

A directory of cruise ports
& professionals in the
Mediterranean and adjoining seas

Yearbook

2021 | 2022



Years
MedCruise



MedCruise is the Association of Mediterranean Cruise Ports. MedCruise's mission is to promote the cruise industry in the Mediterranean and its adjoining seas. The Association assists its members in benefiting from the sustainable growth of the cruise industry by providing networking, promotion and professional development opportunities.

Today, the Association has grown to 74 regular members representing more than 140 ports around the Mediterranean region, including the Black Sea, the Red Sea, Adriatic Sea and the Near Atlantic, plus 34 associate members, representing other associations, tourist boards and ship/port agents.

Table of Contents

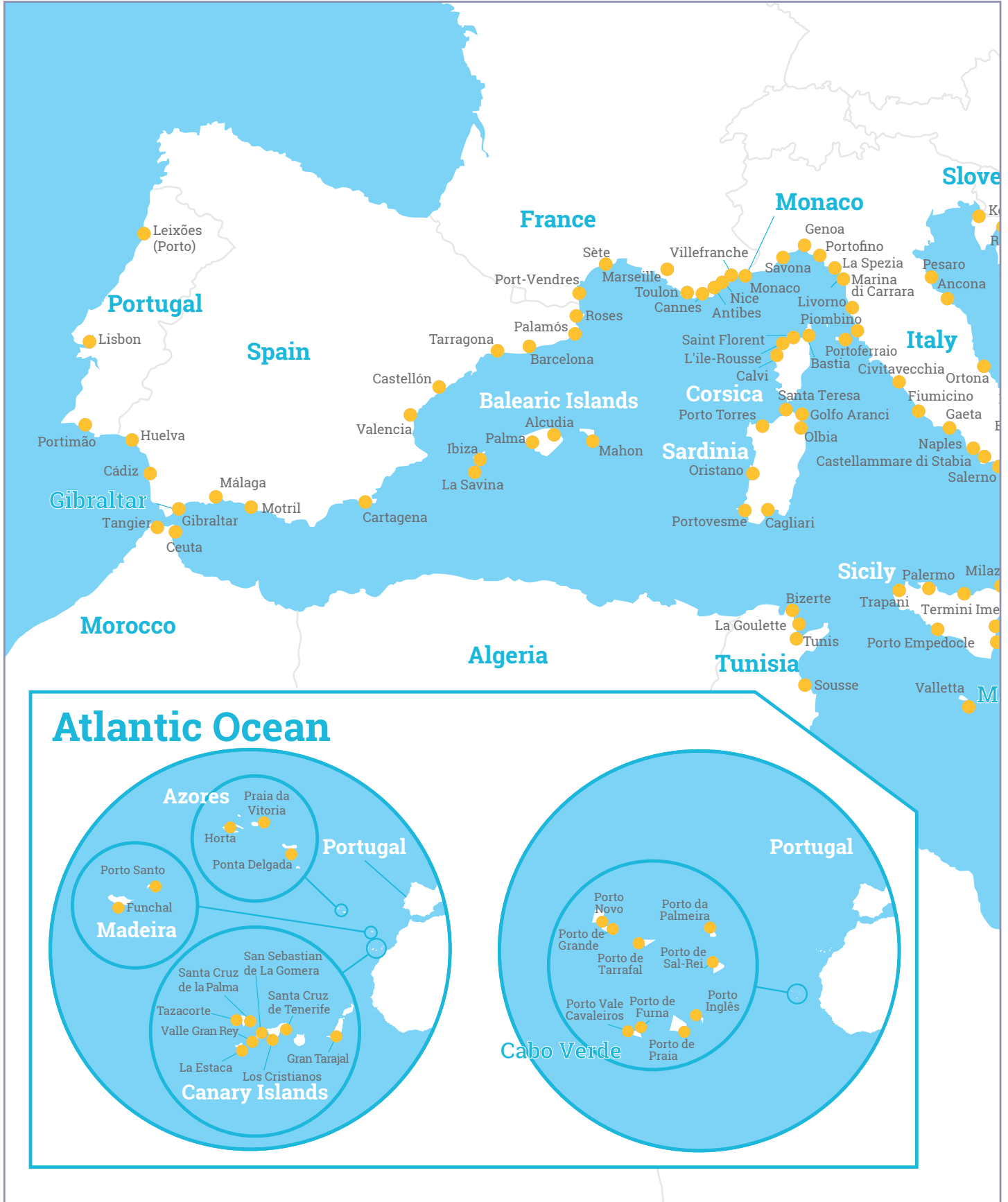
Member Ports map 2-3
Welcome Messages 4-7

MedCruise Port Members

Alanya	11	Gibraltar	36	Piraeus	61
Central Adriatic Sea	12	Gioia Tauro	37	Portimao	62
Ashdod	13	Haifa	38	Portofino	63
Azores	14	Heraklion	39	Port-Vendres	64
Balearic Islands	15	Huelva	40	Rijeka	65
Barcelona	16	Igoumenitsa	41	Sardinian Ports	66
Southern Adriatic Sea	17	Istanbul	42	Sete	67
Bastia/North Corsica	18	Kavala	43	Sibenik	68
Burgas	19	Koper	44	Souda/Chania	69
Cabo Verde Ports	20	Kotor	45	Split	70
Cadiz	21	Kusadasi, Antalya, Bodrum	46	Tangier	71
Canarian Ports	22	La Spezia, Marina di Carrara	47	Ionian Sea	72
Cartagena	23	Leixões	48	Tarragona	73
Castellon	24	Lisbon	49	Tenerife	74
Eastern Sicilian Sea	25	North Tyrrhenian Sea	50	Thessaloniki	75
Ceuta	26	Madeira	51	Toulon-Var Provence	76
Central-Northern Tyrrhenian Sea	27	Malaga	52	Trabzon	77
Constantza	28	Marseille	53	Tunisian Ports	78
Corfu	29	The Strait	54	Valencia	79
Costa Brava Cruise Ports	30	Monaco	55	Valletta	80
Cyprus Ports	31	Motril-Granada	56	Varna	81
Dubrovnik, Korcula	32	Central Tyrrhenian Sea	57	Volos	82
Egyptian Ports	33	Odessa	58	Zadar	83
French Riviera Ports	34	Western Sicilian Sea	59		
Western Ligurian Sea	35	Patras	60		

MedCruise Associate Members

Algeria Cruise Services	85	La Goulette Cruise Terminal	88	SNEAL	92
Cemar	85	Lanzarote Tourism	89	Tenerife Tourism Board	93
Ceuta Tourism	85	Livorno 2000	89	Terminal Napoli SPA	93
Council of Sant Carles de la Rapita	86	Medov Srl	89	TRAINOSE	93
Cruise Services Monaco	86	Mercantile Marine Shipping	90	Turisme de Barcelona	94
Cyprus Deputy Ministry of Tourism	86	MH Bland	90	Turkey Tourism Promotion and	94
DP World Limassol	87	Pan Marine	90	Development Agency (TGA)	
Dubrovnik County Port Authority	87	Patronat de Turisme Costa Brava	91	Turkish Chamber of Shipping (TCS)	94
Intercruises Shoreside & Port Services	87	Peninsula Tours	91	Var Provence	95
Kvarner County Tourism Office	88	Perez y Cia	91		
Kyriakakis Travel S.A.	88	Puertos del Estado	92		
		SEAWAY Shipping & Tourist Services	92		







Aris Batsoulis

MedCruise President

The year 2021 marks the Silver Jubilee of MedCruise. A very special moment for our Association. With the world still facing a global health crisis, this seems not to be the best time for celebrations. Yet it remains worthy to reflect on a great journey and its achievements, as they provide the foundations for shaping the best way forward.

MedCruise is a unique association that unites and represents cruise ports hosting more than 20% of global cruise traffic. The cruise industry has undoubtedly benefited by the MedCruise presence since 1996, and its instrumental role in the realisation by many that Med and its adjoining seas is 'a region made for cruising'.

Today, MedCruise continues to grow in terms of membership. The Association represents 74 port members and 32 associate members from 20 different countries in the Med and its adjoining seas.

The immediate priorities of our Association, which I am proud to represent as President, are defined by the unprecedented health crisis that has paused the continuous growth of cruise activities since 1990. The COVID19 outbreak continues to have a major negative impact on our members' activities.

In such circumstances, the priority for all, including me personally, is one: to provide our members all those tools that are essential to create and guarantee the conditions for safe cruise ships and

passengers visits. The ambition is to develop this through a dialogue with all our partners in work, cruise lines, CLIA, as well as local authorities and destinations. With the Board of Directors combining the experience and the enthusiasm to promote the interest of our membership, along with our Secretariat, I am looking forward to working with all our members throughout 2021, in partnership with cruise lines, destination organisations, and other stakeholders, in order to safely resume and promote the cruise activities in each of our port and associate members and make the growth of cruise activities in the Med and its adjoining seas a sustainable one.

Honoured to lead these collective efforts, I am very confident that our Association will continue to effectively represent all cruise ports and associate members in the Med and its adjoining seas, the second biggest cruise market and the most wonderful of all.

Our annual Yearbook provides an introduction and vital information about each of our members – whereas the cruise world might refer to a number of our publications for further information. It is important for us to reflect on the past, focus on the future and welcome 2021 with hope and optimism.

Coming together, in 1996, was the beginning. Advancing together is our achievement. Continue working together will secure our success.

#PortsTogether #25yearsMedCruise

Welcome Messages



Valeria Mangiarotti

Senior Vice President, Director of Sustainability and Environmental Issues

MedCruise has always been a great family where every meeting has been and will be a special moment to share the lives of our ports. In this challenging period where we are closed in our homes, and the distances between one port and another seem enormous, we must work together to maintain contact and feel united. Teamwork is the winning asset. My task on the environmental issues is our present, but above all, our future and demonstrates how collaboration can lead to the achievement of important objectives. The LNG map and the study on the environmental projects that the ports have in progress proves that all ports and associates are contributing in such significant work. We must ensure that the work conducted within MedCruise gives a competitive advantage to our members and prepares them for facing environmental challenges in the best way possible. I would like to thank you for your commitment to work together. Your contribution will be decisive for the environmental challenges that are in front of us.



Figen Ayan

Director of Professional Development

It is a sincere pleasure to be able to interact, share, learn, absorb, explore and discover new fields of the cruise industry with all the members and associate members of MedCruise Association. As a MedCruise Board Member and Port Member, I hold the attitude #PortsTogether more than ever. And MedCruise is a fantastic association, where you have the possibility to understand our niche sector 360degrees; but also know that this association is a safe and secure harbor to face the hardest winds and turmoil. During this term, I will be at the head of the Professional Development Course task. The time we faced pushed us to organize these courses online too, but nevertheless it has been a success because this industry has always taught us to learn more from each other and serve better the cruise clients and crew visiting our respective ports. We have been through rough seas before and still keep our good spirit for you.



Laura Cimaglia

Vice President, Director of Ports, Cities and Destinations

And just when the market was at its best in years, a pandemic arrived and left us with no choice but to learn how to re-invent ourselves and make the most out of what we could actually do. In the past months the MedCruise has gone through many changes and faced unexpected challenges, just like our Members who we never felt so close to us. We have worked tirelessly for them and for the Association in order to restart the market as soon as the health protocols allow. We have exchanged experiences and best practices so that everyone could feel part of an ongoing process of renewal. This is what we are seeking now. A new way of looking at the cruise market and destinations in a more sustainable and secure way. For what the pandemic has thought us, after all, is that we can be close even if we are apart. And this is what I call the MedCruise Family.



Maria Cano

Director of Communication, Marketing & Promotion

Online marketing is a great channel of communication and one of the better ways to spread news. As well, it is considered one of the major ways to promote companies, ideas, destinations, and more. Having in mind the current complexity and new trends that this pandemic has sped up, digitalization has become one of the main axis for MedCruise because of its flexibility and agility, and because it allows members to be #MoreThanEver #PortsTogether when being present has not been possible these days. During this term, MedCruise has created a new digital communication strategy where innovation and creativity are present, investing in social media channels, refreshing the way to communicate and renovating digital presence more than ever. This strategy, based on adapting marketing and communication in difficult moments, has come to stay and it is going to be one of the pillars of this association for the following years. Being resilient is an attitude and MedCruise has proved it so far.

Welcome Messages



Rony Chen

Director of New Source Markets

Cruise ports around the Med have been commendable in upgrading their infrastructures and practices, standing ready to offer the best services to cruise calls and memorable experiences to their guests. At the same time, cruise lines continue to develop their deployment strategies trying to better understand what fits them best around the globe.

The COVID-19 pandemic has paused the continuous growth of cruise activities that took place over the last 30 years, but cruising will return soon. MedCruise continues to identify all the best ways to develop further opportunities for people around the world, so they can experience the magic of the Med and its adjoining seas.



Nicky Guerrero

Director of Partnerships and Events

As we traverse one of the most challenging periods of MedCruise's history that has changed the industry forever, it is very encouraging to have the Association supporting us to ensure a better future. Our sights must now be firmly set on recovery and growth in a safe environment for all our customers.

MedCruise is renowned for the quality of its events and for its strong partnerships. This past year has been extremely challenging, as our members have not had the opportunity to meet in person and work together. I can assure you that we will do everything possible, through technology or in person, to bring you better events than ever before and to strengthen our partnerships. I wish you all a safe, sustainable and prosperous future.



Cristina De Gregori

Director of Projects & Studies

Since 2017 the Association has worked assiduously, alongside all its membership, to meet the major challenges the cruise sector faces: sustainability, green actions, ultra-large vessels, dialogue with all the leading players of the international cruise industry. Much has been achieved and completed, but now it is of paramount importance to join forces and be united in meeting an unprecedented challenge: to restart cruise activities across the Med and its adjoining seas, amidst the Covid-19 public health emergency. A huge effort has been made to share knowhow, professional experiences and data with an ad-hoc COVID

Committee of experts composed of colleagues amongst ports and associated members. We need to keep focused on the situation and not forget the emergency is still underway. But I truly believe that in 2021 we shall put in place all the activities undertaken during this extremely difficult year, and have the opportunity to resume cruise operations in full safety. I am confident that the lessons learnt during this extraordinary year will come of use in future times. #morethenever #portstogether



Aziz Güngör

Director of Cooperation with other Associations

The COVID-19 pandemic continues to have a profound impact across the cruise industry. However, during the past year, we all have witnessed that the collaborations between associations, institutions, communities, governments and the private sector have brought a positive impact to all stakeholders in our industry and re-confirmed our belief in the importance of collaboration and collective efforts. In this respect, I truly believe that the power of working together in a crisis will not only reframe future collaborations to the benefit of MedCruise and simultaneously to the respectable association we collaborate with, but also will offer mutually beneficial new opportunities for collective actions, innovation and for sustainable development.

As a new board member, I am excited to have recently become a contributing party of this fundamental MedCruise mission.

Welcome Messages



Vicky Mitrou

Director of European Union Affairs

It's been a very difficult year for cruising and for all our Mediterranean ports, however, being a member of MedCruise gives you all the support you need as a port.

I believe that our association, more than ever, will continue to cooperate with ports, European Union bodies as well as with other institutions and associations, for the benefit of all our members.

I would only like to wish the best to the cruise industry for 2021!



Mohamed Omrane

Director of North Africa

An exceptional year in all means; a year of suffering, difficulties, pain, but above all a year of resistance, solidarity, patience and great human values. I am proud to be part of a big family like MedCruise and always will be. May life continue to teach us lessons, but the most important thing is to be a good student and optimistic despite everything. Always together and forever.



Doru Mihai

Director of Black Sea

It is an honor for me to be part of the largest cruise port association in the world, which in the last year has faced an extremely difficult time that has shaken the cruise business around the world.

Within the Association, as the director of MedCruise for the Black Sea, we created the Black Sea Working Group to resume cruising in the Black Sea region. After several years of absence of cruise calls for geopolitical reasons, 2020 was supposed to be the year of relaunch, but due to the pandemic, cruise activities around the world have been blocked. It was a difficult time and a challenge for everyone, but the Association did its job more than ever and got involved and kept all members together, to create a common and safe environment for the cruise industry, so that it can resume the activity at safer levels. We all will work hard and do our best to relaunch the business and to welcome cruise passengers back to our cities. #More than ever #PortsTogether!



Elisa Zamora

Director of Finances and Membership

MedCruise has been accompanying and helping its members for 25 years, now. Together, we witnessed the constant growth and emerging markets of the cruise industry and then, also together, suffered this devastating drop in the economy and in the cruise traffic statistics, causing a negative impact on the millions of people who make a living from this industry. Definitely, in this constantly changing world, the rapid and successful resumption of international passenger cruises must be one of our main objectives. It is a great honor for me to belong to this Board of Directors, in the position of Finances and Membership. My proposal to our members is to work hard together via active participation in the work of our Association, towards a full resuming of international cruise operations. Already some MedCruise ports – including Canarian Ports – are welcoming cruise calls and passengers since November 2020.

MedCruise launches a powerful online marketing campaign showcasing cruising in the Mediterranean

MedCruise, the largest cruise port association worldwide, whose mission is to promote the cruise industry in the Mediterranean, Black Sea, Adriatic Sea, Red Sea and Near Atlantic, launched May 2021 a powerful online marketing campaign to support, more than ever, its members and destinations for the resumption of cruising.

There is nowhere else where one can cruise to so many different countries within a short period of time and to enjoy, meet, feel, taste, smell as many flavours, nature, cultures and retrace the footsteps of history as one can in the Mediterranean and its adjoining seas.

This marketing campaign is divided into five different extraordinary experiences, presented in short video clips, which one can live when cruising the Med!

Culture & History

Nowhere else can such a variety of culture and history be found in such a relatively small area, home to a thousand-year-old heritage recognized by UNESCO. The ports of the Mediterranean are the gateway to territories that treasure the achievements of the civilizations that have preceded us. #FullyAstonishing, #FullyInspiring

Active Tourism & Nature

There is no better way to experience a destiny than to immerse yourself in it with all five senses. The Mediterranean and its adjacent seas offer an endless range of outdoor activities to enjoy and make the most of the voyage. While the weather from spring to autumn is almost invariably ideal, even in the winter months the weather is generally very mild. #FullyAlive, #FullyNatural

Gastronomy

The Mediterranean cuisine, one of the most admired in the culinary world, was proclaimed Intangible Cultural Heritage of Humanity in 2013 by UNESCO, highlighted as being one of the most beneficial diets for our health and lifestyle. #FullyTasty

The purpose of the campaign is to remind cruise passengers and potential new consumers of the wonders of the Marenostrom - that MedCruise ports and destinations are offering a five senses experience, that starts from the minute that passengers disembark and step immediately into an unforgettable lifetime experience.

MedCruise has historically focused its marketing strategies primarily within the industry. For the first time, the Association is willing to make a major investment in the end-consumer for the benefit of its members, and the industry as a whole. #CruiseTheMed #FullyAstonishing #FullyInspiring

MedCruise Director of Marketing, Mrs. Maria Cano, stated:

"The current pandemic is strongly hitting the cruise industry. MedCruise believes that now, more than ever, it is time to support the cruise industry, it is time to innovate, and it is time to think outside the box. In hard times, new and positive ideas are needed. This new online marketing strategy responds to this new era. MedCruise creates, adapts, and innovates to continue giving the best to its members and to the industry."





The Mediterranean Sea has numerous advantages over other cruising areas, with its diversity of cultures, people, languages and history. There are many ports ideally suited to cruise passengers, with something to interest everyone, in most cases situated close to where the Cruise ship docks.

Nowhere else can such a variety of culture and history be found in such a relatively small area.

#CruiseThe

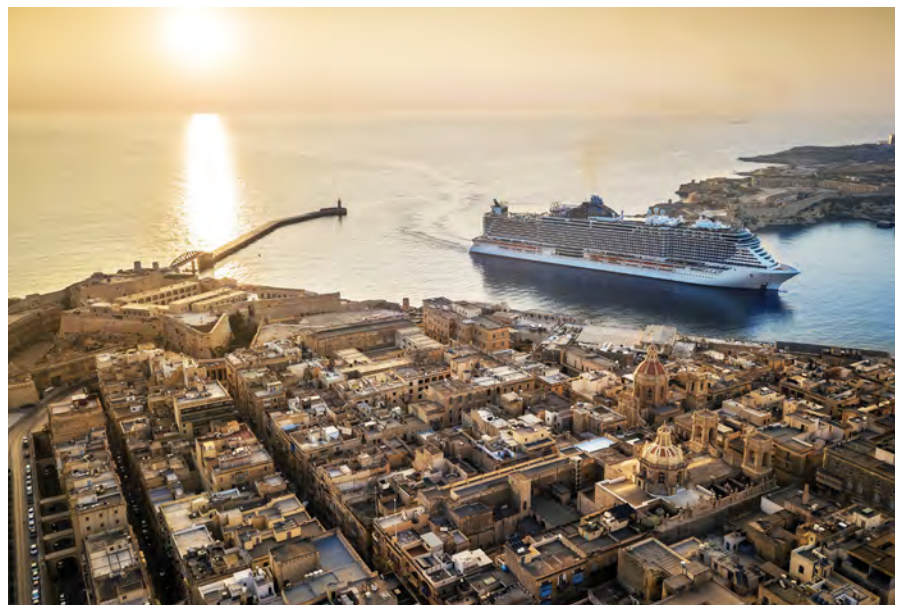
WWW.MEDCRUISE.COM



Scan to live
the experience



MED



MedCruise port members information



Alanya, Turkey

Alanya is one of the most charming holiday resorts on the Turkish Riviera, boasting a magnificent historical heritage and excellent tourist attractions. Verdant tree laden mountains and fertile plains, sandy beaches, idyllic coves, canyons, rivers, waterfalls, forests and caves create a fascinating landscape.

For nine months of the year the climate is sunny and warm with average sea temperatures of 22°C, the historic and thriving resort of Alanya is – in itself – an exciting cruise destination.

The city dates back to the fourth century B.C. and reached its most glorious historical peak under the Seljuks when, in 1220, Sultan Alaeddin Keykubat made this former pirate hideout his winter residence and a naval base for the empire. A 13th Century fortress still crowns the headland while the octagonal

Red Tower and the ancient shipyard dominate the harbour. The picturesque bazaar, which is closed to traffic, is a paradise of handicraft shops. The restaurants on the waterfront promenade, together with cafes, bars, clubs and tavernas in the harbour district ensure a very colourful and vibrant nightlife. The region is awash with archeological sites, many located in natural beauty spots. Alanya's Castle, Dockyard, Red Tower were added to the UNESCO World Heritage Tentative List in 2009. All of these attractions can be visited by passengers arriving at Alanya Cruise port. A new marina provides berths for 287 yachts plus a shopping centre, swimming pool and leisure facilities. Major improvements are being made to the city with a focus on improving accessibility for disabled visitors.

Must see tourist attractions

- Alanya castle (15min)
- Damlatas cave (10min)
- Side ancient city (60min)
- Aspendos ancient city (80min)
- Perge ancient city (90min)

Maximum ship dimensions for berth

Length: 300mtr
Width: no limit
Draught: 8.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes 2x30 tons bollard pull
Tidal movement/range: 0.4mtr

Quays

Total number of quays: 6
Total length of quays: 966mtr
Quay depth: max 15mtr, min 5mtr
Passenger terminals: yes, with air-conditioned lounge

Distances/Transportation

City centre: port is in the centre of Alanya
Airport: Antalya International Airport

125km (90min drive), Alanya Gazipasa Airport 42km (30min drive)
Free shuttle service to city: if requested

Traffic

Total cruise passengers 2018: 3,027
Total cruise calls 2018: 15
Total cruise lines 2018: 2
Turnaround port: no

Mailing Address

ALIDAS Alanya Liman Isletmesi
Alanya Cruise Port
Carsi Mah. Iskele Meydani
07400 Alanya
Turkey

E info@alanyacruiseport.com
W www.alanyacruiseport.com

Other Contact

Mufit Kaptanoglu
Chairman

E info@alanyacruiseport.com
P +90 242 513 3996
F +90 242 511 3598
M +90 532 321 1779



Main Contact

Tahir Güler
Port Director

E tahir@alanyacruiseport.com
P +90 242 513 3996
F +90 242 511 3598
M +90 533 398 7420





Port Network Authority of CENTRAL ADRIATIC SEA, ITALY Ancona / Pesaro / Ortona

The port network of the Central Adriatic Sea includes the ports of Pesaro, Falconara M.ma, Ancona, San Benedetto del Tronto, Pescara and Ortona, located in Marche and Abruzzo regions. The ports are managed by the Central Adriatic Ports Authority and provide cruise services in Ancona, Pesaro and Ortona. The three ports are the gateway to discover the heart of Italy and the best hotspots for a genuine full immersion in the true Italian lifestyle. Rich in history and extremely various, mountains, hills and beaches are concentrated in a relatively small territory characterized by beautiful natural landscapes, preservation of the environment and cultural heritage, not to speak about wine and food traditions! Just a few steps away from the cruise terminal, the port of Ancona welcomes cruise passengers with its historical center. The ruins of the Roman port, the Trajan arch, the medieval walls and the buildings designed by the Vanvitelli are relevant tourist attractions, together with the archae-

ological museum and the recently reopened art gallery. The Passetto beach is a wonderful place to spend time at the seaside, surrounded by the green hills along the coast. Close to the town, the Conero Riviera and its natural park offer wonderful beaches and nature. From Ancona, the system of caves of Frasassi and the town of Jesi can be easily visited, as well as Umbria region (Assisi, Gubbio, Perugia), thanks to recent road improvements. Pesaro is the birthplace of the famous opera composer Gioacchino Rossini and was included in the list of the UNESCO creative cities. The city centre of Urbino, UNESCO World Heritage site, can be reached both from Pesaro and Ancona ports. Rich in history, the town of Ortona overlooks the sea with its beautiful cathedral and the Aragonese Castle. Nearby, Pescara is a lively city for shopping and to enjoy local food specialties. Many other sites wait to be discovered!

Must see tourist attractions

- Ancona city centre and beach
- Urbino ancient city centre
- Frasassi caves
- Conero Riviera and natural park
- Ortona city centre

PORT FACTS

Maximum ship dimensions for berth
Length: Ancona (A):275mtr, Pesaro (P):80mtr, Ortona (O):110mtr
Width: A&O: no limit, P:15mtr
Draught: A:10.5mtr, P:3.8mtr, O:5.7mtr

Anchorage

Available: A: no; P&O: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0,3-0,5mtr

Quays

Total number of quays: A:8 for pax traffic; P:4; O:1
Total length of quays: A:1,770mtr; P:400mtr; O:110mtr
Quay depth: A:up to 10.5mtr; P:4-4.5mtr; O:30mtr
Passenger terminals: A:1 dedicated cruise terminal; P:1; O:0

Distances/Transportation

City centre: A:450mtr; P:1.5km; O:1km

Airport: A: Marche International Airport 18km; P:Marche International Airport 58km, Rimini International Airport 34km; O: Pescara International Airport 26km

Railway station: A:1.5km, P:1.7km, O:350mtr

High speed trains: Ancona & Pesaro

Traffic

Total cruise passengers 2019: 101.981

Total cruise calls 2019: 93

Mailing Address

Central Adriatic Ports Authority
Molo S. Maria
60121 Ancona

W www.porto.ancona.it

P +39 0712 078 959

Other Contact

Silvia Renda
Development,
Promotion, Statistics,
Communication and EU
projects



E renda@porto.ancona.it

P +39 0712 078 941

Main Contact

Guido Vettorel
Head of Unit
Development,
Promotion, Statistics,
Communication and EU
projects



E vettorel@porto.ancona.it

P +39 0712 078 959



Ashdod, Israel

Ashdod is just a one hour drive from the holy city of Jerusalem, and from Bethlehem, a 35 minute drive will get you to Tel Aviv, Israel's largest city.

Ashdod residents and visitors enjoy a modern railway, newly built highways, roads and interchanges, allowing easy access to and from the city, as well as convenient driving within it.

Ashdod, a 3000 year old capital city of the ancient Philistine Pentapolis, is still running high. The modern city of Ashdod is a polished gem waiting to be discovered, and welcomes its visitors with a variety of activities and attractions.

Activities and attractions In Ashdod include - Jonah's Hill (Givat Yonah) - According to tradition Jonah's Hill is where Jonah the Prophet was ejected onto dry land after spending three days and nights in the fish's belly. The entire city of Ashdod, spreading to the south

east, is visible from Jonah's Hill. A short trail leads to the remains of an ancient structure indicating the site of Prophet Jonah's tomb, a holy site according to Islam.

Shopping - As a regional centre Ashdod malls have many kinds of shops with major brands, enjoying endless variety.

Gandi (Arches) beach - Ashdod offers wide, pristine beaches officially approved for swimming. The beaches offers convenient access, lifeguards and medical services as well as shaded areas, equipment, restaurants and other conveniences and facilities.

Ashdod Port, Israel's new economic gate, provides passengers of cruise ships and tourism, a new and modern terminal, among the most advanced in the world

The terminal includes:

- Currency exchange
- Cafeteria
- Duty-free shop

Must see tourist attractions

- Jonah's Hill
- Shopping
- Gandi (Arches) beach

Maximum ship dimensions for berth

Length: no limit

Width: no limit

Draught: 15.5mtr

Anchorage

Available: yes

Tugs available: 5, including 2 tugboats with 70 tons bollard pull

Quays

Total number of quays: 17

Total length of quays: 5.4km

Quay depth: max 15mtr

Passenger terminals: yes

Distances/Transportation

City centre: easy access and transportation to and from the city

Airport: Ben Gurion International Airport 40km

Traffic

Total cruise passengers 2019: 27.888

Total cruise calls 2019: 32

Mailing Address

Ashdod Port Company
Laskov BLVD, Ashdod, Israel
PO Box 9001, Zip Code 7719100

W www.ashdodport.co.il

Other Contact

Customer Service Department

E Customer_service@ashdodport.co.il

P +972 8851 7798/9



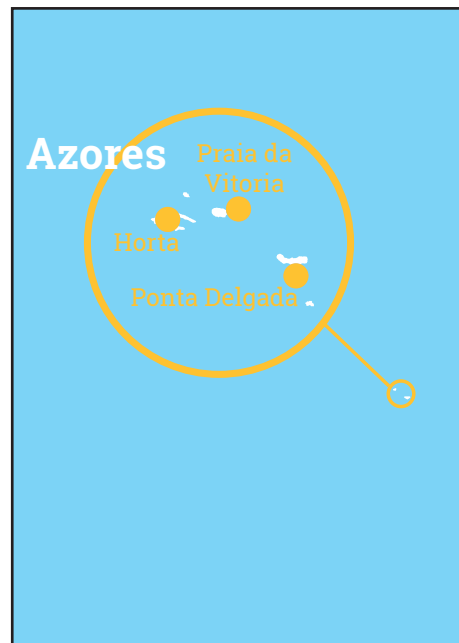
Main Contact

Igal Ben Zikri
VP Corporate Communications

E igalbz@ashdodport.co.il

P +972 8851 7674





Azores, Portugal Ponta Delgada, Praia da Vitória and Horta

Must see tourist attractions

- Furnas Valley (São Miguel Island)
- Lagoa do Fogo (São Miguel Island)
- Lagoa das Sete Cidades (São Miguel Island)
- Angra do Heroísmo main town - UNESCO World Heritage Site (Terceira Island)
- Ponta das Capelinhas, volcanic phenomenon and Caldeira (Faial Island)

In the middle of the Atlantic Ocean lie nine islands still to be discovered – The Azores, 930 miles from Lisbon and 2,422 miles from the eastern coast of North America. The Azores have a wonderful mild year-round climate and remain unspoilt from mass tourism. The archipelago has nine islands, of which São Miguel, known as “The Green Island”, is the largest and most populated. **Ponta Delgada’s** Cruise Terminal “Portas do Mar” – inaugurated in July 2008, is a multi-purpose complex with a dedicated cruise quay of 360mtr in length, 11mtr in depth and a commercial zone comprising restaurants terraces, press center, bank, travel agency, disco, rent-a-car, artisan gift shop, nautical store and pharmacy. In addition to São Miguel, two other islands Terceira (**Praia da Vitória Port**) and Faial (**Horta Port**) – currently handle cruise calls. The

main town on Terceira is Angra do Heroísmo, a World Heritage Site, which opens its arms to embrace visitors. It is a city of noble traditions showing it off in neat streets flanked by churches, palaces, museums, manors and houses. Horta’s Cruise Terminal and berth which debuted in July 2012 added Faial’s city to the cruise map. It’s a renewed opportunity to visit a meeting point for sailors from all over the world as Horta opens its arms as a gentle and cosmopolitan city. Side by side with Faial is Pico Island dominated by its volcano, which is also Portugal’s highest mountain. The Landscape of Pico Island Vineyard Culture is a UNESCO World Heritage site and dominates large sections of the island’s geography. Top token of the Azorean whaling tradition, Pico now has a major place in whale and dolphin watching.

PORT FACTS

Maximum ship dimensions for berth
Length: Ponta Delgada (PDL): 348mtr, Praia da Vitória (PV): 300 & 200mtr, Horta (H):240 & 150mtr
Width: PDL: between 10-30mtr, PV: no limit, H: 30mtr
Draught: PDL: 11mtr (Cruise), 10.5mtr (Commercial), PV: 10.5mtr, H: 7.5 & 6.8mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes; PDL-2; PV-1; H-1

Tidal movement/range: H.W. 12hrs/1.8mtr

Quays

Total number of quays: PDL: 2, PV: 2, H: 2
Total length of quays: PDL: 360mtr (Cruise), 575mtr (Commercial), PV: 350 & 200mtr, H: 260 & 150mtr
Quay depth: PDL: 11mtr (Cruise), 12mtr (Commercial), PV: 10.5 & 8.5mtr, H: 8.5 & 6.8mtr
Passenger terminals: 2

Distances/Transportation

City centre: PDL: 200mtr, PV: 3km, H: 500mtr
Airport: PDL: 5km, PV: 6km, H:10km
Free shuttle service to city: no, only available by tour operator request

Traffic

Total cruise passengers 2019: 148.973
Total cruise calls 2019: 142
Total cruise lines 2018: 30
Turnaround port: small/expedition cruise ships

Mailing Address

Portos dos Açores, S.A.
 Avenida Gago Coutinho e Sacadura
 Cabral nº 7
 9900-062 Horta, Azores

E geral@portosdosacores.pt
W www.portosdosacores.pt

Main Contact

André Velho Cabral
 Cruise Manager

E amouraportos
 dosacores.pt
P +351 296 285 221/2
F +351 296 283 390





Balearic Islands, Spain

Balearic Islands contain numerous tourist attractions that have allowed them to become one of the top vacation destinations in Europe. The Balearic Islands have a lot to offer to its visitors, and those who arrive here by sea will be able to witness all those values. With this aim in mind, and in order to offer cruise passengers a complete experience, the Balearic Islands' Port Authority adapts to the passengers' needs during their tour around the Mediterranean.

The ports of **Palma, Alcudia, Mahon, Ibiza and La Savina** welcome you to one of the most spectacular destinations in the world: the Balearic Islands. Four islands whose almost 1,500 kilometres of coastline embody the essence of the Mediterranean. A sea, a land and a people who have survived

a thousand and one difficulties to become a reference point for world tourism, a fact that is well known to the one-and-a-half million cruise passengers who visit the islands every year, and to the main shipping companies who choose to call at their public-interest ports.

The five ports managed by the Port Authority of the Balearic Islands are well equipped to play host to the world's largest cruise ships yet strive, year after year, to better their facilities and update the services they offer shipping companies and passengers. The Port of Palma, a world leader in cruise terms, take advantage to the low season in order to increase the cruises in winter and their calls at Palma's port.

Must see tourist attractions

- Palma city (Cathedral, Almudaina Palace, Arab Baths, Bellver Castle, Joan Miro Foundation)
- Mallorca. Serra de Tramutana (Valldemosa, Deia, Soller...) – UNESCO World Heritage Site
- Menorca Megalithic Monuments – UNESCO Biosphere Reserve
- Ibiza City – UNESCO World Heritage Site

Maximum ship dimensions for berth

Length: Palma (P): no limit, Alcudia (A):180mtr, Mahon (M): request information, Ibiza (I): no limit, La Savina (S): anchorage
Width: no limit
Draught: P: 7-12mtr, A:8mtr, M:8mtr, I: 7-20mtr, S:6mtr

Anchorage

Available: yes
Ship tenders allowed: yes

Tugs available:

yes
Tidal movement/range: 0.8mtr

Quays

Total number of quays: P:10, A:1, M:4, I:6

Total length of quays: P: 3,275mtr, A: 220mtr, M: 589mtr, I:1,560mtr

Quay depth: P: upto 12mtr, A: 8mtr, M: 8mtr, I:12mtr

Passenger terminals: P: 6, A:1, M:1, I:1

Distances/Transportation

City centre: ports are in towns

Airport: 20 minutes

Free shuttle service to city: no

Traffic

Total cruise passengers 2019: 2.658.156

Total cruise calls 2019: 819

Total cruise lines 2018: 40

Turnaround port: Palma is a turnaround port

Mailing Address

Balearic Islands Port Authority
 Muelle Viejo 5
 07012 Palma de Mallorca

E portsdebalears@portsdebalears.com

W www.portsdebalears.com

Other Contact

Francisca Leal
Cruise Promotion & Commercial

E fleal@portsdebalears.com

P +34 971 228 150

F +34 971 726 948

M +34 695 850 780



Main Contact

Eva Gonzalez
Head of Port Operations

E evagonzalez@portsdebalears.com

P +34 971 228 150

F +34 971 726 948

M +34 665 857 345





Barcelona, Spain

The Port of Barcelona is the leading port in Europe, the Mediterranean port par excellence. Figures are important, but our goal is to consolidate and maintain the highest levels of quality and efficiency in services, security and infrastructures.

The Port of Barcelona works with local and international stakeholders of the cruise industry. Barcelona Cruise Port – Creuers Terminals manages 5 public cruise terminals. Carnival Group own 2 terminals in Adossat Quay, Palacruceros and Helix, ready to operate the newest ships of the group.

The Barcelona Tourism Board, Catalonia Tourism and the Airport of Barcelona are some of our most valuable partners. Our collaboration and cooperation with them is a relevant part of our success. Regarding the coming years, one issue of the utmost importance

for the whole cruise community of Barcelona is to preserve the environment. For this reason, the Port of Barcelona has presented 'The Air Quality Improvement Plan'. The goals of the plan are to promote LNG as an alternative fuel and to control the environmental impact of the port activities.

Being part of MedCruise, we continue to keep the focus in our region, the Mediterranean. A cruise itinerary is a chain composed by different destinations and we work the aim of achieve the success of the region.

Must see tourist attractions

- Montserrat Natural Park and Benedictine Abbey
- Sitges – The perfect combination of Modernisme and bohemian life, just minutes away from Barcelona on the shores of the Mediterranean
- Penedes wine region, with more than 300 wineries
- Colonia Güell – A modernist textile colony and Gaudi's Crypt, his best kept secret

PORT FACTS

Maximum ship dimensions for berth

Length: no limit

Width: no limit

Draught: up to 8mtr (Barcelona Pier), up to 11mtr (Adossat Pier)

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: none

Quays

Total number of quays: 2 (Adossat Pier and Barcelona Pier)

Total length of quays: 2.350mtr

Quay depth: up to 8mtr (Barcelona Pier), up to 11mtr (Adossat Pier)

Passenger terminals: 7

Distances/Transportation

City centre: 2.5km

Airport: 12km via high-speed

Free shuttle service to city: no

Traffic

Total cruise passengers 2019: 3.137.918

Total cruise calls 2019: 800

Turnaround port: yes

Mailing Address

Port de Barcelona
Moll de Barcelona
World Trade Center
Est building, 7th floor
08039 Barcelona, Spain

W www.portdebarcelona.cat

Other Contact

Gemma Gracia
Cruise Department

E gemma.gracia@portdebarcelona.cat

P +34 93 306 88 50



Main Contact

Mar Pérez
Head of Cruise
Department

E mar.perez@portdebarcelona.cat

P +34 93 306 88 48





Port Network Authority of SOUTHERN ADRIATIC SEA, ITALY Bari / Brindisi / Manfredonia / Barletta & Monopoli

Must see tourist attractions

- Alberobello – UNESCO World Heritage site (30min by bus/car)
- Polignano a Mare (45min by bus/car)
- Matera and Sassi district – UNESCO World Heritage site (90min by bus/car)
- The caves of Castellana (40min by bus/car)
- Castel del Monte – UNESCO World Heritage Site (30min by bus/car (Bari), 80min (Brindisi))

The Port network of the Southern Adriatic Sea gathers together the Ports of Bari, Brindisi, Manfredonia, Barletta and Monopoli all along the west Adriatic coast of Italy. The five-port infrastructure includes 10 cruise quays of approximately 3.3 km of total quay length, connected to the rail and road network and served by two major international airports. Bari and Brindisi are both turnaround ports homeports with a modern and fully equipped Cruise Terminal, close to the heart of the City. Among the two major ports, the centralised position of Monopoli's port – a small port of call – is advantageous and offers an added navigational approach with its historical area along the southern Adriatic sea port system. Manfredonia, located on the Gargano National Park slopes, offers spectacular coves and sea caves,

golden beaches and crystal clear sea. Both the above mentioned main ports can accommodate cruise vessels up to 330mtr with a maximum draught of 12mtr. Offering a mild climate throughout the year in Puglia, these Southern Ports are the best hotspots in the Adriatic and Mediterranean cruise itineraries. A wide range of more than 10 cruise routes and contrasting excursion options, a great collection of gothic churches, Romanesque abbeys and Medieval castles listed on UNESCO's World Heritage, together with the world-wide famous Trulli, Castellana Grottoes and Sassi and Rupestrian Churches of Matera (2019 European Capital of Culture) between the seashore and low olive-clad hills along 250km of coastline.

Maximum ship dimensions for berth

Length: Bari (Ba): 330mtr, Brindisi (Br): 300mtr, Monopoli (Mo): 160mtr, Manfredonia (Ma): 250mtr
Width: Ba, Br, Mo, Ma: no limit
Draught: Ba: up to 12mtr, Br, Ma: up to 8mtr, Mo: up to 6.5mtr

Anchorage

Available: Ba, Br, Mo, Ma: yes
Ship tenders allowed: Ba, Br, Mo, Ma: yes
Tugs available: Ba, Br, Mo, Ma: yes
Tidal movement/range: Ba: 0.4mtr, Br: yes, Mo: 0.5mtr max, Ma: 0.4mtr max

Quays

Total number of quays: Ba: 3, Br: 3, Mo: 1, Ma: 3
Total length of quays: Ba: 1,700mtr, Br: 1,200mtr, Mo: 650mtr, Ma: 1,500mtr
Quay depth: Ba: 7-12mtr, Br: 7-11mtr max, Mo, Ma: up to 9mtr
Passenger terminals: Ba: 2, Br: 1, Mo, Ma: no

Distances/Transportation

City centre: Ba: 800mtr, Br: 5km Costa Morena, 200mtr from Carbonifera, Mo: 800mtr
Airport: Ba: 7km, Br: Brindisi 6km, Bari

100km, Mo: Bari 48km, Brindisi 65km
Free shuttle service to city: Ba, Br, Mo: yes

Traffic

Total cruise passengers 2019: 768.629
Total cruise calls 2019: 301
Total cruise lines 2018: 16
Turnaround port: yes (Bari & Brindisi)

Mailing Address

Autorità di Sistema Portuale del Mare Adriatico Meridionale
 P.le Cristoforo Colombo, 1 – 70122 Bari
 Italy

E protocollo@adspmam.it
P +39 0805 788 511
W www.adspmam.it

Other Contact

Ugo Patroni Griffi
 President

E u.patronigriffi@adspmam.it
P +39 080 5788511



Main Contact

Anna Carlucci
 Marketing Manager

E a.carlucci@adspmam.it
P +39 831 562 650
F +39 831 562 225
M +39 3397 626 906





Bastia / North Corsica

With 4 different ports in both coasts of the well-named Island of Beauty, North Corsica offer a diversified offer to cruise lines seeking new experiences and a genuine destination famous worldwide for its wild landscapes and glamour spots as the same time. Newcomers as repeaters love this “mountain in the sea” where the same day can offer a hike on the hills and a dive on the sea. Nature lovers will be filled with many outdoor activities as well as the finest gourmets. Corsican gastronomy is renowned for its delightful and authentic products: wines, cheeses, beers, honey, olive oil, chestnut flour, delicatessen, biscuits, essential oils... Far away from overcrowded destinations, North Corsica is a subtle match between nature and culture, sea and mountain, sport and leisure, allowing every guest to find the perfect tour for them. Main maritime entrance of the

island, the port of Bastia welcomes every cruise ship with constant attention to safety, quality service and guest satisfaction.

Must see tourist attractions

- Old Port and Saint Jean Baptiste Church
- Palace of Genoese Governors (Museum of Bastia) in 14th century Citadel
- Aldionda, waterfront along the Citadel’s ramparts of Bastia
- Vineyards of Patrimonio, labeled “Great Site of France”
- Erbalunga and the typical fishing villages of Cap Corse

PORT FACTS

Maximum ship dimensions for berth

Length: Bastia (B): 230mtr
 Draught: B: 9mtr

Anchorage

Available: B: yes
 Ship tenders allowed: B: yes
 Tugs available: B: yes

Quays

Total number of quays: B: 8
 Total length of quays: B:1,130mtr
 Quay depth: B: 8mtr
 Passenger terminals: B: 2

Distances/Transportation

City centre: B: a few steps from the port
 Airport: B: 30 minutes from the port
 Free shuttle service to city: B: yes

Traffic

Total cruise passengers 2019: 23.454
 Total cruise calls 2019: 77
 Total cruise lines 2018: 19
 Turnaround port: no

Mailing Address

Chambre de Commerce de Corse
 Direction des Concessions Portuaires
 Terminal Sud
 20200 BASTIA

W www.corsica-cruise.com

Main Contact

Anne-Marie Spinosi
 Cruise Manager



E am.spinosi@bastia.port.fr
 P +33 495 55 25 11
 M +33 624 61 85 68



Burgas, Bulgaria

Port of Burgas is established pursuant to the Decree for Construction, signed by Prince Ferdinand I on 20 December 1894. The opening ceremony has been held on 18 May 1903 and since this moment the port is considered as open for commercial shipping. Few years before, in 1899, the first Bulgarian port light-the Light of Burgas, has been put on. The operator Port of Burgas EAD has a personal approach to the clients and optimal solutions of problems, effective processing of cargo, guaranteed by the newly introduced quality management system. Our aim is to respond to the increasing requirements of our partners, to maintain lasting business contacts and beneficial collaboration. Burgas port is the first Bulgarian Port, also the largest contemporary port, and the modernization is a continuous process. It has a modern Passenger Terminal. Furthermore,

the surrounding area has a new transport scheme, parking lots, bike lanes, recreation and green spaces. Burgas is the fourth largest city in Bulgaria, situated on the Black Sea coast. It has an International Airport, Maritime Station, Railway Station and two Bus Stations. The rich historical heritage, natural and cultural sights and attraction make it a preferred destination for tourism. East of the city is the Black Sea, and to the west are three lakes which are protected natural areas. Within the city is located one of the oldest hot mineral springs and south of the city is Strandja Mountain. In Burgas tourists can see the rich expositions of the Historical Museum, the Archaeological Museum, the Natural History Museum, and an ethnographic exposition also. A very popular attraction is PlanetUM Science Center.

Must see tourist attractions

- Nessebar/UNESCO (37km)
- Sozopol (33km)
- Archaeological Reserve Zheravna (117km)
- Archaeological Reserve Brashlian (62km)
- Aqua Khalide Teromopils (15km)

Maximum ship dimensions for berth

Length: 300mtr
Width: no limit
Draught: 10mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: n/a

Quays

Total number of quays: 4
Total length of quays: 630mtr
Quay depth: 10mtr
Passenger terminals: air-conditioned lounge for passengers

Distances/Transportation

City centre: 10min walk to downtown
Airport: 10km

Traffic

Total cruise passengers: n/a
Total cruise calls: n/a
Total cruise lines: n/a
Turnaround port: no

Mailing Address

Port of Burgas EAD
 1, Alexander Battenberg Str.
 8000 Burgas
 Bulgaria

E headoffice@port-burgas.com
W www.port-burgas.bg
P +359 56 822222

Other Contact

Dian Dimov
 Executive Director

E dian_dimov@port-burgas.com
P +359 5682 2222
F +359 5682 2156



Main Contact

Stoicho Dimov
 Manager Marketing, QA
 and Eurointegration Dpt.

E st_dimov@port-burgas.com
P +359 56 822 345
F +359 56 822156





Cabo Verde Ports

Refugee in the middle of the Atlantic Ocean, the ten islands of Cabo Verde benefit from a privileged geographic location between the African, European and American continents. Located 570 kilometres (350 miles) west of the Cabo Verde Peninsula in West Africa. Cabo Verde forms part of the Macaronesia Ecoregion. ENAPOR is one of the references of the Cabo Verdean business sector, based on its success in qualified and motivated professionals, driven by the team spirit and customer focus. The company, as a general concessionaire of the ports, has as its purpose the administration, management and economic exploitation of the ports of Cabo Verde, terminals and zones of port jurisdiction, taking care of their conservation, planning and development, covering the exercise of the powers and prerogatives of

authority port that are or will be committed to it. The company is present on the 9 inhabited islands of the country, connecting them to each other and to the world, through infrastructures that guarantee the provision of services with the desired quality and safety.

Its mission is to make the national ports become the privileged link for the unification of the internal market, the “anchor” of the national maritime economy and a centre of international maritime-port services of reference in the Mid-Atlantic, actively contributing to Cabo Verde’s competitive insertion into the global economy.

The Cruise Terminal of Mindelo, one of its key projects, will mark a new era of port development. Designed for Porto Grande in São Vicente, it will have two berths of 400 and 350/300 metres, respectively.

Must see tourist attractions

- Fogo Volcano, Island of Fogo
- Cidade Velha – UNESCO World Heritage Site
- Island of Santiago
- Beaches: Santa Mónica, Island of Boa Vista, Santa Maria, Island of Sal, Praia de Chaves, Island of Boa Vista
- Popular Feasts, Island of Santo Antão

Maximum ship dimensions for berth

Length: Porto Grande (PG): 315mtr, Porto da Praia (PP):240mtr, Porto da Palmeria (PPAL): 150mtr, Porto de Sal-Rei (PSR): 160mtr, Porto Novo (PN): 135mtr, Porto de Tarrafal (PT): 80mtr, Porto Vale de Cavaleiros (PVC): 95mtr, Porto Ingles (PI): 265mtr, Porto de Furna (PF):50mtr
Width: no limit
Draught: PG:11mtr, PP:12.5mtr, PPAL:10.5mtr, PSR:6mtr, PN:6mtr, PT:10mtr, PVC:4mtr, PI:10mtr, PF:4.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 1.2mtr range variation

Quays

Total number of quays: PG:9, PP:9, PPAL:4, PSR:2, PN:3, PT:2, PVC:3, PI:2, PF:2
Total length of quays (PG): 315mtr, (PP):240mtr, (PPAL): 150mtr, (PSR): 160mtr, (PN): 135mtr, (PT): 80mtr, (PVC): 95mtr, (PI): 265mtr, (PF):50mtr
Quay depth: PG:12mtr, PP:13mtr, PPAL:11mtr, PSR:6.5mtr, PN:7mtr, PT:10.5mtr, PVC:4.5mtr, PI:10.5mtr, PF:5mtr
Cabotage Passenger terminals: 5

Distances/Transportation

City centre: PG (800 mtr); PP (1,8 km); PPAL (5 km); PSR (700 mtr); PN (1 km); PT (300 mtr); PVC (4 km); PI (1,5 km); PF (6,5 km)
Airport: PG (13 km); PP (5 km); PPAL (7 km); PSR (7 km); PN (-); PT (30 km); PVC (5,2 km); PI (2 km); PF (-)
Free shuttle service to city: if required

Traffic

Total cruise passengers 2019: 49.860
Total cruise calls 2019: 146
Total cruise lines 2018: 14
Turnaround port: no

Mailing Address

Ports of Cape Verde
 Av. Marginal C.P. 82,
 Mindelo – S. Vicente
 República de Cabo Verde

E info@enapor.cv
W www.enapor.cv
P +238 230 75 00

Main Contact

Gilson Cruz
 Commercial &
 Marketing General
 Manager



E gilson.cruz@enapor.cv
P +90 242 513 3996
P +238 994 55 81
M +90 532 321 1779



Cadiz, Spain

Cadiz is perfectly situated between the Med and the Atlantic oceans, closely linked to North European Ports, especially the UK and Germany. In the south we offer itineraries combining 3 countries, Spain, Portugal and Morocco, being close to the Canary Islands, Madeira, Portimao, Lisbon, Gibraltar and Malaga as well. Being the most southwest port in Europe Cadiz is often the entry point for cruises coming into the Med in spring having wintered in the Caribbean and a last European port call in the autumn before crossing back.

The port of Cadiz is located in the centre of the ancient city with 3.000 years of history and culture dating back to the Phoenician and Roman times. Cruise ships dock inside the old town and passengers disembark straight into the beautiful flowered squares and narrow cobbled streets

full of charm.

As the entry point to Andalusia, Cadiz has become popular with all types of cruise ships, offering passengers an authentic Andalusian experience locked in time with a slow pace and smiling welcoming locals.

Due to growth in Cruise traffic Cadiz has opened 2 passenger terminals which are unfussy and functional to ensure the safe and organized disembarkation/embarkation of passengers, helping them get to their excursions or straight into the destination. The passenger terminals also offer facilities for turnaround, with an international airport 30 minutes away and hotels and all other facilities adjacent to the port area.

The docking area for cruise ships has 11 metres draft with over 2.000 metres of mooring.

Must see tourist attractions

- Cathedral, Museum, Torre Tavira, Shopping, Gastronomy, nature, beach, adventure sports
- Cadiz (walking tour)
- Flamenco, golf, beaches
- Jerez (Horses / Wine Cellars)
- Fighting Bulls, breeding in their natural environment

Maximum ship dimensions for berth

Length: 400m

Width: 40m

Draught: 11.5

Anchorage

Available: 300

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 3,60mtr

Quays

Total number of quays: 4

Total length of quays: 2.000mtr

Quay depth: 10-11.5

Passenger terminals: 2

Distances/Transportation

City centre: 0,3 kms

Airport: K: 35 km (JEREZ) 120kms (SEVILLE)

Free shuttle service to city: Not necessary

Traffic

Total cruise passengers 2019: 478,392

Total cruise calls 2019: 315

Total cruise passengers 2018: 424.897

Total cruise calls 2018: 322

Total cruise lines 2018: 40

Turnaround port: yes

Mailing Address

Cadiz Port

Plaza de España,17.

11006 CADIZ

SPAIN

W www.puertocadiz.com

Other Contact

Juan Gomez

Commercial Manager
Assistant

E comercial@puertocadiz.com

P +34956240447

F +34956240476



Main Contact

Kate Bonner

Commercial Manager

E kbonner@puertocadiz.com

P +34 956240414

F +34 956240476





Canarian Ports

Puertos Canarias is developing a Business strategy with the aim of consolidating cruise traffic in the ports of Valle Gran Rey (La Gomera), and Gran Tarajal (Fuerteventura) and extend the offer to new destinations such as the new port of Tazacorte (La Palma). The promotion of cruise business is to make profit at Canary Islands ports.

Tazacorte – It's no coincidence that this island is known as "la Isla Bonita", or "pretty island". Home to almost intact nature resources, with landscapes of remarkable beauty. La Palma is the green island which reveals a multitude of colours beneath one of the best skies in the world in terms of astronomic observation. Our port is an excellent starting point to visit the Caldera de Taburiente National Park, a huge crater, which dominates this part of the island.

Vueltas (Valle Gran Rey) – A jewel of nature. That's how you will describe La Gomera. You'll have to make an imaginative effort to find the words to describe its landscapes, especially

the green forest formed by species that disappeared in other parts of the world millions of years ago, but which have survived here and will amaze you. Our port, situated in Valle Gran Rey, leads you to the main tourist area, a big valley with the best beaches on the island. The port has good service of smaller ships, where you can live the experience of swimming with dolphins and whales. **Gran Tarajal** – An island with over 150 km of sandy beaches and turquoise waters, where you can discover vast natural landscapes and share the natural openness of its people. A place to enjoy numerous activities in the best conditions. That paradise has a name: Fuerteventura, the Beach of Canaries. The port of Gran Tarajal is close to the touristic areas in the south of the island and the main attractions. On the east coast of the Peninsula of Jandia, are the beach resorts Jandia Playa and Morro Jable. The western coast also has some of the most beautiful beaches. The bay of Cofete is popular with surfers.

Must see tourist attractions

- Caldera de Taburiente National Park La Palma (30mins)
- Roque de los Muchachos Observatory La Palma (30mins)
- Garajonay National Park La Gomera (30mins)
- Oasis Park Fuerteventura (20mins)
- Amazing beaches Fuerteventura (10mins)

PORT FACTS

Maximum ship dimensions for berth

Length: Tazacorte: 195mtr

Width: no limit

Draught: 8mtr

Anchorage

Available: no

Ship tenders allowed: no

Tugs available: on request

Tidal movement/range: unknown

Quays

Total number of quays: 1

Total length of quays: 195 mtr

Quay depth: max 12mtr, min 8mtr

Passenger terminals: in construction, completed in 2018

Distances/Transportation

City centre: 5mins

Airport: La Palma International Airport

37km (45mins)

Free shuttle service to city: available

Traffic

Total cruise passengers 2019: 1.930

Total cruise calls 2019: 3

Total cruise lines 2018: 2

Turnaround port: no

Mailing Address

Puertos Canarias

Edificio Europa, c/ La Marina, 53,
Portal 3, planta 1ª

38001 Santa Cruz de Tenerife

E info@puertoscanarios.es

W www.puertoscanarios.es

Other Contact

Carlos Cerdeña

Commercial Manager

E gabinetecomercial@
puertoscanarios.es

P +34 922 924 169

F +34 922 924 160



Main Contact

Manuel Ortega

CEO Puertos Canarias

E manuel.ortega@
puertoscanarios.es

P +34 922 924 169

F +34 922 924 160





Cartagena, Spain

The Port of Cartagena is a compulsory reference for cruise vessels owed to its strategic position within the Mediterranean, in the southeastern coast of the country.

Since the inauguration of the Cruise Berth in 2001, with a 344 meter long quay, the terminal was undergone various changes, given the growth that the port has experienced in the last 20 years, as well as the larger size of the vessels.

In 2010 an expansion of the quay took place, providing it with 560 meters, 12m depth in an area of 4,500sqm. Development works also took place featuring rest and shade areas, Port Police and Civil Guard centers, information office and parking area for buses. The area of the terminal was increased by filling out a water area. In order to handle a greater number of shore excursions from different ships, the access to

the Terminal was also improved, both for buses and passengers.

In the summer of 2016, partial embarkments took place onboard the Royal Princess, for which purpose, the Port Authority built a small terminal building with the necessary services: check-in desk, security scanner for passengers and baggage, passport control, offices for the Police, Civil Guard, Customs and Port Police as well as toilets. The most recent enlargement took place in 2017, with a new enlargement providing the Terminal with a 709 meter long quay. These last works enable two 300 meter ships to berth in Cartagena simultaneously.

Must see tourist attractions

- Roman Theatre and Museum (5min)
- National Museum of Underwater Archaeology (2min)
- Cartagena: Defensive architecture (Concepción Castle, Punic rampart (10min)
- Murcia: Cathedral, Casino, Salzillo Museum (40min)
- Caravaca: Castle, Sanctuary, wine cellars in Bullas (1 hr 10 min)

Maximum ship dimensions for berth

Length: no limit

Width: no limit

Draught: 12mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 0.65mtr, LT
-0.43mtr, HT +0.22mtr

Quays

Total number of quays: 3

Total length of quays: 700mtr + 400mtr
+ 385mtr

Quay depth: 12.5mtr

Passenger terminals: yes

Distances/Transportation

City centre: 200mtr

Airport: Murcia International-Corvera:
30km, El Altet: 100km

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2019: 250.058

Total cruise calls 2019: 166

Total cruise lines 2018: 29

Turnaround port: no

Mailing Address

Port Authority of Cartagena

Plaza Héroes de Cavite, s/n

30201 Cartagena Spain

cartagena@apc.es

E www.apc.es

P +34 968325800

Other Contact

Hortensia Sánchez

Cruise Manager –

Business Development

Dpt.

E hortensia@apc.es

P +34 968325800

F +34 968325815



Main Contact

Fernando Muñoz

Business Development

Dpt. Manager

E fmunoz@apc.es

P +34 968325800

F +34 968325815





Castellón, Spain

In its bid to attract cruise ship business, the Castellon Port Authority has allocated two dedicated cruise berths at the port, which is located on the Spanish coast between Valencia and Barcelona. This relatively undiscovered coastal province of Spain offers many attractive, uncrowded locations featuring safe and lively activities that will render the establishment of the cruise dock a viable project. The Costa pier at the Port of Castellon also serves as a recreational area, which makes it an ideal spot for cruiseships to berth. In its mission to attract cruises, the port of Castellon guarantees docking priority to cruise ships and offers a complete package of all necessary services and facilities. Within a stone's throw from the port and its facilities is Costa del Azahar, which due to its undeniable charm, is the main attraction for cruise travellers. There, they can tour or relax in localities such as Oropesa, Benicassim, Alcocebre or Peniscola,

the latter being quite enchanting as it is home to the Papa Luna Castle, the second most-visited landmark building in Spain. In addition, they can visit the medieval city of Morella, which will likely be designated a UNESCO World Heritage site soon. Another option is golf, as there are three golf courses very close to the port. Other memorable itineraries include a visit to the San Jose Caves, which contain the largest subterranean river in Europe; shopping at the traditional ceramic centres of Onda and Alcora; and a variety of cultural events that the city of Castellon promotes at its theatre, auditoriums and art galleries. Some of the examples are the combination of visiting castles after a truffle hunt with special tamed dogs, wine tastings, painting pottery handmade by guests, tapas cooking workshops or archaeological and rock art workshops in caves declared UNESCO World Heritage Sites.

Must see tourist attractions

- The Medieval town of Morella
- The Templars town of Peñíscola
- Sergio Garcia's golf course
- San Jose Caves in Vall d'Uxo town
- The Hermitage route in Castellon city

PORT FACTS

Maximum ship dimensions for berth

Length: 300mtr
Width: no limit
Draught: no limit

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes, 4 tugs, not compulsory
Tidal movement/range: not significant

Quays

Total number of quays: 3
Total length of quays: 1.100mtr
Quay depth: 16mtr
Passenger terminals: free tent carped facility for transit passengerst

Distances/Transportation

City centre: 4km
Airport: 82km to Valenica airport / 40km to Castellon airport

Free shuttle service to city: yes

Traffic

Total cruise passengers 2019: 5.452
Total cruise calls 2019: 5
Turnaround port: no

Mailing Address

Autoridad Portuaria de Castellón
 Muelle Serrano Lloberes, s/n
 12100 Grao Castellón Spain

W www.portcastello.com

Other Contact

Rafael Simó
 President
 E presidencia@portcastello.com

Ana Ulloa
 Managing Director
 E direccion@portcastello.com



Main Contact

Miguel Rojo
 Managing Director
Fundación PortCastelló
 E mrojo@fundacionportcastello.com



Susana Soria
 Castellón Cruise
 Coordinator
 E ssoria@fundacionportcastello.com





Port System Authority of EASTERN SICILIAN SEA Catania, Augusta

The Port of Catania is located right in the middle of the Mediterranean basin and it boasts nearly 600 years of history. At present, quays for cruise ships (piers 10-11-12-13) are located at the “Sporgente Centrale”, where you can find a cruise terminal, a guest information service, a wide area for buses for shore excursions, taxis, sightseeing buses and a parking for embarking people arriving by car. The cruise terminal is just a ten minute walking from the city center, with its monuments, churches, shops, coffee shops and restaurants. The flaming red of the Etna lava, the brilliant white of the snow covering the volcano in the winter season, the impenetrable black of the lava stone, the dazzling yellow of the countryside in summer and the luxuriant green of woods and fields in spring, are all colors identifying Catania. This city has a very rich and long history, it was founded in the 8th century BC by Chalcidians, its old town, besides

being one of the biggest examples of baroque architecture in Italy, is a World Heritage Site, protected by UNESCO.

Catania has been a native or adoptive homeland of some of Italy’s most famous artists and writers, including composers Vincenzo Bellini and Giovanni Pacini, and writers Giovanni Verga, Luigi Capuana and others. The city is the main industrial, logistical and commercial center in Sicily, but it is also a major tourist destination and it has the largest airport in Southern Italy. Among the most popular tourist attraction you can find the Cathedral, which has been destroyed and rebuilt several times because of earthquakes and eruptions of the nearby Mount Etna; the fish market, where a smelly and colorful atmosphere greets people, the Ursino Castle which stands like a stronghold made of lava stone; the Roman Theater built in late antiquity, around 300 B.C. which was rebuilt on an older theatre from 500 B.C.

Must see tourist attractions

- Cathedral (5min on foot)
- Fish market (5min on foot)
- Greek-Roman archaeological park (15min on foot)
- Mount Etna (40min by car)
- Taormina (50min by car)

Maximum ship dimensions for berth

Length: Berth 10-11: 340mtr; Berth 12: 190mtr, Berth 13: 246mtr
Width: no limit
Draught: 9.5mtr for all berths

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes from 6am-8pm

Tidal movement/range: +/-30cm

Quays

Total number of quays: 4
Total length of quays: Berth 10-11: 340mtr; Berth 12: 190mtr, Berth 13: 264mtr
Quay depth: 9.5mtr for all
Passenger terminals: yes

Distances/Transportation

City centre: 500mtr
Airport: 5km
Free shuttle service to city: on request

Traffic

Total cruise passengers 2019: 208.509
Total cruise calls 2019: 113
Total cruise lines 2018: 20
Turnaround port: yes

Mailing Address

Port System Authority of the Eastern Sicilian Sea
 Palazzina Ed/1, C/da Punta Cugno,
 Porto Commerciale di Augusta
 96011 Augusta (SR) – Italy

E adspmaresiciliaorientale@pec.it
info@adspmaresiciliaorientale.it
 W www.adspmaresiciliaorientale.it
 P +39 095 535888

Other Contact

Massimo Scatà
 General Affairs

E scata@adspmaresiciliaorientale.it
 P + 39 366 5665181



Main Contact

Ilaria Tomasi
 Marketing, Promotion
 & External Relations

E tomasi@adspmaresiciliaorientale.it
 P +39 3388518101





Ceuta

Ceuta is a Spanish and European city in North Africa. The anchor point for an imaginary bridge that links two continents: natural shelter in the middle of the Straits of Gibraltar, where the waters of the Atlantic and the Mediterranean meet, it is a natural settling point for different cultures: Christian, Muslim, Jewish and Hindu.

Key Advantages:

Ceuta has key advantages as a cruise call. More and more shipowners are discovering the advantages of using the Port of Ceuta and its comprehensive range of top quality services. Excellent location and facilities for cruise ships. First-rate facilities for passengers. Ship can berth alongside cruise terminal. Unbeatable choice of visitor attractions. Fiscal advantage (50 % discount on personal and company taxes). V.A.T. free. Quality bunkers at competitive rates.

Top quality port services.

Ceuta offers to the visitor endless possibilities, each more tempting than the previous one. One can enjoy the city's exceptional climate, its people's hospitality, the beauty of its landscape with magnificent panoramic views of the Gibraltar Strait, its important commercial centre where goods are at duty free (V.A.T. free) and the singularity of its monuments and cultures. Ceuta is divided into two distinct zones adjacent to one another. To the east, around and near its main peninsula, practically all inhabitants are Spanish and everything feels Spanish, but as soon as you head west, closer to the border with Morocco, you will begin to see the minarets of mosques and the atmosphere changes to predominantly Moroccan.

Must see tourist attractions

- Ceuta sightseeing (3h tour)
- Mediterranean Maritime Park,
- Ceuta City centre (100mtr)
- Ceuta's Grand Casino, Ceuta (100mtr)
- Tetouans sightseeing (4hrs)

PORT FACTS

Maximum ship dimensions for berth

Length: 300mtr
Width: no limit
Draught: 8.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 1.4mtr

Quays

Total number of quays: 8
Total length of quays: 3.062mtr
Quay depth: up to 10.5mtr
Passenger terminals: 2 (1 for cruise)

Distances/Transportation

City centre: 100mtr
Airport: Malaga is connected by daily helicopter services

Free shuttle service to city: yes

Traffic

Total cruise passengers 2019: 9.351
Total cruise calls 2019: 6
Total cruise lines 2018: 6
Turnaround port: no

Mailing Address

Autoridad Portuaria de Ceuta
Muelle España, s/n
51001 Ceuta Spain

P +34 956527000
F +34 956527001
W www.puertodeceuta.com

Other Contact

Juan Manuel Doncel
President of the Port
Authority of Ceuta

Commercial and Marketing Office:
Technical Assistant
E comercial@puertodeceuta.com



Main Contact

Victor M. Jiménez
Marketing &
Commercial Manager

E victor@puertodeceuta.com
P +34 956527008
F +34 956527001





**Port Authority of
CENTRAL TYRRHENIAN
SEA
Civitavecchia, Fiumicino,
Gaeta**

The port of Civitavecchia, founded by the Roman Emperor Trajan as the port of Rome, was for many centuries the hub of trade and contact between the peoples of the 'Mare Nostrum' (Mediterranean). Even today, Civitavecchia retains this prominent position, at the epicentre of a modern and efficient railway system, road and airport network linking the capital and central Italy with the rest of the world. The port of Civitavecchia also provides access to some of the most popular Italian and Mediterranean tourist attractions. Refurbishment work undertaken in the last three decades to create dedicated cruise berths and upgrade facilities resulted in a rapid increase in cruise ship calls and passengers. Last year Civitavecchia welcomed approximately 2.5m cruise passengers as it aims to become the largest cruise port in the

Mediterranean. One hour by road from Civitavecchia is Rome, the Eternal City and an open-air museum, where works of art, Roman ruins and monuments are in every street and around every corner. Visiting Rome is a fascinating journey into the history of humanity, which can be seen by walking through the city centre or viewed through a network of museums, among the most extensive in the world. But Rome is also music, dance, gardens and parks, including the Villa Borghese or the archaeological complex Antic. Rome offers a thousand calm and warm colours: from the Baroque age of yellow ochre, raw white travertine marble of countless churches and facades, its sky blue and silver of its fountains. Last year, Civitavecchia welcomed approximately 200.000 cruise passengers due to the coronavirus pandemic.

Must see tourist attractions

- Colosseum
- St Peter's Basilica and The Vatican
- Spanish Steps
- The Trevi Fountain
- Pantheon

<p>Maximum ship dimensions for berth Width: no limit</p> <p>Anchorage Ship tenders allowed: only on specific cases Tugs available: 5 Tidal movement/range: 0.2mtr</p>	<p>Quays Total number of quays: 33 Total length of quays: 16.3km Quay depth: 6-18mtr Passenger terminals: 6</p> <p>Distances/Transportation City centre: 2min by bus Airport: 30min by bus Free shuttle service to city: yes</p>	<p>Traffic Total cruise passengers 2019: 2.652.403 Total cruise calls 2019: 800 Total cruise lines 2018: 38 Turnaround port: yes</p>
---	--	---

Mailing Address
Port Authority of the Central Northern Tyrrhenian Sea
Civitavecchia, Fiumicino and Gaeta
Molo Vespucci
00053 Civitavecchia, Italy

Main Contact
Pino Musolino
President



E presidenza@portidiroma.it
P +39 0766 366 226

E www.portidiroma.it



Constantza

A wise man once said that life is a book and those who do not travel read only one page. That is why, as one more page of your journey, we invite you to Constantza, a surprising city with plenty to offer to those who come here. A city of contrasts, both cultural and economical, not only does it have a rich and surprising history, but it also possesses 10 resorts to its south which are and have been famous for their beaches, hotels and spas. The summer capital of Romania, Mamaia Resort is the pearl of the Romanian Riviera. With numerous facilities and attractions, such as the water park, the cable car or the famous former royal residence around which the resort was built, Mamaia is the perfect summer destination for both families with children and people travelling by themselves. If you are interested in archaeology, you should know that no farther than

50 km from Constantza one can visit the ancient citadel of Histria (VIIIth c BC), a true Romanian Pompey. Priceless archaeological pieces of an impressive history can also be seen at The National History and Archaeology Museum in Constantza, The Roman Edifice with Mosaic and The Archaeological Museum in Mangalia. As a standing proof of the various nationalities who have lived here in the historical center of Constantza one can visit the Carol I Mosque, St Peter and Paul Orthodox Cathedral, Saint Anthony Catholic Church, The Synagogue and the Armenian Church. Either you choose it for its wide beaches, gentle temperatures, balneary treatments of just for the never ending summer entertainment, Constantza is definitely a city to visit!

Must see tourist attractions

- The wild real of the Danube Delta
- Medieval fortresses and towns
- Art, History and Navy Museums
- Seaside resorts
- Trip to Bucharest (People's House, Parliament House and Village Museum)

PORT FACTS

Maximum ship dimensions for berth

Length: 350mtr
Width: no limit
Draught: 13mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: none

Quays

Total number of quays: 2
Total length of quays: 700mtr
Quay depth: 13.5mtr
Passenger terminals: 1

Distances/Transportation

City centre: 2km
Airport: 35km
Free shuttle service to city: no

Traffic

Total cruise passengers 2017: 1.890
Total cruise calls 2017: 3
Total cruise lines 2017: 3
Turnaround port: no

Mailing Address

National Company "Maritime Ports Administration" SA Constantza
 Incinta Port, Gara Maritima
 900900 Constantza
 Romania

E dirgensec@constantza-port.ro
W www.portofconstantza.com

Other Contact

Doru Mihai
 Ports Operations
 Manager

E dmihai@constantza-port.ro
P +40 724 241 527



Main Contact

Cristina Tanase
 Cruise Terminal
 Operation

E ctanase@constantza-port.ro
P +40 723 249 957





Corfu

Corfu is located in the northern Ionian Sea, south of Adriatic Sea, between Greece's mainland and Italy and forms the edge of Greece's northwestern frontier. Corfu town's historic centre is a short, fifteen-minute walk from the Port and provides cruise passengers the unique opportunity to explore -minutes after disembarking the vessel narrow stone-paved alleys, hidden squares, mysterious courtyards and a blend of architectural styles of Venetian, French and British era.

The Old Town of Corfu was inscribed on UNESCO's World Heritage List in 2007. Such proximity characterises also the Corfu International Airport, which is just 4km away, with direct flights to all European countries. Corfu Port provides full access, sea and land services to all sized vessels, year round and has successfully been implementing a fair and transparent method of berth allocation. The method takes into account several parameters, such as the annual pax of each vessel, as well as

the company etc and gives the ability to guarantee dates for berthing at least 18 months earlier.

The Cruise Terminal is fully modernised and equipped with state of the art technology, X-ray and screening equipment (ISPS compliant), 7 check-in counters, InfoKiosk and panels, First Aid Clinic, comfortable waiting area with free Wi-Fi, accessibility for guests with special needs, cash machine, public phones, rental car agencies, souvenir and tax free shop.

Corfu has been a turnaround port for the Thomson Cruise Line for over a decade. The increased needs of turnaround operations and the maintenance and enhancement of high-level services are continuous. Therefore, the paperwork for the construction of a new cruise terminal building is in full swing including the approval of the architectural design. Corfu Port accepts annually +400 cruise ships and +600,000 cruise visitors, alongside 1.5m passengers and 500,000 vehicles, connecting mainland and Italy.

Must see tourist attractions

- New Fortress/ Old Fortress (15min)
- Achillion Palace (45min)
- Paleokastritsa Monastery (45min)
- Corfu's Countryside and beaches
- Countless museums and galleries

Maximum ship dimensions for berth

Length: 770mtr
Width: no limit
Draught: 11mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: 2 vessels
Tidal movement/range: 0.4mtr

Quays

Total number of quays: 7
Total length of quays: 2.240mtr
Quay depth: 8-11mtr
Passenger terminals: 2. 1 for cruise and 1 for ferries

Distances/Transportation

City centre: 2km, 15min walk
Airport: 4km

Free shuttle service to city: no. Shuttle buses and taxi service available

Traffic

Total cruise passengers 2019: 807.197
Total cruise calls 2019: 420
Turnaround port: yes

Mailing Address

Corfu Port Authority S.A.
New Port, New Terminal Bldg
49100 Corfu, Greece

E info@corfuport.gr
W www.corfuport.gr

Other Contact

Spiros Zervopoulos
CEO

E szervop@corfuport.gr
P +30 266 1045 551



Main Contact

Aris Batsoulis
Head of Technical
Services & Development
Director – PFSO

E aris.batsoulis@corfuport.gr
P +30 266 1045 551
F +30 266 1037 173
M +30 695 7045 421





Costa Brava Cruise Ports Palamós, Roses

The port of **Palamós**, under Costa Brava cruise ports brand, is located in one of the deepest bays in the western Mediterranean region. Thanks to it and its facilities, the port can handle any size cruise ship providing all the safety, security measures and services required. Moreover, the privileged location, between Barcelona and Marseille, makes the port of Palamós, the perfect call within any cruise itinerary through the upper west Med.

In addition, a new boutique port, called **Roses**, complements the port of Palamós in the Costa Brava, hosting the possibility of anchoring in one of the most beautiful bays surrounded by two Natural Parks of a great richness in landscapes only 30km away from France. The Costa Brava destination, behind it, has all the necessary elements to make this destination an intense

experience. This land of geniuses such as Salvador Dalí and the famous chef Roca brothers will captivate the passengers senses with its artistic and culinary creations in a territory. Must-see attractions for passengers include the Dalí triangle, the coastal towns of Calella de Palafrugell and Begur, strolling along the cobbled medieval streets of Pals and Peratallada, visiting the unique places of natural, cultural and historical interest hidden in the hinter-land, wander up and down the narrow streets by the magic of the Jewish Quarter of Girona, walking the Truman Capote route in Palamós or visiting the new amazing Thyssen-Bornemisza museum in Sant Feliu de Guíxols. This land is well known for its 14 restaurants holding 19 Michelin stars between them.

Must see tourist attractions

- Jewish Quarter Girona (50min)
- Dalí Theater-Museum Figueres/Púbol (50min)
- Medieval villages: Pals and Peratallada (30min)
- Tossa de Mar (46min)

PORT FACTS

Maximum ship dimensions for berth

Length: Palamós (P): Large cruise dock 386mtr, West 150mtr; Roses (R): West 317mtr

Width: no limit

Draught: P: Large cruise dock 14mtr, West 17mtr; R: 5mtr

Anchorage

Available: only in Roses

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: none

Quays

Total number of quays: P: 2, R: 1

Total length of quays: P: 540mtr, R: 316mtr

Quay depth: P:14mtr & 7mtr, R: 5mtr

Passenger terminals: 1

Distances/Transportation

City centre: ports are in town

Airport: P: 43km, R: 80km

Free shuttle service to city: P: yes, R: no

Traffic

Total cruise passengers 2019: 56.731

Total cruise calls 2019: 50

Total cruise lines 2018: 17

Turnaround port: no

Mailing Address

Ports de la Generalitat
C/Dr. Roux, 59-61
08017 Barcelona Spain

E ports.generalitat@gencat.cat

W ports.gencat.cat

Main Contact

Maria Cano
Cruise Manager

E maria.canoo@gencat.cat

P +34 932060930





Cyprus Ports

Premier ports, uniquely ideal for being ports of call and home ports at an all year round, comfortable, safe and diverse destination. Cyprus, the easternmost island in the Mediterranean and a natural bridge to eastern and western destinations, is endowed with a remarkably rich historical legacy, a plethora of native treasures and traditions, carefully protected natural trails, picturesque villages, superb sandy beaches and many more must see places! Cyprus also offers an exceptionally safe environment and clearly visible commitment to the highest standards in the travel cruise market. Cyprus as a port of Call: Cyprus's proximity to well known, traditional and world interest destinations in the region in addition with the excellent port facilities offered and ports nearness to the main attractions – and the diverse attractions themselves, establish Cyprus an ideal port of call for cruises of all sizes.

Must see tourist attractions

- Paphos Mosaics (UNESCO World Heritage site (50-100min))
- Kourion ancient site (20-70min)
- Sanctuary of Apollo (20-70min)
- Omodos and Lefkara villages (40-80min)
- Byzantine churches in the Troodos Mountains (UNESCO World Heritage site (60-100min))

Fly, Cruise and Stay: The fame of Cyprus as an international tourist destination and its proximity to other fascinating destinations in the Eastern Mediterranean makes Cyprus ideal for fly, cruise and stay operations. Cruises from Cyprus for vacations on three continents: As the easternmost island in the Mediterranean, Cyprus is a natural point of departure for exploring this amazingly diverse region. In addition, the incredibly close distances amongst Limassol, Larnaca, Paphos and Latsi ports, establish them an ideal choice for those that eager to live a diverse and a unique experience at once. Towards strengthening visitors' experience, Cyprus Ports Authority, amongst other developments has handed over for operation a completely new and modern passenger terminal at Limassol port which is operated by DP World Limassol.

Maximum ship dimensions for berth

Length: Limassol (Li): unlimited, Larnaca (La): 250mtr, Paphos (Pa): unlimited, Latsi (Lat): unlimited
Width: no limit
Draught: Li:15mtr, La:11.4mtr, Pa/Lat: 25mtr at anchorage

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: Li: yes, La: yes, Pa: no, Lat: no
Tidal movement/range: yes/60cm

Quays

Total number of quays: Li: 5, La: 2, Pa/Lat: anchorage
Total length of quays: Li: 2.110mtr (soon to be expanded by 500mtr) La: 680mtr, Pa/Lat: anchorage
Quay depth: Li: 11-16mtr, La: 8.5-10.5 mtr, Pa/Lat: anchorage
Passenger terminals: Li: 1, La: 1

Distances/Transportation

City centre: Li: 5km, La/Pa/Lat: walking distance
Airport: Larnaca airport to Limassol

70km, to Larnaca port 8km. Paphos airport to Limassol 60km, to Paphos port 10km, to latsi port 55km
Shuttle service to city: available

Traffic

Total cruise passengers 2019: 43.197; 26,546 (La)
Total cruise calls 2019: 38; 22 (La)
Total cruise lines 2019: 2 (La)
Turnaround port: Larnaca: no, Limassol yes

Mailing Address

Cyprus Ports Authority

5 Lemesou Avenue, 2112 Nicosia
 PO Box 22007, 1516 Nicosia, Cyprus

E cpa@cpa.gov.cy / www.cpa.gov.cy
W www.dpworldlimassol.com / www.cpa.gov.cy

Other Contact

DP World Limassol

PO Box 71017, 3840 Limassol, Cyprus
E info@dpworldlimassol.com
P +(35) 725 85 8700

Larnaca Port

Georgiou Viziinou 6-8
 6302, Larnaca
 P.O Box: 40290



Main Contact

Michalis Kefalonitis Port Manager

E MicKefalonitis@cpa.gov.cy / laport@cpa.gov.cy





Dubrovnik & Korcula

Dubrovnik – a true pearl of the Adriatic coast, is a town-monument visited over centuries by European crusaders, pilgrims to Jerusalem, travel writers, adventurers and those seeking new knowledge. Today we would like to welcome you – the modern traveller, the tourist.

A unique nexus of history, beauty and perseverance. A city to remember, one that from the very first sight remains a part of you forever. Dubrovnik has all the ingredients for a perfect vacation – warm, sunny days for strolling the streets and lingering on cafe terraces marvelling at magnificent views; good value restaurants serving excellent food and wine; and compact museums and churches for leisurely sightseeing. The streets and squares, the monuments, the city built with love and forethought, preserved with wisdom and skill,

restored with care and expertise, Dubrovnik offers an unforgettable experience for every visitor. Popular with passengers is a chance to walk in and around the Old Walled City and opportunity to view it from above at the spectacular panoramic spots. Tourists can visit the Franciscan Monastery with Europe's oldest pharmacy and many other splendid buildings. But whatever we say, our words do not give justice to this dazzling place. We cordially invite you to visit our rich cultural heritage, natural beauties, exquisite shops and to taste our Mediterranean gastronomic delicacies. So come soon and take happy memories from this 'Pearl of the Adriatic'.

Must see tourist attractions

- Dubrovnik Panorama and Sightseeing
- Dubrovnik Countryside
- Jeep Safari in Konavle Valley
- 'Blue Trail' Horseback Riding Tour
- Three Islands Cruise Elaphite Islands

Maximum ship dimensions for berth

Length: Dubrovnik (D): no limit, Korcula (K): 170mtr and 100mtr

Width: D: no limit, K: 40mtr

Draught: D: max 11mtr, K: max 6.5mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes, not compulsory

Tidal movement/range: +/- 0.30mtr

Quays

Total number of quays: D: 7, K: 2

Total length of quays: D: 1.455mtr, K: 270mtr

Quay depth: D: between 7-11mtr, K: minimum 6mtr

Passenger terminals: no

Distances/Transportation

City centre: D: 2km, K: 20km

Airport: D: 15km, K: 150km

Free shuttle service to city: D: optional, K: no (taxis – yes)

Traffic

Total cruise passengers 2019: 804.881

Total cruise calls 2019: 622

Total cruise lines 2018: 42

Turnaround port: yes, 31,616 embarked and 31.522 with 706.236 transit

Mailing Address

Dubrovnik Port Authority
Obala Pape Ivana Pavla II,1
20000 Dubrovnik, Croatia
www.portdubrovnik.hr

E padubrovnik@portdubrovnik.hr

W www.portdubrovnik.hr

Other Contact

Ante Tvrdeic
Port Authority Manager -
Korkula Harbour
Trg Petra Segedina 7
20260 Korkula, Croatia

E zlu.korcula@hi.t-com.hr

P +(385) 20 715 241



Main Contact

Hrvoje Kulusic Bsc
Assistant General
Manager for
Operations,
Development &
Maintenance



E dpa.hrvoje@portdubrovnik.hr

P +(385) 20 313 338

F +(385) 20 418 551



Egyptian Ports

In June 2018, Egypt was ranked the safest country in Africa and rated higher than both the UK and US, according to a new global poll. The poll was published by BBC news and placed Egypt 16th out of 135 countries, while the UK was 21st and the US 35th. The best is yet to come in 2019 considering the amount of effort Egypt is making in safety, security and tourism services for the wellbeing of the tourists.

Egypt is a maritime country that has a remarkable geographical location on the junction of three continents and 2,000km of coastline on the Mediterranean and the Red Sea which developed its connection with the foreign world since ancient times. Moreover, the Suez Canal is a major artery that passes through its land linking East to West. The foreign seaborne trade of Egypt represents about 90% of all foreign trade. Since the maritime transport process

became a complicated industry it was indispensable to develop this industry through a well-defined strategic goal. Alexandria is one of the most magnificent coastal cities of Egypt, and hosts a variety of ancient monuments immortalized by history. The Port of Alexandria has upgraded its cruise terminal with a surface of 8,725sq mtr, parking area for up to 80 buses, accommodating more than 5,000 tourists and five cruise ships, at once. Renovation of the terminal took inspiration from Alexandria's history with the design comprising Pharaonic architecture with features from the Roman era. Other Egyptian ports are Port Said, located in the Suez Canal at the northern entrance to the Mediterranean, Sharm El Sheikh, approximately 360km from Suez and 490km from Cairo, Suez, originally a port for pilgrims, and Hurghada, located on the western coast of the Red Sea.

Must see tourist attractions

- Cairo (Giza Pyramids, Valley Temple, Tombs of the Pharaohs, Sphinx, Sakkara)
- Luxor (Thebes, Valley of Kings, Temple of Karnak)
- Marsa Matrouh – Siwa Oasis – El Alamein
- Mount Sinai (St Catherine's Monastery, Site of Moses' Burning Bush)
- Desert Safari

Maximum ship dimensions for berth

Length: Alexandria (A): 292.9mtr, Port Said (P): 220mtr, Sharm el Sheikh (SS): 215mtr, Suez (Sz): 161mtr
Width: : A: 36.5mtr, P: 25mtr, SS: 32mtr, Sz: unlimited
Draught: A: 11mtr, P: 11.9mtr, SS: 7.7mtr, Sz: 7mtr

Anchorage

Available: A/P/Sz: yes, SS: no
Ship tenders allowed: A/SS/Sz: yes, P: some
Tugs available: A/Sz: yes, P: some, SS:

no

Tidal movement/range: A: 70cm, P: 60cm, SS: 0.7-1.2mtr, Sz: 1.4-1.7mtr

Quays

Total number of quays: A/SS: 4, P: 2, Sz: 5

Total length of quays: A: 800mtr, P: 275mtr, SS: 605mtr, Sz: 870mtr

Quay depth: A: 9-12mtr, P: 9mtr, SS: 8mtr, Sz: 7mtr

Passenger terminals: A/SS/Sz: yes, P: no

ISPS Certificate: yes

Distances/Transportation

City centre: :A:1.5km, P:1km, SS: 2km, Sz: 3km

Airport: A: 20km, P:1km, SS: 20km, Sz: 120km

Free shuttle service to city: yes

Traffic

Total cruise passengers 2019: 72.964

Total cruise ships 2019: 55

Turnaround port: yes, Alexandria and Port Said

Mailing Address

Egyptian Maritime Sector
 4 Batalsa St. Bab Sharq, Alexandria
 Egypt
 E contact@mts.gov.eg
 W www.mts.gov.eg

Alexandria Port Authority
 106 ElHoreya St, Po Box 26514,
 Alexandria, Egypt
 E technical.office@apa.gov.eg
 W www.apa.gov.eg

Other Contact

Karim Mohamed Mahmoud Youssef
 Head of Cruise Department at
 Alexandria Port Authority
 E karimyosef58@yahoo.com
 P + 20 127 667 6845
 F +203 480 0866

Amany Mahmoud

Translator and researcher - Maritime
 Transport Affairs Department, MoT
 E anawy2012@gmail.com
 F +20 122 872 7169



Main Contact

Rear Admiral/Reda Ahmed Ismail
 Head of Maritime Transport
 Sector (MTS)
 E Maritime.transport.sector@gmail.com
 P +203 487 8412
 F +203 486 9714



Master/Tarek Shahin
 Chairman of Alexandria Port
 Authority (APA)
 E technical.office@apa.gov.eg





French Riviera Ports

Our French Riviera ports in the heart of a key destination nestled between sea and inland offers direct access to a wide variety of sightseeing and leisure variety with your feet dipped in the sea. As many discoveries between traditional heritage and cosmopolitan culture, cruise passengers will enjoy great experience.

Cannes, capital of cinema, city of stars and luxury offers a wide variety of tourist and cultural activities.

Antibes-Juan les Pins is renowned for its jazz festival and the great artists who have lived there, such as Picasso with Château Grimaldi (Grimaldi Castle), now converted into a modern art museum (Picasso Museum).

Nice is a colourful city of Carnival, ideal location between the sea and mountains, and is a city with interesting architecture with a

wide range of activities, like the famous flower market and the must-see Promenade des Anglais (the Promenade of the English) which borders the Baie des Anges.

The bay of Villefranche sur Mer: between the Cap of Nice and Cap Ferrat is one of the deepest natural harbours in the Mediterranean Sea providing a safe anchorage for ships. This very charming village, full of history is located nearby Monaco and offers spectacular views of the coast and surrounding hills.

In any of these great scenery spots all cruise passengers will be welcomed by French Riviera Cruise Club partners in the best way for inevitable memories.

Discover our various and diverse flavours of the French Riviera on cruise of discovery.

Must see tourist attractions

- Old towns in cities and typical villages
- Museums such as Picasso, Matisse, Renoir, Foundation Maeght
- Many gardens and flowers, perfume museum and perfume workshop
- Typical vineyards and cooking as well as gastronomy restaurants

PORT FACTS

Maximum ship dimensions for berth

Length: Cannes: 140mtr, Nice: 240mtr
Draught: Cannes: 5.5mtr, Nice: 7.8mtr

Anchorage

Available: Cannes, Antibes, Villefranche sur Mer and Nice (in front of harbour)

Ship tenders allowed: yes

Tugs available: Cannes, Nice, Villefranche sur Mer

Tidal movement/range: 0.6mtr

Quays

Total number of quays: Cannes: 1, Nice: 5

Total length of quays: Cannes: 170mtr, Nice 850mtr

Passenger terminals: Nice: 1, Villefranche: 1, Cannes: 2

Distances/Transportation

City centre: All ports are in city centre

Airport: Nice International Airport –

25km from Cannes port, 12km from Nice port, 19km from Villefranche port

Free shuttle service to city: at Nice port

Traffic

Total cruise passengers 2019: 697.361

Total cruise calls 2019: 346

Total cruise lines 2018: 12

Turnaround port: Nice is a turnaround port and Cannes is partially turnaround

Mailing Address

CCI Riviera Ports

20 boulevard Carabacel
06000 NICE

W www.riviera-ports.com

Other Contact

Caroline Potier
Port of Nice Villefranche
Sur Mer Cruise Manager
E caroline.potier@cote-azur.cci.fr
P +33 492 004 203

Stéphane Calatayud
Port of Cannes/ Antibes Cruise
Manager
E stephane.calatayud@cote-azur.cci.fr
P +33 492 987 047



Main Contact

Emmanuelle Peloux

Nautism sector officer,
Chambre de commerce
et d'industrie Nice côte
d'Azur



E Emmanuelle.PELOUX@cote-azur.cci.fr
P +33 493 137 504
M +33 607 076 211



Port Network Authority of WESTERN LIGURIAN SEA PORT Genoa / Savona

Covid-19 Public Health Emergency: The Cruise Terminals in both Genoa and Savona are operational and are equipped to accommodate in full safety passengers, crew and ships. **GENOA** has developed into a thriving destination for cruise operators and today ranks amongst the leading Mediterranean cruise ports, with an annual throughput of over 1.3 million passengers. **Stazioni Marittime SpA** is the company which since 1989 has been operating Genoa's five passenger terminals, featuring a total of 290,000 sqm and 12 berths along 3,000 metres of quays. The two purpose-built cruise terminals, the monumental **Ponte dei Mille** and the art deco **Ponte Andrea Doria**, are both equipped to handle the latest generation of post-Panamax cruise ships, boasting respectively a 340-m and 290-m quay and two 300 m berths. Both terminals are at the forefront of safety and security measures, adhering to all recent IMO and EU regulations. Access to the terminals is easy as the passenger port is located just 5 km from Genoa International Airport and 200 m from the railway station, and it is directly linked to the motorway. Ample

car and bus parking areas are available adjacent to the cruise terminals. MSC Cruises, the world's fastest growing cruise line, homeports at Genoa's facilities, sailing to destinations in the west and east Med, North Africa and the Atlantic Islands. **SAVONA** is strategically located in the heart of the Italian Riviera, close to the Airports of Genoa, Nice-Cote d'Azur and Milan, and is homeport to **Costa Crociere** for itineraries across the West Mediterranean. The cruise liner operates the two terminals in Savona: **Palacrociere Terminal West** inaugurated in 2003 and **Palacrociere Terminal East**, which opened in 2014. Palacrociere features two passenger terminal buildings specifically designed to offer maximum comfort to passengers in complete safety. The two dedicated quays, 450 m and 325 m, are capable of accommodating simultaneously three cruise vessels, and up to 12,000 passengers daily. Major infrastructure has recently been completed at the cruise port for a total investment of 24 million euros, including dredging to -11 m and the installation of two new passenger boarding bridges.

Must see tourist attractions

- Genoa historic city centre
- Aquarium
- Portofino
- Savona city centre
- Savona Priamar Fortress

Maximum ship dimensions for berth

Length: no limit; S: 310 mtr
Width: G: no limit; S: 40 mtr
Draught: G: 10 mtr; S: 8.5 mtr

Anchorage

Available: G: yes; S: yes
Ship tenders allowed: G: yes
Tugs available: G: yes
Tidal movement/range: G: 0.3mtr

Quays

Total number of quays: G: 12; S: 2
Total length of quays: G: 3.000mtr; S: 775mtr
Quay depth: G: 10mtr; S: 11 mtr
Passenger terminals: G: 5; S: 2

Distances/Transportation

City centre: G: 1km; S: 350mtr
Airport: G: 5km; S: Genoa Airport 32km
Free shuttle service to city: G: no; S: no

Traffic

Total cruise passengers 2019: G: 1,349,370 (711,500 pax homeport, 637,870 pax transit); S: 668,900 (385,202 pax homeport, 283,698 pax transit)
Total cruise calls 2019: G: 281; S: 155
Total cruise lines 2019:
Turnaround port: G: yes; S: yes

Mailing Address

Western Ligurian Sea Port Authority
 Ports of Genoa, Cruise Ports of Genoa and Savona
 Palazzo San Giorgio, Via della Mercanzia 2,
 16124 Genova, Italy
E info@portsofgenoa.com
W www.portsofgenoa.com

Other Contact

Cristina De Gregori
 Communication and Marketing Staff
E cristina.degregori@portsofgenoa.com
P +(39) 010 241 2423
Antonella Rossi
 Communication and Marketing Staff
E antonella.rossi@portsofgenoa.com
P +39 010 241 2439



Main Contact

Paolo Emilio Signorini
 President
E segreteria.presidenza@portsofgenoa.com





Gibraltar

Located at the western end and entrance to the Mediterranean, Gibraltar is a British Overseas Territory full of a mix of British and Mediterranean charm. With over 300 days of sunshine yearly and a colourful history, it is an easily accessible and popular cruise destination, with activities and attractions for all in just 6.55sq km. The most popular activity is the 'Rock Tour', giving guests a full flavour of the history and life on the Rock over the years to present day. This tour covers, amongst other sites, Europa Point, with views across the Strait of Gibraltar to Morocco, 24km away. The Gibraltar Nature Reserve, Upper Rock, covering the top part of the 426metre-high Rock, is home to the world famous and free roaming Barbary Macaques. A visit to St Michael's Cave, with its stalactite and stalagmite formations is also on the itinerary. At the Moorish Castle's Tower of Homage, which dates back to the 11th century, you can still spot the battle scars on the outside walls

from the many sieges it has endured. The Rock also has over 51km of manmade tunnels, including the Great Siege Tunnels, created to defend Gibraltar from invaders between 1779-1783, as are the World War II tunnels, allowing an insight into a city within a city. Out in the open and within the original city walls, which can still be seen throughout the town, the architecture is a mix of Genoese, Portuguese, Spanish, Moorish and British styles. Gibraltar has a café society with cafes and bars dotted along Main Street, as well as in its two marinas. For the shoppers amongst your guests, Main Street, only a 15-minute walk from the Gibraltar Cruise Terminal, is a magnet for bargain hunters thanks to Gibraltar's VAT free shopping. At the crossroads of Mediterranean and Atlantic shipping lanes, Gibraltar is also ideally placed to provide a wide range of services to cruise companies, in addition to allowing ships to open up their on-board facilities after 1800 local time while still in the port.

Must see tourist attractions

- The Gibraltar Nature Reserve, Upper Rock & the Barbary Macaques
- St Michael's Cave
- Great Siege Tunnels
- Windsor Suspension Bridge
- SkyWalk

Maximum ship dimensions for berth

Length: 300mtr inside berth, 360mtr outside berth

Width: no limit

Draught: 9.6mtr outside

Anchorage

Available: yes

Ship tenders allowed: not at present

Tugs available: yes

Tidal movement/range: 1mtr (max)

Quays

Total number of quays: 2

Total length of quays: 460mtr

outside/450mtr inside

Quay draughts: 9.3mtr outside/8.6mtr inside

Passenger terminals: 1

Distances/Transportation

City centre: 1km

Airport: 2km

Free shuttle service to city: depends on cruise line

Traffic

Total cruise passengers 2019: 328.057

Total cruise calls 2019: 197

PORT FACTS

Mailing Address

Gibraltar Port Authority

12 Windmill Hill Road, PO Box 1179
GX11 1AA, Gibraltar

E gpaenquiries@gpa.port.gi

W www.gibraltarport.com

Other Contact

Manuel Tirado

CEO and Captain of the Port

E manuel.tirado@port.gov.gi

P +350 200 46254

F +350 200 51513



Main Contact

Nicky Guerrero

Chief Executive,
Gibraltar Tourist Board

E nicky.guerrero@gibraltar.gov.gi

P +350 200 74950

F +350 200 74943





Gioia Tauro

The Port Authority of Gioia Tauro exercises its jurisdiction over ports Crotona and Corigliano Calabro. The port of Crotona (Port of Magna Greece) overlooks the central part of the Ionian coast of Calabria. It consists in two adjacent basins (Old Port and New Port) that are not connected with each other. The port settlement is deeply connected to the urban structure of the city where its development is particularly influenced by the former. As early as the eighth century BC – the year of foundation of Crotona – the Greek colonists established, through the centrality of the port trade exchanges with all the Hellenic peninsula. The port of Corigliano Calabro (Port of Northern Calabria) is located on the high Ionian of Calabria, at the center of the homonymous gulf, is part of the wider Gulf of Taranto. It serves industrial, commercial and touristic

functions. This infrastructure is strategic, given the position that makes it attractive even to cruise ships and pleasure craft traffic. The terrain is characterised by thick woods of chestnuts, beeches, holm oaks and white firs plus olives and vine cultivations, centuries-old torrents and overhanging coastal cliffs covered by ferns, strawberry trees, myrtles, oleander and cactus pears. Another characteristic is the area of the Tyrrhenian coast, with terraces built on the hills overhanging the sea.

Must see tourist attractions

- Capo Colonna
- Le Castella
- Santa Severina
- Rossano and the Codex Purpureus
- Archaeological Park of Sibari

Quays

Total development platform: Crotona: 1,861mtr, Corigliano Calabro: 1,300mtr

Traffic

Total cruise passengers 2019: 5.250
Total cruise calls 2019: 9
Total cruise lines 2018: Crotona: 3, Corigliano Calabro: 1

Mailing Address

Port Authority of Gioia Tauro
 Contrada Lamia
 89013 Gioia Tauro

E comunicazione@portodigioiatauro.it
W www.portodigioiatauro.it

Main Contact

Concetta Schiariti
 Communication
 – Promotion and
 Marketing Manager



E comunicazione@portodigioiatauro.it



Haifa

Haifa Port – The perfect Gateway to the Holy Land.

Haifa Port is the largest, leading port in Israel. Besides the millions of tons of cargo, the port is also visited each year by dozens of cruise ships. It is the only turnaround port in Israel – both for Israelis and for tourists arriving in Israel from all corners of the globe.

In the coming years the central area of the Port bordering on Downtown Haifa will gradually be transformed into a waterfront open to the general public for leisure, cultural events and entertainment.

Israel is very attractive in term of excursions and the penetration rate is one of the highest in the world. We had cruise lines in 2019 that reached 70+% of passengers that takes excursions from the ship when calling Haifa. Itineraries that included an overnight in Israel benefitted the most since in addition to Jerusalem,

the excursions to the north part of Israel, visit the Jordan River, Nazareth and the Sea of Galilee are as popular.

Must see tourist attractions

- Jerusalem & Bethlehem
- Nazareth & Sea of Galilee
- Old Acre
- Caesarea
- The Baha'i Gardens and Mount Carmel

Maximum ship dimensions for berth

Length: 370mtr

Width: no limit

Draught: 12mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes 3x70 tons bollard pull

Tidal movement/range: 0.4mtr

Quays

Total number of quays: 6

Total length of quays: 1250mtr

Quay depth: max 16mtr, min 10mtr

Passenger terminals: yes, with air-conditioned lounge

Distances/Transportation

City centre: port is in the centre of Haifa

Airport: Ben Gurion Airport 125km

(90min drive)

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2018: 253,000

Total cruise calls 2018: 126

Total cruise lines 2018: 12

Turnaround port: yes

Mailing Address

Haifa Port

P.O.B 33539 Haifa

31334, ISRAEL

E terminal-hf@haifaport.co.il

P +972 485 182 45

W www.haifaport.co.il /

www.cruisehaifa.com /

www.haifaport.co.il/en/tourism/

Main Contact

Zohar Rom

Head of Cruises,
Tourism, Marcom & PR



E Zohar.rom@haifaport.co.il

P +972 52 5667915



Heraklion

The port of Heraklion is the shipping capital of Crete and one of Greece's ten ports of national importance with a prominent geostrategic position, located in the center of the southeast Mediterranean basin, at the crossroad of three continents. It is the main gate for the island of Crete and the city of Heraklion. It is located within the city's perimeter and has direct road connection to: Heraklion's international airport "Nikos Kazantzakis", Crete's Northern Highway A90. The Heraklion Port Authority provides high quality competitive services in the cruise sector. Heraklion, being one of the most important cruise destination ports in Greece, played in autumn 2020 a crucial role in the cruise resumption in the Mediterranean, both as homeport as well as transit port. On piers II, III and IV-V of the port up to

5 cruise ships can be berthed safely, in accordance with ISPS Code, while the port's two passenger terminals can accommodate more than 10,000 passengers and crew members during a day. Moreover, there are specially organized and designated parking areas for the tour buses and the safe loading and unloading of passengers. Cruise Passenger Terminal at Pier IV-V has a crucial role for the port's Cruise sector development, covering the needs of turnaround calls and establishing Heraklion as a turnaround port. The Port of Heraklion is the main and the most modern gateway for the transport of passengers on the island of Crete, and it is located right in the middle of the east Mediterranean sea. Heraklion is a large modern city, busy all year round; an important economic center with a rich cultural history.

Must see tourist attractions

- Archaeological Museum (5min)
- Ancient City of Knossos (20min)
- City of Heraklion (10min)
- Historical Museum (10min)
- Natural History Museum (10min)

Maximum ship dimensions for berth

Length: no restrictions
Width: no restrictions
Draught: no restrictions

Quays

Total number of quays: 5
Total length of quays: 200m/147m/311m/290m/250m
Quay depth: 9m/9m/11,5m/12m/10m

Passenger terminals: 2

Distances/Transportation

City centre: 1.2 km
Airport: 1.5 km
Shuttle bus available: yes
 A pedestrian path to the city is **available:** yes
Railway station: no

Traffic

Total cruise passengers 2019: 307.043
Total cruise calls 2019: 204
Turnaround port: yes

Mailing Address

Heraklion Port Authority S.A.
 Port of Heraklion
 Heraklion, Greece

E info@portheraklion.gr
W www.portheraklion.gr
P +30 281 033 8116
F +30 2810 226 110

Main Contact

Kyriaki Kampana
 Head of Planning and
 Development Dpt – Dty
 PFSO



E kkampana@portheraklion.gr
P +30 281 033 8120
F +30 281 030 0234



Huelva

Port of Huelva: Port of Light In the west coast of Andalusia, next to the Strait of Gibraltar, the Port of Huelva is situated less than one hour from the monumental city of Seville and the Portuguese Algarve, at the most important crossroads of the North-South and East-West maritime routes, (one sailing night from Lisbon and also to Malaga), which means the opportunity for being visited by cruise ships whose routes are through the South Mediterranean, North Africa and North Europe Canary Islands as well as seasonal change between the Caribbean and Europe.

With 3,120 hours of sunshine a year and a perfect temperate climate on the coast, it is possible to enjoy the sun and the sea all year round along its 122km of coastline of fine and white sandy beaches, offering at the same time outstanding conditions for sailing. These climate conditions motivate visitors to do outdoor sports such as golf, with 11 first-class golf courses at the province. Huelva

is one of the most natural regions in Spain.

The National Park of Doñana, which has been declared a Biosphere Reserve and a World Heritage Site by the UNESCO, is one of the most important and protected areas in Europe, having the Iberian lynx, and numerous migratory birds such as the flamingos.

The province has a thousand-year history heritage, a result of the passing of civilizations such as the Tartesians, Phoenicians, Romans and Moors. Furthermore, is worth mentioning the legacy left by the British Rio Tinto Company, who exploited the copper mines in the last century and brought to Spain for the first time sports as football, tennis and golf. In Rio Tinto, visitors can enjoy the Corta Atalaya mine – the biggest open air mine in Europe – the Mining Museum and a train travelling around the mining area. Huelva is, definitely, the light of the sea.

Must see tourist attractions

- La Rábida. Places of Columbus
- Doñana Natural Park
- Riotinto Mines
- The Wonders of Jabugo
- Seville

PORT FACTS

Maximum ship dimensions for berth
Length: 300mtr, up to 350mtr under Harbour Master's Office authorisation
Width: no limit
Draught: 12mtr

Anchorage
Available: yes
Ship tenders allowed: yes
Tugs available: yes, 12 (max power 8,100 CV)
Tidal movement/range: 3mtr

Quays
Total number of quays: 16
Total number of cruise quays: 2 (South Wharf in strict order of request for berthing)
Total Length of cruise quay: 1,070mtr
Quay depth: max 13mtr, min 5mtr

Distances/Transportation
City centre: Levante Quay in city centre, South Quay is 10-15 min by shuttle

Airport: Seville 90km (50min by motorway), Faro, Portugal 100km (less than 1hr by motorway)
Free Shuttle service to city: yes, from South Quay

Traffic
Total cruise passengers 2018: 11,691
Total cruise calls 2018: 16
Total cruise lines 2018: 9
Turnaround port: no

Mailing Address

Autoridad Portuaria de Huelva
 Avda. Real Sociedad Colombina
 Onubense s/n
 21001 Huelva España

E comercial@puertohuelva.com
W www.puertohuelva.com

Other Contact

José Ignacio Hernani
 Responsible for
Commercial Development, Port Authority of Huelva

Avenida Real Sociedad Colombina
 Onubense, s/n
 21001 Huelva, Spain
E josei.hernani@puertohuelva.com
P +34 959 493 100 Ext: #2121



Main Contact

Jennifer García Moreno
 HuelvaPort Technical
 & Commercial
 Department



E jennifer.garcia@huelvaport.com
M +34 687 696 656



Igoumenitsa

The modern day history of our port begins in 1939, shortly after the city of Igoumenitsa was declared capital of Thesprotia Prefecture. The first regular ferry services were established here in the 1950s, linking Greece's northwest mainland to Corfu and Paxoi islands. In the 1960s, the historic Hellenic Mediterranean Lines inaugurated regular ferry services to Italy and a pier was constructed in what today is the "Old Port". In 2001, our Port Authority was incorporated and restructured to meet modern international standards. Currently, about 3 million passengers, 650,000 private cars and 250,000 trucks travel through our port each year. The recently completed Phase B' of our development projects greatly increases our port's capabilities, particularly with regard to passenger shipping services, and this encourages us to have an

optimistic view of the future. Among our highest priorities is to become an important Mediterranean cruise port. Certainly, the bulk of our year round business will continue to be ferries and cargo, but we have designed our New Port in such a way so as to be able to operate diverse activities without disruptions between them. This is why we have allocated the docking area closest to the city centre and one of our new terminals for serving cruise calls, keeping ferry and cargo activities well separated.

Among the many highlights that are accessible from Igoumenitsa on full and half day tours are the UNESCO World Heritage Site of Meteora, the fascinating lakeside city of Ioannina, the rare Byzantine treasures of Arta, Octavian's city of Nicopolis, the charming seaside towns of Syvota, Parga and Preveza and the amazing eagle nest villages of Zagori.

Must see tourist attractions

- The Monasteries of Meteora & Metsovo
- The picturesque villages of Syvota & Perdika
- Ancient Theatre of Dodoni and city of Ioannina
- Ancient Necropolis (Actium) and Preveza
- Acheron River Spring, Parga and the Oracle at the Gates of Hades

Maximum ship dimensions for berth

Cruise port ramp: from ramp N.12 to N.18

Total length: 420mtr

Pier depth alongside: 10.5mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: no tides

Quays

Total number of quays: 18

Total length of quays: 1,197mtr

Quay depth: 10. 5mtr

Passenger terminals: Central Terminal:

T1 (6,326sq mtr), Terminal: T2

(3,041.46sq mtr)

Distances/Transportation

City centre: 1km

Airport: 80km (Ioannina), 92km (Aktion)

Free shuttle service to city: no

Traffic

Total cruise passengers 2019: 1053

Total cruise calls 2019: 5

Total cruise lines 2019: 4

Turnaround port: no

Mailing Address

Igoumenitsa Port Authority S.A

New Port of Igoumenitsa

Central Passenger Terminal

PC46100 Igoumenitsa, Greece

Tel: +30 26650 99300

Fax: +30 26650 99330

E olig@olig.gr

Other Contact

Athanasios Porfyrus

CEO

E ceo@olig.gr

olig@olig.gr

P +30 26650 99303/ 99300

F +30 26650 99330

Anna Pyroti

Development Director

E apiroti@olig.gr

P +30 26650 99331 / 99300

F +30 26650 99330



Main Contact

Regina Dilaveri

President

E president@olig.gr /

olig@olig.gr

P +30 6650 99302/ 99300

F +30 26650 99330





Istanbul

Galataport Istanbul is a joint venture company of two leading Turkish conglomerates, Dogus Group and Bilgili Holding. On May 16, 2013, Dogus Group placed the highest offer for the privatization of the Istanbul Salıpzari Cruise Port, with a \$702 million bid, winning the right to operate the port area for 30 years. In January 2014, BLG Capital, the real estate private equity arm of Bilgili Holding, acquired 19% of the shares in the company formed to develop the project leaving the remaining 81% with Dogus Group. Following the privatization of the Port, the Company has been dedicated to enhance the port operations and to redevelop a port including new facilities for the cruise passengers, locals and tourists alike, in order to strengthen the positioning of Istanbul, as a marquee destination. The Company name has been changed to Galataport Istanbul Port Management and Investments Inc. as of February 2018. Galataport Istanbul, located right

across the historical peninsula of the city, is a major waterfront project, with a 1.7 billion USD investment, hosting the main port of Istanbul, a prestigious hotel brand, cafes, restaurants, boutiques, together with two important art museums within the 1.2 km promenade. After being closed for nearly 200 years, this historic port will finally reopen its unparalleled coastline for the public to use and enjoy. With state-of-the-art facilities and hundreds of dining and shopping options on-site, Galataport will take Istanbul's cruise tourism to new heights. The new terminal is being constructed under the ground with a special planning implemented for the first time in the world. According to this planning, the customs bonded area is sequestered from the rest of the site with a special 3-meter long over. All terminal operations, passenger and luggage handling, and passport control activities will be located in the new terminal.

Must see tourist attractions

- The Topkapi Palace
- Hagia Sophia
- The Basilica Cistern
- The Grand Bazaar
- The Blue Mosque

Maximum ship dimensions for berth

Length: 980mtr

Width: no limit

Draught: Salipazan pier: 10mtr, Karaköy pier: 8,5mtr

Anchorage

Available: yes

Ship tenders allowed: no

Tugs available: yes, service supplied by the Turkish Directorate General of Coastal Safety

Quays

Total number of quays: 2

Total length of quays: 980mtr

Quay depth: 13mtr

Passenger terminals: 1

Distances/Transportation

City centre: port is in the centre of the city

Airport: Istanbul Airport 42km

Free shuttle service to city: no

Free shuttle service within the pier:

no, shuttle service within port is not necessary

Traffic

Total cruise passengers 2019: 0

Total cruise calls 2019: 0

Total cruise lines 2019: 0

Turnaround port: yes

Mailing Address

Galataport Istanbul

Istanbul Port Management and Investments Inc.

Kılıçalı Pasa Mahallesi, Meclis-i Mebusan Caddesi, Dış Kapı No:8, İç Kapı No:102 Beyoğlu/Istanbul

E portrequest@galataportistanbul.com

P +90 212 939 4200

Main Contact

Figen Ayan

Cruise Operation Vice President

E fayan@galataport

istanbul.com

P +90 212 939 4225

F +90 212 293 4145

M +90 532 321 1779





Kavala

The port of ancient Neapolis, as Kavala was named at the time, was founded by the Thassians in the end of the 7th century B.C. Paul the Apostle (Acts 16, the Bible) first set foot in Europe in the city of Kavala. During Byzantine times, but also in the 16th and 17th century, the port of Kavala had the administrative and tax control of the neighbouring mining area, and served as an export node for local products (wheat, cotton, wood, etc.). The 18th century was a period of special acme for the city and its port, when among other things also the first consular authorities of France and Venice were established. This entire journey into history is still reflected in the monuments of the city and its wider region, but is not just that. The city and its region provide a large number of destinations for shore excursions 12 months a year, covering a wide range of themes, among which: History (Ancient Theatre & Basilicas of Filippi, Byzantine Castle Acropolis

of Kavala, Imaret, Medieval Aquaduct, Archeological museum, etc.)

Religion (in the steps of Apostle Paul, St. Lydia Baptistery, Panagia Ikosifinissas Monastery, etc.)

Nature (Nestos river delta Natura 2000, Alistrati Cave, Keramoti sand peninsula, Paggiao mountain, Symvolos mountain, etc.)

Sea (beaches of Kalamitsa, Batis, Tosca, Ammolofi, just a few kilometres from the city, island of Thassos)

Special interest (Wineries, Thermal springs, Lydia mud baths, Mohamed Ali's House, Tobacco Museum, Wax museum)

Moreover, as the cruise port is surrounded by the city of Kavala, just a few minutes after the ship's arrival, the passenger can wander in the shopping area and relax in the restaurants and cafes on the waterfront.

Must see tourist attractions

- Old City, Byzantine Castle Acropolis, Imaret (5min)
- Ancient Theatre & Basilicas of Filippi (20min)
- St Lydia Baptistery (25min)
- Thermal Springs & Mud Baths (25min)
- Alistrati Cave (60min)

Maximum ship dimensions for berth

Length: 360mtr

Width: no limit

Draught: 9-10mtr

Anchorage

Available: yes (if needed)

Ship tenders allowed: yes

Tugs available: yes (1800 vhp & 1000 vhp)

Tidal movement/range: 0.5mtr

Quays

Total number of quays: 2

Total length of quays: 540mtr

Quay depth: 9-10mtr

Passenger terminals: yes, with airconditioned lounge

Distances/Transportation

City centre: port is in the centre of Kavala

Airport: 30km

Free shuttle service to the city: if requested

Traffic

Total cruise passengers 2019: 2,699

Total cruise calls 2018: 7

Total cruise lines 2018: 5

Turnaround port: yes

Mailing Address

KAVALA PORT AUTHORITY SA
AVEROF 1 ST

65403 Kavala, Greece

www.portkavala.gr

E info@portkavala.gr

P +30 2510 225 192

Other Contact

Thysiadou Anna
CEO

E thysiadou@portkavala.gr

P +30 2510 223691

F +30 2510 220125



Main Contact

Gregory Kekropoulos
Marketing and Technical
Department

E kekropoulos@portkavala.gr

P +30 2510 225192

F +30 2510 220125





Koper

An ancient Mediterranean town, Koper lies on the northern coast of the Istrian peninsula, where the Adriatic Sea cuts deeply into the heart of Central Europe. Istria connects the Adriatic Sea and the Karst region, mighty waters and soft stones. Koper's rich history with Venetian renaissance tradition is very well preserved with many beautiful squares, monuments and townhouses.

The Cruise Terminal is just some minutes walk from the wonderful Tito's square with its Cathedral, Venetian Praetorian Palace and Loggia from 13th century as well as old town cafes and restaurants. The history of Koper goes back to the times of the Middle Bronze Age, 1500 years B.C., passengers and tourists can enjoy and visit different museums, galleries and churches, all within walking distance.

Many cruise lines visit Koper in order to include a different country on the itinerary with the intention to offer a new and different product to passengers. Slovenia offers a patchwork of landscapes: high mountains with lake districts, wooded uplands, verdant green valleys and a slice of Adriatic coastline. Only an hour away by road you can

experience amazing contrasts like a swim in the Adriatic with the Mediterranean climate, the midst of Alpine mountains with a marvellous winter idyll, or untouched green nature in the Slovenia hinterland. All shore excursions can be combined with the enjoyment of gastronomical and oenological (wine) specialties of the region. Experience a subterranean adventure in an amazing karstic cave such as those at Postojna and Škocjan (UNESCO World Heritage Site), the white Lipizzaner horses of the Lipica stud farm, or take an invigorating bath in thermal waters. Ljubljana is the Capital and largest city of Slovenia. Unquestionably it is the political, economic and cultural centre of the country. The city is reminiscent of Vienna, Prague and other cities with Baroque architecture. It is pleasant to take a walk or cycle across the city, through Tivoli park and along Ljubljana river crossed by many wonderful bridges. Piran is a small medieval town with a rich cultural heritage, Venetian style, historical monuments and narrow streets, one of Slovenia's major tourist attractions. Piran is the birthplace of composer and violinist Giuseppe Tartini, who played an important role in shaping its cultural heritage.

Must see tourist attractions

- Postojna caves and Predjama castle (55km)
- Ljubljana the Capital (100km)
- Piran and salt plains (15km)
- Lipica Stud Farm (45km)
- Lake of Bled (135km)

PORT FACTS

Maximum ship dimensions for berth

Length: no limit
Width: no limit
Draught: 10mtr

Anchorage

Available: yes, in Piran Bay
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 1.1mtr

Quays

Total number of quays: 1 dedicated cruise pier
Total length of quays: 420mtr
Quay depth: 10mtr
Passenger terminals: 1, with all transit facilities, ISPS security measures and homeport services for small cruise ships

Distances/Transportation

City centre: 100mtr

Airport: Ljubljana: 110km, Trieste: 40km,

Venice: 185km

Free shuttle service to city: no need

Traffic

Total cruise passengers 2019: 115.581

Total cruise calls 2019: 72

Total cruise lines 2018: 15

Turnaround port: yes, for small cruise ships

Mailing Address

Luka Koper
 Vojkovo nabrežje 38
 6501 Koper Slovenia

E portkoper@luka-kp.si

W www.luka-kp.si

Other Contact

Erik Slama
 Operations Manager

E erik.slama@luka-kp.si



Main Contact

Mitja Dujc
 Commercial director

E mitja.dujc@luka-kp.si

P +386 5 6656 905 / 5 6656 938

M +386 41 661 896





Kotor

The Port of Kotor is situated in the Boka Kotorska bay, a stunningly scenic bay in Montenegro at the foot of the hills Pestingrad and Vrmac. The Bay of Kotor, the southernmost and only fjord in the Mediterranean, has a wealth of cultural and historical heritage. Lovcen, a mountain and national park in southwestern Montenegro rises from the borders of the Adriatic basin closing the long and twisting Bay of Kotor and offers fabulous views over the town of Kotor. Passengers are docked directly on the harbour. From here, one can walk into the old town of Kotor, situated 100mtr away. The port has a new Montenegro Shorex Open Double Deck Bus. New modern terminal facilities opened in July. A pilot project has been designed and proposed for berthing of new generation of cruise ships over 300mtr LOA with two mooring buoys 300 SWL (safe working load). Undoubtedly, one of the best ways for cruise passengers to spend their time at Kotor Port is to explore the medieval walled city of Kotor, a UNESCO World Heritage Site.

The old town has some of the most well preserved monuments of medieval architecture in the Mediterranean. Some of these include Cathedral of Saint Tryphon (Romanesque church built in 1166), Church of St. Luke (Romanic church that was built between 1195 and the mid 17th century), Drago Palace (with Gothic windows from the 15th century), Pima Palace (typical 16th century palace built in the Renaissance and Baroque styles), Grgur Palace (an 18th century palace that houses the Maritime Museum), Ancient City walls, stretching 4.5km long, 216mtr thick, and 20mtr high. Building started in the Illyrian period and continued on till the 18th century. The old town is also the site of many festivals, masquerades, and carnivals. These include the Sveti Tripun Festival, Kotor carnival, Camellia's days, Fasinada, Summer Carnival, and Bokeljska Noc. Kotor is an ideal cruise port destination for peaceful and quiet holidays where visitors can relax and enjoy a rich cultural offering.

Must see tourist attractions

- Kotor Old City
- Perast
- Island of Gospa od Skrpjela
- Fortress Sv. Ivan
- Maritime Museum

Maximum ship dimensions for berth

Length: 280mtr
Width: no limit
Draught: 7.8mtr

Anchorage

Available: yes, 3 positions
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 30-60cm

Quays

Total number of quays: 5
Total length of quays: 665mtr
Quay depth: 2-6mtr
Passenger terminals: yes

Distances/Transportation

City centre: 500mtr
Airport: Tivat – 10km
Free shuttle service to city: no

Traffic

Total cruise passengers 2019: 613.747
Total cruise calls 2019: 464
Total cruise lines 2018: 46
Turnaround port: no

Mailing Address

Port of Kotor
 Park Slobode 1
 85330 Kotor, Montenegro

E portofkotor@t-com.me
W www.portofkotor.co.me
F +382 32 325 573
M +382 32 325 573

Other Contact

Ljubo Radovic
 Assistant CEO
 E ljubor@t-com.me



Main Contact

Radulovic Marko
 CEO
 E ntc@t-com.me
 P +38 232 325 573





Kusadasi / Antalya / Bodrum

Global Ports Holding Plc is the world's largest cruise port operator with an established presence in the Caribbean, Mediterranean, Asia-Pacific regions, including extensive commercial port operations in Turkey and Montenegro. In Turkey, GPH currently manages three leading cruise ports. Ege Port Kusadasi: Situated on the west coast of Turkey, the cruise port and beach resort town of Kusadasi is the gateway to Ephesus, which is among the most visited ancient cities in the Mediterranean. With its two finger piers Ege Port, Kusadasi can berth up to four large vessels at a time. The renovated Scala Nuova Village is located across from the Terminal offering exotic and colorful shops, chic cafés, and restaurants tailored exclusively for cruise passengers. Ege Port has been awarded 'Green Port' certification in recognition of their environmental and corporate responsibility credentials. Bodrum Cruise Port: Bodrum is located on the Aegean coast of Turkey, and in addition to its luxury tourist destinations, it boasts several major historical sites,

including The Castle of St Peter & Mausoleum, Myndos Gate and the Museum of Underwater Archaeology. The port is located a brief stroll from the city center and 36 km from Milas International Airport. Bodrum Cruise Port features a 340m finger pier, which can accommodate the world's largest cruise ships. Bodrum Cruise Port has been awarded 'Green Port' certification in recognition of their environmental and corporate responsibility credentials. Antalya Cruise Port: A major international airport, a wide range of hotels and a variety of important archaeological sites such as Aspendos, Perge and Side, the port has all the appeal necessary to be a key homeport on the Mediterranean. Antalya Cruise Port has three cruise piers totaling 510 m in length, a 1,830 m² passenger terminal and a 990 m² luggage area which serves cruise passengers. Antalya is the number one holiday destination in Turkey and attracts 39% of all tourists visiting the country.

Must see tourist attractions

- Ephesus
- The House of the Virgin Mary
- The Castle of St. Peter & The Mausoleum (One of the Seven Wonders)
- The Temple of Artemis (One of the Seven Wonders)
- Aspendos

Maximum ship dimensions for berth

Length: Kusadasi (K): 370mtr, Bodrum (B): 350mtr, Antalya (A): 340mtr

Width: no restrictions

Draught: K: 10mtr, B: 9mtr, A: 9.5mtr

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: 30cm

Quays

Total number of quays: K: 8, B: 3 A: 3

Total length of quays: K: 1,297mtr, B: 680mtr, A: 510mtr

Quay depth: K: 9-19mtr, B: 8-22mtr, A: 10mtr

Passenger terminals: K:1, B:1, A:1

Distances/Transportation

City centre: K: 50mtr, B: 1.5km, A: 20km

Airport: K: 64km, B: 35km, A: 30km

Free shuttle service to city: K: not applicable, B: sea shuttle available, A: no

Traffic

Total cruise passengers 2019: 186.955

Total cruise calls 2019: 212

Total cruise lines 2018: K: 16, B: 6, A: 2

Turnaround port: K: no, B: no, A: yes

Mailing Address

Global Ports Holding

Rihtim Cad No. 51

Karakoy 34425

Istanbul, Turkey

W www.globalportsholding.com

Main Contact

Ceylan Erzi

Marketing Manager

E ceylane@globalportsholding.com

P +90 212 244 4440

F +90 212 244 6047





La Spezia / Marina di Carrara

The port of La Spezia is located at the centre of one of the deepest and best protected natural harbours on the Italian coast, in a rich and diverse area. It can be defined the new cruise port in the Med.

With more than 700,000 passengers foreseen in 2019, La Spezia is becoming a very interesting cruise port in Italy, offering amazing destinations to each and every passenger and able to receive the largest cruise ships sailing the Med. With the new merged port of Marina di Carrara, nearby the world famous marble quarries, the Eastern Ligurian Sea can satisfy the expectations and tastes of even the most demanding traveller in the beauty of the Italian landscapes, art and culture.

Whether seeking natural scenery or cultural pursuits, visitors who choose to land on La Spezia's coast have both to enjoy. They will find scenery galore in the Cinque Terre national and Montemarcello – Magra regional parks, in the two green lungs surrounding the Vara and Magra river, in the amazing marble quarries of Carrara and in the

spellbinding Ligurian archipelago. And they will have culture to pursue as well in La Spezia's rich artistic heritage and museum network: the Amedeo Lia Museum, the Museum of Modern and Contemporary Art, the Naval Museum and the Museum of the Lunigiana Stele Statues.

They will also find a captivating blend of the two in towns of renown like Sarzana, Carrara, Lerici and Porto Venere. Visitors coming ashore at La Spezia can choose to linger there and admire the city, with its many shops and the inviting gourmet trails in which the large pedestrian precinct surrounds, and its deservedly famous surroundings, or opt to spend some time visiting major heritage cities, such as Pisa, Florence, Lucca and Parma, all of which are within an hour's journey of La Spezia. Whatever the choice, on landing in La Spezia they will find themselves in the midst of a land of age-old traditions and a thousand different facets, with the power to enchant and come up to the highest expectations.

Must see tourist attractions

- La Spezia city centre (10min walking)
- Porto Venere (30min by bus)
- Lerici (20min by bus)
- Cinque Terre (10min by train/30min by bus)
- Carrara's marble quarries (30min by bus)

Maximum ship dimensions for berth

Length: up to 400mtr

Width: 56mtr

Draught: 10.5mtr

Anchorage

Available: yes, four in total – 5 minutes from floating pier

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: +/-0.3mtr

Quays

Total number of quays: 625mtr length (April 2013)

Quay depth: up to 10.5mtr

Available: 1 floating pier for ship tenders

New passenger terminal: Golfo dei Poeti – Cinque Terre Cruise Terminal for passengers in transit and for boarding

Distances/Transportation

City centre: 200mtr

Airport: 90km in Pisa, 115km in Genoa

Free shuttle service to city: Shuttle buses and taxi service available

Traffic

Total cruise passengers 2019: 623.000

Total cruise calls 2019: 170

Total cruise lines 2018: 14

Turnaround port: mainly transit port

Mailing Address

Port Authority of the Eastern Ligurian Sea
Via del Molo 1
19126 La Spezia
Italy

E presidenza@adspmarligureorientale.it
W www.adspmarligureorientale.it

Other Contact

Fabrizio Bugliani
Economic Statistics & Cruise Development

E f.bugliani@adspmarligureorientale.it
P +39 0187546336
F +39 0187599664



Main Contact

Monica Fiorini
Communication, Promotion and Marketing MNG

E m.fiorini@adspmarligureorientale.it
P +39 0187546341
F +39 0187599664





Leixões

Port of Leixões, Porto Cruise Terminal, is the main gateway by sea to Porto destination and a iconic place to welcome all passengers and crews from cruise liners. Equipped with comfortable facilities for tourists, Leixoes features two cruise terminals.

The North Cruise Terminal located at the north part of the port, is a wooden construction that resembles a ships hull and it is considered an important architectural and historical heritage. The Passenger Terminal has no capacity limit for passengers in transit and allows the turnaround of approximately 750 passengers. This Boutique Terminal occupies an area of about 840 m2 with a berthing quay of 300 metres and depths of -10 metres for the berthing of cruise ships up to 250 metres of length. The Porto Cruise Terminal (South) is the largest project ever for the opening of the Port to the city,

more than an important gateway to Porto, it is a living building enclosing several funtions and activities. It is situated at the South Mole of the port, just 3 km from the city of Porto. It has several amenities for transit cruise liners or turnaround cruise vessels, no limit capacity for passengers in transit and a capacity for 2 500 passengers in turnaround. With such infrastructure, Leixoes is now able to welcome the biggest cruise ships in turnaround. Porto, Douro and the North of Portugal Region have been internationally distinguished in recent years. The city of Porto is the first worldwide to be considered three times as the European Best Destination (2012, 2014 and 2017) and was also named the best emerging destination in Europe and the third worldwide. Porto was the 2015 Best Under-the-Radar Romantic Destination by USA Today.

Must see tourist attractions

- Clerigos Tower
- S. Bento Railway Station
- Crystal Palace Gardens
- Lello Library
- Port Wine Cellards

PORT FACTS

Maximum ship dimensions for berth

Length: 300mtr (320mtr upon request)
Width: no limit
Draught: 9mtr

Anchorage

Available: no
Ship tenders allowed: no
Tugs available: yes

Quays

Total length of quays: 1.490mtr
Quay depth: 10mtr
Passenger terminals: 2

Distances/Transportation

City centre: 10km
Airport: 10km
Shuttle Bus Available: yes

Traffic

Total cruise passengers 2019: 88.696
Total cruise calls 2019: 101

Mailing Address

APDL – Administracao dos Portos do Douro, Leixões e Viana do Castelo
 Avenida da Liberdade
 Leca da Palmeira
 Portugal

E correio@apdl.pt
W www.apdl.pt
P +351 229 990 700

Other Contact

Marta Sa Lemos
 Head of Marketing and Communication

E marta.salemos@apdl.pt
P +351 229 990 700
F +351 229 990 701



Main Contact

Helena Gomes Fernandes
 Head of Commercial, Marketing and Communication

E helena.fernandes@apdl.pt
P +351 229 990 700
F +351 229 990 701





Lisbon

Situated in a magnificent geographic location, Lisbon is an important port of call for all cruise ship and offers excellent conditions for cruises around the Western Mediterranean and the North of Europe, transatlantic voyagers from East Coast of the USA and Brazil to Europe; and to the Atlantic island and North Africa.

The sea approach to the city of Lisbon is a magical experience for cruise passengers. From the moment the ship enters the Tagus estuary, passengers will be enchanted by the first glimpse of the city and its riverside landmarks.

Lisbon features cruise terminals located in the historic city center and 11 km from the airport which together with the mild climate, the airlift connecting to several European and American destinations, the great diversity and quality of accommodation, make Lisbon a destination of excellence for cruise tourism.

As far as cruise infrastructures is concerned, the port of Lisbon has a new cruise pier that, together with the existing one, offers to cruise companies

1,490 meters of berthing.

Lisbon, modern and cosmopolitan, is famous for its unique light but also for the mild climate that allows wonderful walks to the city. It is a city that does not forget its traditions and live them with pride – fado and popular festivals are important examples. Full of charm, Lisbon offers many opportunities for tourists that visit the city, from a rich cultural offer and World Heritage monuments to shops, restaurants and sports facilities, many of them easily accessible from the port.

The Historic neighborhoods of Alfama, Bairro Alto and Baixa Pombalina located in the heart of the city are also mandatory destination for anyone who is visiting the capital of Portugal. Nearby Lisbon there are several tourist destinations also worth visiting: Sintra and Évora, two Unesco's World Heritage sites, Estoril/Cascais, Óbidos, Costa Azul or Fátima near to three key monuments classified World Heritage: Alcobaça, Monastery, Batalha Monastery and the Convent of Christ, which once was home to Templars.

Must see tourist attractions

- Belem Quarter
- St. Georges Castle
- Chiado área (shopping and residential)
- Old Lisbon including 12th Century Cathedral
- Estádio da Luz – FC Benfica

Maximum ship dimensions for berth

Length: no limitation

Width: no limitation

Draught: (-12) ZH

Anchorage

Available: yes

Ship tenders allowed: yes (with permit)

Tugs available: yes

Tidal movement/range: 4mtr

Quays

Total number of quays: 1

Total length of quays: 1.490mtr

Quay depth: (-8.3) ZH till (-12) ZH

Passenger terminals: 2

Distances/Transportation

City centre: 500mtr to 3km

Airport: 11km

Free shuttle service to city: yes when required

Traffic

Total cruise passengers 2019: 571.259

Total cruise calls 2019: 310

Total cruise lines 2018: 47

Turnaround port: 25% of traffic is turnaround

Mailing Address

Port of Lisbon

Gare Marítima de Alcântara

1399-012 Lisboa

Portugal

E geral@portodelisboa.pt

W www.portodelisboa.pt

P +351 213 611 000

F +351 213 611 004

Other Contact

Ricardo Medeiros

Member of the Board

E rmedeiros@porto

delisboa.pt

P +351 213 611 011

F +351 213 611 004



Main Contact

Ana Lourenço

Cruise Manager

E alourenco@porto

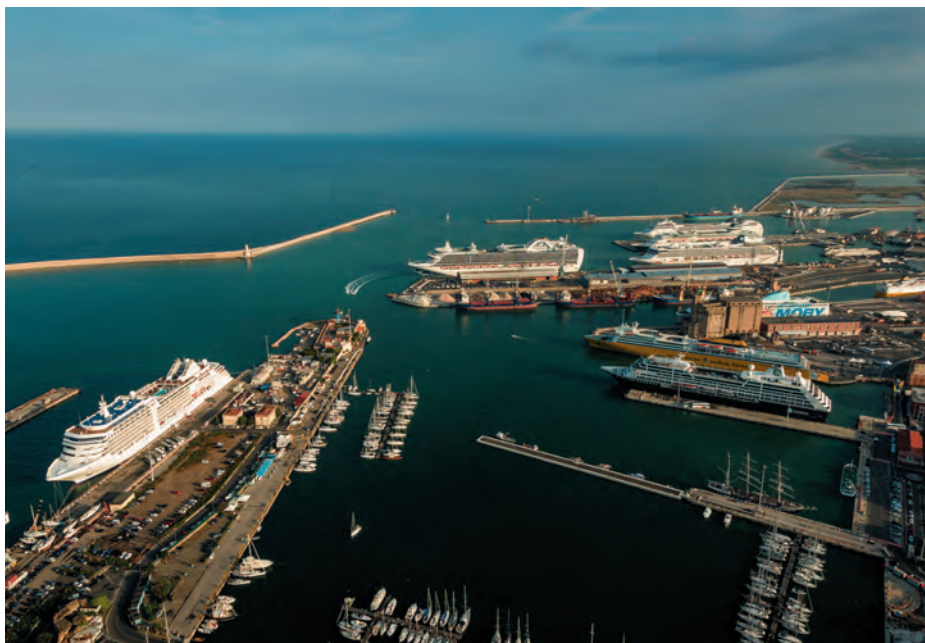
delisboa.pt

P +351 213 922 025

F +351 213 922 037

M +351 918 611 537





Port Network Authority of NORTH TYRRHENIAN SEA Livorno / Piombino / Portoferraio

Must see tourist attractions

- Livorno Old and New Fortress
- Livorno Mascagni Terrace and Promenade + Aquarium
- Piombino Citadel + Museum
- Bolgheri and the Etruscan Coast's wine and olive oil roads
- Elba island tour, wine tasting beaches and Portoferraio Medicean fortress

The Port Network Authority of the North Tyrrhenian Sea since 2016 gathers the ports of Livorno, Piombino, Portoferraio, Rio Marina, Cavo and Capraia. While the last three are mainly ferries ports, Livorno, Piombino and Portoferraio are concerned also by cruise traffic (Livorno and Piombino being also commercial ports). The three-port infrastructure includes around 10 quays dedicated to cruise traffic of approximately 5 km of total length of quays, connected to the rail and road network and served by two major international airports (Pisa and Firenze). Livorno is the natural gateway to Tuscany, only 70 minutes far from Firenze and 20 from Pisa by car/bus/train. Porto di Livorno 2000 S.r.l. is the limited company concessionaire of piers and areas, managing the passenger ships (ferry & cruise) in the Port of Livorno. The Passenger Port is located in the heart of the Medicean Port, near the Old Fortress, a 16th century monument where cultural and artistic events happen and next to the old District "Venezia" with its system of canals and bridges, within walking distance of downtown. A second fully equipped terminal (at the Alto Fondale quay) can receive the megaships, while

the luxury ships berth in the Medicean Port. The excellent connections through Pisa Airport make Livorno the ideal port for turnarounds. World famous vineyards in Bolgheri village, beaches, natural parks, Etruscan and Roman ruins represent interesting alternatives to classic Tuscany tours to the art cities of Pisa, Firenze, Lucca, etc. The port of Piombino is able to host the biggest cruise ships, offering the possibility to discover the natural beauties of southern Tuscany (Baratti, Populonia, Parco Minerario S. Silvestro, etc.). Tuscany Terminal Company operates the Piombino cruise traffic. Portoferraio is the capital of Elba, the largest island in the Tuscan archipelago. The Deepwater quay, where cruise ships call, is close to the historic centre of this Medicean town, with places redolent of Napoleonic memories. In fact, in 1814/1815 the island was the home in exile of Napoleone Bonaparte. The 147 kilometres of Elba's coasts consist of uncontaminated natural countryside: from jagged coasts to beaches of rock and sand, to mountain landscapes of the inland, with extensive sporting and leisure facilities (golf, horse riding, scuba diving, water-skiing, etc.).

PORT FACTS

Maximum ship dimensions for berth

Length: Livorno (L): Passenger Port: 250mtr, Alto Fondale 46/47 and commercial piers: no restriction. Piombino (PI): no restriction. Portoferraio (PO): 200mtr
Draught: L: Passenger Port: 34ft, Alto Fondale 46/47 and commercial piers: 39ft, PI: 41ft, PO: 24ft

Anchorage

Available: L, PI, PO: yes
Ship tenders allowed: L: NO; PI, PO: yes, if certified for tendering
Pilotage compulsory: L, PI, PO: yes
Tugs available: L, PI, PO: yes
Tidal movement/range: L: 0.3-0.4mtr; PI, PO: 0.2-0.4mtr

Quays

Total number of quays: L: 9 specialised for cruise vessels/2 commercial piers; PI: 4, PO: 7
Total length of quays: L: 1,700mtr passenger port, 2,300mtr commercial piers, PI: 1,000mtr, PO: 850mtr
Quay depth: L: 27mtr or more, PI: 25mtr or more, PO: 15mtr or more
Passenger terminals: L: 1 at Pier Deposito Franco #59 (3,000sq mtr) and 1 at Pier Alto Fondale #46 (4,500sq mtr)

Distances/Transportation

City centre: L: 500mtr passenger terminal, 1.5km Alto Fondale and commercial piers, PI: 1km, PO: in the centre

Railway Station: L: 4 km passenger terminal; PI: at the port; PO: no

Airport: L: Pisa 15km, Florence 80km, PI: Pisa 95km, Florence 180km, PO: 15km to M. di Campo

Shuttle service to city: L, PI: yes

Traffic

Total cruise passengers 2019: L: 832,121 (of which 10.580 disembarking & embarking), PI: 24,377, PO: 31,848
Total cruise calls 2019: L: 379, PI: 18, PO: 80
Turnaround port: L: yes, mainly interporting

Mailing Address

Port Network Authority of the North Tyrrhenian Sea
Scali Rosciano 6
57123 Livorno
Italy

W www.portialtotirreno.it

Other Contact

Francesca Morucci
Head of Promotion and Public Relations Office

E f.morucci@portialtotirreno.it

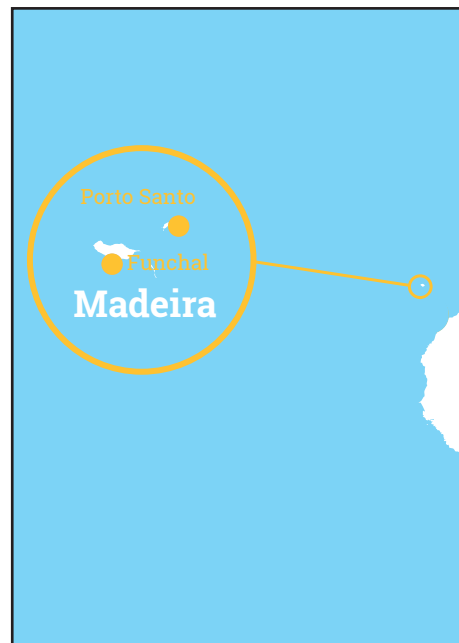


Main Contact

Francesco Ghio
Head of Promotion and Communication Department

E f.ghio@portialtotirreno.it





Madeira Ports

The Port of Funchal is situated in a magnificent bay framed by the clear blue of the sea, the city of Funchal and the green of the mountains of Madeira Island. Situated 15 minutes on foot from the city centre, the **Port of Funchal** is also the departure point for discovering the Island of Madeira. Funchal is its capital city and in the 741sq km of the Island of Madeira you will have lots to discover. With two thirds of its territory considered protected forest area, Madeira is a green jewel in the Atlantic Ocean. Its Laurissilva forest is a UNESCO World Heritage Site. The beauty of its coastline is unquestionable. The clear blue of the sea in contrast to its precipitous coastline is appreciated by thousands of tourists every year. Come and live this experience too. The Port of Funchal and Madeira Island welcomes you. Funchal's new cruise terminal,

Gare Marítima da Madeira, was inaugurated in May 2010 offering a berthing line of 170mtr and a 3,000sq mtr building and capable of handling turnaround facilities. The headquarters of the Port Authority and all its support services are also located in the building, as well as a range of commercial businesses. Located along the waterfront with the city as a backdrop and offering a unique and wonderful panoramic view, the building has already become an icon and landmark of Funchal and the Madeira islands. A stable climate, a really inviting sea temperature, nine kilometres of golden sands, an almost untamed charm and a spectacular sunset make the island of Porto Santo an unrivalled stopover on your travels. Enjoy the tranquillity which the **Port of Porto Santo** offers you.

Must see tourist attractions

- Funchal Market – Mercado dos Lavradores
- Madeira Cable Car – Visit to Monte Palace Tropical Gardens and Toboggan Ride
- Funchal City Tour by bus (1hr)
- Visit to Quinta do Palheiro and Botanical Garden (half day)

Maximum ship dimensions for berth

Length: Funchal (F): no limit, Porto Santo (P): +/-150mtr
Width: F: no limit, P: no limit
Draught: F: up to 11mtr, P: up to 7mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: 3
Tidal movement/range:

Quays

Total number of quays: F:3, P:1
Total length of quays: F:1,032mtr, P:150mtr
Quay depth: F:7/11mtr, P:7mtr
Passenger terminals: 1

Distances/Transportation

City centre: 1km, 15min walk
Airport: 12km
Free shuttle service to city: no

Traffic

Total cruise passengers 2019: 596.818
Total cruise calls 2019: 300
Total cruise lines 2018: 50
Turnaround port: Funchal and Porto Santo are transit ports
Construction projects planned: Extension of the southern pier by 400/500 meters, representing an investment of more than EUR 120 million – Conclusions of the economic study.

Mailing Address

APRAM – Administração dos Portos da Região Autónoma da Madeira, SA
 Gare Marítima da Madeira, Porto do Funchal
 9004-518 Funchal Portugal

E portosdamadeira@apram.pt
 W www.portosdamadeira.com

Other Contact

Paula Cabaço
CEO
 E portosdamadeira@apram.pt

Isabel Figueiroa
Administrator
 E portosdamadeira@apram.pt



Main Contact

Patrícia Bairrada
Commercial Coordinator

E comercial@apram.pt
 P +351 291 208 600
 F +351 291 220 196





Malaga

Port of Malaga is located in a strategic area in Southern Europe, connecting with routes to the Atlantic and the Med. Its port facilities include berths for every cruise ship in the world and 3 cruise terminals: 2 of them in the Eastern area and 1 in the inner basin next to the Palm Grove waterfront, for smaller cruise ships, within 5 minutes walking distance from the City Centre.

The Port of Malaga has increased the luxury and premium cruise traffic: a quarter of total passengers belong to this profile. In relation to the number of calls, the figures are near a half. As a Gateway to Andalusia, Malaga is close to Granada and the Alhambra, Córdoba and the Mosque, Seville and even Madrid in 2h.30 by high speed train. On the other hand, the port is located 15 minutes away from Málaga International Airport, the 4th biggest in Spain

with 133 connections to Europe & the world. This fact makes Málaga, together with port facilities and hotel availability, an excellent choice as an international homeport.

Cruise ship passengers will love the capital of Costa del Sol, such a cultural, gastronomic, shopping, nautical sports and golf activities, among others. Half day and one day wide range of excursions: Mijas, Marbella, Ronda, the natural beauty spot Caminito del Rey or Antequera Dolmens Site, included in 2016 in UNESCO's World Heritage List.

Must see tourist attractions

- Picasso Museum
- Cathedral
- Gibralfaro Castle & Alcazaba
- Roman theatre
- Centre Pompidou Malaga

PORT FACTS

Maximum ship dimensions for berth

Length: no limit
Width: no limit
Draught: max 17mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.87mtr

Quays

Total number of quays: 5
Total length of quays: unlimited
Quay depth: 11-17mtr
Passenger terminals: 3

Distances/Transportation

City centre: 5-20min by foot
Airport: 8km
Free shuttle service to city: no

Traffic

Total cruise passengers 2019: 475.745
Total cruise calls 2019: 288
Total cruise lines 2018: 42
Turnaround port: yes

Mailing Address

Port of Malaga
 Muelle de Canovas, s/n
 29001 Malaga
 Spain

E info@malagaport.eu
W www.malagaport.eu
P +34 952 125 013

Other Contact

Carlos Rubio Basabe
 President Port Authority
 E presidencia@puertomalaga.com

José Moyano
 Director Port Authority
 E direccion@puertomalaga.com

Salvador Romero
 Chef of Exploitation Department
 E explotacion@puertomalaga.com



Main Contact

Jesús Peña
 Planning Manager

E comercial@puertomalaga.com
P +34 952 125 011
F +34 952 125 028





Marseille

Ideally located at the heart of the Western Mediterranean, Marseille is France's leading cruise port, with 1,86 million cruise passengers in 2019. During the pandemic, Marseille Provence has appeared as a shelter port, welcoming 23 ships in lay up since March, and has made the safe repatriation of more than 6,500 passengers and crew possible. The cruise club has been working with the port, local and national authorities, as well as cruise professionals, to prepare the safe resumption of cruises in 2021 by implementing new health and safety protocols. Despite the pandemic, the port of Marseille has reaffirmed its commitments towards a greener cruise activity. Shore power is still under development for ferries, ropax vessel and cruise ships. It is planned to equip four berths by 2024 with shore power system, able to connect two cruise ships simultaneously, supplied by sustainable electricity. Also, the first two LNG bunkering operations by barge have been made in 2020 with the Costa Smeralda paving the

way for more to come in the next years. Thanks to the incredible diversity of the Marseille Provence's territory, the cruise club has also been working on more sustainable and eco-friendly shore excursions with local professionals. Cruise guests will enjoy open air tours, hiking, cycling or diving in one of our three national and regional natural parks, and meet with local winemakers, artists, etc. Marseille Provence still benefits both from excellent port and ship repair facilities, and good international air, rail and road access. The Marseille Provence Cruise Terminal can handle up to six ships simultaneously with no size restrictions while the J4 terminal, in the city center, is dedicated to smaller ships. Chantier Naval de Marseille operates three dry docks including the no.10, the largest dry dock in the Mediterranean.

Must see tourist attractions

- Notre-Dame de la Garde Basilica
- Saint-Victor Abbey
- Old Harbor
- Old Town
- Museum of European and Mediterranean Civilisations

<p>Maximum ship dimensions for berth Length: MPCT (M): no limit, Joliette (J4): 210mtr Width: no limit Draught: M:14.5mtr, J4: 6.8mtr</p> <p>Anchorage Available: yes Ship tenders allowed: yes Tugs available: 2 or 3</p>	<p>Tidal movement/range: >0.5mtr</p> <p>Quays Total number of quays: M: 7 quays, J4: 1 quay Quay depth: M:14.5mtr, J4: 7mtr Passenger terminals: 6</p> <p>Distances/Transportation City centre: M: 8km (15min), J4: 0.5km</p>	<p>Airport: 20km (20min) Free shuttle service to city: on peak days</p> <p>Traffic Total cruise passengers 2019: 1.865.000 Total cruise calls 2019: 497 Total cruise lines 2018: 31 Turnaround port: yes</p>
--	---	--

Mailing Address

Marseille Provence Cruise Club
Palais de la Bourse
CS21856
F13221 Marseille cedex 01

E team@marseille-cruise.com
W www.marseille-cruise.com
P +33 6 73 86 53 72

Main Contact

Jean-François Suhas
President
E team@marseille-cruise.com





Port Network Authority of THE STRAIT, ITALY Messina / Milazzo / Reggio Calabria

THE PORTS OF THE STRAIT, where culture meets the sea. The Ports of the Strait include the geographic area that brushes against Sicily's ports of **Messina**, **Milazzo** and Calabria's port of **Reggio Calabria**; this area is known as 'Strait', which is a strategic inlet that connects Eastern Mediterranean with Western Mediterranean. It has been the subject of legends and myths since ancient times. The area is mainly devoted to tourism, thanks to its rich culture, crystal-clear water and important cooking, religious and folk traditions. The Ports of Messina, Milazzo and Reggio Calabria are located near the heart of the cities, and therefore they give tourists the chance to reach on foot the most remarkable places from historical and cultural points of view and walk along the main streets, which are a few meters away from the landing area. Furthermore, the cruise wharfs are directly connected to railway and bus stations, from which it is possible to reach Catania and Reggio Calabria airports as well as the most impressive tourist places. Messina was built around its harbour,

which has always played a decisive role in the Mediterranean Sea. This bright city offers a lot of itineraries and places to visit: the Cathedral and its astronomical clock, the Museum with some masterpieces by Antonello da Messina and Caravaggio, many churches and several beautiful medieval fountains, the 16th-century forts, sophisticated Art Nouveau monuments, the sea of the Strait and unique naturalistic sites. Milazzo is a charming little town on the Tyrrhenian coast, lying at the beginning of a peninsula stretching towards the Aeolian Islands. Here you will find old churches, Palazzi and the fortified Citadel which stands dramatically on the ruins of the primitive Greek, Roman and Byzantine settlements. Ancient origins of Reggio Calabria date back to the second half of the seventh century BC. The whole territory is rich in history, monuments and art, as it was for many years a land of transit and was subject to the conquest of many cultures who have left important remains. Outstanding artefacts and one of the symbols of the city are the Greek Bronze Statues of Riace, housed in the National Archaeological Museum.

Must see tourist attractions

- Messina city centre and Regional Museum
- Milazzo and the fortified Citadel
- Reggio Calabria and Greek Bronze Statues of Riace
- Taormina
- Etna

PORT FACTS

Maximum ship dimensions for berth

Length: over 300mtr (ME), up 220 (MI); up 300 (RC)

Width: no limit

Draught: 12mtr (ME), 9 (MI), 11 (RC)

Anchorage

Available: yes

Ship tenders allowed: no

Tugs available: yes

Tidal movement/range: 0.6mtr

Quays

Total number of quays: 5 (ME), 1 (MI), 3 (RC)

Total length of quays: 1.200mtr (ME), 220 (MI), 670 (RC)

Quay depth: 8-12mtr

Passenger terminals: 1

Distances/Transportation

City centre: port are in the city centre

Airport: Reggio Calabria; Catania

Free shuttle service to city: not necessary

Traffic

Total cruise passengers 2019: 422.732 (ME), 800 (MI), 650 (RC)

Total cruise calls 2019: 170 (ME), 2 (MI), 2 (RC)

Total cruise lines 2019: 25 (ME), 2 (MI), 2 (RC)

Turnaround port: partial turnaround

Mailing Address

Port Authority of the Strait of Messina

Via Vittorio Emanuele II, 27
98122 Messina Italy

W www.porto.messina.it

Main Contact

Cristiana Laura
Promotion and External
Relation Dept. Manager



E laura@porto.messina.it

P +39 0906013201

F +39 090710120



Monaco

The Hercules Port in Monaco, is a natural bay at the foot of the ancestral rock of the princes of Monaco.

It is one of the few, if not the only deep-water port of the French Riviera.

It was used as a trading port by the Greeks and Romans but had the disadvantage of being poorly sheltered from the easterly winds. This prompted the erection of two piers in the early twentieth century which went some way to providing better protection.

More recently, at the instigation of HRH HSH Prince Rainier III, studies were conducted in the 1970s to better protect the stretch of water by placing, before the two existing piers, a new sea wall and a lee breakwater intended to provide the port with full protection, from the swells of the eastern sector.

Must see tourist attractions

- Camino of Monte-Carlo (10min walk)
- Old town with Prince's Palace (15min by bus)
- The Oceanography Museum (15min by bus)
- The Exotic Garden (20min by bus)
- Discover the city by train (daily 30min duration)

Maximum ship dimensions for berth

Length: 300mtr

Width: no limit

Draught: no limit

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: no

Tidal movement/range: 1mtr

Quays

Total number of quays: 1 longside – stern to quay

Total length of quays: 352mtr

Quay depth: 7.5mtr

Passenger terminals: 2

Distances/Transportation

City centre: 500mtr

Airport: 20km

Free shuttle service to city: Buses, Electric

Traffic

Total cruise passengers 2019: 183.468

Total cruise calls 2019: 163

Total cruise lines 2018: 22

Turnaround port: yes

Mailing Address

Societe d' Exploitation des Ports de Monaco

30, Quai Hironnelle

98000 Monaco

E info@ports-monaco.com

W www.ports-monaco.com

P +377 97 77 30 00

Other Contact

Colette Borgheresi

Cruise Manager

E cborgheresi@ports-monaco.com



Main Contact

Olivier Lavagna

Technical & Operational Manager



E olavagna@ports-monaco.com

P +377 9777 3000

F +377 9777 3001



Motril-Granada

We will drive from Motril, 0 metres above the sea level, to Granada, 800 metres above the sea level, in just 40 minutes, through an ancient Arab road that is currently a highway. In our tour we will see cliffs and natural steps between water and mountains. We will enjoy a panoramic view of the Sierra Nevada and we will see on its hillsides La Alpujarra on one side and the Valle de Lecrín on the other side, where there are several places with a typical Andalusian flavour. Granada is one of the most important cities in the world for its history and culture. It offers many interesting places to visit, including the Alhambra Palace, the most visited place of interest in Spain. Motril enjoys an exceptional micro-climate with 320 days of annual sunshine and a mean annual temperature of 20°C that permits to enjoy its maximum-quality-awarded beaches throughout the year.

In a bunch of minutes we can reach a wide range of welcoming and enchanting places from Motril, and we can enjoy the area's rich gastronomy too: we can see a breathtaking landscape of Las Alpujarras, lovely villages such as Lanjarón, Órgiva, Pampaneira, Bubión or Trevélez, each one of them has important gastronomic traditions. Closer to the Port we can find coastal towns such as Salobreña, Almuñécar, and Vélez de Benaudalla, where we can find a remarkable number of wineries that produce modern internationally-awarded wines. In this area we can find wonderful beaches, many of them still wild. Motril is a complete tourist destination: it has a millennium-old culture based on the production of sugar, a wide sport offer on land, sea, air and snow, and an exquisite gastronomy based on tropical fruits, fish and seafood.

Must see tourist attractions

- Alhambra Palace and Garden
- Alpujarras Mountain drive
- Gastronomy Experience: Wine cellar, Subtropical fruits Plantation, & Olive Tour
- Monumental city of Granada
- Motril Route The sweet Gold: sugar cane

PORT FACTS

Maximum ship dimensions for berth

Length: 860 Dique Dock

Width: 12

Draught: 12

Anchorage

Available: yes

Anchorage distance from the pier/terminal or tender moored: 1 mile

Ship tenders allowed: by required

Compulsory port tenders: No

Quays

Total number of quays: 2

Total length of quays: 967 Poniente + Dique

Quay depth: 12m Dique; 6,4m Poniente

Passenger terminals: no

Distances/Transportation

City centre: 3km

Airport: Granada 75km, Malaga 108km, Almeria 120km

Free shuttle service to city: available

Traffic

Total cruise passengers 2019: 9.413

Total cruise calls 2019: 32

Total cruise lines 2018: 10

Turnaround port: no

Mailing Address

Port Authority of Motril
Recinto portuario s/n
18613 Motril (Granada)

E info@apmotril.com

W www.apmotril.com

P +34 958 601 207

Other Contact

Francisco José González-Méndez Herrera
General Manager Port Authority of Motril

E direccion@apmotril.com

P +34 958 601 207

F +34 958 601 23



Main Contact

Lorenzo Vera Franco
Commercial
Development Manager
Motrilport Granada

E lvera@motrilport.com

W www.linkedin.com

P +34 650 938 642

F +34 958 601 234





Port Network Authority of CENTRAL TYRRHENIAN SEA Naples / Salerno / Castellammare di Stabia

The Port Network Authority of the Central Tyrrhenian Sea includes the ports of Naples, Salerno and Castellammare di Stabia.

The Port of Naples is positioned in a privileged location, just in the centre of the city nearby the archaeological sites of Pompeii, Herculaneum and Flegrean Fields, as well as the wonders of Sorrento and the renowned islands Capri, Ischia and Procida (declared Italian Capital of Culture 2022). Since ancient times, the city of Naples combines art, history and tradition. Nowadays, the city welcomes the most beautiful cruise ships in the Mediterranean Sea, providing them with fast and multi-functional services. Cruise ships dock at the Molo Angioino pier, where the Maritime Station is located. The imposing building, which mixes Classicism with Inter-war Modernism, was built between 1933 and 1936 when Naples was considered a key port for liner traffic in the Mediterranean Sea. Over the course of time, the Maritime station has been restructured in order to host the new big ships that accommodate more than 1 million cruise passengers annually, ensuring high standards of reception and services. On the other side, the new Passenger

Terminal is located just few steps away from the centre of Salerno with the brand-new Maritime Station designed by the architect Zaha Hadid. Salerno is a modern and welcoming city with a beautiful landscape, filled with historical, cultural and archaeological values. As proof of its extraordinary international heritage, the renowned Amalfitan Coast with 37km of coastline from Vietri sul Mare to Positano, the National Park of Cilento and Vallo di Diano with the Archaeological areas of Paestum and Velia and the Archaeological areas of Pompeii, Herculaneum and Torre Annunziata, have been declared "World Heritage Site" by UNESCO. The Port of Castellammare di Stabia, thanks to its proximity to the Sorrento Coast and the archaeological sites of Ercolano and Torre Annunziata, since 2008 has been attracting more and more the docking of small cruise ships. The privileged position of the town and the proximity to major tourist attractions has allowed, at the same time, the increasing presence of pleasure boats. The Port of Naples is a recipient of the Biosafety Trust Certification by RINA.

Must see tourist attractions

- Pompeii (20min by bus)
- The old city of Naples (5km walk from port)
- Phlegrean Fields (25min by bus)
- Caserta Royal Palace (20min by bus)
- Amalfitan Coast from Salerno (5min by bus, 10min by boat)

Maximum ship dimensions for berth

Length: 290-388mtr

Width: 35-40mtr

Draught: 38ft

Anchorage

Available: yes

Ship tenders allowed: no

Tugs available: yes

Tidal movement/range: 0.3-0.4mtr

Quays

Total number of quays: 5

Total length of quays: 1,100mtr

Quay depth: 19-38ft

Passenger terminals: yes

Distances/Transportation

City centre: port is in the centre of city

Airport: Airoport of Capodichno – 10km

to Naples, 50km to Salerno

Free shuttle service to city: yes

Traffic

Total cruise passengers 2019: 1.454.023

Total cruise calls 2019: 526

Total cruise lines 2018: Naples: 36,

Salerno: 12

Turnaround port: Naples - 25% of traffic is turnaround

Transit port: Naples; Salerno;

Castellammare di Stabia.

Mailing Address

Federica Navas
Marketing – Customer
Care – Port of Salerno,
Port Network Authority
Central Tyrrhenian Sea
Via Roma, 29
84121 Salerno

E f.navas@porto.salerno.it
W www.adsptirrenocentrale.it
P +39 089 2588 225
M +39 329 089 4895



Other Contact

Barbara Casolla
Marketing – Customer
Care Manager – Port
Network Authority Central
Tyrrhenian Sea
Piazzale Pisacane
80133 Napoli

E b.casolla@porto.napoli.it
P +39 081 228 3281
M +39 329 317 8566



Main Contact

Tomaso Cognolato
CEO & General
Manager – Terminal
Napoli
Stazione Marittima – Int.
Porto
80132 Napoli

E t.cognolato@terminalnapoli.it
P +39 081 551 4448
M +39 337 164 7219





Odessa

Odessa is a large port and resort on the Black Sea coast, the industrial, scientific and cultural centre of Ukraine. Odessa passenger terminal is ideally located in the centre of the city close to the most important tourist sights. Numerous landmarks, a mild climate, an abundance of entertainment, suitable connections to the airport (8km), railway station (3km) and bus station (5km) attract tourists from every corner of the world. One of the symbols of Odessa, made famous in S. Eisenstein's film 'The Battleship Potemkin' are the Potemkin Stairs. The top step is 12.5mtr wide, and the lowest step is 21.7mtr wide giving the illusion of greater length. A person looking down the stairs sees only the landings whilst a person looking up sees only steps. The architectural style of Odessa is unique. The whole central part of the city is an architectural reserve, where the streets are the blend of Gothic and Classicism, Empire style and

the Baroque, Renaissance and Art Nouveau. Odessa is a 'world capital of humour and laughter'. It is here, nowhere else in the world on April Fools' Day since 1973 citizens and numerous guests of the city participate in the theatrical procession in the city streets and squares, effervescent humour festival Humorina. Odessa passenger terminal can simultaneously accommodate five vessels. The terminal includes a concert and exhibition hall, yacht marina, centre of underwater activity, Maritime Art gallery, Anchor Museum and St. Nicholas' church. Tourists are met with ceremonial music, modern air-conditioned buses and a variety of fascinating tours. Odessa offers you a wonderful world of art and architecture, bright sun and sparkling sea, yacht journeys and sea cruises. For a proper meeting with the Pearl of Ukraine we invite you to visit Odessa and hope it will leave a lasting impression and a desire to visit again.

Must see tourist attractions

- Odessa Opera House
- Deribasovskaya Street
- Potemkin Stairs, with the famous monument to the Duke de Richelieu
- More than 100 museums and galleries
- Catacombs – a section of three-levelled tunnels, 2,500km long, dating back to XIX-XX centuries

PORT FACTS

Maximum ship dimensions for berth

Length: 330mtr
Width: 33mtr
Draught: 11.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes

Quays

Total number of quays: 5
Total length of quays: 1.070 mtr
Quay depth: 7.3 – 11.5 mtr
Passenger terminals: 1

Distances/Transportation

City centre: 300-400mtr
Airport: 8km
Free shuttle service to city: it's walking distance; available upon request

Traffic

Total cruise passengers 2019: 750
Total cruise calls 2019: 1
Total cruise lines 2018: 3
Turnaround port: no

Mailing Address

Odesa Sea Port Authority
1 Mytna Square
65026 Odessa Ukraine

E office@ods.uspa.gov.ua
W www.port.odessa.ua

Other Contact

Julia Strikh
External Relations
Department

E syi@ods.uspa.gov.ua
P +38 (048) 729 3490



Main Contact

Denis Pavilianiti-Karpov
Deputy General
Manager on operation
services

E kdvd@ods.uspa.gov.ua
P +38 (048) 729 3600
F +38 (048) 729 3627





Port Network Authority of THE WESTERN SICILIAN SEA, ITALY Palermo / Termini Imerese / Trapani / Porto Empedocle

Must see tourist attractions

- City tour Arab-Norman 11/12th Century, Massimo Theatre (Palermo)
- Park of Himera (Termini Imerese)
- Erice and Mozia Island (Trapani)
- Agrigento's Valley of the Temples (Porto Empedocle)
- Stair of the Turks (Scala dei Turchi) (Porto Empedocle)

From Arab-Norman mosaic to archeology, from Baroque to temples: these are Palermo, Termini Imerese, Trapani and Porto Empedocle. From traditions to the landscape. But not only. There is a new way of traveling in the western Sicily, both for those who already know it and for those who get there for the first time. Both for those who want to move on classic itineraries and for those who want to experience less usual routes in this island-continent that holds millennia of history and which owns a quarter of the Italian cultural heritage. This way is a non-standard, non-stereotyped, non-trivial trip. Once you disembark in Sicily you'll find out how Western Sicily is a really exciting story for everyone who comes from the sea. The Port System Authority of the Western Sicilian Sea – whose primary tasks are to direct, plan, coordinate and promote port operations and other commercial and industrial activities in the ports of Palermo,

Termini Imerese, Trapani and Porto Empedocle – is dedicated to continuous improvement and high-quality facilities to meet the increase in services and to strengthen the overall efficiency of its ports.

Maximum ship dimensions for berth
Length: Palermo (PA): 330mtr, Termini Imerese (TI): 350mtr, Trapani (TR): 286mtr, Porto Empedocle (PE): 230mtr
Width: PA: 42mtr, TI: 25mtr, TP: 25mtr, PE: 25mtr
Draught: PA: 11mtr, TI: 7mtr, TP: 9,5mtr, PE: 6,5mtr

Anchorage
Available: no
Ship tenders allowed: no
Tugs available: yes
Tidal movement/range: PA, TI, TP, PE: 0.3mtr

Quays
Total number of quays: PA: 5, TI: 2, TP: 2, PE: 3
Total length of quays: PA: 1359mtr, TI: 600mtr, TP: 600mtr, PE: 600mtr
Quay depth: PA: 11mtr, TI: 8mtr, TP: 7mtr, PE: 7mtr
Passenger terminals: PA: 1, TI: 0, TP: 1, PE: 0

Distances/Transportation
City centre: PA: 500mtr, TI: 1km, TP: in city centre, PE: 150mtr
Airport: PA: 25km (Punta Raisi), TI: 70km (Punta Raisi), TP: 15km (Birgi), PE:

160mtr (Punta Raisi)
Railway Station: PA: 1.5km, TI: 2km, TP: 1km, PE: 3km
Free shuttle service to city: no

Traffic
Total cruise passengers 2019: PA: 501.281
Total cruise calls 2019: PA: 160
Total cruise lines 2018: PA: 25, TI: 2, TP: 17, PE: 6
Turnaround port: PA: yes, TI: no, TP: no, PE: no

Mailing Address

Port System Authority of the Western Sicilian Sea
 Ports of Palermo, Termini Imerese, Trapani and Porto Empedocle
 Via Piano dell'Ucciardone, 4
 90139 Palermo
 Italy

W www.adspalermo.it

Other Contact

Margherita Bruno
 Promotion &
 Communication Dept

E margherita.bruno@portpalermo.it
 P +39 0916277440



Main Contact

Daniela Mezzatesta
 Promotion &
 Communication Dept
 Manager

E daniela.mezzatesta@portpalermo.it
 P +39 0916277317





Patras

The harbour of Patras is a multi-functional port, located in the city centre and within a few minutes-walk to the main places of interest and the shopping district. Numerous architectural and historical monuments, a mild climate, an abundance of entertainment, railway and bus stations as well as banks and post office are within five minutes walking distance. Situated inside the passenger terminal building are cash machines, international phones, internet services and travel agencies, cafe, restaurant and duty-free shops.

The region has many competitive advantages and is uniquely suited as a cruise and yachting destination, as it offers many alternative forms of tourism such as archaeological, religious, natural, culture, etc., thus ensuring variety and diversity.

Patras is a favourite holiday destination, for both those in love with its sun and sea, and for those seeking an active, sensually thrilling holiday. The port offers facilities for the supply of ships with water and telephone connections,

while it currently arranges the provision of free internet access (hot spot). The authorities also provide fire safety measures, through a special fire station operating in the port 24/7, with two fireextinguishing ships. Hoists, forklifts, cranes and an O.L.P.A. bus for transport within the port are available.

The welcoming events of the O.L.P.A. SA testify to the sense of hospitality and responsibility all stakeholders feel, as well as to the importance of cruise tourism for the port. Tourism is linked to Greece's age-old civilisation. Patras is the third largest and one of the most important cities in the country. The capital of Achaia is the most important commercial, industrial, maritime, transportation and tourist centre of the whole region.

Located in the centre of the cultural triangle of Delphi-Olympia-Epidauros, it is the ideal starting point for excursions to the country's most important archaeological sites, satisfying even the most demanding visitor. It has a unique charm, an attractive layout and many important buildings.

Must see tourist attractions

- The New Archeological Museum
- St. Andrew Byzantine Church
- The Roman Odeon
- The Castle
- Achaia Clauss Winery

Maximum ship dimensions for berth

Length: 340mtr
Width: no limit
Draught: 10.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.75mtr

Quays

Total number of quays: 3
Total length of quays: No 14-15 – 373mtr, No 16 – 219mtr, No 13 – 179mtr
Quay depth: 10.5mtr
Passenger terminals: 1

Distances/Transportation

City centre: port is in city centre
Airport: Araxos (30min by coach)
Free shuttle service to city: yes

Traffic

Total cruise passengers 2019: 1.219
Total cruise calls 2019: 2
Turnaround port: no

Mailing Address

Patras Port Authority S.A.
Port Services Building, South Port
26333 Patras Greece
Tel: +30 2610 365 135
Fax: +30 2610 365 134

E info@patrasport.gr
W www.patrasport.gr

Main Contact

Tsonis Panagiotis
Managing Director,
Executive Member



E manager@patrasport.gr
P +30 261 0365 112
M +30 695 6651 001



Piraeus

Piraeus Port Authority S.A., established in 1930, has the management and operations of Piraeus Port, the largest port in Greece and one of the largest ports in the Mediterranean. The country's geographical position makes it an ideal Gateway and Distribution Center especially between Asia and Central & Eastern Europe. The Piraeus port with its ongoing investment plan aims within the next five years to be established as the main Gateway of cargoes from/to China or Far East to/from Central Europe and the Balkan countries, as a HUB for combined transport of cargoes re-distributing by road, rail and sea to the EMEA region, and as a main Cruise center in the East Mediterranean. The cruise port of Piraeus, with approximately 1 million cruise passengers every year, its typical Mediterranean climate with

extended periods of sunshine throughout most of the year, is an ideal hub for reaching the market center of Athens and the famous Parthenon as well as various tourist attractions in the East Mediterranean including several islands such as Santorini and Mykonos. Piraeus Cruise sector is certified with ISO 9001:2015 and ISO 14001:2015 by Lloyd's Register Quality Assurance. Piraeus Port has also been awarded with the title ECOPORT by ESPO and implements an integrated environmental management certified according to the European Environmental System focused in port sector: PERS (Port Environmental Review System).

Must see tourist attractions

- Acropolis/Parthenon (11km) – Unparalleled ancient architecture
- Marathon (42km) – the site of the famous battle and the beginning of the Marathon Road
- Sounion (80km) – The temple of the Sea God Poseidon at a breathtaking site
- Epidavros (150km) – Ancient Theatre
- Delphi (174km) – The “Centre of the World”

Maximum ship dimensions for berth

Length: 300mtr
Width: no limit
Draught: 8.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes 2x30 tons bollard pull
Tidal movement/range: 0.4mtr

Quays

Total number of quays: 9-11 vessel berths
Total length of quays: 2.800mtr
Quay depth: max 10mtr
Passenger terminals: 3 air conditioned Passenger Terminals of 15.000m2 with 20 X-ray machines

Distances/Transportation

City centre: port is in the centre of

Athens

Airport: Athens International Airport 49,7km (43min drive)
Free shuttle service to city: Free shuttle bus service within the cruise port
Traffic
Total cruise passengers 2019: 1.098.091
Total cruise calls 2019: 622
Total cruise lines 2019: 42
Turnaround port: Yes

Mailing Address

Piraeus Port Authority S.A.
 10 Akti Miaouli Str.
 18538, Piraeus, Greece

E commercial@olp.gr
W www.olp.gr
P +30 210 4550 263
F +30 210 4550 180

Other Contact

Artemis Flori
Strategic Planning & Marketing

E artemis.flori@olp.gr
P +30 210 4550 283
F +30 210 4550 180



Main Contact

Rony Chen
Deputy Manager, Strategic Planning & Marketing

E rony.chen@olp.gr
P +30 210 4090 507
F +30 210 4550 180





Portimão

Managed by the Ports of Sines and the Algarve Authority, the Port of Portimão is located in the heart of the Algarve, Portugal's most famous holiday destination, offering stunning beaches, lovely weather and beautiful landscapes. It is a natural safe harbour, in-between the Atlantic and the Mediterranean routes, uniting sun, entertainment, sports and excellent gastronomy. The Port of Portimão offers -8m for the reception of vessels up to 210m l.o.a. The cruise terminal has capacity to embark 1000 passengers per hour, and offers a parking area as well as a shuttle to the city's centre every 15 minutes. Services like fresh water, power supply, bunkering and wastes reception are also available. There are also a series of services available to passengers, such as check-in facilities for passengers and luggage; passport control; Bar/ Coffee Shop with terrace; Duty Free

shop; Tourist Information Office; Handicraft Shop offering a wide range of regional products; vending machines; ATM; toilets; and public phones.

The Port of Portimão is located on the route to the Mediterranean Sea, just one night sailing distance to Lisbon. The cruise terminal is located in the city centre, near excellent beaches, hotels, shopping, dining and entertainment, an attractive beginning and end to any cruise experience.

Portimão offers unique experiences such as diving at the largest single artificial reef structure in the world of four warships deliberately sunk; swimming with dolphins; driving/ track experiences at Autodromo do Algarve; and skydiving. Just 5 minutes away from the city centre or from Praia da Rocha, the Port of Portimão is the gateway to this fantastic destination.

Must see tourist attractions

- Portimão city centre (5min)
- Praia da Rocha (5min)
- Fishing village of Alvor (10min)
- Arabe city of Silves (20min)
- Cape S.Vincent (45min)

PORT FACTS

Maximum ship dimensions for berth

Length: 215mtr
Width: no limit
Draught: 8mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 2mtr

Quays

Total number of quays: 1
Total length of quays: 330mtr
Quay depth: 9mtr CD
Passenger terminals: yes

Distances/Transportation

City centre: port is in the centre of Portimão
Airport: 60km (45 minutes motorway

drive)

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2019: 22.861
Total cruise calls 2019: 57
Total cruise lines 2018: 19
Turnaround port: no

Mailing Address

APS – Administração dos Portos de Sines e do Algarve, SA
Apartado 16 | EC Sines
7521 – 953 Sines Portugal

E geral@apsinesalgarve.pt
W www.apsinesalgarve.pt

Other Contact

Ana Rita Rosa
Communication

E ana.rosa@apsinesalgarve.pt
P +351 269 860 642
F +351 269 860 690



Main Contact

José Luís Cacho
CEO

E geral@apsinesalgarve.pt
P +351 269 860 618
F +351 269 860 690





Portofino

Portofino is located in the Ligurian Riviera, about 40 Km from Genova and it is considered one of the prettiest places in the world and one of the most famous and glamorous harbours.

Portofino is the resort of the rich and the famous, the place to be seen. It is a typical half moon shaped fisherman village with beautiful pastel houses around the small harbor with just over 400 permanent residents. But that all changes during the summer when the sun is shining and yachts, mega yachts and cruise ships start coming.

There are many restaurants, shops, jewellery boutiques, art galleries and clothing stores for all tastes, ages and wallets. It is a very appealing place, the square, the harbour, the architecture. It is a great destination for cruisers.

Many excursions are available in Portofino like half day tour of la

piazzetta, Castello Brown, San Martino and San Giorgio Churches, the lighthouse, the natural park, boat trips to San Fruttuoso.

A popular tour when visiting Portofino is hiking in the Portofino Regional Park: Portofino is not only a picturesque village; it's also a Regional Park that includes the Portofino Promontory. It's an area rich in biodiversity, it is a paradise of Mediterranean vegetation that can be explored hiking an extensive network of trails.

Hiking is for sure one of the best things to do in Portofino: it is possible to hike all year round on the magnificent coastal paths that run like balconies overlooking the coast or in the forests of the interior and the higher areas that provide shade during the hotter months. It's a walk in a unique environment both for the flora and for the geological conformation.

Must see tourist attractions

- Main Piazza: Italian historical site filled with cafes, shops and art galleries
- Castello Brown: Ancient castle with breathtaking views
- San Martino and San Giorgio churches: hosts of important paintings and sculptures
- Portofino Lighthouse: stunning views over the Gulf
- Portofino Natural Park: for the adventure lovers

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: no

Quays

1 ferry boat pier 25mtr

2 floating pontoons (12mtr each)

naturally conformed for ships tender reception

1 quay divided into 2 sides (55mtr and 45mtr) for ship tenders

Distances/Transportation

City centre: 200mtr

Airport: approximately 50km from Portofino to Genoa Airport

Free shuttle service to city: walking distance to Portofino. For Genova, available upon request!

Traffic

Total cruise passengers 2019: 64.152

Total cruise calls 2019: 96

Total cruise lines 2018: 21

Turnaround port: no

Mailing Address

Portofino Servizi Turistici

Via Roma, 35

16034 Portofino (Ge)

Italy

E info@marinadiportofino.com

W www.marinadiportofino.com

P +39 0185 269 580

Other Contact

Giancarlo Linari

Director

E info@marinadiportofino.com

P +39 0185 269 580



Main Contact

Giorgia Collalti

Marketing and Sales Manager

E g.collalti@marinadiportofino.com

portofino.com

P +39 0185 269 580





Port-Vendres

Welcome to the Mediterranean Pyrenees, the 'Mar i Munt' (Sea & mountain in Catalan) such a charming destination.

A perfect match of the spectacular view of the Pyrenees foothills, intimacy of the Côte Vermeille coves, the beauty and diversity of the Mediterranean's sea bed and the rich history due to the closeness of the Spanish border, a real treasure to discover.

"Mar" the côte vermeille and "munt" the Alberes: a unique landscape where the foothills of the Pyrenees plunge down into the Mediterranean sea.

Take advantage of your stay to admire our terraced vineyards above the Paulilles cove, visit Elne splendid city Illiberis, discover the riches of the Alberes massif and the craftsmanship that made its history. With family or friends, the territory

along the border with Spain can be discovered on foot, by bike or by train, as did our illustrious painters and sculptors of the early 20th century.

Collioure, pearl of the catalan coast has always been the source of inspiration for all sorts of artists. Picasso, Matisse, Derain, Dufy and many others set up their easels here and immortalized the small Catalan harbor in their works. With approximately thirty galleries and numerous artists from the entire world, Collioure still is the City of painters.

Don't forget to take a tour of Port-Vendres (or port of Venus), then relish the surprise of Cerbère, an authentic French village of the Côte Vermeille, the most southern village in France.

#leplusbeauportdumonde

Must see tourist attractions

- Cloître-Cathedrale & Maternite Suisse a Elne
- Cloître St Genis des Fontaines
- Site de Paulilles Port Vendres

PORT FACTS

Maximum ship dimensions for berth

Length: 155
Width:
Draught: 8.00

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range:

Quays

Total number of quays: 2
Total length of quays: 400m
Quay depth: 8.50
Passenger terminals: yes

Distances/Transportation

City centre: yes
Airport: K: PERPIGNAN 30km
Free shuttle service to city: yes

Traffic

Total cruise passengers 2019: 2813
Total cruise calls 2019: 11
Total cruise lines 2019: 0
Turnaround port: no

Mailing Address

Port of Port-Vendres
BP 37
66664 PORT-VENDRES CEDEX,
France

W www.cruises-cotevermeille.com /
www.tourisme-pyrenees-mediterranee.com

Main Contact

Marc Bernadi
Chargé de mission
Croisières Yachting
Evènementiel



E m.bernadi@pyrenees-orientales.cci.fr
P + 33 (0) 623 602 585



Rijeka

In the very center of Kvarner Region lies Rijeka, one of Croatia's largest towns. Rijeka and its ring have everything that a first-rate tourist region needs: landmarks, rich cultural programs, entertainment, fabulous beaches, romantic towns and villages and stunning nature. Rijeka provides ample opportunities for amusement, relaxation and urban exploration. More than that Rijeka is a great place for a business event or sports training. Here you will find everything you have been looking for and much more.

Rich in history and tradition, located where the mountains meet the sea, Rijeka and the ring are more than just a historic attraction; Rijeka has numerous restaurants and bars, night clubs and various art and other types of events taking place here will suit every type of traveller. Under the watchful eye of the Trsat fortress and the oldest shrine dedicated to Our

Lady in Croatia, with a Franciscan monastery, a church and the famous chapel of votive gifts, lies the city of Rijeka, a maritime and carnival centre.

The area also provides great opportunities for culinary pursuits, featuring excellent wine and locally-grown produce. It is sufficient to say that a famous dry sparkling wine used to be produced from grapes harvested on Krk Island area. These are amazing vineyards with strong vines that have persevered owing to the exceptional dedication of the local vintners.

Rijeka and his ring has plenty of everything: entertainment, attractions and natural beauty. Here one can enjoy the seaside throughout the day and spend a day in nature, and in the evening go out and explore the exciting life of this vibrant town booming with energy.

Must see tourist attractions

- Town's central promenade – Korzo
- Trsat Castle & the Shrine of Our Lady of Trsat
- Gorski Kotar – wooded hinterland
- Zagreb – Croatian capital
- Kvarner Islands & Istria – Land of history

Maximum ship dimensions for berth

Length: 360mtr
Width: no limit
Draught: 10.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: from +1.2mtr to 0.5mtr

Quays

Total number of quays: 3
Total length of quays: 880mtr
Quay depth: 5-11.3mtr
Passenger terminals: 1

Distances/Transportation

City centre: 300-800mtr
Airport: 24km
Railway Station: 1.5km
Taxi and bus shuttles available: yes

Traffic

Total cruise passengers 2019: 41.137
Total cruise calls 2019: 24
Total cruise lines 2018: 9
Turnaround port: yes

Mailing Address

Port of Rijeka Authority
 Riva 1
 51000 Rijeka
 Croatia

E rijeka.gateway@portauthority.hr
W www.visitrijeka.eu /
 www.portauthority.hr

Other Contact

Nikola Rodin, B.Sc
Cruise Manager
Assistant

E nikola.rodin@port
 authority.hr
P +385 51 351 152
M +385 99 5895 725



Main Contact

Rajko Jurman, Capt.
Commercial &
Operational Dept.
Head of Commercial
Dept.

E rajko.jurman@portauthority.hr
P +385 51 351 152
M +385 98 375 958





SARDINIAN PORTS Cagliari / Olbia / Porto Torres / Golfo Aranci / Oristano

The Port of Cagliari (main Cruise Port in Sardinia) is located in the center of the Mediterranean sea. Because of its position, it has been a fundamental commercial and strategic bond for more than 2,000 years. Funded by the Phoenicians, then influenced by the Carthaginians and the Romans, it has kept for centuries the capacity for constant development and improvement. The abundance of experience and tradition is nowadays guided by the Port Authority, that develops and promotes activities stressing the importance of quality, integration and innovation. Seven doors in a paradise surrounded by the sea. Seven ports at the centre of the world. In balance with identity, traditions, innovation, culture and nature. Sardinia, a land where places of beauty weave together with environmental, cultural, economic and social sustainability. Every place, on the coast or inland, is a fascinating discovery, which

transforms tourism to build a unique experience, for a simple vacation or for your entire life. Every year it is the destination of choice for ten million visitors (cruise passengers exceed 600,000) Sardinia combines four dimensions: nature excellence, food quality, longevity, sustainable innovation. Anyone who reaches the Island by sea, by ferry or cruise ship, through the ports of Cagliari, Olbia, Porto Torres, Golfo Aranci, Oristano is hosted on an island that reveals treasures and creates everlasting memories.

Thousands of years of history, that are evident through the archaeological sites and monuments. Precious traditions of unique handicrafts, handed down from through generations revealing deep and magical stories of an island where is possible to find, simply in food and lifestyle, the elixir of life. A timeless and boundless land, that generates positive vibrations that Sardinians are happy to instil in everyone who decides to visit it.

Must see tourist attractions

- Cagliari city centre and the old town "Castello"
- Poetto Beach
- Olbia and Porto Torres old town centre (5min on foot)
- Beaches: 3km from Olbia, 5km from Porto Torres, 100mtr from Golfo Aranci
- Porto Cervo (31km from Olbia, 33km from Golfo Aranci)

Maximum ship dimensions for berth

Length: Cagliari (C): 450mtr, Olbia (O): 275mtr, Golfo Aranci (G): upto 350mtr in next 5 years, Porto Torres (P): 330mtr, Oristano (Or): 500mtr

Width: no limit

Draught: C: 5-12mtr, O, G, P: 8-11mtr

Anchorage

Available: C: 14, O, P, Or: no; G: yes

Ship tenders allowed: yes

Tugs available: C: 4, O, G, P: yes

Tidal movement/range: C: 0.2mtr

Quays

Total number of quays: C: 12, O: 5, G: 1 + anchorage, P: 5

Total length of quays: C: 5,813mtr, G: 230mtr

Quay depth: C: 1.6mtr, O: 9-9.5mtr, G: 8mtr, P: 8-12mtr, Or: 11mtr

Passenger terminals: C: yes, operated by Cagliari Cruise Port, O: 1, G: 1, P, Or: no

Distances/Transportation

City centre: C: 100mtr, O: 1km, G:

800mtr, Or: 18km

Airport: C: 7km, O: 3km, G: 20km, P: 35km, Or: 92km

Free shuttle service to the city: C, O, P: yes, G, Or: no

Traffic

Total cruise passengers 2019: 481.924

Total cruise calls 2019: 215

Turnaround port: C: no, O, G, P: yes for Costa Crociere and MSC

Mailing Address

Autorità di Sistema Portuale del Mare di Sardegna

Molo Dogana – Porto di Cagliari
09123 Cagliari

E marketing@adspmaredisardegna.it

W www.adspmaredisardegna.it

Main Contact

Valeria Mangiarotti
Marketing Manager



E mangiarotti@adsp

maredisardegna.it

P +39 070 67 953 311

F +39 070 67 953 345



Sète

Sète, 'the singular island' Nicknamed, "Little Venice of Languedoc" due to its many canals, Sète is a destination renowned for its charm. Picturesque, authentic and lively, the town not only has all the amenities required to cater for its annual 400,000 holidaymakers and 45,000 residents, but also everything needed to entertain them, with numerous restaurants, museums and other places of interest. The Sète stopover provides you with several possible berths in secure and video-monitored areas (fenced and gated): Right in the heart of Sète, 250mtr from the town centre: quai du Maroc (for ships up to 125mtr) and quai d'Alger (for ships up to 200mtr). Here guests are received at a bright, attractive, air-conditioned cruise terminal, offering Wi-Fi hotspots, a tourist information office, a store and currency exchange facilities. There is parking available for 12 tour coaches and a taxi stand. Brand new Masselin and H berths can welcome larger cruise ships, offering new guests the opportunity to discover the charm and authenticity of Sète,

'the singular island'. Masselin: up to 250mtr. H berth: no length limit. The port provides shuttle buses to the exit of the port (5 min). The pilot station is equipped with a ship maneuvering simulator.

With a wide variety of landscapes, traditions and features, the "Occitanie" region is an extraordinary haven to explore, discover and taste. Life is for enjoying in this bright, exciting region, where all the colors and contrasts of the South can be explored.

5 UNESCO World Heritage sites can be reached from Sète: Carcassonne, a magnificent medieval town; Pont du Gard, a Roman aqueduct; Canal du Midi; Gellone Abbey, Causses and Cévennes landscapes. And so much more: Medieval AiguesMortes and Pezenas, colorful markets, welcoming terraces, quaint villages and bustling towns: Narbonne, the home of Fauvism; lively Montpellier with its heritage city center and Roman Nîmes with its "Provençal" atmosphere, all bathed in the intense sunlight of the South of France.

Must see tourist attractions

- Montpellier/ Chateau de Flaugergues/ Chateau de L'Engarran (30min)
- Pezenas – Moliere's town/ Valmagne Abbey (30min)
- Canal du Midi (45min)
- The Pont du Gard – Roman aqueduct (60min)
- Carcassonne (75min)

Maximum ship dimensions for berth

Length: Quai d'Alger: 200mtr, Quai du Maroc:125mtr, M1, M2, M3: 240/250mtr, H berth: no limit

Width: no limit

Draught: Quai d'Alger: 7.4mtr, Quai du Maroc: 7.4mtr, Masselin: 10mtr, H : 13mtr

Anchorage

Available: yes, weather permitting

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: none

Quays

Total number of quays: 6

Total length of quays: 200+125+250+

250+250+475 = 1,550mtr

Quay depth: 7.4mtr, 10mtr, 13mtr

Passenger terminals: 1

Distances/Transportation

City centre: 200mtr

Airport: 30 minute drive (highway)

Free shuttle service to city: yes, except from downtown cruise terminal

Traffic

Total cruise passengers 2019: 111.837

Total cruise calls 2019: 69

Total cruise lines 2018: 20

Turnaround port: no

Mailing Address

Sete Cruise Club

Port Sud de France

1 quai Philippe Règè – B.P. 10853

34201 Sete Cedex

W www.cruisesete.com

P +33 6 4843 0698

Main Contact

Arnaud Rieurtort

Business Development

Manager



E rieurtort.arnaud@port

sudfrance-sete.fr

P +33 6 1779 4494



Sibenik

The silhouette of the city is characterised by the Gothic Renaissance Cathedral St. James, built in 1434 and lying just underneath the fortress walls of the old area of Sibenik. At the end of 2000, the cathedral and the old city nucleus were designated UNESCO World Heritage sites. The cathedral and nearby renaissance town hall, other churches, palaces and the Prince's Palace, presently housing the County Museum, make up a beautiful town square of Croatian urban heritage. The city is lively with small streets leading to attractive squares where modern shops sit alongside the fine architecture of the old town. Only 10km from Sibenik is Krka National Park. In 2017 more than 1 million people visited the park and Roski Waterfall. Tourists can visit the island of Zlarin, famous for its coral; the island of Krapanj, famous for its

sponges; the Falcon centre, which is situated only 8km from the centre of Sibenik; Ethno village of Primosten Burni or Ethnoland Dalmati. National Park Kornati is the largest and densest archipelago in the Adriatic Sea. A network of countless islands and islets, the nature and sea – makes the Kornati Islands an attractive destination. "On the last day of the Creation God desired to crown his work, and thus created the Kornati Islands out of tears, stars and breath."- wrote George Bernard Shaw. Sibenik is the only town in Croatia with two UNESCO World Heritage Sites. The newest addition is the Fortress of St. Nicholas, built in the mid 16th century and located at the entrance to the St Anthony Channel, one of the strongest fortification objects on the Dalmatian Coast.

Must see tourist attractions

- The Cathedra lof St. James (Gothic Renaissance)
- 12th century Fort St. Michael
- Krka National Park
- Kornati National Park
- Ethnoland Dalmati

PORT FACTS

Maximum ship dimensions for berth

Length: 260mtr
Width: no limit
Draught: 9mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.6mtr

Quays

Total number of quays: 5
Total length of quays: 500mtr
Quay depth: 8-10mtr
Passenger terminals: no

Distances/Transportation

City centre: 300mtr walking distance
Airport: 50km
Free shuttle service to city: no

Traffic

Total cruise passengers 2019: 19.134
Total cruise calls 2019: 103
Total cruise lines 2018: 13
Turnaround port: no

Mailing Address

Port of Sibenik Authority
 Vladimira Nazora 53
 22000 Sibenik
 Croatia

E lucka-uprava-sibenik@si.htnet.hr /
 info@portauthority-sibenik.hr
W www.portauthority-sibenik.hr

Main Contact

Gordana Mrcela
 Marketing Specialist



E info@portauthority-sibenik.hr
P +385 22 218 001
F +385 22 200 362
M +385 91 2021 224



Souda / Chania

Souda port, is the main sea gateway of cruise destination Chania and also for western Crete. Located 7km away from the town of Chania, it lies along the north-western coast of the island of Crete in Greece. Cruise ships are welcome and may safely berth during the whole year, with no berth allocation problems. Souda port, considered as the safest port in Mediterranean Sea, is perfectly located with close access to the most popular ports of the area, Aegean Sea, Ionian Sea, Italy, Turkey, Middle East, North Africa. Currently under progression is a new passenger terminal of 2,000sq mtr, and a pier extension, in order to provide berth accommodation for at least 4 mid and mega vessels at the same time. During 2016, 148,000 cruise passengers visited the area of Chania on 86 calls by 14 different cruise lines. In 2017, more than

127,000 cruise passengers on 84 calls by 17 different cruise lines called at the port.

The town of Chania is a crossroad of religion and civilisation, offering fascinating historical & natural destinations.

The old town is an integral settlement with visible boundaries set by the walls surrounding it. It is possible for passengers with all levels of needs to visit Samaria Gorge and catering for those needs is foremost, in order to provide a unique opportunity for all to see Europe's greatest visible gorge. For beach lovers Elafonisi, Balos and Falasarna are awarded among the best beaches in the world.

Must see tourist attractions

- Old town and old port of Chania
- Local indoor market
- Ancient Aptaera
- Various beaches and villages
- Archaeological Museum, Maritime Museum, Castles, etc

Maximum ship dimensions for berth

Length: >300mtr
Width: unlimited
Draught: <= 12mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tidal movement/range: +/- 0.4mtr

Quays

Total number of quays: 4
Total length of quays: 1,470mtr
Quay depth: -9.4 mtr, -10 mtr, -12mtr
Passenger terminals: passengers station with facilities

Distances/Transportation

City centre: 7km
Airport: 15km

Free shuttle service to city: no, but city bus available with reasonable fare

Traffic

Total cruise passengers 2019: 265.956
Total cruise calls 2019: 132
Total cruise lines 2019: 18
Total cruise passengers 2018: 139.944
Total cruise calls 2018: 78
Turnaround port: no

Mailing Address

Harbour Management Organisation of Chania Prefecture
 24 Peridou Str.
 Chania, 73100
 Crete, Greece

E administration@ltnx.gr
W www.ltnx.gr

Other Contact

Souda Port Police
 Souda Port, Chania
 73100, Crete, Greece
P +30 282 1089 240



Main Contact

Stella Manioudaki
 Executive Director

E stelman@ltnx.gr
P +30 282 1083 230-40
F +30 282 1087 900





Split

Although Split is often recognised as a transport hub to the seductive nearby islands of Brac, Šolta, Hvar, Vis, Korkula and Lastovo, a well as to the numerous fascinating neighbouring natural and cultural heritage sites and alluring coastal resorts, the city itself, built around the 17-century-old palace of the Roman Emperor Diocletian, with the clear blue waters of the Adriatic Sea in the foreground and mountains in the background, is a charming and invigorating place to visit. Split is becoming a major cruise ship destination, with 260 cruise ship visits during the last year carrying 307,148 thousands passengers. The pedestrianised ancient UNESCO World Heritage-listed city core is easily accessible as the cruise port is located in the heart of Split. Just a few minutes after the ship's arrival, you can relax in the restaurants and cafes on the beautiful "Riva"

waterfront where the city meets the sea. A number of distinctive taverns and restaurants offer local gastronomic specialities such as prosciutto, sheep cheese, fish and stewed lamb or beef as well fine wines from the region of Dalmatia including Prošek, a traditional dessert wine.

The popular Marjan Forest Park, a hill near the city centre, boasts an amazing panoramic view of the Split peninsula and the islands of Brac, Hvar and Šolta. The charismatic shallow sandy Bacvice beach, where it is popular to play "picigin" – a unique and attractive local non-competitive ball game, is located in a bay next to the port. According to a report by the European Environment Agency, alongside Malta and Cyprus, Croatia has the best quality of bathing water on its beaches in Europe. The weather is warm and sunny for much of the year.

Must see tourist attractions

- Old City of Split core with Diocletian's Palace
- Marjan Hill – amazing panoramic view of Split and Islands
- Salona – ancient roman city ruins
- Trogir – picturesque historic small town
- Krka River National Park with magnificent waterfalls

PORT FACTS

Maximum ship dimensions for berth

Length: 350mtr
Width: no limit
Draught: 9.5mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.3-0.4mtr

Quays

Total number of quays: 10
Total length of quays: 1.518mtr
Quay depth: 10.5mtr
Passenger terminals: 1

Distances/Transportation

City centre: 200mtr walking distance
Airport: 20km
Free shuttle service to city: available

Traffic

Total cruise passengers 2019: 359.955
Total cruise calls 2019: 282
Total cruise lines 2018: 34
Turnaround port: no

Mailing Address

Lucka Uprava Split/Split Port Authority
 Gat Sv. Duje 1
 21000 Split
 Croatia

E lusplit@portsplit.hr
W www.portsplit.hr

Main Contact

Josko Berket Bakota
 Assistant General Manager



E jberket@portsplit.hr
P +385 21 390 222/390 212
F +385 21 390 239



Tangier

Tangier (Tanger) is a major port city in northwestern Morocco (North Africa) located at the entrance to Gibraltar Strait where Mediterranean Sea meets Atlantic Ocean. Tangier has been recognised for a long time in the world's imagination as a city of exchanges, cosmopolitan and mysterious. Known as the International city in the past, it is also one of the oldest Mediterranean cities, and it still keeps the traces of civilizations and cultures who have marked its history: Phoenicians, Romans, Carthaginian, Byzantine, Vandals, Arabs. Tangier was and still a famous destination of artists, singers, writers, European and American diplomats, and spies. The best way of discovering Tangier is by visiting the old town (Medina) and its Casbah, enclosed by 15th century ramparts: a distillation of the essential ingredients that make up the history of this mythical, cosmopolitan and unique city: The Grand Soccothe, Anglican St, Andrew's Church, Sidi Bouabid Mosque, The

Mendoubia, The cafés of Petit Socco, Dar Baroud, The Jewish cemetery, The Casbah Museum, The American Legation Museum, The tomb of Ibn Battouta and The caves of Hercules. Its region has also a set of undeniable touristic resources. Tourists have the privilege of enjoying the amazing Atlantic Ocean and the Mediterranean beaches as well as doing sport or visiting the authentic villages perched on the Rif Mountains and the vestiges of the old Phoenician or Roman cities: Chefchaouen, Tetouan, Assilah and Larache. Thanks to its strategic position, Tangier is also an inevitable passage for maritime lines operating between the Mediterranean Sea and the Atlantic Ocean and has excellent roads and rail connections with the other cities. Today, the first high-speed train in Africa is connecting Tangier to the Morocco's economic capital Casablanca for about two hours.

Must see tourist attractions

- Medina and Casbah (10min)
- American Legation (15min)
- Caves of Hercules (20min by bus)
- Chefchaouen (2.5 hours by bus)
- Tetouan (1 hour by bus)

Maximum ship dimensions for berth

Length: 300mtr
Width: no limit
Draught: 9.1mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: no restriction

Quays

Total number of quays: 10
Total length of quays: 1.565mtr
Quay depth: 10mtr
Passenger terminals: yes

Distances/Transportation

City centre: Port in centre of Tangier
Airport: 14km (Tangier Ibn Battouta Airport)
Railway station: 2.6km

Traffic

Total cruise passengers 2019: 37,150
Total cruise calls 2019: 54
Total cruise lines 2018: 46
Turnaround port: no
Turnaround port: no

Mailing Address

Tangier City Port Management Company
 50 av. Mohamed Tazi, Marchane
 90000 Tangier
 Morocco

E marketing@tangerport.com
W www.tangerport.com

Other Contact

Mohamed Ouanaya
 President and CEO
 E ouanaya@tangerport.com
 P +212 539 332 332
 F +212 539 332 333
Jamil Ouazzani
 Director of Marketing & Strategic Intelligence
 SGPTV SA (Tangier City Port Management Co)
 E jamil@tangerport.com
 M +212 666 967 167



Main Contact

Mohamed Maghazi
 Port Master and
 Operation Director



E mmaghazi@tangerport.com
P +212 539 372 424
F +212 539 931 882



Port Network Authority of IONIAN SEA Taranto

As the heel of Italy is becoming more and more popular, Taranto, in all likelihood, is the destination of your next unforgettable holiday under the Italian sun.

Located along the longest coastline in mainland Italy, with a privileged position in the heart of the Mediterranean Sea, Taranto will take you to its fairy-tale scenery, extremely rich in history, stunning coastal landscapes and fabulous food.

Thanks to its new Multipurpose Service Center that will be ready within spring 2021, the Magna Graecia capital city is ready to host a passenger terminal to embark and disembark travelers visiting the Ionian City. In addition to the airports of Bari and Brindisi - respectively situated at 90 and 75 Km from the Port of Taranto - the airport of Grottaglie is at only 20 Km far from Taranto and directly connected to the seaport thus giving Taranto the chance to become home port for cruise travelers.

Passengers arriving at the port of Taranto can easily reach, even on foot, a list of attractions that are worth a visit! Taranto - founded in 706BC by Spartan warrior "Falanto" - became the capital of Magna Grecia, the cultural and

commercial center of a civilization envied by the Romans. The local Archaeological Museum houses several Greek artefacts whilst the Aragonese Castle - built in the 15th century - dominates the city skyline made unique by the Swing Bridge connecting the Old Town to the downtown area. The gulf of Taranto is also a haven for dolphin watching as the coast offers a memorable experience to discover the natural environment combining scientific research and tourism activities. The surrounding area is also the ideal location for trekking, hiking and horse-riding, the perfect place for nature lovers to enjoy the enchanting ravines of the valley of Itria, a land dotted with dried stone-walls and gently lapped by Mediterranean maquis. In the many stunning masserie visitors will have the chance to take cooking classes and experience the Mediterranean lifestyle with tastings of olive oil and Primitivo red wine, produced in the town of Manduria. An hour's drive from Taranto is one of the most ancient cities in the world, Matera where the ancient cave houses "Sassi" (UNESCO World Heritage Site) are now being renovated and made into fancy boutique hotels.

Must see tourist attractions

- Aragonese Castle
- National Archeological Museum MArTa
- Old Town
- Dolphin watching tours
- Matera

Maximum ship dimensions for berth

Length: 320mtr
Width: 30mtr
Draught: 11mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes, 3x 5500 BHP + 2x 5300 BHP + 2x 3750 BHP
Tidal movement/range: Astronomical (max 3" very exceptional under long lasting N winds)

Quays

Total number of quays: 5
Total length of quays: 1,395mtr - Quay 1: 240mtr, Pier 1 East: 320mtr, Pier 1 West: 330mtr, Pier 1 Head: 215 mtr; Quay 2: 290mtr

Quay depth: max 11mtr

Passenger terminals: now under construction, ready by spring 2021

Distances/Transportation

City centre: port is 2 km far from the Old Town of Taranto (Aragonese Castle)

Airport: 75km (60min drive via direct motorway)

Free shuttle service to city: yes (cost is split between cruise line and Municipality)

Traffic

Total cruise passengers 2019: 9.205

Total cruise calls 2019: 7

Turnaround port: no

PORT FACTS

Mailing Address

Port Network Authority of the Ionian Sea

Port of Taranto, Casella Postale Aperta Taranto Succursale 2
74123 Taranto
Italy

E authority@port.taranto.it
W www.port.taranto.it

Other Contact

Cristina Carriere
Promotion Department

E promotion@port.taranto.it
P +39 099 471 1621



Main Contact

Silvia Coppolino
Head of General and International Affairs/
Promotion and Marketing Dept.

E silvia.coppolino@port.taranto.it
P +39 099 471 1614
F +39 099 470 6877





Tarragona

Tarragona Cruise Port Costa Daurada has set itself up in the world of cruises as a Mediterranean destination. The region of Catalonia known as the Costa Daurada, and its capital, Tarragona, located about 100 km south of Barcelona, will undoubtedly prove to be one of the cruise destinations to watch closely in coming years. Tarragona enjoys the international recognition of Universal Exceptional Value Site by UNESCO, in which is included the collection of archaeological remains of the old Roman Tarraco; and the medieval Monastery of Poblet as World Heritage Site. Also, the Human Towers; one of the most genuine and original cultural manifestations in Europe, which is designated Intangible Cultural Heritage by UNESCO. Tarragona Cruise Port is also synonymous of Gaudí. In Reus, Gaudí's native city, we still can see the places this genius frequented, and which are related to his life. It's worth highlighting the extensive range of wine producers in the area, with 5 denominations of origin

Must see tourist attractions

- UNESCO sites:
Roman legacy in Tarragona (World Heritage)
- Monastery of Poblet (World Heritage)
- Ebro Delta (Biosphere Reserve)

of wine, including one as eminent as the Priorat.

Furthermore, this destination has a full cultural and leisure offer, not forgetting that it can offer 7 golf courses which make Tarragona Cruise Port an excellent choice for golf lovers. One of the other big attractions is PortAventura World, Europe's second largest destination resort, with three leading theme parks that guarantee fun-filled experience for guests of all ages.

Tarragona offers numerous cultural and natural attractions, which translate into an excellent variety of possible excursions around the port, allowing visitors to experience the city through its history, its traditional culture, the essence of its cuisine and its local businesses.

Well connected with Europe and the rest of Spain, it has two international airports, one in Reus, only 10 minutes away, and the other in Barcelona, to which it connects directly through motorway in only 55 minutes.

Maximum ship dimensions for berth

Length: no restrictions
Width: no restrictions
Draught: 19mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: none

Quays

Total number of quays: 4 (new pier construction operational in July 2021)
Total length of quays: 1.835mtr
Quay depth: 18mtr
Passenger terminals: 1

Distances/Transportation

City centre: 10 minutes walking from the Marina/ 13 minutes with the shuttle bus from the Llevant breakwater berth and Balears berth.
Airport: Reus 10 minutes, Barcelona 55

minutes

Train: High-speed train station 20 minutes, City train station 8 minutes
Shuttle service to city: yes

Traffic

Total cruise passengers 2019: 128.089
Total cruise calls 2019: 63
Total cruise lines 2018: 14
Turnaround port: yes, 10.904 passengers embarked and 11.214 disembarked

Mailing Address

Autoritat Portuaria de Tarragona
Passeig de l'Escullera, s/n
43004 Tarragona
Spain

W www.tarragonacruiseport.com/en

Main Contact

Jordi Sendra
Cruise operations
manager

E jordi.sendra@porttarragona.cat / cruises@porttarragona.cat
P +34 977 259 400 ext. 1337
M +34 667 123 037





Tenerife

Ports of Tenerife have been one of the first ports in the world to welcome cruise passengers after the global pandemic. Since November 2020 several cruise lines have been cruising successfully and under strict safety conditions, on 7-day and 14-day itineraries around the Canary Islands. Ports of Tenerife guarantee an efficient and safe operation even in terms of health, in accordance with EU regulations, having received the certification of protocols against COVID-19 in their facilities, by AENOR. The volcanic Canary Islands are one of the most well-known holiday destinations for Europeans, especially during wintertime with a temperature fluctuating between 16 and 21°C all year round. It is considered as the best weather in Europe thanks to the location in the Atlantic Ocean, a secure area within Europe, next to Africa and on the way to America. The modern and accessible ports are settled next to the city centres. Tenerife island has two cruise ports: Santa Cruz de Tenerife, the ideal port for home port operations and Los Cristianos, located in the most touristic area of the island. On the other hand, the rest of the islands offer a wide variety of exotic destinations: La Palma island or “la Isla Bonita” -the Beautiful Island-; La Gomera island, last Columbus call before

the America’s Discovery and El Hierro island, known as the end of the world by the ancient conquerors.

The islands are highly connected to Europe and the Spanish mainland through daily and direct flights to Germany, Great Britain, France, Italy, Finland, Russia, Belgium and so on.

Due to these connections, Santa Cruz de Tenerife provides an experienced home port where guests can also enjoy among other excursions, the visit to El Teide - UNESCO World Heritage List and the highest peak in Spain-, in the top of this volcano, they will find the most spectacular views of the Canary Islands.

But Tenerife is not the only island that offers unique excursions, in the rest of the islands you will be amazed, for example, under the clear sky of La Palma, chosen by the International Scientific Community as the headquarters of one of the most important Astrophysics Observatories from the Northern Hemisphere. La Gomera, the history of the New World and its quaternary Laurisilva forest should not be missed, but also the “gomero whistle”, the hissing language to communicate through ravines. Finally in El Hierro, you will be thrilled with an undiscovered newborn volcano rising under the ocean and next to the island, where ancient lizards live close to dinosaurs.

Must see tourist attractions

- Tenerife: El Teide
- La Palma: La Caldera de Taburiente
- La Gomera: Garajonay peak
- El Hierro: La Peña viewpoint
- Los Cristianos: Whales and dolphins between the islands

Maximum ship dimensions for berth

Length: S/C de Tenerife(T): no limit, S/C de La Palma(P): no limit, San Sebastián de La Gomera(G): 310mtr, La Estaca(H): 208mtr, Los Cristianos(C): Anchorage
Width: no limit
Draught: from 8-14mtr

Anchorage

Available: yes, in La Gomera and Los Cristianos
Ship tenders allowed: yes
Tugs available: yes

Quays

Total length of quays: T: 1.2km & 395mtr, P: 740mtr & 412mtr, G: 340mtr, H: 223mtr, C: jetty 16mtr
Passenger terminals: Private: Terminal 3 owned by Santa Cruz Terminal, S.L. (2,538sq mtr check in area and 3,300sq mtr luggage area) in Muelle Ribera, 3min walking distance to city centre; Public: Terminal 1 (600sq mtr check in area and 400sq mtr cover luggage area) and Terminal 2 (1,000sq mtr check in area and 336sq mtr cover luggage area) in Muelle Sur, 10-15min walking distance to city centre.

Distances/Transportation

City centre: from 10-15 minute walk
Airport: available in all islands

Traffic

Total cruise passengers 2019: 1.067.440
Total cruise calls 2019: 511
Total cruise lines 2017: 30
Turnaround port: yes, Santa Cruz de Tenerife

PORT FACTS

Mailing Address

Autoridad Portuaria de S/C de Tenerife
 Edificio Junta del Puerto
 Avda. Francisco La Roche, 49
 38001 Santa Cruz de Tenerife
 Canary Islands, Spain
 E commercial@tenerifeport.org
 W www.puertosdetenerife.org

Other Contact

Víctor de la Bárcena Ruiz
 Commercial
 E commercial@tenerifeport.org
 P +34 922 605 445
Mónica Jarque Bondi
 Commercial
 E commercial@tenerifeport.org
 P +34 922 605 539



Main Contact

Elisa Zamora
 Commercial Director

E ezamora@tenerifeport.org
 P +34 922 605 440





Thessaloniki

Must see tourist attractions

- Ancient Pella (46km) – The city where Alexander the Great was born and reigned
- Vergina (70km) – UNESCO Archaeological site with Royal Tombs Museum
- Mount Athos (120km) – The “Holy Mountain” is home to 20 monasteries (UNESCO)
- Dion (90km) – archaeological site at Mount Olympus; home of the Greek Gods
- Meteora (215km) – Monasteries stand on top of a rock formation of vertical cliffs (UNESCO)

Thessaloniki metropolitan area is a modern European and multicultural city at the centre of Northern Greece and the main south gateway to Balkan and Eastern Europe. Thessaloniki, with a history of more than 2,500 years, has been a crossroad for different nationalities and faiths, the traces of which are still to be seen in the city’s many monuments – the distinctive features of its historic centre as well as in the stories and traditions of its people. The city has a very pleasant atmosphere, a blend of western civilization and eastern influences and is close to natural beauty spots and endless emeraldgreen shores less than an hour away. The White Tower is widely regarded as the symbol of Thessaloniki and has been standing for six centuries on the city’s waterfront. Thessaloniki’s well known for its culture and can offer to the visitors a fascinating journey into art and civilization through its museums, galleries and unique monuments. In

addition, Thessaloniki is renowned for its lively nightlife and is considered to be the gastronomic capital of Greece, with famous restaurants and many local specialties. Moreover, Thessaloniki as regional destination is close to unique historical areas. Vergina, the capital of the ancient Macedonian Kingdom is an UNESCO World Heritage site. The archaeological site includes the tomb of Philip II, father of Alexander the Great. The archaeological site of Dion at Mount Olympus, the homeland of the twelve gods of ancient Greeks, and the nearby Archaeological museum are also worth visiting. Mount Athos with twenty monasteries and a monastic population is a unique site. The natural beauties and crystal clear waters of the beaches of Chalkidiki and Pieria are incomparable tourist destinations. Today more than ever, Thessaloniki is in position to offer its cruise visitors unique and unforgettable experiences.

Maximum ship dimensions for berth

Length: 370mtr

Width: no limit

Draught: 8mtr, >8mtr with the use of 4 pontoons (2x(6x20mtr))

Anchorage

Available: yes

Ship tenders allowed: yes

Tugs available: yes

Tidal movement/range: no

Quays

Total number of quays: 3

Total length of quays: 630mtr

Quay depth: max 8.7mtr, min 8mtr

Passenger terminals: yes

Distances/Transportation

City centre: port is located 5 mins away from centre of city

Airport: International Airport of Thessaloniki – 16km

Train station: International Train Station 1.5km

Shuttle service to city: yes

Traffic

Total cruise passengers 2020: 28

Total cruise calls 2020: 1

Total cruise lines 2019: 5

Turnaround port: yes

Mailing Address

Thessaloniki Port Authority S.A.

Administration Building

Pier No 1, Port of Thessaloniki

PO Box: 10467, PC 54625

E info@thpa.gr

W www.thpa.gr

P +30 2310 593 120

F +30 2310 510 500

Main Contact

Theodora Riga
Director of Corporate Communications, Public Relations & Corporate Social Responsibility



E triga@thpa.gr

P +30 2310 593 134

M +30 6932 465 577



Toulon-Var Provence

Must see tourist attractions

- Toulon: Old town (pedestrian), Provencal daily market, art district... Beaches and Mount Faron: cable car to reach the top and enjoy the breathtaking panoramic view.
- Picturesque fishing ports: Sanary-sur-mer (20min) and Cassis (35min)
- Hilltop villages: Le Castellet (25min) and Bormes les Mimosas (40min)
- Wine-tasting: Bandol (20min) and la Cadière (20min)
- Marseille & Aix en Provence (60min), Saint-Tropez (60min)

Toulon nestles between mountain and sea, in what is considered as the most beautiful, largest, and best sheltered bay in Europe, protecting the port from prevailing winds, making Toulon the safest and most reliable option in the French Med. The port is very secure thanks to the presence of the French Navy and offers excellent facilities, both side of the bay (Toulon downtown AND La Seyne). Toulon downtown Terminal is located at the very heart of the city, so the guests can easily and quickly reach all the highlights of Toulon: The marina, the old town, the Provencal market and art district, the beaches and Mount Faron. La Seyne cruise Terminal (opposite side of the bay) allows to welcome the biggest ships and offers a scenic shuttle boat service to reach Toulon within a 10 minutes' ride across the bay. A third option can be offered for calls at the

anchor: Palais de Commerce et de la Mer, a dedicated venue, stuck up to the Terminal downtown. Toulon Bay facilities combined with the highest standards for guests' reception including the CRUISE FRIENDLY hospitality certification, delivers a smooth and memorable experience to the cruise visitors.

PORT FACTS

Maximum ship dimensions for berth

Length: 340mtr (Le Môle-La Seyne)
Width: no limit
Draught: 10mtr

Anchorage

Available: yes (in Toulon and 11 other ports of the Var Provence network)
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.5mtr

Quays

Total number of quays: 4
Total length of quays: 1.025mtr
Quay depth: up to 10mtr
Passenger terminals: 3 (2 Downtown Toulon + 1 in La Seyne)

Distances/Transportation

City centre: passenger terminals located in city centre
Airport: 25km (Toulon Hyères), 90km

(Marseille), 140km (Nice)

Traffic

Total cruise passengers 2019: 168.306
Total cruise calls 2019: 86
Total cruise lines 2018: 18
Turnaround port: mainly a transit port with some partial turns

Mailing Address

CCIV Port de Toulon
 663 Av. de la 1ere Armee Francaise
 83500 La Sayne sur Mer, France

E www.portsradetoulon.com

Other Contact

Jerôme Giraud
 CEO Ports or Toulon

E jerome.giraud@var.cci.fr

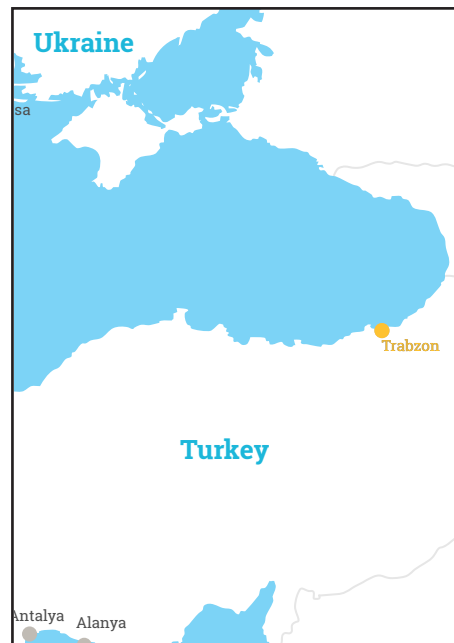


Main Contact

Delphine Beudin
 Cruise Development
 Manager

E delphine.beudin@var.cci.fr
 P +33 494228818
 F +33 494228081
 M +33 616040143





Trabzon

Trabzon has sheltered numerous civilisations and has rich cultural, artistic and sporting offerings. A trade and transport centre, the city has preserved its unique position as the centre of the vicinity throughout history. Located on the historical Silk Road, Trabzon is a natural beauty ornamented with unique charms, an open-air museum where throughout the centuries several civilisations left a lot behind. Trabzon is a city boasting a perfect harmony of greenness and blueness; with its high plateaus by the coast of the Black Sea, it will buckle you with its hospitable people whose hearts are filled with human love, friendship and fraternity. Port of Trabzon was initially built by Pontus at the site of Moloz, however was rebuilt at the site of the existing Custom Office, by carving out the rocks between 117-119 BC. In the

Ottoman period, a port and berth construction project was initiated by Regional Commander Hasan Pasha at the site of the old berth, with construction completed in 1903 by Governor Mazhar Pasha. During this period, the port was the five most important in the Ottoman Empire. Construction of the new port started in 1946 and was completed in 1954. The port was under state ownership until November 2013, then privatised. Because of its Silk Road location, Trabzon became a melting pot of religions, languages and cultures for centuries, and a trade gateway to Iran in the East, Russia and Caucasus to the North. Venetians and Genoese visited Trabzon, selling silk, linen and woollen fabric. During the Ottoman period the city became a focal point for trade to Iran, India, Russia and Caucasus thanks to the importance of its port.

Must see tourist attractions

- Museums of Trabzon (5 min walk)
- Hagia Sophia Museum (5 min by car)
- Atatürk Pavilion (15 min by car)
- Sumela Monastery (35 min by car)

Maximum ship dimensions for berth

Length: 580mtr
Width: no limit
Draught: 10mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes, 58 ton bollard pull

Quays

Total number of quays: 9
Total length of quays: 2,235mtr
Quay depth: max 12mtr, min 6mtr
Passenger terminals: yes, with airconditioned lounge

Distances/Transportation

City centre: port is in the centre of Trabzon

Airport: 5km (10min by car)

Free shuttle service to city: if requested

Traffic

Total cruise passengers 2017: 103
Total cruise calls 2017: 1
Total cruise lines 2017: 1
Turnaround port: yes

Mailing Address

TRABZON PORT MANAGEMENT INC.
 Iskenderpasa Mahallesi Rihtım Sokak
 No. 13
 Ortahisar/TRABZON
 Turkey
 E info@trabzonport.com.tr
 W www.trabzonport.com.tr
 P +90 462 377 60 50/60

Other Contact

Atakan Karabaki
 Environmental Engineer
 E atakan.karabaki@trabzonport.com.tr
 P +90 462 377 6050/60
 F +90 462 322 1004



Main Contact

Hakan Eskici
 Assistant of General Manager
 E hakan.eskici@trabzonport.com.tr
 P +90 462 377 6050/60
 F +90 462 322 1004





Tunisian Ports

Tunis, near to the port of La Goulette, is a city where yesterday and today blend together – a bustling Mediterranean city of palm tree boulevards, modern buildings, bright yellow taxis and chic boutiques alongside the narrow streets of the ancient Medina or Suuq, awash with leather and coloured garments. Follow the shops offering antiques, jewellery, carpets and pottery towards the Mosque of the Olive Tree, Ez Zitouna at the heart of the Medina. This is Tunis' main mosque and is named after the mosque's founder who taught the Koran under an olive tree. Built in the 9th Century, the minaret was added in the 19th Century. It is today a house of learning. Existing berths of La Goulette, with a total of 657mtr, together they reach a total length of around 1,700mtr. The facilities include a new tourist village (Goulette Village Harbour) and have increased the port's handling facilities as well as speed up

transfer times, and most importantly enhanced security operations, with the entire area fully ISPS compliant. Covering an area of 6,500sq mtr, the Goulette Village Harbour resembles a medina with Tunisian architectural styling and comprises a central building with two wings alongside housing 10 shops selling local traditional clothing, watches and jewellery. There are an a la carte fish restaurant, cafes and juice bar plus hammam, health and beauty shops. Nearby Tunis is the Bardo Museum which boasts the largest collection of Roman mosaics in the world. The museum also displays objects ranging from pre-historic artefacts to modern jewellery. Services: No policy check if you stay inside the village, a fleet of 350 village taxis with a posted price list, Postal service and banking service. The ports of Sousse and Bizerte are also part of the Tunisian Port membership. Free internet is available at Goulette village.

Must see tourist attractions

- Tunis city (modern) shops, etc.
- Tunis city (ancient) Medina, etc.
- Mosque of the Olive Tree, Medina
- 20 km of beaches/ watersports, etc.
- Bardo Museum (largest collection of Roman mosaics)

PORT FACTS

Maximum ship dimensions for berth

Length: 330mtr
Width: 30mtr
Draught: 9mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: max 0.4mtr

Quays

Total number of quays: 8
Total length of quays: 1.700mtr
Quay depth: 9mtr
Passenger terminals: yes

Distances/Transportation

City centre: 10km
Airport: 7km
Free shuttle service to city: yes

Traffic

Total cruise passengers 2017: 5.317
Total cruise calls 2017: 6
Turnaround port: no
Turnaround port: no

Mailing Address

Office de la Marine Marchande et des Ports
Batiment Administratif
2060 La Goulette Tunisia

E ommp@ommp.nat.tn
W www.ommp.nat.tn
P +216 71738383
F +216 71738383

Main Contact

Mohamed Omrane
Director of La Goulette Port (Tunisian Ports)



E m.omrane@ommp.nat.tn
P +216 717 368 32
M +216 978 341 85



Valencia

Sustainability, accessibility, security, proximity or digitalization are some of the terms that define the new passenger terminal of the Port of Valencia, facilities that will be a benchmark for cruise activity, as well as being considered the most important project for the coming years in the sector in Spain. The facilities are planned to be operating in 2023 and are in line with the Port Authority of Valencia's strategic objective of sustainability and respect for the environment, a commitment assumed by the entire cruise sector. The new passenger terminal of the Port of Valencia has been designed to ensure that 100% of the energy required is produced in the facilities themselves and is of renewable origin: photovoltaic, wind, renewable hydrogen or biofuel. The project for this infrastructure envisages that the maritime station will operate with zero polluting emissions and be committed to the circular economy, becoming a benchmark for the port of Valencia and its city and an example of sustainability for the rest of the world. Thus, the new terminal is committed to a significant

reduction in noise -all berths must be equipped with a power supply network for docked ships-, and the recycling of 100% of its waste in the biomethane plant to be built, which will be responsible for recycling waste from ships and the building itself to obtain biogas. The new terminal will guarantee the independent operation of cruise ship passengers and regular line passengers. To this end, it will have at least four berths for ferries and cruise ships, at least one of them allowing the berthing of a cruise ship of 360 meters in length and another of at least 250 meters in length. A 215-meter central pontoon: with berths on both sides for ferries and a north pier and a south pier for cruise ships. All will be prepared to accommodate ro-ro and ro-pax vessels. The new infrastructure of the Port of Valencia for international passenger traffic will have two esplanades of about 15,000 and 6,000 meters for pre-boarding from the south and west accesses respectively. The project includes an Innovation and Eco-efficiency Center and a space for cultural dynamization.

Must see tourist attractions

- Museum of Arts & Science and Aquarium park – biggest in Europe
- Silk Market (UNESCO World Heritage)
- The city of Porcelain – LLADRO
- Central Market

Maximum ship dimensions for berth

Length: from 90mtr to 450mtr
Width: no limit
Draught: 10mtr to 16mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: none

Quays

Total number of quays: 4 (2 for more than 300m length, 2 for ships with a length up to 300m)
Total length of quays: 2.679mtr
Quay depth: 10-16mtr
Passenger terminals: 1, new terminal in project

Distances/Transportation

City centre: 4km
Airport: 11km
Free shuttle service to city: can be provided

Traffic

Total cruise passengers 2019: 435.616
Total cruise calls 2019: 203
Total cruise lines 2018: 28
Turnaround port: yes

Mailing Address

Autoridad Portuaria de Valencia
 Av. Muelle del Turia s/n
 46024 Valencia
 Spain

E comercial@valenciaport.com
W www.valenciaport.com

Main Contact

Francesca Antonelli
 Marketing Manager

P +34 646 184 745





Valletta

The Port of Valletta in Malta is situated in the centre of the Mediterranean. It is flanked by Sicily, 60 miles to the north, and north Africa, 120 miles to the south. Its central location makes it ideal for east and west Mediterranean cruise itineraries. The port of Valletta is the gateway to Malta's rich historical and cultural experience. The award-winning Valletta Cruise Port is situated in a natural deep water harbour, with ease of access to all sized ships, all year round. The quays in the port of Valletta are all ISPS compliant and can handle the larger cruise vessels. There are three passenger facilities, with the main terminal located in the historic Magazzino Hall. Cruise lines benefit from 24/7 support services including bunkering, ship chandelling and ship-repair. In terms of facilities and passenger support services, the country enjoys an excellent reputation for its accommodation facilities, multilingual guides and tourism activities, as well as wide-ranging multimodal transport services. Malta's

diminutive size makes all attractions within close proximity. One finds the oldest temples in the world, UNESCO heritage sites and a vibrant Mediterranean lifestyle. All these factors combine to render a call in Malta a memorable experience. Valletta Cruise Port, a subsidiary of Global Ports Holding, works jointly with other stakeholders to facilitate the stay of guests in the port of Valletta: Transport Malta, the port authority, Malta Tourism Authority, Malta International Airport, ship agents and others. Those arriving by sea, pass through the historical Valletta Waterfront. A walk to the Baroque city of Valletta will only take 15 minutes. For passengers arriving and departing by air, Malta's International Airport is located 15 minutes away from the Port of Valletta. The island of Gozo offers a different experience to mainland Malta. This tiny island boasts a laid back lifestyle and its eco-friendliness attracts the most discerning worldwide travellers.

Must see tourist attractions

- Valletta Waterfront
- Grandmaster's Palace, Valletta
- St John's Co Cathedral, Valletta
- Mdina (Malta's old capital city)
- Neolithic Temples

PORT FACTS

Maximum ship dimensions for berth

Length: 360mtr
Width: no restrictions
Draught: 12mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.5mtr max

Quays

Total number of quays: 8
Total length of quays: Pinto 1/2: 307mtr, Pinto 3: 171mtr, Pinto 4/5: 252mtr, Gun Wharf: 80mtr, Wine Wharf: 73mtr, Boiler Wharf: 383mtr, Deep Water Quay: 488mtr, Lab Wharf Quay: 443mtr
Quay depth: 11mtr
Passenger terminals: 3

Distances/Transportation

City centre: 1.5km
Airport: 7km

Traffic

Total cruise passengers 2019: 902.425
Total cruise calls 2019: 372
Total cruise lines 2018: 43
Turnaround port: yes

Mailing Address

Valletta Cruise Port
 Vault 1 Upper Floor
 Pinto Wharf, Floriana FRN 1913
 Malta

E info@vallettacruiseport.com
W www.vallettacruiseport.com

Other Contact

Anna Maria Cardona
Schranz
Marketing Manager

E annamaria@vallettacruiseport.com
P +356 256 73 114



Main Contact

Stephen Xuereb
Chief Executive Officer

E sxuereb@valletta
 cruiseport.com
P +356 256 730 00





Varna

This year marks 115 years since the inauguration of the modern Port of Varna. Port of Varna EAD is a state-owned port operator of Varna East (Passenger Terminal) and Varna West port terminals. Both terminals are universal and are leaders in the handling of containers and grain. The charm of Varna stems from 7 ancient and modern cultures. The oldest golden treasure in human history was produced in Varna 4000 years BC. To see it in the Museum of Archeology or to visit other important sights of the city, a small walk starting from the Passenger Terminal, past the beautiful statue of "Dragons in Love" is enough. Once in the pedestrian center of the city, you can choose whether to visit the cathedral with the golden domes, or to visit the Roman Thermae - the largest public ancient building ever discovered in Bulgaria, or another museum. Or from the very start you can walk along the promenade or enter the deep shadows of the "Sea Garden" all the way to its northern

end, where in the Dolphinarium you can watch a show, swim with the dolphins or get a kiss from a seal. You can enjoy the summer cultural events, and if you happen to meet the dawn on July 1, come to the breakwater to attend the traditional for Bulgaria hippie holiday "July Morning". Varna is a starting point for four UNESCO sites, which will offer you close contact with antiquity, the Middle Ages, even some of the secrets of the Renaissance. And you will find the secrets of the heart in the queen's Palace in Balchik.

Must see tourist attractions

- Roman Thermae
- Museum of Archeology with the oldest processed gold in the world
- Dolphinarium
- Assumption Cathedral
- "Vladislav Varnenchik" Park - Museum (the battle of the peoples in 1444)
- Aladzha Monastery

Maximum ship dimensions for berth

Length: 300mtr
Width: no limit
Draught: 8.2mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: minimal

Quays

Total number of quays: 2
Total length of quays: 460mtr
Quay depth: 6.7-8.2mtr
Passenger terminals: yes, with restaurants, shopping areas and offices

Distances/Transportation

City centre: 1km
Airport: 10km
Free shuttle service to city: if organised

Traffic

Total cruise passengers 2018: 0
Total cruise calls 2018: 0
Total cruise lines 2018: 0
Turnaround port: no

Mailing Address

Port Varna EAD
 1, Slaveykov square
 9000 – Varna
 Bulgaria
 E headoffice@port-varna.bg
 W www.port-varna.bg /
 www.port-varna.bg
 P +359 52 692 232
 F +359 52 632 953

Other Contact

Aleksandar Avramov
 Passenger Terminal
 and Marina Operations
 Manager



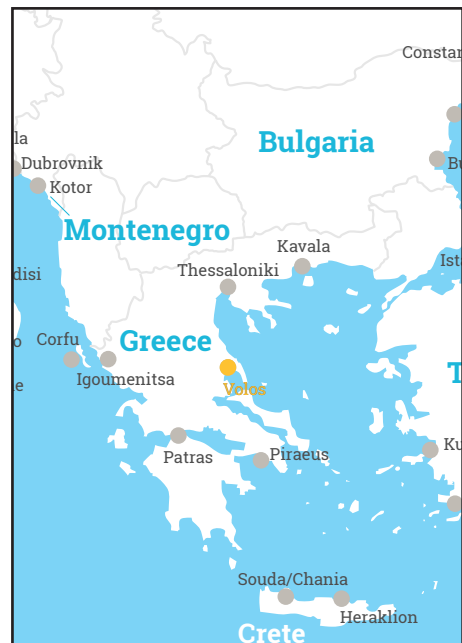
E alavramov@port-varna.bg
 P +359 5269 2231
 M +359 8884 5454 38

Main Contact

Lyubomir Dobrev
 Port of Varna East
 Manager



E ts-east@port-varna.bg
 P +359 5269 2231
 F +359 5263 2188
 M +359 8866 8890 9



Volos

The Port of Volos enjoys the advantage of being the gateway to the sea for a rich and well-developed hinterland with 2 million inhabitants. It enjoys excellent infrastructure, and is the European's Union closest gateway to Turkey as well as to the countries in the Black Sea region. Additionally, Volos is the main point of departure linking mainland Greece with the North Sporades Islands, Evoia, Mytilene, the eastern Aegean and the Cyclades Islands.

The port and the city of Volos lie close to the oldest, most important and fully excavated settlements from the Neolithic era in Europe: Dimini and Seslo, also lie over the traces of the three important ancient cities: Iolkos, Pagases and Dimitriada. A short distance from the centre of Volos lies the ancient city of Feres. Nearby, Pelion ("the mountain of Centaurs") appears green and

imposing, with its many picturesque villages, twenty-four in total, with multi-storied houses with coloured slated roofs. Pelion offers its hospitality for year-round vacations. A two hour drive from Volos and Meteora is the famous forest of stones where up to 24 historic monasteries are still inhabited. The port of Volos was the starting point of the greatest nautical adventure in ancient mythology, Jason and the Argonaut's expedition, which played a vital role in the development of the modern world.

Must see tourist attractions

- City of Volos (5min walk)
- Pelion mountain traditional villages – The mountain of Centaurs (10min to 3hrs)
- Meteora old monasterios (90min by bus)
- Archaeological places by bus: Dimini, Seslo, Dion, New Achialos and Dimitriada
- Milies traditional village

PORT FACTS

Maximum ship dimensions for berth

Length: 445mtr
Width: 90mtr
Draught: 11mtr

Anchorage

Available: yes
Ship tenders allowed: yes
Tugs available: yes
Tidal movement/range: 0.3mtr

Quays

Total number of quays: 5
Total length of quays: 5.938mtr
Quay depth: 17.5-13mtr
Passenger terminals: 3

Distances/Transportation

City centre: 300mtr
Airport: 25km
Free shuttle service to city: yes

Traffic

Total cruise passengers 2019: 12.574
Total cruise calls 2019: 22
Turnaround port: no

Mailing Address

Port of Volos
Central Pier, Port Authority Building
38221 Volos, Greece

W www.port-volos.gr

Other Contact

Panagiotis Fevgas
E fevgasp@port-volos.gr



Main Contact

Vicky K. Mitrou
President

E vkmitrou@otenet.gr /
vkmitrou@port-volos.gr
P +30 242 131 61 68





Zadar

Zadar is situated in the central part of Croatia's coastline, an indented coastal belt with about 200 islands and islets forming the Zadar archipelago. The city is surrounded by five national parks and three natural parks, among which the Lakes of Plitvice are on UNESCO's list of World Natural Inheritance, while the Velebit Mountains have been proclaimed by UNESCO as a World Biosphere Reserve. ZADAR PORT is located in two places: the Old City and a new port with cruise and ferry terminals in Gazenica. New Gazenica port is located just 3km away from the Old City port and has seven berths for local ships and five berths for international traffic. The biggest berth is 375mtr long with 13mtr draught and the facilities are able to accommodate the world's biggest cruise ships. Zadar Cruise Port is a brand new state-of-the-art passenger terminal, operated from GPH side since September 2018 and opened for service in April 2019. Already in September 2019 it was awarded Port of the Year 2019 by Seatrade Cruise Awards. Great traffic approach by air and by a new highway network, and brand new port infrastructure are just a few main advantages and reasons for cruise passengers and ships to visit Port of Zadar. This is an ideal Adriatic port for both transit and turnaround cruise operations. Downtown Zadar is located around the Roman Forum, within the old preserved

city walls full of Old Croatian sacred monuments. It is a real pleasure to walk in the medieval areas of Varos and Kalelarga, and have coffee in one of Zadar's numerous coffee shops. For those who are romantic we advise walking down the quay at dusk, which provides the best view of what Alfred Hitchcock referred to as 'the most beautiful sunset in the world'. Often compared with Dubrovnik and Venice, Zadar is irresistible for those who respect and admire historical monuments and cultural heritage. Hundreds of tumultuous years of history have left their numerous legacies, today's valuable heritage of Zadar and its surrounding. Zadar is a city monument, surrounded by historical ramparts, but two modern tourist attractions do stand out. Greeting to the Sun – which symbolises the Sun while the solar panels absorb solar energy in daytime, transforming into unusual light effects during the night, and the first Sea Organ in the world, – simple and elegant white stone steps built on the quayside that house tuned tubes through which the sea's motion produce sounds and which was declared winner of the IV European Prize for Urban Public Space in 2006. The City of Zadar has been awarded 'Best European Destination 2016' by www.europeanbestdestinations.com and in 2017 Zadar's city walls were listed on the UNESCO World Heritage List.

Must see tourist attractions

- Old City – St. Donat, St. Anastasi's Cathedral, Roman forum, The Sea Gate, The Fortification Walls, Sea Organs, Monument to the Sun, Fosa, 5 Wells Square...
- The Plitvice Lakes National Park
- Krka Waterfalls Natural Park
- Kornati National Park and Telascica
- Ancient city of Nin

Maximum ship dimensions for berth

Length: 375mtr
Width: no limit
Draught: 7-12mtr

Anchorage

Available: yes
Ship tenders allowed: yes – City port
Tugs available: yes
Tidal movement/range: +/-0.5mtr

Quays

Total number of quays: 5
Total length of quays: 180-375mtr
Quay depth: 7-13mtr

Distances/Transportation

City centre: Old city port in city centre, New port 3km
Airport: 5km
Free shuttle service to city: taxis and

buses, not free

Traffic

Total cruise passengers 2019: 183.034
Total cruise calls 2019: 131
Total cruise lines 2018: 25
Turnaround port: yes

Mailing Address

Port of Zadar Authority
 Gazenicka cesta 28c
 23000 Zadar
 Croatia

E <http://www.port-authority-zadar.hr>
 P +385 23 201 201
 F +385 23 201 212

Other Contact

Djoni Stambuk
 Assistant to General
 Manager

E dstambuk@port-authority-zadar.hr
 P +385 23 201 202
 F +385 23 201 212



Main Contact

Robert Skific
 General Manager

E rskific@port-authority-zadar.hr
 P +385 23 201 206
 F +385 23 201 212



MedCruise associate members information

Algeria Cruise Services



Algeria Cruise Services

Algeria Cruise Services, set up in 2005, is a ground operator in Algeria specializing in shore excursions from those ports that accommodate cruise ships, along the 1400km Mediterranean coastline. We are multilingual and our business language is English. We communicate swiftly with on-board shore excursion staff to ensure a seamless service. Principals include Phoenix, Hapag Lloyd, Silversea, Viking, Saga, and Noble Caledonia. Having worked with several port agents in Algeria, we are now able to recommend the ideal partner. We have international ground operator insurance cover of \$2 million.



MAIN CONTACT



Ivan Mifsud & Mourad Larbi
Joint Managing Directors

E info@algeriacruiseservices.com
P +356 9949 3881 /+213550475035

Mailing Address

Algeria Cruise Services
23B, Bd Malika Gaid
16034, El Biar, Algiers

E cruiseservices@mbl.com.mt

W www.mbl.com

M +213 5504 75035

Other Contacts

P +213 23388308/+3562122485444

F +213 2338 8272

Cemar Agency Network



CEMAR AGENCY GROUP has been working in the shipping business for over 60 years and offers a variety of divisions ranging from port operations, shore excursions and customs & logistics services. Our network of 36 local offices, situated in the main Italian harbours, provide high-quality assistance and thanks to our long-standing friendly relationship with Harbour and Airport Authorities, Police and Customs Officers, we supply smooth operations and prompt customs clearance together with de-luxe service for shore excursions or ground operations. Client-focused ship services: Understanding shipowner requirements and expectations then making them our core responsibility is what truly allows us to provide tailor-made, effective solutions.



MAIN CONTACT



Barbara Carabetti
Port Operations Director

E carabetti@cemar.it
P +39 335 5390 328

Mailing Address

Cemar Agency Network
Via Brigata Liguria 4
16121 Genova
Italy

E agency@cemar.it

W www.cemar.it

P +39 010 57 31 750

Other Contacts

Emanuele Dal Bianco
Port Operations Manager
E agency@cemar.it
P +39 010 57 31 750

Paola Donato

Shore Excursion Manager

E donato@westmedtours.it

P + 39 010 57 31 910

Ceuta Tourism



Founded in January 1995 as a public society of the autonomous city of Ceuta assigned to the tourism area of the city. The history of Ceuta has always faced the sea, the sailors from older days and their hunger for trading routes and strategic points brought them to Ceuta. Phoenicians, Greeks, Cartagians, Romans, Muslims and Portuguese, either passed by or settle in the city and always with the same target, to take the control over the straight of Gibraltar, which is the key to two seas, Atlantic ocean and Mediterranean sea, and the gate to two continents, the European continent and the African continent.



MAIN CONTACT



Alejandro Ramírez Hurtado

Viceconsejero de Turismo

E alramirez@ceuta.es
P +34 856 200 560
F +34 856 200 565

Mailing Address

Servicios Turísticos de Ceuta, S.L.U
c/ Edrissis, s/n
Baluarte de los Mallorquines
51001, Ceuta, Spain

E turismo@ceuta.es

W www.ceuta.si

P +34 856 200 560

Other Contacts

Javier Lesmes Cabillas
Coordinador de Servicios Turísticos de Ceuta

E javilesmes@ceuta.es

P +34 856 200 560

Associate Members

Council of Sant Carles de la Ràpita



The Council of Sant Carles de la Ràpita promotes, together with the Port Authority, Ports of Catalonia, the Chamber of Commerce of Tortosa and the Tarragona Province Tourism Board, its port and destination under the brand Delta Ebre Port. Sant Carles de la Ràpita is located in Ebro Delta Nature Park (Terres de l'Ebre, Catalonia, Spain) a region declared Biosphere Reserve by UNESCO in 2013. It is a perfect port for small and medium size cruises, and offers all facilities that cruise companies may need.



MAIN CONTACT



Josep Caparrós Garcia
Mayor
E jcaparros@larapita.cat

Mailing Address

Sant Carles de la Ràpita Tourism Office
Parc de Garbí s/n
43540 Sant Carles de la Ràpita
Spain

E info@deltaebreport.com
W www.deltaebreport.com

Other Contacts

Jordi López Roig
Marketing Department

E jlopez@turismelarapita.com

Cruise Services - Monaco



We have a wide range of action fully dedicated to offer diversified and high level assistance and services for all kind of customers. We act with a strong understanding of your needs, committed to reach your requirements within time and cost limit. Cruise Services offers 30 years of experience in realizing creative and tailor made arrangements for Cruise Companies, Business Meetings, Incentives and Product Launches. As your professional Incoming Partner, Cruise Services will assist you with the complete range of services from efficient portofolio management coordination and more.



MAIN CONTACT



Gerard Tomatis
Director
E gerard.tomatis@cruiseservices.mc
P +33 680 86 52 72

Mailing Address

S.A.M Cruise Services
1, Rue du Gabian – Le Thales Bloc A
MC 98 000 Monaco

E info@cruiseservices.mc
W www.cruiseservices.mc
P 0037 793 30 22 62

Other Contacts

Sylvie Hiroux
Manager

E sylvie@cruiseservices.mc
P +33 680 86 51 14

Cyprus Deputy Ministry of Tourism



With its close proximity to Middle East ports, excellent port facilities and the many and varied main attractions found just a short distance from them, Cyprus is an ideal port of call for cruises of all sizes. The rich cultural sites of Cyprus can be explored with ease and comfort during the course of a ship's short call to the island. These factors, and many others – such as an exceedingly safe environment and demonstrated commitment to the highest travel standards – have made Cyprus one of the most vital and important cruise centres in the Eastern Mediterranean.



MAIN CONTACT



Marina Mylona
Tourism Officer
E mmylona@visitcyprus.com
P +35 722 691 264
F +35 722 339 126

Mailing Address

Cyprus Deputy Ministry of Tourism
19 Limassol Avenue, 2112
Cyprus

E mmylona@visitcyprus.com
W www.visitcyprus.com
P +35 722 691 100

Other Contacts

N/A

DP World - Limassol



DP World Limassol-Limassol Port Multipurpose Terminal Operators. The DP World Limassol multipurpose terminal's activities, comprising of three multi-purpose quays, includes break-bulk, general cargo, Ro-Ro, oil & gas services and the brand new passenger terminal. DP World Limassol provides a safe, stable and responsible environment for cruise itineraries with destinations in the eastern Mediterranean Sea and around the globe.



MAIN CONTACT



Nawaf Abdulla
CEO
E Nawaf.Abdulla@dpworld.com
P +357 25858701
F +357 25661314

Mailing Address

DP World Limassol
PO Box: 71017, 3840
Limassol Cyprus

E info@dpworldlimassol.com

W www.dpworldlimassol.com / www.limassolcruise.com

P +357 2585 8700

Other Contacts

Doros Aresti
Communications Officer
E doros.aresti@dpworld.com
P +357 25858701
F +357 25661314

Lazaros Charalambous

Commercial Manager
lazaros.charalambous@dpworld.com
P +357 25858766

Dubrovnik County Port Authority



The County Port Authority of Dubrovnik was established by the decision of the Government of the Dubrovnik – Neretva County on 19 April 2005 for the purpose of managing, constructing and using the City Port of Dubrovnik and 15 other ports open to public transport on the port of Dubrovnik – Neretva County.



MAIN CONTACT



Zeljko Dacic
E ravnatelj@zluud.hr

Mailing Address

Županijska laska uprava DUBROVNIK
20000 Dubrovnik
Cvjetete Zuzoric 3

W zlu-dubrovnik.hr

P 020 324 814/815

Other Contacts

N/A

Intercruises Shoreside and Port Services



Intercruises is an experienced global business offering turnaround, shore excursion, hotel program and port operations services to the ocean and river cruise industry. Cruise specialist teams handle all vessel, guest and crew needs, before, during and after a ship's time in port. Our team of shore excursions experts develop and deliver a diverse range of award-winning, memorable experiences for each cruise brand, tailored to all guest demographics.



MAIN CONTACT



Olga Piqueras
Managing Director
E o.piqueras@intercruises.com
P +34 933 42 60 14

Mailing Address

Intercruises Shoreside & Port Services
Diputació 238, 3rd Floor
Barcelona 08007, Spain

E i.intercruises@intercruises.com

W www.intercruises.com

P +34 93 301 22 44

Other Contacts

Deborah Vega
Business Development Director
Mediterranean

E d.vega@intercruises.com

Associate Members

Kvarner Region Tourist Board

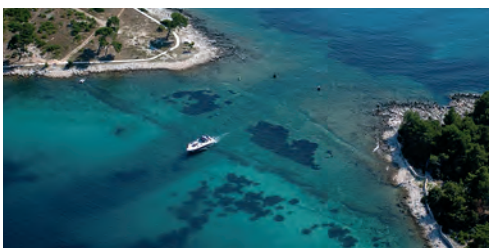


The Kvarner Region in Croatia is one of the world's TOP regions by Lonely Planet. Discover a variety of nature, culture, tradition, outdoors, gastronomy ...improve your health.

Kvarner is the unique combination of a stunning coast, islands and highland area with particularly beneficial climate. Simply breathing the sea air, the fragrances of aromatic plants and green forests will essentially invigorate the body and the mind.

Enjoy the benefits of climate spas like royalties in the late 19th century, feel like a king.

Use the opportunity of the natural aromatherapy while walking, jogging, hiking, biking.... while "breathing Kvarner."



MAIN CONTACT



Irena Persic Zivadinov
Managing Director
E kvarner@kvarner.hr
P +38 5 51 272 988
F +38 5 51 272 909

Mailing Address

Kvarner Region Tourist Board
Nikole tesle 2
Opatija Croatia

E kvarner@kvarner.hr

W www.kvarner.hr

P +38 5 51 272 988

Other Contacts

N/A

Kyriakakis Travel & Shipping Agency



Our company is acting as both Shipping and Travel Agent all over the destination of Crete since 1981. We offer full destination services including agency services, provisions, spares and also shorex handling services with our own fleet of 25 buses. Our experience in the Tourism sector and our long lasting co-operations are our key to success and demonstrate our reliability over the years. We are a proud member of MedCruise, IATA, HATTA and serve the whole area of Crete (Chania, Rethymnon, Heraklion, Ag. Nikolaos, Sitia).



MAIN CONTACT



Michalis Kyriakakis
Chairman
E kyrtravel@kyriakakis.gr
P +30 282 102 7746

Mailing Address

Kyriakakis Travel & Shipping Agency
A. Papandreou 16 Str.
Chania 73100
PO Box 13, Greece

E kyrtravel@kyriakakis.gr

W www.kyriakakis.gr

Other Contacts

Alkis Kyriakakis
Port & Shorex Operations

E shipping@kyriakakis.gr

P +30 282 105 0500

La Goulette Cruise Terminal – Tunis



Goulette Shipping Cruise (GSC) is the terminal manager of the cruise activities in the port of La Goulette, Tunis.

GSC's 657 metres of quays can serve two cruise ships per day. A third ship can be accommodated at the nearby pier.

Our pride is to have built the first cruise village in the Mediterranean, 'Goulette Village Harbor', which is a duty-free shopping & entertainment Moorish Medina inside the cruise port. Come visit us!



MAIN CONTACT



Mr Wissem Bouchnak
CEO
E wissemb@lagoulettecruiseport.com
P +216 71 737 610
F +216 71 737 245

Mailing Address

Goulette Shipping Cruise
Village touristique La Goulette
2060 La Goulette
Tunisia

E contact@gsc.tn /

ziedt@-lagoulettecruiseport.com

W www.goulettevillageharbor.com

P +216 71 737 610

Other Contacts

N/A

Lanzarote Tourism



SOME PLACES IN THE WORLD ARE SPECIAL.

Lanzarote has something different that goes beyond what an everyday sun and beach destination can offer. It is an island where nature and art go hand in hand, where its people live and feel the commitment of belonging, where food tastes of the sea and land, and where leisure events are as unique as the island itself. In short, it is a place whose essence leaves its mark.

WELCOME TO LANZAROTE, A UNIQUE ISLAND.



MAIN CONTACT



Héctor Fernández Manchado
CEO
E hfernandez@turismolanzarote.com
P +(34) 928 811 762

Mailing Address
Turismo Lanzarote
C/Triana, 38
35500 Arrecife - Lanzarote
Canary Islands, Spain

E info@turismolanzarote.com
W www.turismolanzarote.com
P +34 928 811 762

Other Contacts
Christian González Melby
Web & SMM – Cruise Ships

E cgonzalez@turismolanzarote.com
P +34 928 811 762

Livorno 2000



Livorno is Port for Tuscany. It is highly attractive for the major cruise lines as the art cities offer different opportunities of excursions in Firenze, Pisa, Lucca, Siena and many medieval village in Costa Toscana like Bolgheri in tuscan wine road.

Livorno is the one true gateway to the wonders of Tuscany with a natural vacation as Port of call. In addition its central location in Italy and the Mediterranean and its proximity to Pisa international airport have allowed Livorno to become a successful Home Port providing partial passengers turn-around. The number of smaller, luxury ships berthing at the 'Medici Port' and overnight calls are constantly increasing. The "Medici Port" is situated near one of the most impressive 16th century monuments, the Fortezza Vecchia, where cultural and artistic activities happen. The cruise calls are distributed all year round and the high season includes the months from May to October with almost the same number of passengers in transit and in partial turn-around.



MAIN CONTACT



Matteo Savelli
President & CEO
E m.savelli@portolivorno2000.it
P +(39) 0586 202 901

Mailing Address
Porto di Livorno 2000
Piazzale del Marmi – Terminal Crociere
Livorno
Italy

E e.info@portolivorno2000.it
W www.portolivorno2000.it
P +39 0586 2029 01

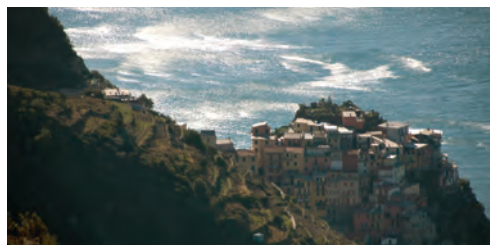
Other Contacts
Daniele Fiaschi
Operations Manager
E d.fiaschi@portolivorno2000.it

Federica Matteucci
CFO Director
E f.matteucci@portolivorno2000.it
Serena Veroni
Marketing & Communication Manager
E s.veroni@portolivorno2000.it

Medov S.r.l.



Either directly, or through Schenone family's holding IL Investimenti S.r.l., Medov participates in constituting a particularly extensive corporate group, offering the widest range of services meant to cover the most varied needs of the world of shipping: from cruise to cargo, from brokerage to containers port handling, from intermodal transport to container warehousing, maintenance, repairing and loading/unloading, from ship-chandling to marinas' management, up to tourist services offer.



MAIN CONTACT



Janette Petty de Reddel
BDM
E janette.reddel@medov.it
P 0039 3313550706

Mailing Address
Medov srl
Via Scarsellini, 119
16149 Genoa
Italy

E info@medov.it
W www.medov.it
P 0039 01054901

Other Contacts
N/A

Associate Members

Mercantile Marine Shipping (MMS)



Full cruise and cargo ships, private jets & yacht's agency services. We are port agents in Tunisia since their inaugural calls of Royal Caribbean International, Celebrity Cruises, Azamara Club Cruises, Crystal Cruises, Lindblad Expeditions/ National Geographic, SeaDream Yacht Club and Fred. Olsen Cruise Lines. Mercantile Marine Shipping S.A. commonly called MMS was founded in March 1996 by Mr. Sami SAADALLAH, our Managing Director, our sister company Mediterranean Marketing Services S.A.R.L. is specialized in international trade of food commodities.



MAIN CONTACT



Sami Saadallah
Managing Director
E info@mms.com.tn
P +216 71 349 438
F +216 71 354 166

Mailing Address

Mercantile Marine Shipping S.A.
43 Avenue de Paris, 1 st Floor
1000 Tunis RP
Tunisia

E info@mms.com.tn

W www.mms.com.tn

P 216 713 49 438

Other Contacts

Operations

E mms@gnet.tn

Logistics

E logistics@mms.com.tn

MH Bland



Established in Gibraltar as a Port Agency in 1810, MH Bland & Co Ltd has an unrivalled history and tradition in Gibraltar and beyond. In recent years, the company has seen a dynamic expansion of its interests in the marine and tourism sectors.

No other company in the region offers our high standards or portfolio of in-house expertise and services. MH Bland prides itself on its extended family values and seeks to maintain its presence at the forefront of the markets within which it operates.



MAIN CONTACT



Henry Catania
Director, Calypso Group
E hcatania@mhbland.com
P +350 582 95000
F +350 200 71608

Mailing Address

MH Bland & Co. Ltd.
Cloister Building, Market Lane
PO Box 554
Gibraltar

E enquiries@mhbland.com

W www.mhbland.com

P +350 200 12700

Other Contacts

Ian Penfold

Director, Port Agency

E ipenfold@mhbland.com

P +350 566 360 00

F +350 200 71608

Pan Marine Group



Pan Marine Group is a diversified and independent Egyptian organization which has been doing business in the Egyptian market for over than forty years. Our group is ISO certified 9001, 14001 & 45001 by BV.

Our group is a ONE-STOP service provider to our clients in Egypt through the following four companies:

- 1- Pan Marine Shipping Services
- 2- Pan Marine Logistics Services
- 3- Pan Marine Petroleum Services FZ
- 4- Medkon Lines Egypt S.A.

Our customers are our greatest asset; we aim to provide them with a one-stop service in the most economical way.



MAIN CONTACT



Marwan El Shazly
Vice President Marketing & Contracts
E marwan.elshazly@pan-marine.net
P +2 0100 99 66 426 / +20 (2)226-75226
F +20 (2)226-75227

Mailing Address

Pan Marine Shipping Services
Marhaba Tower, Fouad Street off
Horreya Road, Raml Station
Alexandria, Egypt.

E shipping@pan-marine.net

W www.pan-marine.net

P + 20 (3)391-3820 (10 lines)

03-4844048 / 03-4844940

Other Contacts

Shimaa Ali

Shipping Supervisor

E shipping@pan-marine.net

P +2 010 95177748

F +2 03 3913829

Shimaa Nafie

Marketing Supervisor

E shimaa.nafie@pan-marine.net

P +2 02 226 64506 / 7 (Ext.7113)

F +2 02 226 75227

M +2 0100 010 3413

Patronat Turisme Costa Brava



Costa Brava Cruise Ports is a network of publicly run organisations that was formally set up in February 2012 following an agreement signed by Ports de la Generalitat de Catalunya (Ports of the Generalitat of Catalonia), Patronat de Turisme Costa Brava Girona (Costa Brava Girona Tourism Board), Cambra de Comerç, Indústria i Navegació de Girona (Girona Chamber of Commerce, Industry and Shipping), Cambra de Comerç, Indústria i Navegació de Palamós (Palamós Chamber of Commerce, Industry and Shipping), Ajuntament de Roses (Roses Town Council) and Ajuntament de Palamós (Palamós Town Council).



MAIN CONTACT



Norbert Bes
Director
E nbes@costabrava.org
P (34) 972 20 84 01

Mailing Address

Costa Brava Tourism Board
Avda. Sant Francesc, 29, 3rd. Floor
17001 Girona
Spain

W www.costabracruiseports.com

P +34 972 20 84 01 /
+34 932 06 09 35

Other Contacts

Anna Barceló
Marketing Department Cruises
abarcelo@costabrava.org

P +34 972 20 84 01

Peninsula Tours



PENINSULA TOURS CO INC, established in 1988 is a leading hospitality group, consisting of a hotel chain, a fully licensed (A) group (DMC) destination management company and a tour operator specializing in incoming and outgoing travel in Turkey. Presently PENINSULA TOURS operates 9 fully licensed offices and two sub offices at ten major tourist regions: Kusadasi (Head Office), Istanbul (2), Didim, Bodrum, Marmaris, Antalya, Alanya, Cesme & Fethiye (sub offices), with more than 180 well educated and experienced staff in Turkey.



MAIN CONTACT



Mert Mustafa
Operation Manager
E mert.mustafa@peninsula.com.tr
P + 90 532 446 69 25

Mailing Address

Peninsula Tours
Turgut Özal Bulvarı No: 35 09400
Aydın – TURKEY

E info@peninsulatours.com.tr

W www.peninsulatours.com.tr
M +90 256 614 4481

Other Contacts

Fahrettin Çiçek
Managing Director

E fahrettin.cicek@peninsula.com.tr

P +90 532 616 13 25

Pérez y Cía



Pérez y Cía. Group is one of the largest shipping and logistics networks in Spain and Portugal with 20 offices in the Iberian Peninsula and the Canary Islands, including its headquarters in Madrid. Partnerships with local agencies in other medium and small Spanish seaports enable us to provide our clients with vast presence in our country. Our expansion in The Americas since 1979 proves our international vocation, mainly concentrated in the Caribbean with presence also in Colombia and Panamá. Providing global support services in the shipping and logistics industries in a professional, efficient and environmentally friendly way, while covering the entire supply chain.



MAIN CONTACT



Ramiro Cobo
General Manager
E ramiro.cobo@perezycia.com
P +34 9130 862 10

Mailing Address

Perez y Cía
Via Laietana 33, 3-2
08003 Barcelona
Spain

E cruisesandyachts@perezycia.com

W www.perezycia.com
P +34 93 443 79 00 /
+34 96 367 68 00

Other Contacts

Marta Alonso
Cruise Manager
Cruises & Yachts Division – Pérez y Cía
E marta.alonso@perezycia.com

Manuel Edreira
Cruise Operations Manager
E manuel.edreira@perezycia.com

Laura Duran
Tour Manager
E tours@perezycia.com

Associate Members

Puertos del Estado



Puertos del Estado is a public body answerable to the Ministry of Public Works responsible for implementing the government's port policy, as well as the coordination and efficiency control of the 28 Spanish Port Authorities that have their own legal status and manages the 46 State-owned ports of general interest. The cruise industry has special relevance as a dynamic element of the economic activity of the country.



MAIN CONTACT



Mar Chao
Operations Director
E mchao@puertos.es
P +34 915 24 55 62 /
+34 915 24 55 04

Mailing Address

Puertos del Estado
Avda. Partenón, 10, 4th
28042 Madrid
Spain

E internacional@puertos.es
W www.puertos.es
P +34 915 24 55 07

Other Contacts

Leandro Melgar Casillas
Director Port Operations

E lmelgar@puerto.es
P +34 915 24 55 43
F +34 915 24 55 04

Seaway Shipping & Tourist Services



Seaway remains an important shipping and tourist agency, which grant personal care and attention to it's clients and operations. We act as a single point contact for you to all Greek cruise destination ports, with an established network of local offices and suppliers to accommodate all cruise vessels' needs. We are in charge of the day to day operations, to deal immediately and resolve any issue may arise in any of our ports. By cooperating with Seaway you can rest assured that you have a reliable and professional partner who will always safeguard your interests. Your vessels and passengers will always enjoy best service and attention.



MAIN CONTACT



Ieronymos Georghiou
CEO
E ieronymos@seaway.com.gr
P +30 6944 394828

Mailing Address

Seaway Shipping & Tourist Services
44, Hatzikyriakou Avenue
185-38, Piraeus
Greece

E seaway@seaway.com.gr
W www.seaway.com.gr
P +30 210 428 7190
F +30 210 428 7192

Other Contacts

Despina Philippou
CFO

E despina.philippou@seaway.com.gr
P +30 6948 779 553
F +30 210 4287192

Scandinavian Near East Agency (SNEAL S.A.)



Scandinavian Near East Agency S.A. (SNEAL) for more than a century, remain an important Liner Shipping Agency offering excellent services in freight forwarding, customs clearance, container control, road transportation, import and export traffic. Further to services rendered to commercial vessels, a highly trained and experienced team fully geared to expedite and attend to all matters concerning cruise vessels under any circumstances in all Greek ports. SNEAL also represent a variety of top-level companies activated in the commercial field.



MAIN CONTACT



George Xydeas
Managing Director
E g.xydeas@sneal.gr
P +30 210 4586 311
(Secretariat)
F +(30) 210 4292 086 &
+(30) 210 4292 159

Mailing Address

Scandinavian Near East Agency S.A.
35-39 Akti Miaouli
185 35 Piraeus, Greece

E info@sneal.gr
W www.sneal.gr
P +30 210 4586 300
F +30 210 4292 086 / +30 210 4292 159

Other Contacts

Nikos Pappous
Operations Manager
E n.pappous@sneal.gr
P +30 210 4586 330
F +30 210 4292 086 / +30 210 4292 159

Alkis Fasoulis

Cruise Vessels Supervisor
E info@sneal.gr
P +30 210 4586 347
F +30 210 4292 086 / +30 210 4292 159

Tenerife Tourism Corporation



Tenerife, the largest of the Canary Islands, offers an endless list of things to enjoy which have undoubtedly made the island a cruise favorite for all types of travelers. Tenerife differentiates from the other islands in offering experiences from 2 hours until 6 hours ideal for the call of port program and is a perfect choice for a Cruise and Stay program. Despite its size, the island boasts a variety of breathtaking landscapes, varying from prehistoric forests to desert plains of volcanic lava. An unbeatable climate average of 23°C, discover Spain's tallest mountain Teide, our culture and the 2 UNESCOs sites, whale watching and theme parks as well as the excellent quality and upmarket hotels and leisure facilities, have positioned Tenerife as a perfect destination to visit all year round.



MAIN CONTACT



David M. Pérez
CEO
E consejerodelegado@webtenerife.com
P +(34) 922 23 78 75

Mailing Address

Tenerife Tourism Corporation
Avda. Constitución, 12
38005 Santa Cruz de Tenerife

E info@webtenerife.com

W www.webtenerife.com

P +34 922 23 78 75

Other Contacts

Pia Louw
Director of Tourism Promotion

E pia@webtenerife.com

P +34 637 49 83 98

Terminal Napoli



Terminal Napoli S.p.A. is a joint-stock company owned by: Alilauro S.p.A., Costa Crociere S.p.A., Marininvest S.r.l., MSC Crociere S.p.A., Royal Caribbean Cruise Line LTD.

A recipient of RINA's biosafety trust certification, Terminal Napoli S.p.A. manages all its activities in the Maritime Station of Naples, a monumental building founded in 1936 and located in the heart of the city, just in front of Piazza Municipio and at the foot of the Maschio Angioino. The central position has favored the development of the structure that today also houses a Congress Center of excellence, a Shopping Center and a service center, unique activities for a Mediterranean Cruise Terminal. A hotel has also now opened inside the Terminal.



MAIN CONTACT



Tomaso Cognolato
CEO & General Manager
E t.cognolato@terminalnapoli.it
terminalnapoli.it
P +39 337 1647 219
M +39 033 71 64 72 19

Mailing Address

Terminal Napoli S.p.A.
Stazione Marittima
Molo Angioino
80133 Napoli, Italy

E info@terminalnapoli.it

W www.terminalnapoli.it

P +39 081 551 44 48

F +39 081 551 95 88

Other Contacts

Sandro Scapicchio
PFSO
E s.scapicchio@terminalnapoli.it
M +39 335 28 65 83

Nino Di Pietro

Port Operation Manger
E n.dipietro@terminalnapoli.it
M +39 335 826 36 69

Trainose



The FSI Group is the third largest railway company in Europe and is already active in France, Germany, The Netherlands and Britain. The FSI Group employs more than 75,000 employees. 830 million passengers are served annually and 50 million tonnes of goods are transported. TRAINOSE SA is the main provider (until now the only one) of rail transport for passengers and freight. The Company provides rail services using the network and the railway infrastructure in general owned by OSE (paying the corresponding network access charges).



MAIN CONTACT



Theodoros Toliás
Head of Passenger Transportation Department
E t.tolias@trainose.gr
P +30 213 012 1870

Mailing Address

TRAINOSE S.A.
41, Syggrou Av. & 13, Petmeza str
11743 Athens
Greece

W www.trainose.gr

P +30 213 012 1121

Other Contacts

Dimitra Antoula
Travel Bureau, Passenger Transportation Department

W d.antoula@trainose.gr

P +30 213 012 1460

Associate Members

Turisme de Barcelona



Barcelona, the capital of Catalonia, is one of the leading tourism destinations and the foremost cruise port in Europe. The city provides a unique experience to the visitor: mild climate, a vibrant cultural scene, fine and iconic shops and a rich gastronomy. The offer to visit the city is varied: Catalan Modernism with 9 modernist buildings declared World Heritage by UNESCO, Roman and medieval heritage, as well as contemporary architecture by international architects such as Nouvel, Isozaki, Moneo, Foster, Tagliabue, among others. Not to mention the art of the universal geniuses Picasso, Miró and Tàpies, which is exhibited in the city's museums, and the MNAC which offers a tour of Catalan art from Romanesque and Gothic to the modern times. Barcelona is a walkable city, and you can also enjoy the outdoors, walking through squares and streets, parks and green areas, as well as the two big green lungs, Parc de Collserola and Parc de Montjuïc.



MAIN CONTACT



Mònica Solés
International
Promotion
E msoles@
barcelonaturisme.com
P +34 933 689 700

Mailing Address

Turisme de Barcelona
Passatge de la Concepció, 7-9
08008 Barcelona
Spain

E ecruises@barcelonaturisme.com
W www.visitbarcelona.com
P +34 933 689 700

Other Contacts

N/A

Türkiye Tourism Promotion and Development Agency (TGA)



Türkiye Tourism Promotion and Development Agency (TGA) is dedicated to delivering Türkiye as a brand and a popular destination in both domestic and international tourism markets; discover, develop and promote tangible and intangible natural, cultural, biological and manmade heritage assets; boost the tourism capacity of Türkiye, increase the rate of tourism investments in the national economy and raise the quality of service with short, medium and longterm communication and marketing activities.



MAIN CONTACT



Ceylan Sensoy
Tourism Product
Development
Director
E ceylan.sensoy@tga.gov.tr
P +90 0 (212) 970 98 42

Mailing Address

**Türkiye Tourism Promotion and
Development Agency (TGA)**
Esentepe Mah. Büyükdere Cad. No:127
Astoria AVM B Blok Kat:4 34394 Sisli

Istanbul/Turkey

E info@tga.gov.tr
W www.goturkiye.com
F +90 0 (212) 970 98 99

Other Contacts

Elif Balcı Fisunoglu
Deputy General Manager Business
Events

E elif.balci@tga.gov.tr
P +90 0 (212) 970 98 42

Turkish Chamber of Shipping



Turkish Chamber of Shipping(TCS) is a principal framework organization representing the Turkish Maritime Sector. TCS comprises all ship-owners, ship operators, ship agents, ship sale and purchase brokers, forwarders, stevedores, tally firms, classification societies, marine insurance companies, underwriters, marine surveyors and experts, auxiliary services such as salvage, rescue, pilotage, dredging and yachting and also ship chandlers and suppliers, port and marina operators, ship-yacht builders and shipyards, ship-yacht equipment and repair services, maritime training companies, sand extractors and fishermen as members in Turkey.



MAIN CONTACT



Ismet Salihoglu
Secretary General
E ismet.salihoglu@denizticaretodasi.org.tr
P +90 212 252 0130
F +90 212 293 7935

Mailing Address

Turkish Chamber of Shipping
Meclis-i Mebusan
Cad. No: 22 34427 Fındıklı/Beyoglu
Istanbul – TURKEY

E contact@chamberofshipping.org.tr
W www.denizticaretodasi.org.tr
P+90 (212) 252 01 30

Other Contacts

Ender Kahya
Deputy Secretary General for
International Relations

E ender.kahya@denizticaretodasi.org.tr
P +90 212 252 0130 -314
F +90 212 293 7935

Var Provence Cruise Club



The Var Provence Cruise Club is a privileged interlocutor for cruiselines, tour operators and journalists. A network of 9 typical ports: 1 with 4 berths, Toulon Bay and 8 boutique ports at anchor. This network, comprising a port authority, local authorities and tourism companies, facilitates communication with both shipping companies and passengers by bringing together information from different sources and facilitating any formalities that may be necessary. Saint-Cyr, Bandol, Sanary, Le Lavandou, Ports of Toulon Bay (Toulon and La-Seyne-sur-Mer), Le Lavandou, Cavalaire, St-Tropez, Fréjus and Saint-Raphaël.

It is a single point of contact that promotes the Var area as a major touristic destination for cruise passengers, as well as its 9 cruise ports located in both Provence and Côte d'Azur.



MAIN CONTACT



Anne-Marie Blum
Manager
E anne-marie.blum@var.cci.fr
P +33 6 08 56 59 33
M +33 6 08 56 59 33

Mailing Address

Var Provence Cruise Club
Chambre de commerce et d'Industrie
du Var
Campus Grande Tourrache

450, avenue François Arago
83130 La Garde

E contact@varprovence-cruise.com
W www.varprovence-cruise.com
P +33 4 94 22 80 60

Other Contacts

Julie Bensadoun

W julie.bensadoun@var.cci.fr
P +33 6 01 19 12 61

MedCruise
Muelle Ribera S/N.
Ed. Puerto-Ciudad, 5B
Santa Cruz de Tenerife
38001, Canary Islands
Spain

T: (+34) 922 53 33 83
E: secretariat@medcruise.com

www.medcruise.com

We are social



[facebook/MedCruise.Association](https://www.facebook.com/MedCruise.Association)
[twitter/MedCruisePorts](https://twitter.com/MedCruisePorts)
[linkedin/MedCruise](https://www.linkedin.com/company/MedCruise)
[youtube/MedCruise](https://www.youtube.com/channel/MedCruise)
[instagram/MedCruise.Official](https://www.instagram.com/MedCruise.Official)

Publishing by

Seatrade

www.seatrade-cruise.com
cruisecontent@seatradecruise.com



informa

Informa Group
Sheepen Place, Colchester,
Essex, CO3 3LP
www.informa.com



The Association of Mediterranean Cruise Ports