city's railways station and historical center an internal shuttle bus from the people mover's station (a monorail connecting in 3 minutes the city's centre to the port) to Marittima is made available.

PORT FACTS

Maximum ship dimensions for berth

Length: 340mtr LOA

Width: no limit

Draught: up to 9.1 mtr

Turning basin: suitable for a ship up to 340mtr LOA

Anchorage

Available: yes, at roadstead

Ship tenders allowed: yes

Pilotage compulsory: yes

Tugs available: yes

Tidal movement/range: about 1mtr

Quays

Total number of quays: 6

Total length of quays: Piave: 722.5mtr, Testata

Marmi: 203mtr, Tagliamento: 726.7mtr, Isonzo:

630mtr, S. Marta: 465.24mtr, S. Basilio:

342.57mtr

Passenger terminals: 10

Distances/Transportation

City centre: Marittima is easily and quickly connected by water transportation and people mover to the city's centre, while berths located in San Basilio/Santa Marta are in the city's centre

Airport: 13km

Traffic

Total cruise passengers 2015:

1,582,481

Total cruise calls 2015: 521

Total cruise lines 2015: 41

Turnaround port? yes

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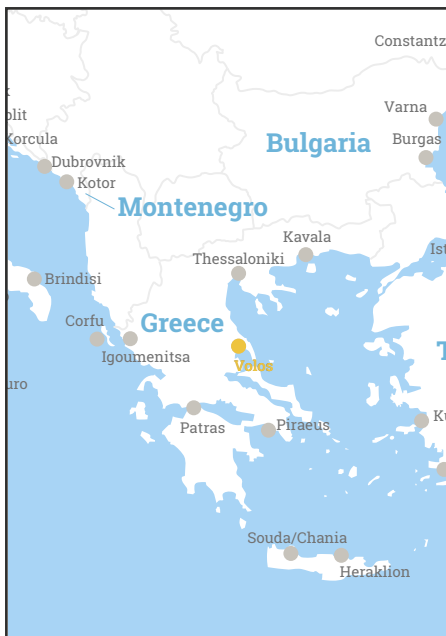
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VOLOS, GREECE

Must see tourist attractions

- City of Volos (5min walk)
- Pelion mountain traditional villages (10min to 3hrs)
- Meteora old monasteries (90min by bus)
- Archaeological places by bus: Dimini, Sesclo, Dion, New Achialos and Dimitriada
- Milies traditional village

Since prehistoric times Volos has been one of the most important strategic points in the whole Mediterranean, an importance attested to by the many notable civilizations that settled here. The Port of Volos enjoys the advantage of being the gateway to the sea for a rich and well-developed hinterland with 2 million inhabitants. It enjoys excellent infrastructure, and is the European's Union closest gateway to Turkey as well as to the countries in the Black Sea region. Additionally, Volos is the main point of departure linking mainland Greece with the North Sporades Islands, Evoia, Mytilene, the eastern Aegean and the Cyclades Islands. The port and the city of Volos lie close to the oldest, most important and fully excavated settlements from the Neolithic era in Europe:

Dimini and Sesclos, also lie over the traces of the three important ancient cities: Iolkos, Pagases and Dimitriada. A short distance from the centre of Volos lies the ancient city of Feres. Nearby, the mountain Pelion appears green and imposing, with its many picturesque villages, twenty-four in total, with multi-storied houses with coloured slated roofs. Pelion offers its hospitality for year-round vacations. A two hour drive from Volos and Meteora is the famous forest of stones where up to 24 historic monasteries are still inhabited. The port of Volos was the starting point of the greatest nautical adventure in ancient mythology, Jason and the Argonaut's expedition, which played a vital role in the development of the modern world.

Maximum ship dimensions for berth

Length: 445mtr
Width: 90mtr
Draught: 11mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.3mtr

Quays

Total number of quays: 5
Total length of quays: 5,938mtr
Quay depth: 17.5-13mtr
Passenger terminals: 3

Distances/Transportation

City centre: 300mtr
Airport: 25km
Free shuttle service to city: yes

Traffic

Total cruise passengers 2015: 67,096
Total cruise calls 2015: 57
Turnaround port? no

PORT FACTS

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ZADAR, CROATIA

Zadar is situated in the central part of the Croatian coast, an indented coastal belt which has about 200 islands and islets forming the Zadar archipelago. The city is surrounded by five national parks and three nature parks, among which the Lakes of Plitvice are on UNESCO's list of World Natural Inheritance, while the Velebit Mountains have been proclaimed by UNESCO as a World Biosphere Reserve.

ZADAR PORT is located on two locations, Old City port and new cruise and ferry terminals in Gazenica port. New Gazenica port is located just 3km away from Old City port and has 7 berths for local and 5 berths for international traffic. The biggest berth is 375mtr long with 13mtr draught; new port is able to accept the biggest cruise ships in the world. Easy access to the city centre is available with local lines and transfers. Old City port is located in the heart of the city providing direct access to shopping, sightseeing and other places of interest. Downtown Zadar is centered around the Roman Forum, within the old preserved city walls full of Old Croatian sacred monuments. It is a real pleasure to walk in the medieval area of Varos and Calle Larga,

and have coffee in one of Zadar's numerous coffee shops. For those who are romantic we advise walking down the quay at dusk, where is the best view of what Alfred Hitchcock referred to as 'the most beautiful sunset in the world'.

Often compared with Dubrovnik and Venice, Zadar is irresistible for those who respect and admire historical monuments and cultural heritage. Hundreds of tumultuous years of history have left their numerous legacies, today's valuable heritage of Zadar and its surrounding. Zadar is a city monument, surrounded by historical ramparts, but two modern tourist attractions do stand out. Greeting to the Sun - which symbolises the Sun while the solar panels absorb solar energy in daytime, transforming into unusual light effects during the night, and the first Sea Organ in the world, - simple and elegant white stone steps built on the quayside that house tuned tubes through which the sea's motion produce sounds and which was declared winner of the IV European Prize for Urban Public Space in 2006. The City of Zadar has been awarded 'Best European Destination 2016' by www.europeanbestdestinations.com

Must see tourist attractions

- Old City - St. Donat, St. Anastasia's Cathedral, Roman forum, The Sea Gate
- The Plitvice Lakes National Park
- Krka Waterfalls National Park
- Kornati National Park and Telascica
- Ancient City of Nin

PORT FACTS

Maximum ship dimensions for berth

Length: 375mtr
Width: no limit
Draught: 7-12mtr

Anchorage

Available: yes
Ship tenders allowed: yes - City port
Tugs available: yes
Tidal movement/range: +/-0.5mtr

Quays

Total number of quays: 5
Total length of quays: 180-375mtr
Quay depth: 7-13mtr

Distances/Transportation

City centre: Old city port in city centre, New port 3km
Airport: 5km
Free shuttle service to city: taxis and buses, not free

Traffic

Total cruise passengers 2015: 74,660
Total cruise calls 2015: 96
Total cruise lines 2015: 20
Turnaround port? yes

Mailing Address

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MedCruise Associate Members

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Associate Members

COUNCIL OF SANT CARLES DE LA RAPITA



About Us

The Council of Sant Carles de la Ràpita promotes, together with the Port Authority, Ports of Catalonia, the Chamber of Commerce of Tortosa and the Tarragona Province Tourism Board, its port and destination under the brand Delta Ebre Port. Sant Carles de la Ràpita is located in Ebro Delta Nature Park (Terres de l'Ebre, Catalonia, Spain) a region declared Biosphere Reserve by UNESCO in 2013. It is a perfect port for small and medium size cruises, and offers all facilities that cruise companies may need.



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DUBROVNIK COUNTY PORT AUTHORITY



About Us

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KVARNER COUNTY TOURISM OFFICE



About Us

The Kvarner region, one of Croatia's best kept secrets. A land of bays and romance, seafront promenades, manicured gardens and rugged mountains and forests.



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PATRONAT DE TURISME COSTA BRAVA



About Us

The Costa Brava Girona Tourism Board is a mixed public/private sector body in terms of its shareholding composition, incorporated in the form of a not-for-profit limited company. Founded to serve as the meeting point between the various government bodies and the tourism sector of Girona province, its work focuses on three spheres: external marketing, internal marketing and competitiveness.



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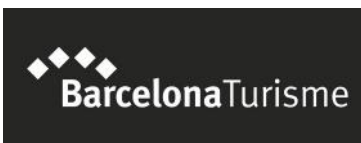
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TURISME DE BARCELONA



About Us

Turisme de Barcelona carries out promotional campaigns in the main international source markets for Barcelona, and also markets a wide range of tourism products which are available for tourist and tour operators.



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ALFASHIP



About Us

Alfaship is an experienced agency offering shoreside and port services to the Cruise Industry in Spain. The company relies on Cruise specialists with more than 10 years of experience in this special and delicate activity, working with the leading Cruise Companies with the excellence of behaviour. With a wild knowledge in turnaround and transit calls, ground handling services, a 24/7 service, a first class customer care, a can-do attitude at all times, and a large network of agencies, Alfaship is the Cruise Lines' excellence ashore.



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ALLEGRA MONTENEGRO



About Us

ALLEGRA MONTENEGRO is an independent shipping agency which provides a wide range of specialised services geared to cruise ships for all ports in Montenegro.

We are proud to offer you the best and most dedicated Port agent service in the market for all the needs of ship call, both for port and shore handling with maximum efficiency, speed and cost of services.



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ALOSCHI & BASSANI



About Us

Aloschi & Bassani, port agent, tour operator and ground handler, is a joint venture company formed in 2009 by the Aloschi and Bassani Groups. Aloschi & Bassani is the only company in Italy totally dedicated to the cruise industry.



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B&A EUROPE



About Us

Premier international consultancy group servicing the cruise tourism & maritime sectors specialised in architecture, engineering and planning. Our company is at the forefront of cruise terminal facilities planning, port & waterfront design and cruise destination development and consistently delivers innovative solutions to the world's seaports and destinations to meet the needs and expectations of the cruise industry. We are currently active in Northern Europe, Mediterranean, Africa, Atlantic Islands, Asia, South America, Caribbean, Canada, USA, Middle East & Indian Ocean



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CEMAR



About Us

A shipping agency also supplying ground services at all Italian ports, with a network of 28 offices and an experienced team of dedicated professionals giving a 24 hour service.



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CRUISE SERVICES



About Us

Services offered in all ports in France & Monaco: Port agent for cruise & yacht, Shore excursions; Meet & assist, Airport transfers and turnaround services; Pre and post cruise accommodations and touring; Event planning; Exclusive and innovative tours; Local entertainment (onboard or shoreside).



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D'ALESSANDRO TRAVEL



About Us

D'Alessandro Travel is a tour operator specialised in cruises selling at a distance.

'Our target is to provide our customers with a quality service and to ensure complete satisfaction'.

Our reservation agents are trained directly by the cruise company representatives, regularly visit ships and hotels and have made themselves one or more cruises and/or travel.



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DONOMIS CRUISE SERVICES



donomis
Cruise Services

About Us

- Cruise vessel agency
- Custom clearance and forwarding
- Chartering
- Purchasing (Hardy Marine Services)
- Ground handling
- Shore excursions
- F.I.T. services



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HUGO TRUMPY SRL



About Us

Since 1876 Hugo Trumpy is a group operating in the universe of shipping as ship agents, bunkering and chartering brokers, custom broker, liner agent, P&I insurance, stevedoring, port managers - through its brand Mediterranean Destination - and tour operations as well as ship manager for international trades.



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IBEROSERVICE



About Us

Iberoservice is one of Spain's most recognised and distinguished ground operators, handling six million passengers annually from Europe to South America. With 15 offices covering the coastline of mainland Spain and its islands, and Caribbean offices located in the Dominican Republic, Costa Rica, Mexico, Jamaica, and Cuba, the Mallorca-based hospitality company provides superior shore excursion and transfer services for cruise line clients, travel agencies, and hotel partners.



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INFLOT WORLDWIDE



About Us

Port agent, global port and shorex operations, charterers, bunkering



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INTERCRUISES SHORESIDE & PORT SERVICES



About Us

Inter cruises is an experienced global business offering turnaround, shore excursion, port agency and hotel services to the ocean and river cruise industry. Local Inter cruises teams operate in over 60 countries spread across the Americas, Asia, Australia, Indian Ocean, Mediterranean and Northern Europe.



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KARAVANMAR CRUISE SERVICES



About Us

KaravanMar as part of Karavan Group is exclusively active in the cruise industry as Shoreside and Port Services company. Founded in 1969, Karavan offered its services to the leading cruise companies of that period as Chandris Lines, Lauro Crociere, Kavounides Line. Karavanmar of today with its offices located in 5 major cruise destinations as Istanbul, Kusadasi, Izmir, Marmaris, Antalya and with its multi-lingual experienced directors and staff delivers an unparalleled service. While always trying for better we offer highly competitive rates and conditions to our partners thanks to the strong purchasing power of Karavan Group. Karavanmar is proud of being the only company able to offer direct services to cruise companies at so many Turkish ports enabling 100% control of quality of service.



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Associate Members

LA GOULETTE CRUISE TERMINAL



About Us

Goulette Shipping Cruise (GSC) is the manager of La Goulette Cruise Terminal under a BOT contract. GSC built 657 linear metres of quays in addition to the existing one (400mtr), three exclusive shore excursion terminals in front of each quay, taxi and bus parking, and the first cruise village in the Mediterranean 'Goulette Village Harbor' which is a duty free shopping & entertainment Moorish Medina inside the cruise port.



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LIVORNO PORT AUTHORITY



Port Authority Livorno

About Us

Thanks to its location, Livorno is the gateway to Tuscany and its splendid cities of artistic interest. Historic cities such as Pisa, Lucca, Siena and Florence are major attractions and are all easily accessible from Livorno. One of the major attractions of Livorno are the boat trips along the Medici canals. The nearby international airport of Pisa makes the port an ideal home port.



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MEDITERRANEAN UNIQUE EXPERIENCE



About Us

Mediterranean Unique Experience is a private company, whose main objective is the promotion and commercialisation of Region of Murcia and Cartagena as a tourist destination. Founded to centralise and organise all products operating in the value chain of the complementary tourist offer to increase customer loyalty and ensure that their stay is full of unforgettable experiences.



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MEDOV SRL



About Us

Medov's history began in 1947 when the shipping agency started activity in Genoa with a basic interest in the cruise business. Thanks to the experience and take over from the Genoese Schenone family. Medov has widened its range of services coming to cover practically all different fields in the shipping world, either directly or through controlled companies, in all Italian, French and Corsican ports. Medov has a wide network of sub-agencies.



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MH BLAND



About Us

Port Agency, Shore Excursions, Marine Services and Marine Logistics



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MMS



About Us

Full cruise and cargo ships, Private jets & yacht's agency services. We are port agents in Tunisia since their inaugural calls of Royal Caribbean International, Celebrity Cruises, Azamara Club Cruises, Crystal Cruises, Lindblad Expeditions/National Geographic, SeaDream Yacht Club and Fred. Olsen Cruise Lines.



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Associate Members

NAVIGATOR TRAVEL & TOURIST SERVICES

Navigator

Travel & Tourist Services Ltd.

About Us

Our company has been providing premium shore excursion and ground handling services to the cruise industry since 1962. Operationally we cover all of Greece and we are also international representatives of Royal Caribbean International, Celebrity Cruises and Azamara Club Cruises for Greece, Cyprus, Bulgaria, Slovakia, Slovenia, Croatia, Serbia, Montenegro, Bosnia & Herzegovina, Albania and FYROM.



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PEREZ Y CIA



About Us

Pérez y Cia's Cruise & Yachts Division is fully equipped to provide our principals with land programs, shore excursions, turnaround operations and port agency management in all major Spanish ports. We can also offer:

- Logistics and warehouse
- Full experience in dry-docking agency
- Yacht management



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SALAMIS ORGANISATION



About Us

Salamis Organisation, which was founded in 1959, provides Travel, Shipmanagement, Ship agency and Liner agency, Cruises, Transport and Logistics services.

At Salamis Organisation, there is a hard-working trained and dedicated team, known for its quality, its personal approach, as well as its ability to identify and execute the most appropriate solutions.

The flexible set-up of the organisation with local offices in Limassol, Larnaca and Nicosia, Cyprus, as well as in Piraeus, Greece, we guarantee fast, quality and custom-made solutions.



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SAMER & CO SHIPPING S.P.A.



About Us

Ship agents, international forwarders, terminal operators, marine surveyors, P&I correspondents and Lloyd Agents.



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SCANDINAVIAN NEAR EAST AGENCY (SNEAL)



About Us

Scandinavian Near East Agency S.A., promoting the cruise industry in the Greek territory in the most effective way, employ a highly trained and experienced team fully geared to expedite and attend to all matters concerning cruise vessels under any circumstances in all Greek ports. For more than a century, our office remains an important Liner Shipping Agency rendering services to commercial vessels as well.



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TRANSCOMA CRUISES



About Us

Transcoma Cruise & Travel provides essential services to the cruise industry including Port Agency, Ground Handling & Shore Excursions throughout its network of owned agencies and carefully selected sub agencies in all major Spanish ports.



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Associate Members

TURA TURIZM



About Us

Inbound and outbound tour operator, specialised in providing shore excursion and ground handling services to cruise guests and selling cruise products.



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VAR PROVENCE CRUISE CLUB



About Us

Var Provence Cruise Club (VPCC) focuses on promoting Var Provence, a beautiful and preserved area that offers a wide variety of experiential excursions, and incredible sites to discover when calling in the following ports: Saint-Cyr, Bandol, Sanary, Six-Fours/Les Embiez, the Ports of Toulon Bay (Toulon and La Seyne-sur-Mer), Hyères, Porquerolles, Le Lavandou, Cavalaire, Saint-Tropez, Fréjus, Saint-Raphaël. In 2015, the VPCC has welcomed 274 calls representing 335,000 passengers. 2016 forecast announces 300 calls with an increasing number of new ships and 450,000 cruise passengers expected. Var Provence has been awarded as Seatrade Cruise Awards 'Destination of the Year' 2010.



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WORLD SYNERGY TRAVEL



About Us

World Synergy Travel is a successful and reliable DMC with headquarters in Bucharest, Romania and Sofia, Bulgaria. We organise shore excursions for international cruise ships in the ports of the Black Sea such as Constantza (Ro), Sulina (Ro), Varna (Bg) and Burgas (Bg) as well as on the Danube (Vidin, Russe, Giurgiu, Turnu Magurele, Oltenita, Tulcea and Cernavoda).



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CIVITAVECCHIA
CONSTANTZA
CORFU
CYPRUS PORTS
DUBROVNIK/KORCULA
EGYPTIAN PORTS
FRENCH RIVIERA PORTS
GENOA
GIBRALTAR
GIOIA TAURO
HERAKLION
HUELVA
IGOUMENITSA
ISTANBUL
KAVALA
KOPER
KOTOR
KUSADASI, ANTALYA & BODRUM
LA SPEZIA
LISBON
LIVORNO
MADEIRA PORTS

MALAGA
MARSEILLE
MERSIN
MESSINA
MONACO
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NAPLES
NORTH SARDINIAN PORTS
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20 YEARS MEDCRUISE



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